

# ***DIFFERENT APPROACHES TO SUPPLY CHAIN TRAINING***

***2016 RAPID Conference***

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# **PURPOSE**

- **Provide Wolf Creek's perspective and strategy in implementing our current Supply Chain Training Program**
- **Request input and feedback**

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# QA FINDING!

- ✓ **2014 Quality Assurance Supply Chain Services Audit Results**
  - ✓ Training & Qualifications evaluated as Ineffective (Red)
  - ✓ Supply Chain Services is not in compliance with the Wolf Creek Non-Accredited Training Program
  - ✓ Training finding considered a significant contributor to our overall rating of “Marginally Effective”



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# 2014 QA AUDIT

- ✓ Supply Chain Services has ineffectively implemented a training program. The Non-Accredited Training Program states that Non-Accredited training is not subject to the requirements of the Systematic Approach to Training however the principle of SAT should be exercised in Non-Accredited Training programs.

# HISTORY

- ✓ Existing training program was informal for all (3) Supply Chain work groups: Purchasing & Contracts, Material Control & Warehouse.
  - ✓ Desktop Guidelines
  - ✓ Procedures
  - ✓ Mentoring

Note: Purchasing & Contracts personnel have CPM, CM or CPSM professional certifications. Those were not taken into consideration.

# WHAT DO YOU DO ?

- ✓ Benchmarked peers
- ✓ Discussed with QA what they were expecting to see and accept
- ✓ Researched the accredited training programs on site for “nuggets”
- ✓ Evaluated various program options and their affect on the Division
  - ✓ Supervisor Workload additions?
  - ✓ Added FTE ?
  - ✓ Added workload to staff?



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# RESULTS

- ✓ By work group we identified literally every task they performed
- ✓ Developed a “Mentoring Guide” for each work group.
- ✓ Obtained buy-in/approval from QA that the approach was a “SYSTEMATIC APPROACH TO TRAINING”





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**QUESTIONS?**