Great event ... well done! Lots of topics covered and an engaging group of people.

Overall I took a lot away from the sharing of experience and the round tables...

Enjoyed the forum and would love to assist with roundtables or presenting in the future.

PUBLIC SECTOR INNOVATION SUMMIT 2017

REGISTER BEFORE 4TH OCTOBER & GET ‘2 FOR 1’ TICKETS

28 & 29 MARCH 2017
THE REALM HOTEL CANBERRA
UNLOCKING THE POTENTIAL OF THE PUBLIC SECTOR

CONFERENCE OVERVIEW

Transforming any organisation to deliver better services, products, experiences for the end users is critical to stay relevant and keep pace with the exponential technological change that all sectors are facing. The Public Sector is no different.

Changing the way government operates has always been a challenge, and it is not getting any easier. Adapting to what customers expect, not just want, is fraught with obstacles, but the public sector is learning and adapting fast to meet these goals.

Innovation methodologies are being used and developed across the public sector in many different ways, to improve the way government operates and delivers products and services, and the Public Sector Innovation Summit is here to highlight and discuss these great achievements.

On the 28-29 March 2017, the Public Sector Network will bring together key stakeholders from across all levels of government to focus on a number of key areas to enable those involved in service delivery, HR, Finance, Procurement, ICT, Digital and Innovation, to deliver improved services, and has been divided into 4 streams on the 28 March, and an innovation focus day on the 29 March.

The Public Sector Network is committed to supporting the Public Sector to enhance the sector’s capacity to innovate.

We are looking forward to meeting you there in March.

HIGHLIGHTED SPEAKERS

Elizabeth Angerman
Executive Director
Unified Shared Services Management, General Services Administration, (USA)

Dan Hunter
Chief Executive Officer, HealthShare NSW

Sarah Wilkinson
Chief Technology Officer, Home Office (UK)

Craig Fox
Deputy Commissioner Service Operations, Australian Tax Office

John Hubby
Deputy Secretary Corporate Services, NSW Department of Finance, Services, Innovation

Graham Tanton
Executive Director, Shared Services, ACT Government

Michaell Vanderheide
Chief Executive Officer, CenITex

Jane Olsen
Director, Shared Service Provider. Department of Treasury & Finance, VIC
HR TRANSFORMATION

Behind the product design and technological innovations that catapult organizations into well-respected industry leaders are managements’ investments in the assets that create tomorrow: people. Today, talent truly differentiates organisations, and drives the public sector forward. HR makes significant contributions reducing costs and improving operating effectiveness through HR system and process improvements, shared services, outsourcing and employee self-service. But that’s just part of the value that HR Transformation can deliver. The next big step for HR is to help the business achieve its strategic objectives for performance and growth.

FINANCE TRANSFORMATION

Today’s finance executives need to align the finance function with their organisations strategy to manage through the expected recovery by creating a more flexible, cost efficient agile organization. Tools that assist with assessing their finance strategy and vision, and helps design and implement change to their finance organisation, process and systems to improve the overall value of finance are key. The public sector needs to follow the private sector to become more proactive rather than reactive.
A new era is changing the procurement function, creating broader and deeper roles where buyers also need to be value brokers, and capture, retain and manage talent (Supply Management). Although the specific nuances of implementing change within the procurement function differ from change management initiatives in other functions, the underlying principles determining the success or failure of changing processes, practices and behaviours remain similar. Procurement transformation will address key strategies to transform the function to achieve business success.

ICT TRANSFORMATION

The Government ICT landscape is changing with Federal and State Government agencies looking at innovative ICT procurement and consumption strategies, including Cloud and as-a-service models. However, before key stakeholders can fully commit to an as-a-service transition, a process of self-evaluation is required so they can fully understand what steps need to be taken to ensure the journey is a success. As new business models are taking shape, test projects are starting to deliver insights and the desire to deliver improved agility, flexibility and mobility across government has meant that the time to act is now.
Welcome to the Public Sector Innovation Summit 2017

Dear attendees,

It gives me great pleasure to welcome you to the 2nd Annual Public Sector Innovation Summit 2017.

Last year we received fantastic support from over 250 public sector officials, and hope to build on the success of last year in 2017. We have received fantastic support while developing this summit, and are very much looking forward to hearing our speakers discuss HR, Finance, Procurement and ICT Transformation strategies.

We have also developed an innovation focus day on the second day, which is something that should not be missed.

Finally, we would like to welcome our international speakers from the US, UK, and NZ, to Australia, and hope to learn from their experiences in their respective countries.

We look forward to seeing you in Canberra next March.

Charlie Hamer
Co-Founder & Director, Public Sector Network
+61 422 005 601
charlie@publicsectornetwork.com.au
www.publicsectornetwork.com.au
08:25 - 08:30  WELCOME FROM PSN
Charlie Hamer, Co-Founder & Director, Public Sector Network

08:30 - 08:45  OPENING REMARKS FROM CONFERENCE CHAIR
Elizabeth Watts, Senior Director, The Hackett Group

08:45 - 09:00  MINISTERIAL KEYNOTE: AN OUTLOOK ON THE 21ST CENTURY AUSTRALIAN PUBLIC SECTOR
TBC

09:00 - 09:25  INTERNATIONAL KEYNOTE: USING DATA TO DRIVE INNOVATION AND TRANSFORMATION
TBC

09:25 - 09:50  KEYNOTE: DESIGN LED INNOVATION AND TRANSFORMATION IN THE PUBLIC SECTOR
TBC

This panel will come together to evaluate the different service delivery models available for government and identify which model works best to deliver efficient and effective citizen services. Some key points that could be discussed are:

What are the current challenges facing the future delivery of Government services?

What are the best service delivery methods for the public sector?

What services and processes should government retain primary control over and what can be outsourced?

Is contestability here to stay in the public sector?

What are the key challenges with shared services within government and how can they be addressed?

Is outsourcing the future of government service provision?

Panellists:

10:00 - 10:30  SPONSORED SESSION

10:20 - 10:45  MORNING TEA & NETWORKING

10:45 - 11:15  ROUNDTABLE SESSION
Delegates choose one table to attend
ROUNDTABLE SESSIONS

The roundtable sessions run for 30 minutes and are run by strategic partners and industry analysts and professionals. The roundtables will be discussions around critical issues and strategies that project leaders may currently face at their organisations. Delegates must select 2 roundtable topics.

ROUNDTABLE SESSION 1: 10:45 – 11:15
ROUNDTABLE SESSION 2: 15:20 – 15:50

ROUND TABLE 1: Workforce Analytics: From efficient, practical and people-centric metrics to insights and innovation
ROUND TABLE 2: Digitally disrupting HR
ROUND TABLE 3: Workforce Management
ROUND TABLE 4: Designing an as-a-service model
ROUND TABLE 5: Managing the security of an as-a-service model
ROUND TABLE 6: Driving innovation with as-as-service models
ROUND TABLE 7: Big Data and Finance Transformation
ROUND TABLE 8: Digitally Disrupting Finance
ROUND TABLE 9: Finance Process Optimisation
ROUND TABLE 10: Digitally Disrupting Procurement
ROUND TABLE 11: Procurement Analytics
ROUND TABLE 12: Effective Supply Chain Management
## PUBLIC SECTOR INNOVATION 2017 CONFERENCE AGENDA

### TUESDAY 28 MARCH 2017

#### DELEGATES MOVE TO CONFERENCE STREAMS

<table>
<thead>
<tr>
<th>Time</th>
<th>HR TRANSFORMATION</th>
<th>FINANCE TRANSFORMATION</th>
<th>PROCUREMENT TRANSFORMATION</th>
<th>ICT TRANSFORMATION</th>
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| 11:20 - 11:40 | **HR AS A VALUE CREATOR FOR THE ORGANISATION TO ACHIEVE ITS STRATEGIC OBJECTIVES FOR PERFORMANCE AND GROWTH A DIFFERENT TOMORROW**
  Bronwen Overton-Clarke
  Deputy Director General, Workforce Capability and Governance | **CFO: THE ARCHITECT OF BUSINESS AND VALUE INTEGRATOR**
  | **TRANSFORMATION JOURNEY: NSW TREASURY “FINANCE MANAGEMENT TRANSFORMATION PROJECT” COMING ONLINE**
  Simone Constant, Deputy Secretary, Chief of Staff and Risk, NSW Treasury | **A GUIDE TO TRANSFORMING GOVERNMENT PROCUREMENT PRACTICE**
  Fiona Wright, A/Assistant Director-General Queensland Government Procurement, Department of Housing and Public Works | **ICT TRANSFORMATION AND INNOVATION FOR EFFECTIVE GOVERNMENT SERVICE DELIVERY**
  Damon Rees, CIO & CDO, NSW Department of Finance, Services and Innovation (tentative) |
| 11:40 - 12:00 | **TRANSFORMING HUMAN CAPITAL MANAGEMENT: A NEW MODEL TO INTEGRATE CAREER DEVELOPMENT, PERFORMANCE MANAGEMENT AND ANALYTICS**
  | **DRIVING IMPROVED AND EFFICIENT PUBLIC SERVICES THROUGH SHARED SERVICES**
  Frances Cawthra, Acting Second Commissioner People, Systems and Services, ATO | | **TRANSITIONING YOUR ORGANISATION TO THE CLOUD TO DRIVE INNOVATION AND IMPROVE SERVICE DELIVERY**
  Craig Fox, Deputy Commissioner, ATO |
| 12:00 - 12:20 | **DIGITALLY DISRUPTING HR/WORKFORCE MANAGEMENT TRANSFORMATION AND DESIGN: ACCESSING NEXT-GENERATION PERFORMANCE MANAGEMENT TACTICS TO DRIVE BUSINESS OUTCOMES**
  | **PANEL DISCUSSION: TRANSFORMING HUMAN RESOURCES IN THE PUBLIC SECTOR TBC**
  | **PANEL DISCUSSION: TRANSFORMING FINANCE IN THE PUBLIC SECTOR TBC**
  | **PANEL DISCUSSION: DRIVING THE ADOPTION OF AS-A-SERVICE IN THE PUBLIC SECTOR**
  Tim Occleshaw, CTO, DEparment of internal affairs (NZ) |
| 12:20 - 13:00 | **PANEL DISCUSSION: TRANSFORMING HUMAN RESOURCES IN THE PUBLIC SECTOR TBC**
  | | | **PANEL DISCUSSION: TRANSFORMING FINANCE IN THE PUBLIC SECTOR TBC**
  | **PANEL DISCUSSION: DRIVING THE ADOPTION OF AS-A-SERVICE IN THE PUBLIC SECTOR**
  | **PROCUREMENT: SECURING YOUR SEAT AT THE STRATEGIC TABLE TBC**
  | **DRIVING WHOLE OF GOVERNMENT CLOUD ADOPTION**
  | **PROCUREMENT: SECURING YOUR SEAT AT THE STRATEGIC TABLE TBC**
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  | **PANEL DISCUSSION: DRIVING THE ADOPTION OF AS-A-SERVICE IN THE PUBLIC SECTOR**
  | **PANEL DISCUSSION: DRIVING THE ADOPTION OF AS-A-SERVICE IN THE PUBLIC SECTOR**
  | **PANEL DISCUSSION: DRIVING THE ADOPTION OF AS-A-SERVICE IN THE PUBLIC SECTOR** |
| 13:00 - 14:00 | **LUNCH & NETWORKING** | **LUNCH & NETWORKING** | **LUNCH & NETWORKING** | **LUNCH & NETWORKING** |
### Conference Agenda

#### Tuesday 28 March 2017

<table>
<thead>
<tr>
<th>Time</th>
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| 14:00  | APS Case Study: Effective Human Capital Management (HCM)/Making Best Use of Public Sector Data to Improve Employment Services  
Lucy Poole and Alana Walsh, Group Manager for APS Reform, APSC |
| 14:20  | INTERSECTION OF DIGITAL WORKPLACE TECHNOLOGY, CULTURE AND THE PHYSICAL ENVIRONMENT/ 
THE CONSUMERISATION OF HR: APPLYING TECHNOLOGY TO RE-IMAGINE AN ENGAGED WORKPLACE |
| 14:40  | HR AS CURATORS OF CULTURE: DIVERSITY AND INCLUSION IN THE PUBLIC SECTOR                        |
| 15:00  | FINANCE AND BI: HOW TO MEASURE, MANAGE, REPORT TO TRACK AND DEMONSTRATE VALUE TBC              |
| 15:20  | KEYNOTE: STEPS TOWARDS SERVICE DELIVERY TRANSFORMATION                                          |
| 15:55  | PANEL: DIGITALLY TRANSFORMING THE PUBLIC SECTOR                                                |
| 16:20  | MAXIMISING OPERATING CASH FLOW WHILST PROTECTING INTEGRITY AND CITIZENS’ BEST INTERESTS TBC   |
| 16:50  | FOSTERING INNOVATION IN THE PUBLIC SECTOR                                                       |
| 17:15  | CLOSING REMARKS & NETWORKING DRINKS                                                            |

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**Afternoon Tea & Networking**

- **15:20 - 15:50** ROUNDTABLE SESSION – REFER TO PAGE 6 FOR TOPICS
  Delegates choose one table to attend
- **15:55 - 16:20** KEYNOTE: STEPS TOWARDS SERVICE DELIVERY TRANSFORMATION
- **16:20 - 16:50** PANEL: DIGITALLY TRANSFORMING THE PUBLIC SECTOR
- **16:50 - 17:15** FOSTERING INNOVATION IN THE PUBLIC SECTOR

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**Wednesday 29 March**

**Interactive Workshops**

**09:00 - 12:00** WORKSHOP 1
- LEAN FOR GOVERNMENT

**09:00 - 12:00** WORKSHOP 2
- RAPID PROTOTYPING IN GOVERNMENT
### Public Sector Network (PSN)

PSN is the peak industry body for public sector professionals throughout Australia.

PSN is a free platform for anyone with an active, official government email address within Australia.

To ensure that you receive discounts to attend, please register for a free membership on our site at http://www.publicsectornetwork.com.au.

To register your organisation as a supporter of the event, please email us at info@publicsectornetwork.com.au to get the best discounts available for your staff.

### TEAM DISCOUNTS

There are different rates for supporting organisations and PSN member - enquire now to find out more.

Buy 2 get 1 free until 4th October 2016

### ACCOMMODATION

**Hotel Realm, Canberra**

### REGISTRATION INFORMATION


email: info@publicsectornetwork.com.au

### PACKAGE PRICING

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### Sponsorship Opportunities:

If your organisation is interested in connecting with our senior delegation on-site then please contact us ASAP. We only have limited sponsorship opportunities to demonstrate thought-leadership, network and build the brand on-site - please email info@publicsectornetwork.com.au to explore opportunities within your budget.

**Note:** Vendors are unable to register for “ticket only” access to this event. Payment not made at the time of registration will be subject to a $99 service charge.

* All “Super Saver and Early Bird” discounts require payment at time of registration and before the cut-off date in order to receive any discount.
* Discounts do not apply to vendors/solution providers. PSN reserves the right to determine who is a vendor.
* Any discounts offered (including super saver and early bird and team discounts) are subject to availability and require payment at the time of registration.
* All discount offers cannot be combined with any other offer.

### CANCELLATION AND POSTPONEMENT POLICY