

2018 Houston IIA Annual Conference "Navigating Your Future"

### Enterprise Coaching®: Fast Track to Engagement, Performance and Profitability

Kim Sawyer and Sonia Mejias April 9, 2018

*Partners with you to create a coaching culture in your organization – enhancing capacity, maximizing performance and increasing prosperity and profitability.* 

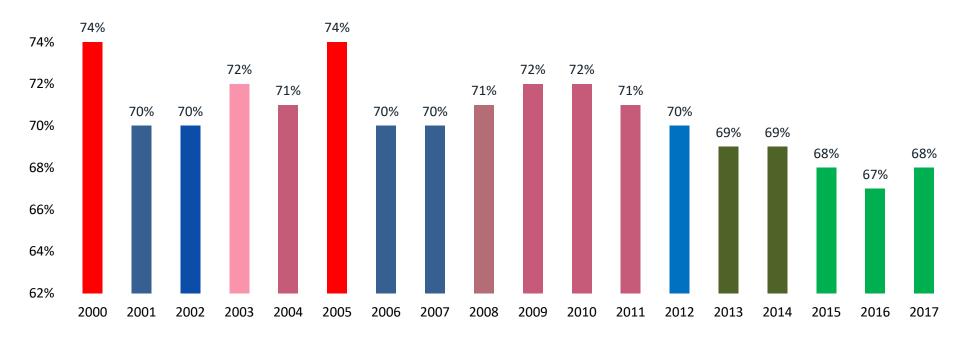
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## Why get a Coaching Culture?

## **Employee Engagment** According to Gallup, 67% of all employees in the U.S. are not engaged...

#### PERCENT U.S. EMPLOYEES NOT ENGAGED

(includes Not Engaged and Actively Disengaged)



Source: Gallup, Inc.

#### Employee disengagement is costing companies billions every year...

...and managers are responsible for 70% of this problem.

Only 21% of employees strongly agree their performance is managed in a way that motivates them to do outstanding work.

# Employee engagement drives profitability.

Leadership drives employee

engagement.

An organization's culture shapes its leadership.

## Managers who Lead by Coaching™ become better leaders.

So leadership, engagement, and profit thrive in a **Coaching Culture.**  Google says.....

Organizations with a strong coaching

culture report recent revenue above

their industry peer group (13% greater

than those organizations without a strong coaching culture).



## What is a Coaching Culture?

## Everything starts with a conversation



## 9/10 CONVERSATIONS FAIL!









9 out of 10 conversations miss the mark.

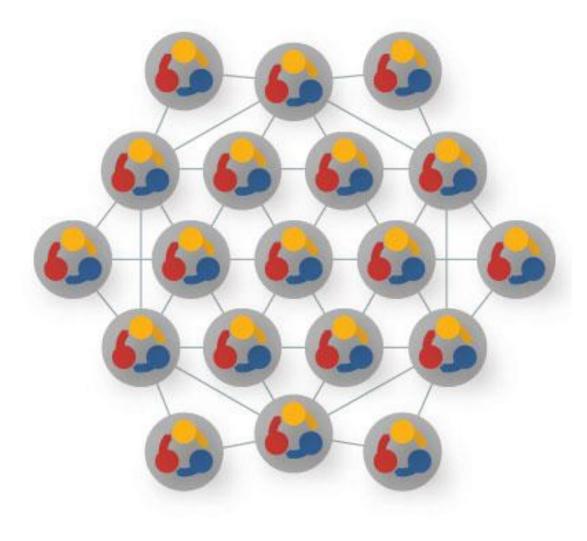
Businesses that are highly effective at communications are nearly 350% more likely to financially outperform their competitors as those who aren't effective. *"I know that you believe you understand what you think I said, but I'm not sure you realize that what you heard is not what I meant."* 

Pentagon Spokesman Robert McCloskey

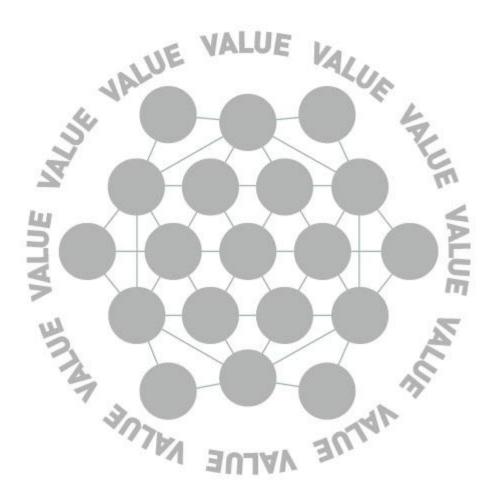
"Getting to the next level of greatness depends on the quality of the culture, which depends on the quality of the relationships, which depends on the quality of the conversations. Everything happens through conversations."

Dr. Judith E. Glaser

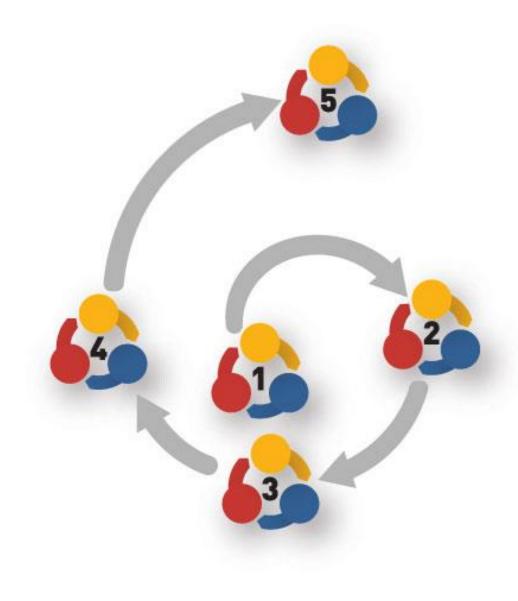
### An organization is a structured set of conversations.



#### A culture is a structured set of values



#### that influences those conversations.



Coaching is a structured series of conversations that instills coaching values.

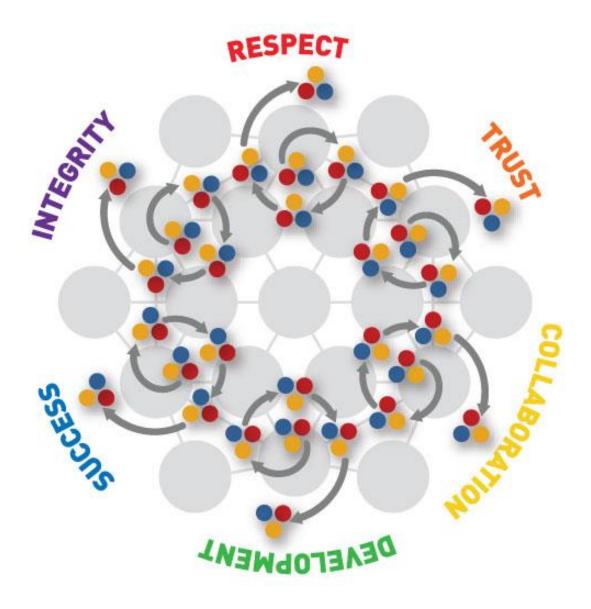
## **Coaching Values**

Integrity, Respect, Trust, Collaboration, **Development** and Success.

When coaching occurs regularly in an organization...

... coaching values become a powerful influence on culture...

#### ...and a Coaching Culture emerges!



## Low do you build a Coaching Culture?

#### Before you build it...define it!

A coaching culture is one where, from the top down, coaching is the predominant style of managing and working together, and collaboration and voluntarism are the common basis of its conversations.

It is a culture that values and invests in professional coaches, managers and leaders employing coaching skills in various modalities – encouraging them to support people to grow their skills, problem–solve, enhance their value, reach their professional and business goals and encourage the full engagement of all stakeholders.

#### Enterprise Coaching® Program



#### **Foundation Building**

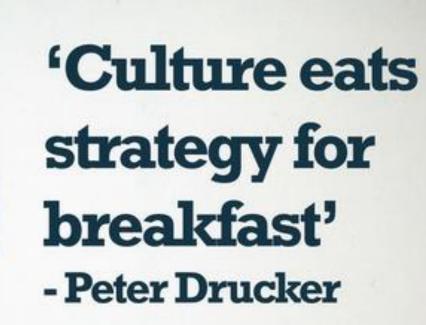


We Coach the C-Team

Managers Coach Employees

**Employees Coach Employees** 







#### Builds Coaching Cultures

www.GetCoachingCulture.com

Get on the Fast Track!