

WAUSAU FINANCIAL SYSTEMS 2013 CUSTOMER CONFERENCE AGENDA

Time	Event	Location
Monday, April 15		
12:00 pm – 5:30 pm	Registration	Atlantic Foyer
2:00 pm – 5:00 pm	Pre-Conference Sessions	*Breakout Rooms
7:00 pm – 11:00 pm	Welcome Reception <i>Bus Transportation Provided</i> <i>Cocktails and Heavy Hors d'oeuvres Provided</i>	Shedd Aquarium
Tuesday, April 16		
7:00 am – 12:00 pm	Registration	Atlantic Foyer
7:00 am – 8:00 am	Breakfast	Pacific Ballroom
8:00 am – 9:45 am	Leading the Way in Your Market	Atlantic Ballroom
10:15 am – 11:00 am	Concurrent Breakout Sessions	*Breakout Rooms
11:15 am – 12:00 pm	Concurrent Breakout Sessions	*Breakout Rooms
12:00 pm – 1:00 pm	Lunch	Pacific Ballroom
1:00 pm – 1:45 pm	Concurrent Breakout Sessions	*Breakout Rooms
2:00 pm – 2:45 pm	Concurrent Breakout Sessions	*Breakout Rooms
3:00 pm – 3:45 pm	Concurrent Breakout Sessions	*Breakout Rooms
5:00 pm – 8:00 pm	Technology Center Grand Opening <i>Dinner will be served</i>	Atlantic Ballroom
Wednesday, April 17		
7:00 am – 8:00 am	Breakfast	Pacific Ballroom
8:00 am – 8:30 am	CEO Address – Enhancing the Client Experience	Atlantic Ballroom
8:30 am – 9:30 am	Security is Mission Critical at WAUSAU – A Panel Discussion	Atlantic Ballroom
9:45 am – 10:30 am	Concurrent Breakout Sessions	*Breakout Rooms
10:45 am – 11:30 am	Concurrent Breakout Sessions	*Breakout Rooms
11:30 am – 1:00 pm	Technology Center Open <i>Lunch will be served</i>	Atlantic Ballroom
1:00 pm - 2:00 pm	TD Bank: Capturing the Small and Medium Business Market with RDC	Atlantic Ballroom
5:30 pm - Midnight	Customer Appreciation Night	Atlantic Foyer & Ballroom
5:30 pm	<i>Cocktail Reception</i>	Atlantic Foyer
6:15 pm	<i>Wine Tasting & Dinner with Kevin Zraly</i>	Atlantic Ballroom
7:30 pm	<i>Awards Presentation</i>	Atlantic Ballroom
8:00 pm	<i>Live Band: Boogie and the Yo-Yo'z</i>	Atlantic Ballroom

*See Session Matrix, Breakout Sessions on page 12.