

# *I-GAP*

# Improving Advance Care Planning in General Practice

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## ■ HQP

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# Working Definition of ACP

- ACP is a communication process wherein people plan for a time when they cannot make decisions for themselves. It includes reflection, deliberation and determination of a person's values and preferences for treatments at the end-of-life, communication amongst an individual, his or her loved ones, future substitute decision maker(s), and health care provider(s) about these values and preferences, identification of a substitute decision-maker, and may result in a written expression of preferences (advance care plans), although verbal or other expressions are also useful.<sup>1</sup>
- Should inform in-the-moment treatment decisions
- Not a medical decision or consent for treatment

<sup>1</sup>Sinuff T, Dodek P, You JJ, Barwich D, Tayler C, Downar J, et al. Improving End-of-Life Communication and Decision Making: The Development of Conceptual Framework and Quality Indicators. J Pain Symptom Manage. Jun;49(6):1070-80.



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# Evidence for ACP

- When patients have engaged in ACP activities, end-of-life experiences are improved for the patient and family members
- Lower rates of depression and other psychological consequences among families
- Lower rates of unwanted escalation of treatments



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# Why Primary Care?

- Family physician can help in shared decision-making
- Longitudinal relationship (10+ years)
- Effective strategies for ACP:
  - Multi-modal
  - Over multiple visits
  - Time for discussion
  - Incorporated into routines



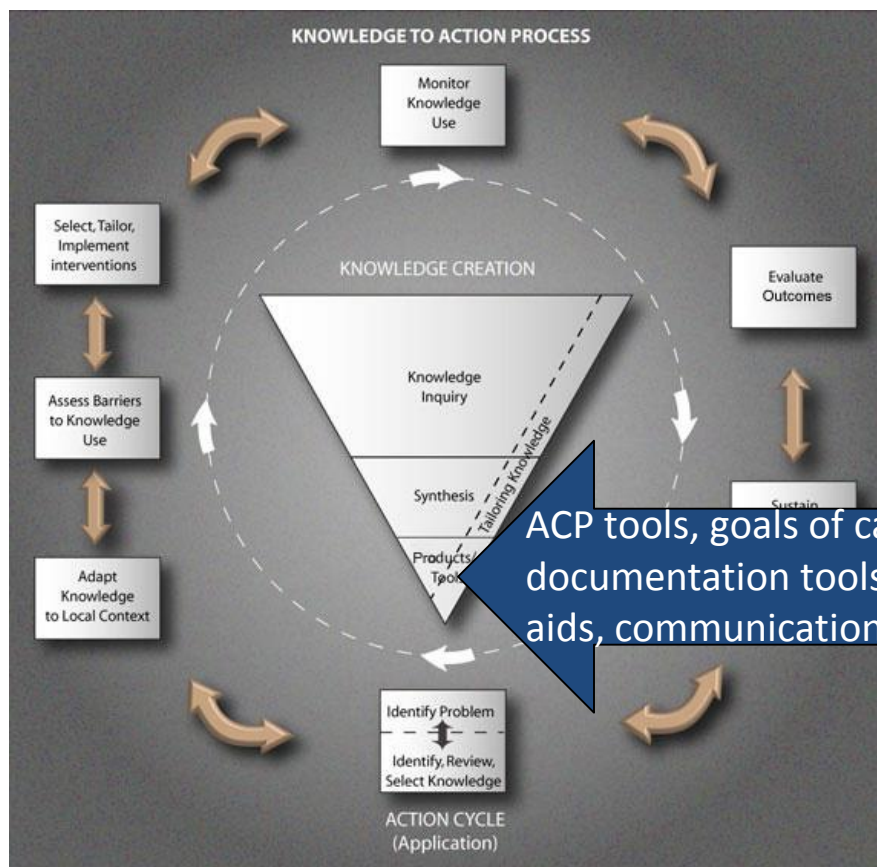
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# Knowledge Translation Gap



ACP tools, goals of care documentation tools, decision aids, communication tools



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# Research Questions

- 1) To what extent are patients in primary care currently completing key components of ACP?
- 2) What are the barriers and facilitators to implementing ACP in primary care?
- 3) What knowledge products/tools can be developed to narrow the evidence-practice gap and do these tools improve ACP engagement?
- 4) Does this ACP engagement strategy improve ACP rates at the individual primary care site level?



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# I-GAP Participating Practices (n=20)

- Alberta
- BC
- Ontario
- Comprehensive family practices
- Multiple provinces
- Multiple models of practice



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# Audit of ACP and barriers in primary care

## Oct 2014 – Mar 2015

- ACCEPT audit of patient ACP from acute care adapted and piloted
  - Engagement in ACP, reasons for not
  - Comfort having discussions
- DECIDE survey for physicians, nurses, allied health adapted for primary care and piloted
  - Barriers related to: self, patient, system
  - Engagement, willingness, who should do it



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# ACCEPT study Methods

- Multi-center family practice audit
- Inclusion
  - $\geq 50$  years of age
  - English speaking
  - Cognitively intact
- Opportunistic sampling, patients attending for routine office visits
- Target 30-50 patients at each participating family practice
- Self-administered questionnaire to answer study questions
- Audited chart for any documentation



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# ACCEPT Results

- N=810 (response rate > 70%)
- Average age 66.6, range 50-95
- 69% married or living as married
- 88% Caucasian
- 12% vulnerable for frail
- Comorbidity index mean 1.1



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# ACCEPT Results- Engagement

- **69%** patients thought about what kinds of medical treatments they would want, or not want, if they were to get very sick and be in a hospital.
- **53%** patients have discussed their wishes with someone.
- **32%** of patients said they have written down their wishes.
- **50%** of patients said they have named someone, in writing, to be their SDM.
- **23%** had engaged in all 4 key ACP behaviours



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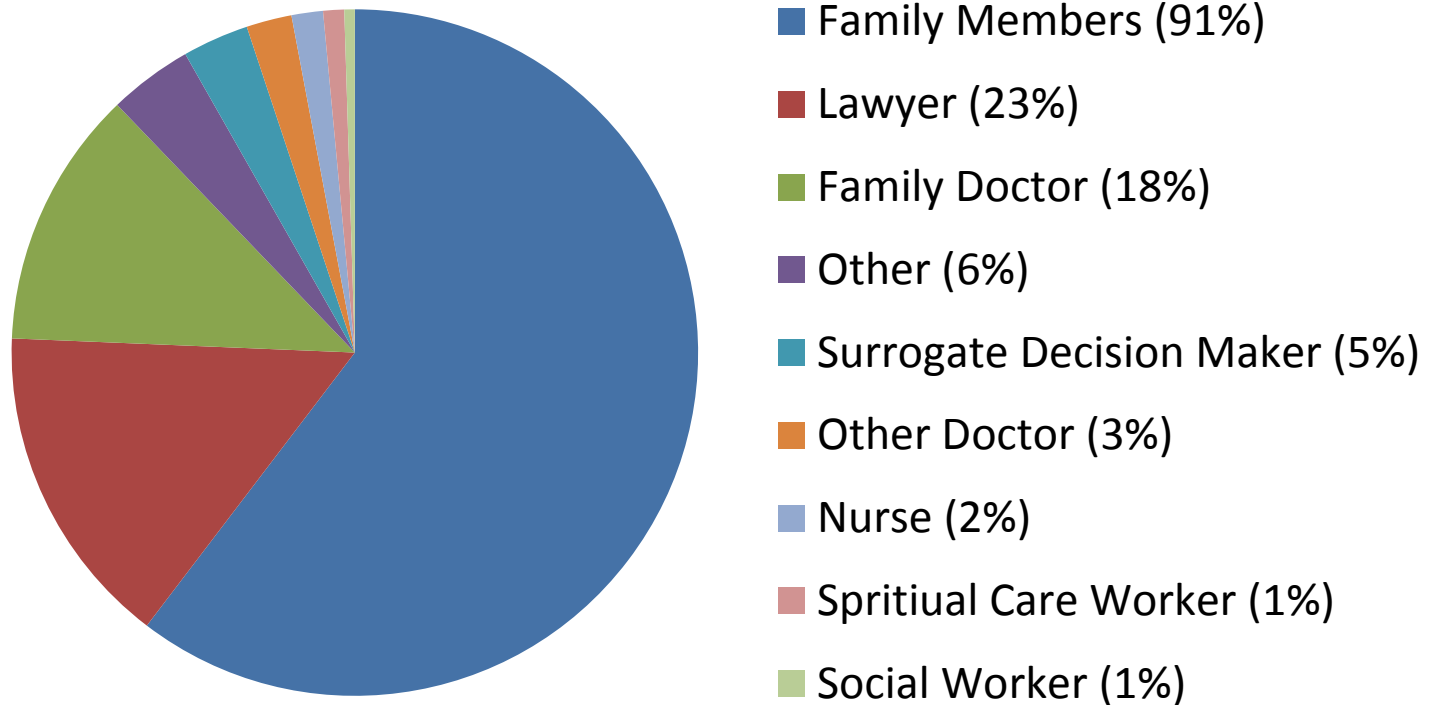
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# Who have they discussed their wishes with?

53% patients have discussed their wishes with someone



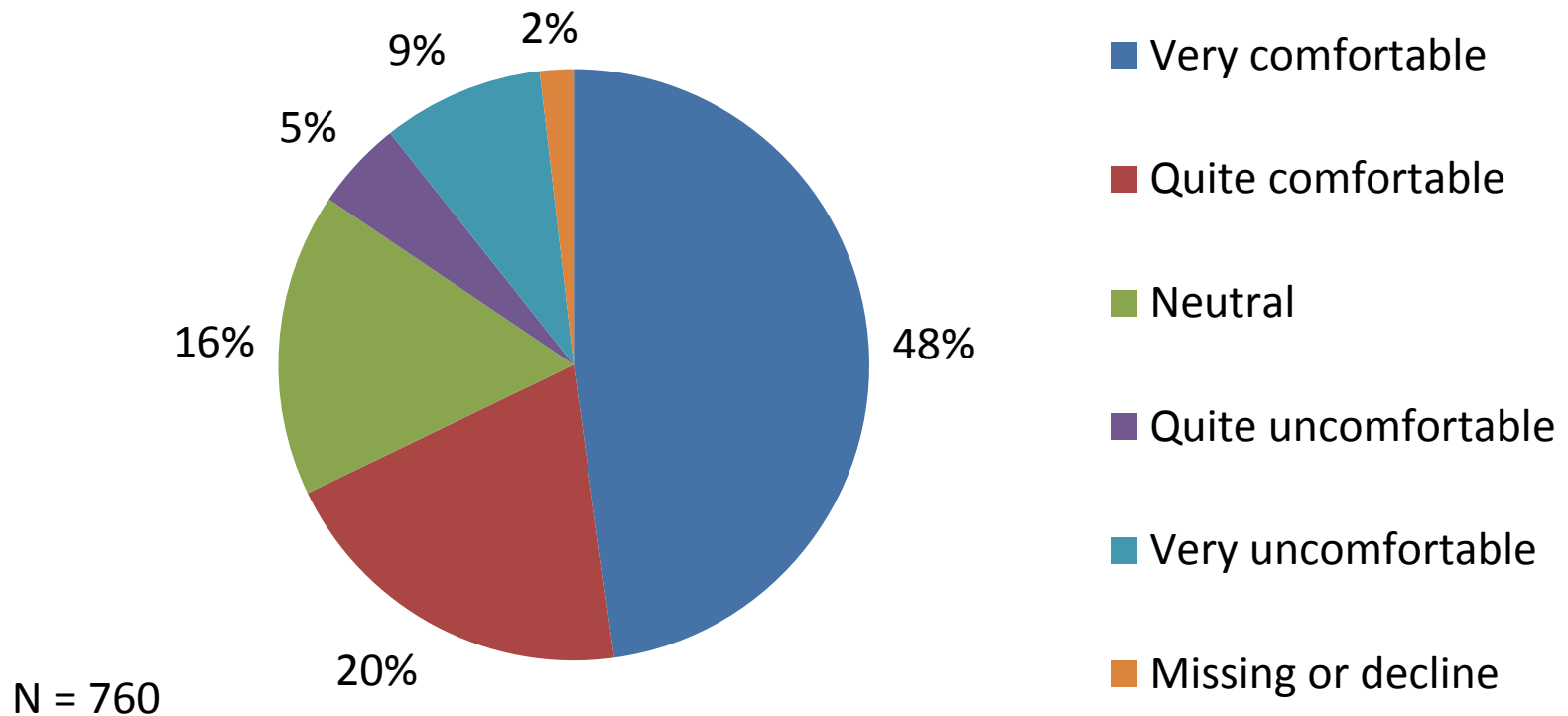
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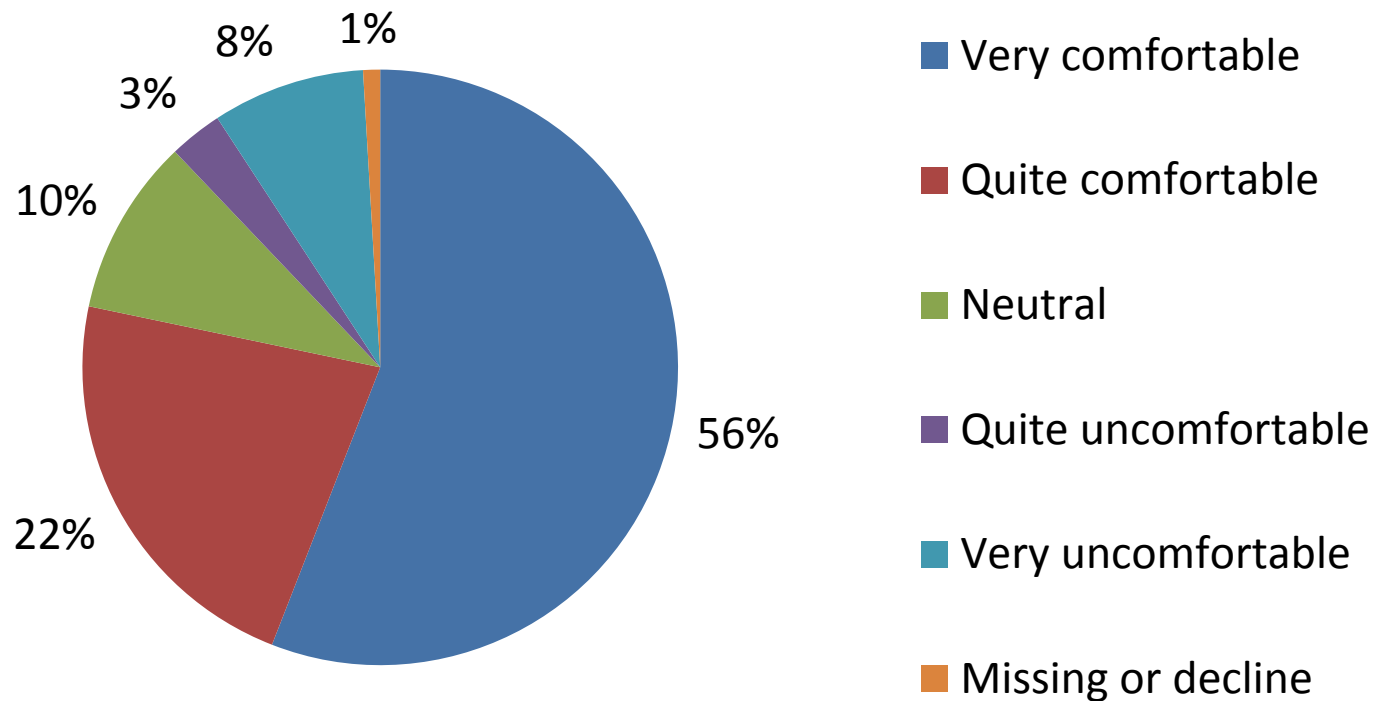
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# How comfortable are you talking to your family members?



# How comfortable are you talking to your doctor?



N = 760



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# ACCEPT Results

- Virtually negligible accurate documentation in chart.
  - 38 charts had documentation of treatment preferences



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# DECIDE Study Methods

- Multi-centre family practice survey
- Physicians, nurses and other allied health professionals
- Self-administered e-questionnaire to answer study questions (modified Dillman method)



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# DECIDE study

## Sampling Criteria

- Sent surveys to all physicians, nurses and allied health professionals at each participating family practice (20 incubator units).
- Reached out to non-participating family physicians, nurses and allied health professionals through various methods.



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# DECIDE study Participant Characteristics (response rate 76%)

	All (n=186)	Physicians (n=125)	Nurses and other allied health professionals (n=61)
<b>Age</b>	45.6 ± 12.7	47.6 ± 11.9	41.7 ± 13.5
<b>Sex</b>			
<i>Female</i>	107 (64.5%)	54 (49.0%)	53 (96.3%)
<b>Ethnicity</b>			
<i>White</i>	124 (78.0)	85 (68.0)	39 (75.0)
<i>Asian</i>	34 (21.4)	22 (20.6)	12 (23.1)
<i>Other</i>	0.1 (1)	0	1 (1.9)



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	All (n=186)	Physicians (n=125)	Nurses and other allied health professionals (n=61)
Years in practice	16.7 ± 13.8	17.9 ± 13.0	14.7 ± 14.8
ACP skill high priority for learning (4/5 on 5 point scale)	53%	54%	52%
Extra palliative care certification or training	19%	19%	20%

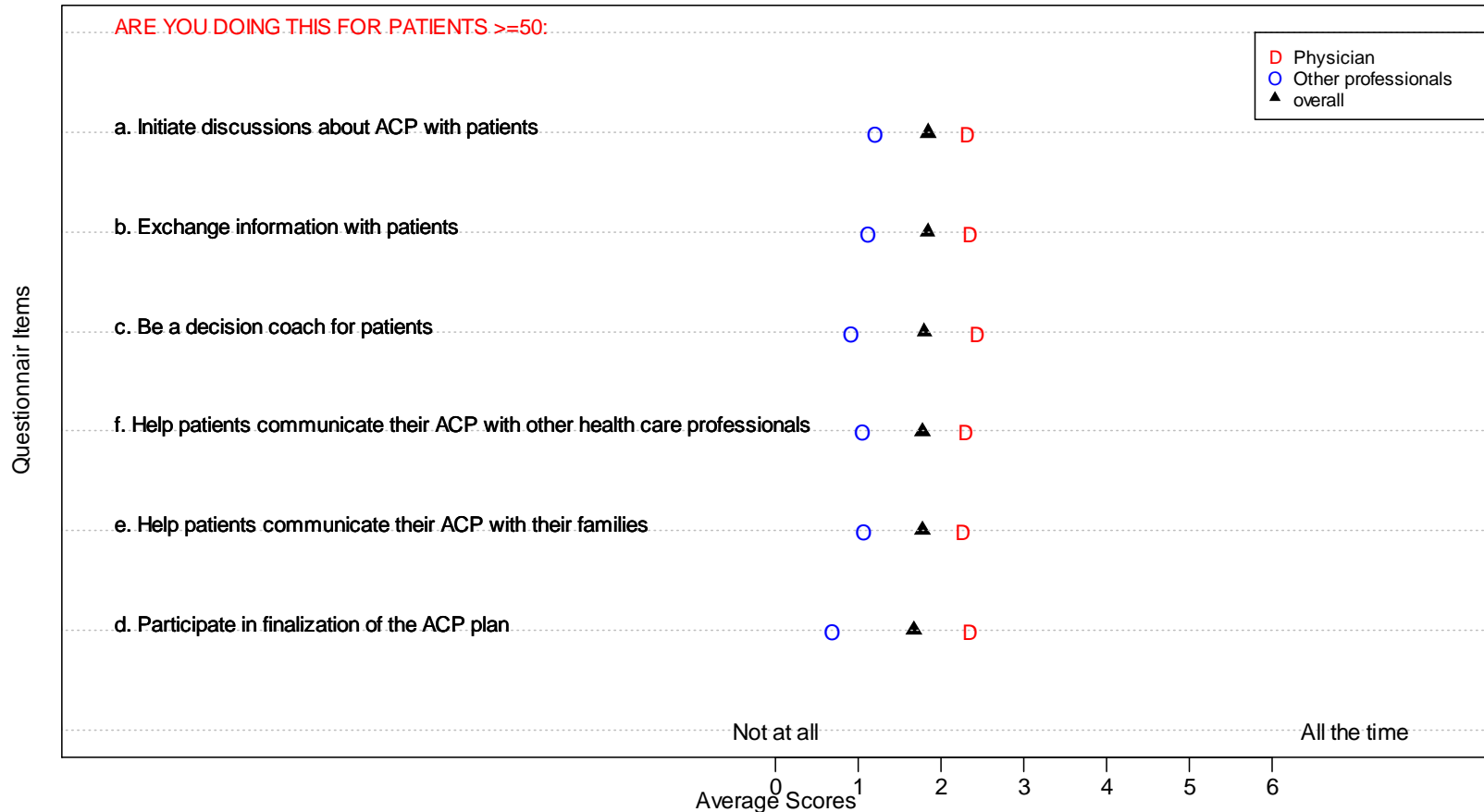


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# Your Participation in Doing ACP with Patients

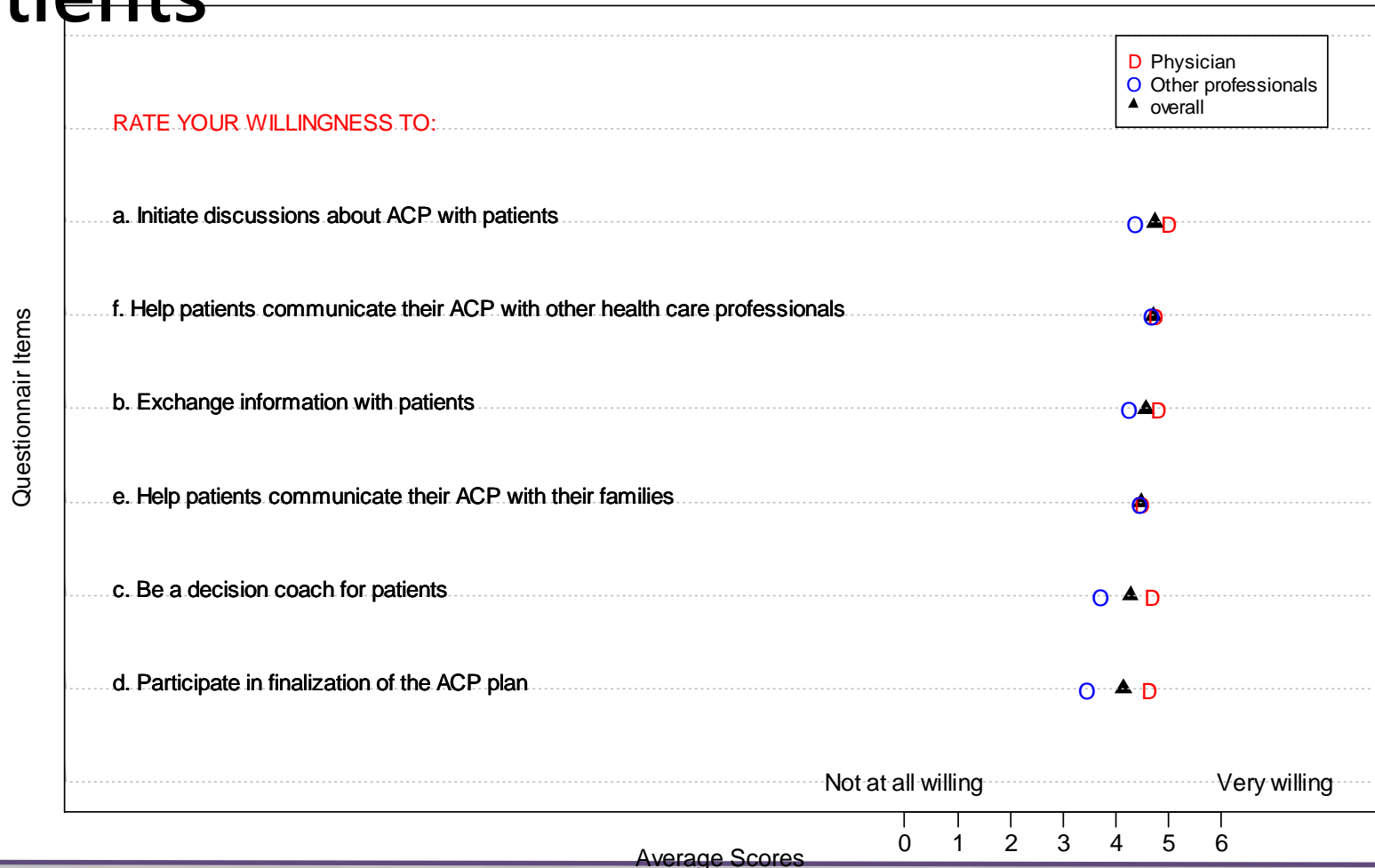


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# Your Willingness in Doing ACP with Patients

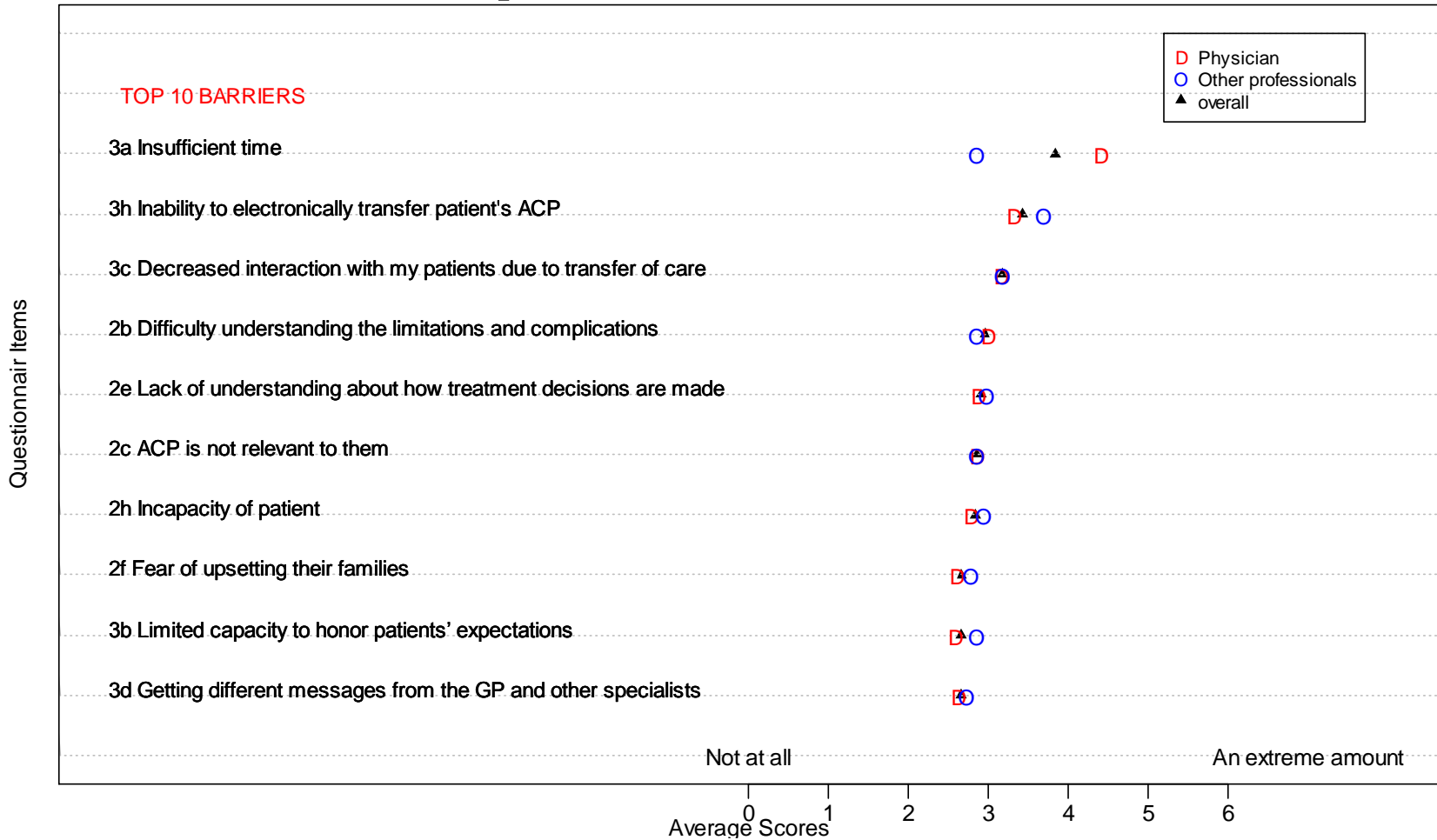


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# Top Ten Barriers

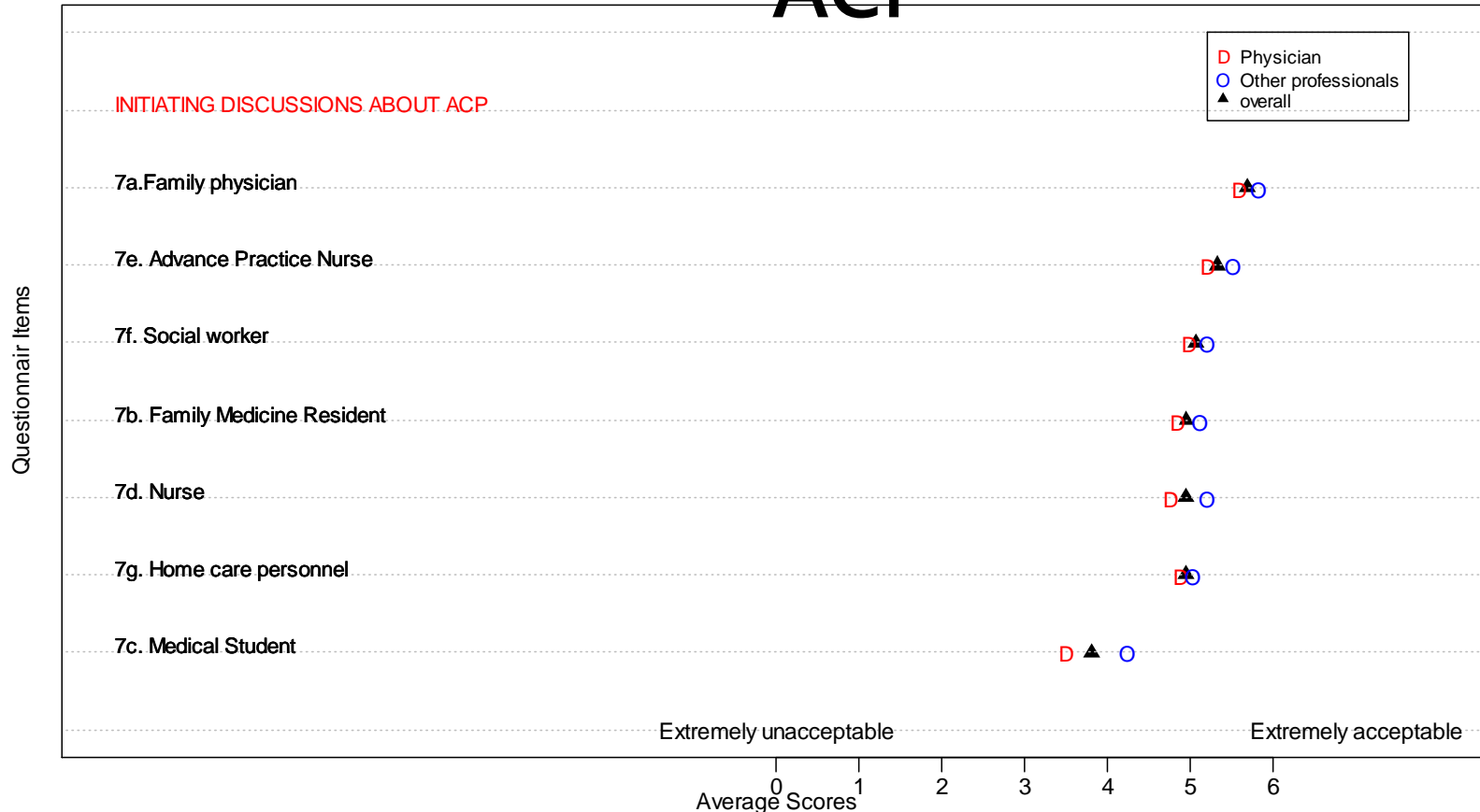


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# How Acceptable Is It For These Individuals To Initiate Discussions About ACP



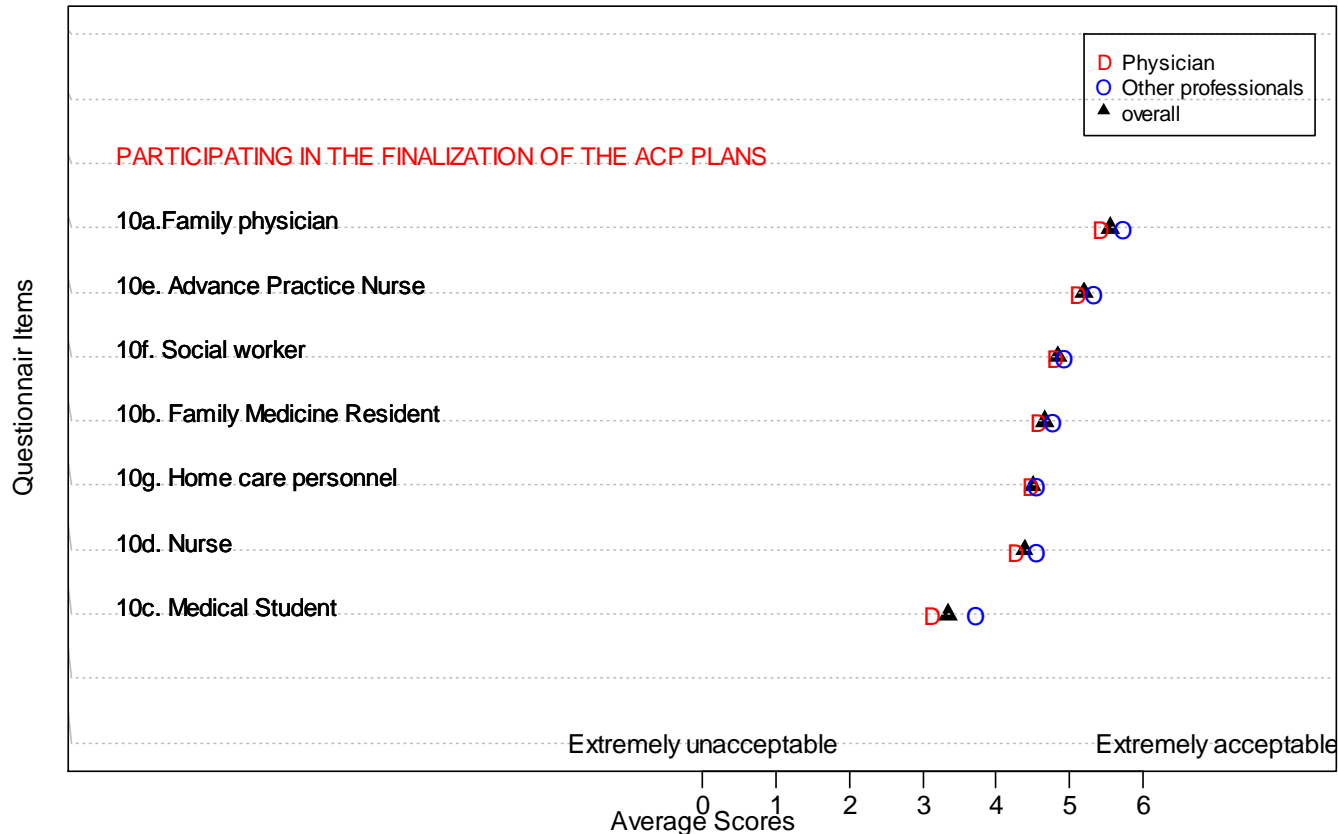
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# How Acceptable Is It For These Individuals To Participate in The Finalization of The ACP Plans



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# DECIDE Results– Physicians

- Physicians are confident (avg 4-5 of 6)
- ½ rate as high priority for learning
- Moderately willing to do it; but not doing it
- Willing to have other providers in primary care initiate it (e.g. nurses)
- Slightly less willing to have non-MD or nurse finalize the ACP



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# DECIDE Results – Other HCP

- Self rated assessment – Limited skill (non-expert)
- Priority for learning – similar to MDs
- same willing to do it; but not doing it
- Less confident than MD
- Similar barriers but lack of time not so highly ranked; lack of knowledge of ACP higher



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# Stakeholder Meeting Recommendations

- Screening questions / tailored ACP engagement: Individual and group pathways; Cultural adaptation
- ACP prescribing: Patient engagement with take home ACP tools
- Capacitate MD and non-MD health care providers to do ACP
- ACP tool adaptation/combination to meet decision support needs
- Documentation solutions– electronic format (POLST-like form)
- Patient owns their ACP – Personal health record (PHR)



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# Speak Up! We'd love to hear from you

- @mhoward101      mhoward@mcmaster.ca
- @eolresearchers (Carenet) [www.thecarenet.ca](http://www.thecarenet.ca)
- @advancecareplan (Speak Up)



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