

PARTNERS IN EMERGENCY PREPAREDNESS CONFERENCE 2013

APRIL 2 - 4

THE GREATER TACOMA
CONVENTION & TRADE CENTER
TACOMA, WA



IAEM CEM Exam: Tuesday 1:00 PM – 3:00 PM

Exam Proctor: Lyn Gross, CEM

The International Association of Emergency Managers (IAEM) Certified Emergency Manager's CEM®/AEM™ Exam will be conducted on Tuesday April 2, 2013 from 1:00 to 3:00 pm at the Tacoma Convention Center.

The CEM exam is open to those who have pre-registered through IAEM by March 19, 2013. Additionally, a certification application fee must be paid prior to sitting for the exam.

Special Workshops: Tuesday 1:00 PM – 5:00 PM

W1: Case Study: The Polly Klaas Kidnapping & Murder

Presented by: Eddie Freyer

First Responder overview and Critical Incident Management of a major kidnapping incident and forensic examination of multiple crime scenes.

W2: Earthquake Evaluation of Buildings (ATC 20)

ATC-20, Post-earthquake Safety Evaluation of Buildings, provides training on rapid and detailed evaluation procedures for evaluating earthquake-damaged buildings and posting them as INSPECTED (apparently safe, green placard), LIMITED ENTRY (yellow placard), or UNSAFE (red placard). It provides examples which allow attendees to evaluate building damage conditions, assess the overall risk from the damage, and recommend which of the three placards should be posted on the building.

W3: Building and Marketing the Public Service Brand

Presented by: Col. Jim Vance

This highly interactive seminar deals with practical public relations strategies as a means of enlisting public and private community stakeholders as full partners in the fight to provide safe, secure and mutually productive communities. This seminar explores such topics as internal and external cultural barriers and how to address them, understanding and working effectively with the community and business power structures, examining the concept of "customer relations", "brand" placement/development, and elements of persuasion through practical marketing strategies. The program is enhanced through the use of concrete "real world" examples and case studies. While much of this seminar is based on Lt. Col. James Vance's experience with Public Sector Public Relations, much of this information is equally applicable to all organizations.

Session A: WEDNESDAY 9:30 AM - 10:45 AM

A1: Workplace Violence

Presented by: Jana Monroe

Edison's Workplace Violence/Active Shooter incident that occurred at our Rivergrade facility in Irwindale, CA on 12/16/2011 was not an act of terrorism; however, we responded to that incident in the same way that we would have responded to an act of terrorism. We encountered many of the same challenges that we would face during and after a terrorist attack. My objective today is to use our experience to illustrate the challenges that we faced as well as how we handled them. We made some good decisions as well as some that could have gone better. I hope that you will take away some good ideas that will help you prepare and respond should you find yourself in a similar situation.

A2: Ten Things to Know About the Volcano in Your Backyard

Presented by: Cynthia Gardner

The 18 May 1980 eruption of Mount St. Helens awoke the PNW to the reality that Cascade volcanoes erupt with significant consequences to communities downstream and downwind. What will you need to know when your backyard volcano shows signs of unrest? Do you know how you would be alerted? What kind of information would you receive? What hazards would you be confronted with and for how long? At what point will decisions be required of you? Why is there so much uncertainty about volcanic eruptions? This session is intended as a dialogue between volcano scientists and the emergency management community, public works, and businesses about responding to a volcanic crisis and will present basic information about Cascade volcanoes, the hazards they pose, timescales of eruptive unrest and activity, and uncertainties in forecasting eruptive events.

A3: Network of Networks: Situational Awareness in Real Time by Neighborhood Volunteers and Leaders

Presented by: Mary Schoenfeldt

EOC's need up to date Situational Awareness to be most effective. By using a communication Network of Networks, CERT volunteers and key Neighborhood Leaders; one city managed a major winter storm from beginning to end. A simple system was devised to both get and give information needed to make critical decisions that impacted the entire community. Come hear how it was done and take it back to your own community.

A4: Stronger Together: Regional Collaboration Between Emergency Management and Health Care Coalitions

Presented by: Erika Henry & Darrell Ruby

A strong partnership between emergency management and health care coalitions can have great positive impacts on planning efforts, response capabilities, and community resiliency. In Washington State, coalitions take on many forms and include a diverse base of partners across the 9 public health regions. In this panel discussion, we'll share both Eastside (Spokane County / Region 9) and Westside (Pierce County / Region 5 and Clark County / Region 4) perspectives on how emergency management and health care coalitions work together. We'll discuss best practices, some lessons we've learned along the way, and the current projects & ideas we're working through. We hope to encourage similar partnerships across the State.

A5: Weather Planning for Dummies

Presented by: Ted Buehner

This session will introduce how the National Weather Service (NWS) partners with the emergency management community throughout the Pacific Northwest, focused on the joint mission of protection of life and property. The material to be covered includes an understanding of NWS operations, products and services, terminology, joint warning message

dissemination, Pacific Northwest weather hazards, and all-hazards weather support, all meeting the needs and requirements of the emergency management community 24/7.

This will be an interactive, informative session, complete with a viewing of the award winning Washington Weather Hazards video. If you need some weather background to do your job, this is the session for you! And for more weather knowledge, see the advanced class.

A6: Functional Assessment Service Teams (FAST): Helping General Shelters Accommodate Everyone

Presented by: Sheri Badger & Christine Seymour

Functional Assessment Service Teams (FAST) are teams of trained social service professionals representing a myriad of disciplines, from mental health to deaf and hard of hearing to the aging. FAST teams are deployed to general population shelters to assess accommodation needs of clients at the shelters. The

goal is to support people with access and functional needs to help them maintain their usual level of independence in a shelter. FAST was developed in California in 2006, and the concept, curriculum and plan came to Pierce County in 2011. Presenters will discuss the FAST concept and the process for developing the pilot project in Pierce County.

A7: What Learning Method Will Lead You to PREPARE?

Presented by: Kelly Kasper

The American Red Cross, a leader in the field of disaster preparedness, has pondered that question for some time. Historically, we have offered educational materials and in person training to motivate people to prepare. After extensive research coupled with an informal survey, the American Red Cross learned that many organizations would value the addition of eLearning tools to supplement or replace live in-person presentations. As a result of these findings coupled with the current economic hardship, many organizations are turning to on-line learning modalities.

Session B: WEDNESDAY 11:00 AM - 12:15 PM

B1: Innovative Post-disaster Response Tools for Essential Facilities Such as Hospitals and Medical Research Facilities

Presented by: David Swanson

Occupants in essential facilities such as hospitals, acute care medical facilities, emergency operations centers, and medical research facilities cannot easily evacuate these buildings immediately after an earthquake and wait for a detailed safety assessment to reoccupy the facility and resume operations. In times of disaster, hospitals and medical facilities represent some of the most important community assets to enable communities to respond and recover from large-scale disasters.

The US Navy has developed and deployed a Rapid Evaluation and Assessment Program (REAP) to provide occupants of these essential facilities post-disaster inspection tools that can be used to perform fast

and accurate detailed building safety evaluations. Combining the principals of performance-based earthquake engineering, and the Post-Earthquake Safety Evaluations of Buildings (ATC-20) standard of care, the Rapid Evaluation and Assessment Program (REAP) utilizes a Seismic Monitoring System (SMS) to help Facility Managers quickly and accurately evaluate the post-disaster safety of these important facilities. This innovative program utilizes smart building technology to leverage limited facility management resources in post-disaster safety evaluations to comply will local and state safety regulations.

This program has the ability to revolutionize the seismic resilience of essential facilities such as hospitals and emergency operations centers.

B2: “Dam” Planning: What You Need To Know About the High-Hazard Dam In Your Back Yard

Presented by: Derek White/Lynn Murphy

What is a high-hazard dam? What is an EAP? Why do some dams have meetings and updates annually and others don't? These and other great questions will be answered by representatives of two high-hazard hydroelectric projects owned by electric utilities as they shine the light on what you might need to know and how you can be a partner in the process for dam failure planning.

B3: Ghost Forests, Surfing Elephants and Preparing for “The Big One!”

Presented by: James Roddey

What do ghost forests, Native American oral histories, tin foil helmets and the Mayan calendar have in common? That's the kind of crazy stuff disaster guru James Roddey will be talking about as he cajoles, browbeats and motivates you to get ready for any type of natural disaster Mother Nature can throw your way, including “The Big One!” You'll also learn why using social media is so important in a disaster, and how elephants may make the best tsunami warning system ever!

B4: Just When You Thought It Couldn't Get Worse: Proactive Media Strategies for High-Visibility Environments

Presented by: Col. Jim Vance

This highly interactive workshop focuses on preparing for those dreaded events which cause public concern and garner strong media attention. The session deals with pre-crisis preparation, addressing “media-in-frenzy” needs, and the leadership responsibilities implicit in such settings. The theme of the program is simple: “In order to be successful when times are tough, a proactive versus a reactive communications strategy is the only viable organizational response option.” Use of well recognized case studies will enhance the learning experience.

B5: Regional Coordination in the Planning, Movement, Evacuation and Sheltering of Persons with Access and Functional Needs

Presented by: William Lokey/Frank Castro-Wehr/
Sheri Badger

The Regional Catastrophic Preparedness Grant Program has supported evacuation and sheltering planning in the Puget Sound Region. Other planning has been done in our region and elsewhere in the United States concerning the preparedness needs of persons with Access and Functional Needs (AFN). This panel presentation will discuss the regional interdependencies and complexities of this planning effort and will feature the successes and challenges of the movement, evacuation and shelter of persons with Access and Functional Needs in a disaster.

B6: Overcoming the Barriers to Neighborhood Preparedness

Presented by: JoAnn Jordan/Debbie Goetz

In a recent focus group research project, when asked “what is the one thing you are least likely to do to get prepared”, the response was consistently “organize with my neighbors”. In many of our communities, the idea of neighbors inviting everyone in the neighborhood over for a disaster meeting is simply not a part of the personality of the neighborhood. This is what makes a “one size fits all” approach to neighborhood preparedness difficult to promote. In this class, you will learn how to adapt your program to support neighborhoods that are not likely to organize. You will learn how to give people options and the freedom to adapt your program to meet their needs.

B7: Safe in the Sound: The Red Cross' Plan for a Sustainable Culture of Preparedness

Presented by: Emily Fortman

Preparedness is a priority for the American Red Cross Western Washington Chapters. As such, they have designed and implemented a regional, four-year initiative called Safe in the Sound, which aims to create a sustainable culture of preparedness throughout the greater Puget Sound area. This session will outline the Red Cross' vision for a better prepared community, strategies for reaching vulnerable populations, the

importance of partnerships and whole community planning, and ways emergency management and nonprofit organizations can collaborate to enhance their existing preparedness and mitigation programs.

Safe in the Sound was built with best practices from the American Red Cross' Prepare Bay Area campaign, which successfully empowered 1,000,000 people in Northern California to become prepared for a disaster.

Session C: WEDNESDAY 1:30 PM – 2:45 PM

C1: EOC Assistance and the Taylor Bridge Wildfire

Presented by: Debbie Goetz/Brenda Larsen/Jason Biermann

In August, the Taylor Bridge Fire near Cle Elem, Kittitas County, was the first major wildfire in a season of wildfires. It burned more than 23,000 acres; left animals lost, injured, and stranded; closed roads; and forced many to leave their homes and belongings. During this panel presentation, find out how emergency management colleagues from Seattle, Snohomish and Pierce Counties responded to the Kittitas County EOC. Responders from both sides found that despite the differences between rural and metropolitan areas, the emergency planning and coordination needs in an EOC-setting remain similar. This was the first activation of the State's WAMAC, passed in 2011. Learn how successful peer-to-peer assistance can be during a disaster.

C2: Emergency Services/Private Sector Security Exercise: Hyderabad India

Presented by: Gabriel Russell/James Rollins/Jim Thomson/Gail Harris

World events occurring every day highlight hazards that affect United States corporations internationally in terms of lives, damaged property or a soiled reputation. This presentation will show how Microsoft Corporation, in partnership with Takuba Security, planned and conducted a full-scale exercise at its Hyderabad, India campus to prepare for such hazards. We will show how the company engaged with public first responders and incorporated them into the exercise. We will provide information regarding how to establish an exercise program in your company. We will show you ways to partner with local responders, and to find information regarding the most likely hazards your company may

face. We will describe how to develop a strategy, budget for and set up exercise programs that result in improvements to your resilience strategy.

C3: Volunteer and Donations Management Toolkit

Presented by: Nicole Johnson

As surely as disasters will happen, volunteers and donations will come. Many admit to being unnerved by the anticipation of coping with spontaneous volunteers and donations because there are so many unknowns. How many volunteers will come? Will any of them have the skills we need? Who will sort and distribute donations? The list goes on. The emergency management community has learned through experience that without plans or procedures in place that proactively work to coordinate and manage unsolicited donated goods and spontaneous, self-deploying volunteers that will show up to assist- it can truly lend itself to creating a second disaster within a disaster. The need to develop the capability to manage spontaneous volunteers and unsolicited donations is there because whether we are ready for them or not, they will come. Through the Regional Catastrophic Preparedness Grant Program, the Puget Sound Region has worked toward the goal of establishing a system for effectively incorporating these resources into the overall response and recovery.

The Volunteer and Donations Management toolkit describes the management of spontaneous volunteers and unsolicited donations through the use of volunteer reception centers, and enhancing the communications about volunteerism and donations in the aftermath of a catastrophic disaster.

**C4: Warming the World One Bowl at a Time...
Feeding and Supporting Responders,
Volunteers and Others**

Presented by: Ginger Passarelli/Katie Gillespie

Have you ever wondered what happens when a fire erupts, a search and rescue mission starts, a crime scene investigation begins, or a natural disaster happens?? Who helps and cares for the responders?? Wouldn't the response be made a little more bearable with bowl of hot soup, a sandwich, a cookie, or a beverage? Well, that is what a group of volunteers known as the "Soup Ladies" believe too.

Soup Ladies founder Ginger "Mama" Passarelli will present a program on how to develop the model to support local first responders during an incident. The presentation will include:

The services provided by the "Soup Ladies":

- + Food and beverages
- + Comfort and care through soft skills
- + Building community volunteers
- + Developing and building community support

How you can build a chapter of the soup ladies in your Community:

- + Team Components (Drivers, cooks, servers, etc)
- + Call Out processes and protocols
- + Funding, Training
- + Working with CERT, PC-NET, faith-based organizations, MOPS, private sector businesses, and other non-governmental organizations (NGOs).
- + Integration with existing organizations

At the end of this presentation you will be ready to start building your own "Soup Lady" team.

**C5: Lessons Learned: Evergreen Quake 2012
Medical Logistics and Medical Surge**

Presented by: Sally Abbott/David Owens

WA State Department of Health (DOH) participated in Evergreen Quake 2012, a multi-agency state-level exercise, in June 2012. It included a Full-Scale Logistics exercise to test the ability of the local, state and federal agencies to stage medical resources and distribute them to the impacted areas (Capability 9: Medical Materiel Management and Distribution; Capability 10: Medical Surge, and Capability 15: Volunteer Management).

During this exercise, we requested, received and distributed medical equipment and supplies from the Strategic National Stockpile, including the Federal Medical Station (FMS) 25-bed training package. The FMS was used to set up an alternate care facility (ACF), with training provided to the MRC volunteers on the operation of the ACF. We tested our ability to notify, deploy and demobilize Medical Reserve Corps volunteers-both medical and non-medical. During this session, WA DOH staff will describe challenges and successes of this exercise, including the excellent partnerships with local, state, federal, and private agencies that were vital to the success of the exercise.

**C6: A Major Marina Fire: Lessons Learned and What
You Should Consider About Your Own Marina(s)**

Presented by: Neil Clement/Jason Napier

During the early morning of March 30, 2012 a large fire erupted at the Squalicum Marina in Bellingham. The fast moving fire killed two live-aboard moorage customers, ravaged 12 yachts and destroyed a 13-vessel boathouse.

Arriving firefighters faced daunting circumstances. Victims were believed to be trapped on one of the vessels. The blazing dock was 400 yards from the gate; wind was blowing smoke directly toward the firefighters; drifting with the wind, some burning boats were threatening adjacent boathouses; and the water was covered with burning fuel.

A Unified Command was formed representing Federal, State and local agencies. The area was declared a crime scene and a search warrant was issued. For the next 30-days an extraordinary level of coordination took place between police, fire and federal investigators, environmental clean-up crews and meticulous underwater salvage operations.

In the aftermath, the Bellingham Fire Department in cooperation with the Port of Bellingham joined in making code revisions regarding boathouses at the Squalicum Marina to mitigate and prevent such a tragedy from ever happening again. Efforts are being made to urge that similar revisions be incorporated into national standards.

**C7: How Will We Recover from That Next Disaster?
A Look at Real Disasters, Case Studies,
Histories of Recovery, and Lessons Learned**

Presented by: Lit Dudley/Jason Biermann

Those who have survived a major disaster and who have led efforts to help restore a region and recover a community have learned and re-learned one lesson ... that our country and our communities can do a better job of prior planning for long-term disaster recovery. As part of Evergreen Quake, Jason Biermann and Lit Dudley teamed together to build an exercise series that emphasized key lessons in disaster recovery planning. They will discuss strategies they learned for recovery planning. They will explore the cross-jurisdictional transportation issues

that the Puget Sound jurisdictions must confront, and long-term housing strategies that successfully supported Mississippi after Hurricane Katrina. They will discuss surprising community issues that Christchurch, New Zealand is still addressing, and healthcare and social service challenges that would cripple our already stretched regional systems unless leaders develop solutions now, prior to the storm. Finally, they review strategies and solutions identified by key players here in Washington. The session is designed to arm "community stakeholders" (emergency management, public health, volunteer organizations, public works, housing officials, and the private sector) with lessons that other communities have had to learn the hard way...after the disaster.

Session D: WEDNESDAY 3:15 PM - 4:30 PM

**D1: Why Workplace Recovery And Employee
Counseling Should Be Part Of Your Crisis
Response Plan**

Presented by: Ron LaPedis

You hope it never happens to you, but your crisis response plan might be triggered by an active shooter incident in your workplace. What do emergency responders need from you when they arrive and how do you keep your business in business after the SWAT team leaves? This session will cover how to use your notification system during an active shooter situation, what actions employees can take to stay safe, what responders need from you before they arrive, what should be in your crisis response box, and why counseling and workplace recovery should be important pieces of your crisis response plan.

D2: How to Conduct Powerful Table-Top Exercises

Presented by: Phil Lambert

Crisis situations that require quick reaction and on-the-spot decision making are often unexpected and unavoidable. The degree of our success in correctly responding, controlling and managing a crisis is directly reflected by the level of effec-

tive and relevant training of the people involved. Having accurate emergency plans are not enough to ensure a successful recovery. People must be knowledgeable, trained and ready to correctly respond. Conducting disaster exercises is one of the most important activities that we can do to train people to respond, restore, and recover from a crisis event. These exercises transpose our response and recovery strategies from theory based ideas to sure to work realities.

Exercises build continuity muscle by producing accurate and viable documentation and knowledgeable and trained people when designed, developed and conducted correctly...but what does it take to pull off a powerful and effective exercise? How do you measure the results of an exercise? How can you leverage the learning environment that the exercise creates for maximum learning experience?

This is the one training about exercises that you cannot miss. We will cover issues and present information that you will find nowhere else. Take the time to make this happen for you.

D3: New Technologies in Weather Forecasting

Presented by: Ted Buehner

This session provides an extension of information presented in the basic session (see E1). Topics include:

- + How to obtain and use National Weather Service (NWS) all-hazards weather support
- + Significant Pacific Northwest weather patterns
- + Storm Surveys: What they are, when are they done and the local emergency manager's participation in them
- + Washington's Presidentially weather-related disaster rankings and fatality statistics
- + How to use the NWS web page such as interpreting the weather radar and satellite imagery, climate/historical data, spotter reports, new digital forecasts and use in your GIS operations (live demo is planned)
- + StormReady and TsunamiReady communities: What do they mean to you and how to apply and get recognized for the work you do.
- + Address your questions.

The National Weather Service is a partner with the emergency management community in the joint effort to help save lives and property from all-hazards. Look for an interactive and informative session, one that helps answer those questions you've always wanted to ask.

D4: Earthquake! Will Severed Roads and Pipelines be the Weak Link in Your Emergency Response Plan?

Presented by: Heidi Stenner/Elizabeth Mathieson

No doubt you are aware of earthquake liquefaction. Old news? It is an often under-appreciated effect of earthquake shaking that can dramatically slow or prevent effective emergency response. Liquefaction in our urban flatlands and slumping and sliding in the hills may indirectly cause casualties, misery, and disease outbreaks due to severed roadways, widespread underground gas and water supply pipe breaks, and sanitary sewer system failures. We are firm believers that seeing photos of other disasters and discussing others' experiences can help those who must prepare for earthquakes anticipate and visualize how (and how widely) ground failures may impact them, their response personnel,

and the people they hope to protect. This presentation is aimed at providing emergency planners and responders an overview of the conditions that they may have to deal with from liquefaction and other ground movements during an earthquake. Examples from recent major earthquakes in New Zealand, Japan, Mexico, Turkey, and Italy will give visuals on what may happen in your city. The overview will show you how to identify areas in your city that may be affected and ideas on how to get further information.

D5: Floods and Fires: Reducing Risks and Approaches to Mitigation

Presented by: Bob Frietag

Floods and fires—both are increasing but we can reduce risks and the approaches to mitigation are remarkably similar for each hazard. Between January and when this was abstract was written, Washington State experienced eight wildland fire declarations and two for severe flooding. To make things worse, fires can cause flooding and flooding can cause fires. And—by the way—have you heard that the earth is warming? On the bright side, damage can be mitigated and the approaches that reduce fire damage have worked to reduce damage caused by flooding. Our future can bring less risk.

During this presentation you will learn why floods and fires occur here in the Northwest, how they are different than in other parts of the county, what we can expect in the near future, in the distant future, and most importantly, what you as an individual, employee and voting citizen can do to reduce damage.

D6: Building Military-Civilian Partnerships to Develop NDMS Patient Reception Area

Presented by: Onora Lien/Eric Tobiason

During disasters, the loss of healthcare capacity in an affected area may require the evacuation of patients to other areas of the country where those patients can receive appropriate care. Under these circumstances the National Disaster Medical System (NDMS) may be leveraged to provide movement of patients into other states where NDMS hospitals or other healthcare organizations are capable of providing the necessary definitive care.

In support of NDMS and the local Puget Sound Federal Coordinating Center (PSFCC) at Madigan Army Medical Center—Joint Base Lewis-McCord, the King County Healthcare Coalition, Public Health—Seattle & King County and partners from local emergency management, fire/EMS, transportation and others, have collaborated to develop a community-based plan for circumstances when patients from other states may need to be flown into the King County area to receive care at local healthcare facilities. The model developed reflects the first community based Patient Reception Area plan that the PSFCC has been involved with and reflects a unique and strategic partnership between the Department of

Defense and the civilian community to ensure our community is ready in the event patients need to be evacuated into our area.

D7: Crisis Communication

Presented by: Andy Wappler

Andy Wappler, VP of Corporate Affairs at Puget Sound Energy, will provide a dynamic look at the challenges of Crisis Communication in a society that revolves around social media. Andy will discuss tools for communication response, specific organizational communication plans and how to manage the public need for information.

Session E: THURSDAY 9:30 AM – 10:45 AM

E1: Winter Storm Preparedness and Response Strategies: Basic Tools You Can Use to Prepare Your Agency/Jurisdiction to Respond to Winter Storms

Presented by: Lawrence 'Eich' Eichhorn

This presentation will provide a review of the past winter storm seasons and lessons learned to improve future response activities. Preparedness activities and Incident Command System tools will be presented that can be used to assist any agency or jurisdiction to be successful in responding to the challenges of winter storms. Training tips on using your Continuity of Operations Plan activation triggers to train and prepare staff for response will also be presented. Included will also be response staffing strategies to reduce the time required to stand up your Emergency Operations Center, Incident Management Team and Department Operations Center.

E2: Setting Regional Transportation Recovery Priorities

Presented by: William Lokey/Brent Meldrum

The Regional Catastrophic Preparedness Grant Program developed a Transportation Recovery Annex to the Regional Catastrophic Disaster Coordination Plan. The Annex provides a number

of templates and tools for use in recovery of the regional multi-modal transportation system. One such tool is used to set transportation recovery priorities. This presentation will be a discussion seminar based on an earthquake scenario where participants will use the prioritization tool to set transportation recovery and restoration priorities.

E3: Transporting Patients During an All-hazards Event: The Synergy of Patient Transport

Presented by: Michael Smith/Susan Bush/John Ufford/Allen Jones

Patient transport may be a necessity prior to, during and after a disaster. This presentation is a panel of four individuals that will explain the transportation resources that may be available, through advanced planning, to transport victims or patients from the incident site, hospitals, extended care homes, institutions, etc. The presentation will include how to prioritize deployment of limited resources when we have competing requests for them.

The EMS and Auxiliary Transport Matrix is a planning tool designed to assist preparedness and response planners to identify transport resource capabilities and capacities. The matrix contains Point of Contact information and links to useful websites.

The matrix was developed in partnership with the Washington State Emergency Management Division, the Office of Superintendent of Public Instruction, the Department of Social and Health Services, the Washington State Department of Health, Tribes within Washington, and federal agencies. It is an attempt to identify and build medical surge and patient movement capabilities to support disaster response. The EMS and Auxiliary Transport Matrix workbook identifies capabilities at the state, tribal, regional and county levels.

E4: The Whole Community Speaks on Sheltering

Presented by: Karimah Cooper/Patti Petsch

What is the best way to meet the variety of needs that may be presented at a shelter during a disaster? In October, a group of stakeholders held an exercise for over 100 people and 10 animals to integrate separate components of sheltering and obtain feedback from those setting up the shelter and those seeking shelter. Staff and volunteers had 30 minutes to set up a human shelter, with an adjoining pet shelter, and develop a feeding plan with the food on hand. People representing a very diverse community, including access and functional needs, then proceeded to go through the registration process and check in to the shelter. The King County Medical Reserve Corps helped to triage medical needs. Afterwards, all participants provided feedback on the experience and offered ideas for improvement. Video excerpts of the exercise will be provided, along with a copy of the exercise plan and the recommendations developed. The exercise development team included the Seattle Parks Department, Animal Shelter, Commission for People with Disabilities, and the Human Services Department.

**E5: Birds-eye View of A Shooting at a School...
...But From a Higher Branch!**

Presented by: Mary Schoenfeldt

Sandy Hook Elementary School and the community of Newtown Connecticut experienced the most numbing, horrifying experience one can imagine. How does a community coordinate all the thousands of emotions, demands and resources that they had never even considered. 60,000 Teddy Bears, thousands of emails and letters, volunteers showing

up to help somehow because it makes them feel better, millions of dollars donated, media response that gridlocks the streets of town. What role does local, regional and state level Emergency Management play? Emergency Management professionals have the expertise and knowledge to coordinate huge unexpected catastrophic events... but do we step in? And if so, what do we do and when do we step back out? There are lessons from Newtown.

Participants will:

- + Understand the role that Emergency Management can play in a community event.. volunteers, donations, communications;
- + Identify the impacts to a town, a city and the region during an event of this nature;
- + Look at the impacts to the economic stability of a community;
- + Explore the question of when response transitions to recovery in an event like this.

E6: We Are All Spokespeople: Risk Communication Principles & Practice for the Front Desk to the Incident Commander

Presented by: Meredith Li-Vollmer/Angela Seydel

Good information well communicated saves lives. When things go wrong – or could go wrong - we are the ones to get people the information they need. Learn better techniques to share information with people in a way that they can hear, understand, and use it.

E7: 10th Civil Support Team (WMD): On Call Against Chemical, Biological, Radiological, and Nuclear Threats

Presented by: Steven Brouillet/Ty Clark

This presentation will provide an overview of the National Guard's Civil Support Teams and their capabilities in aiding the first responder community when dealing with Chemical, Biological, Radiological, and Nuclear (CBRN) threats. The CST also responds to natural or man-made disasters in the United States that results in, or could result in, catastrophic loss of life or property.

A Civil Support Team supports civil authorities at a Domestic Incident site by identifying CBRN agents/substances, assessing current and projected con-

sequences, advising on response measures, and assisting with appropriate requests for additional support. CSTs are federally funded National Guard units established under Presidential Decision Directive 39. The Civil Support Team provides analytical,

medical, communications, operations, and survey entry support to Incident Commanders. The CST is a state controlled, 22 person full time unit that is on call 24 hours for support.

Session F: THURSDAY 11:00 AM – 12:15 PM

F1: Healthcare Disaster Response Challenges: Crisis Standards of Care

Presented by: Sally Abbott

Disaster response in catastrophic events may lead to a substantial change in the usual health care operations and the level of care it is possible to deliver. Crisis standards of care: This is an important component of medical surge planning. In 2012 we convened a Legal Workgroup on Crisis Standards of Care with an all-hazards approach. During this session, we will review concepts of Crisis Standards of Care, describe key stakeholders and provide an update on progress in Washington State.

F2: A Focus on ADA Issues in Emergency Management

Presented by: Jill Watson/Karimah Cooper

Part of serving the whole community in emergency management involves being in compliance with the American with Disabilities Act (ADA). The Department of Justice's Project Civic Access is a wide-ranging effort to ensure that counties, cities, towns, and villages comply with the ADA by eliminating physical and communication barriers that prevent people with disabilities from participating fully in community life. Many of the settlements under Project Civic Access now include a section on aspects of emergency management. The City of Seattle is proactively addressing these areas, many of which include elements of mass care. This session will introduce Project Civic Access and the focus on emergency management, look at the difference between vulnerable populations and populations covered by the ADA, provide suggestions for specific areas to address, as well

as ideas on how to approach identified issues. This session does not provide legal advice.

F3: The WA State Emergency Operations Center Alert & Warning Center: How Can We Help You?

Presented by: Kathryn Howard/Alan Steele

This session will explain the purpose and function of the Washington State EOC Alert & Warning Center (A&WC) and the services it provides to local jurisdictions, tribal nations, residents and businesses, as well as the role alert and warning play in all communities. The presentation will include a quick overview of A&WC procedures and equipment, and offer insight into daily activities. Speaking from years of experience in both local emergency management as well as the Alert & Warning Center, State Emergency Operations Officers will share their perspective on perceptions and realities of A&WC functions. The presentation will conclude with a discussion on how the A&WC can better serve the citizens of Washington.

F4: Applying FEMA's National Disaster Recovery Framework as a guide to Pre- and Post-Disaster Strategies.

Presented by: Tom Donnelly

Communities face unique challenges and obstacles following a disaster that require expertise, coordination, and planning not typically included in their organizational portfolio. FEMA's previous approach to long term recovery operations to a large extent focused on post-disaster recovery planning. To more effectively focus on the needs and resources of the community in recovering from a disaster FEMA, in 2011, adopted and implemented the National Disaster

Recovery Framework (NDRF). Under the NDRF, both pre- and post-disaster planning are emphasized as being critical for communities to develop resilience and for successful and timely recovery.

This session will present attendees with insights into how the NDRF can provide guidance in planning for and responding to disasters. It will also present information on how one support function of the NDRF, Community Planning and Capacity Building, has evolved from the long-term community recovery planning assistance previously provided by ESF #14, to the point where it now includes expanded coordination responsibilities and relies on engagement from a variety of federal, state, tribal, and non-governmental organizations interested in planning and capacity assistance at the local level.

F5: Evergreen Quake 2012 Functional Exercise – Exercise Design Lessons Learned

Presented by: Brittany Ginn/Stephen Simerly

The Co-Leads for the Evergreen Quake 2012 Functional Exercise will present exercise design lessons learned and best practices from the first of three exercises in the more comprehensive Evergreen Quake 2012 Exercise Series, which included a Full Scale Logistics Exercise and a Recovery Tabletop Exercise. The Evergreen Quake 2012 Functional Exercise was designed to evaluate Player actions against current Emergency Operations Centers (EOCs) emergency management plans and procedures as they related to both intra- and inter-jurisdictional coordination.

The scope of the exercise encompassed a six county seismically active region in the Puget Sound area of Washington State with a combined population exceeding four million citizens. All levels of the public sector from city and county through state and federal along with various tribal and private sector entities coordinated their response efforts during the Functional Exercise.

The exercise was designed to test plans and procedures that would be utilized following a wide-area catastrophic earthquake. The exercise commenced (StartEx) 24-hours after the earthquakes struck (D+24 hours) which provided for 48-hours of simulated play over the two-day period of June 5-6, 2012 (16 hours

of total play). Exercise play was focused on mid-phase response operations and emphasized Regional Play at the local, county, state, federal, and tribal levels.

F6: Continued from E6

F7: New Building/Campus Audio-Based Emergency Mass Notification Requirements Relating to NFPA72, 2010 Edition

Presented by: Barry Luz

This one hour mass notification course addresses the major changes coming in the US Fire Code. For the first time, the 2010 version of the NFPA 72 National Fire Alarm and Signaling Code, and the recently published UL2572 standard, extend their scope beyond the realm of fire alarm to other life-safety systems and functions. In addition to simply indicating the existence of an emergency situation these new codes require instructions via voice communications and/or visible signals that include, text, graphics or other displayed communication methods. It will provide examples of how the effective use of Mass Notification systems in buildings and campuses can enhance the safety and effectiveness of virtually any mass notification application. This learning session qualifies for AIA Continuing Education credits.