



Great event ... well done!
Lots of topics covered and an
engaging group of people



Overall I took a lot away from
the sharing of experience and
the round tables...



Enjoyed the forum and
would love to assist with
roundtables or presenting
in the future



PUBLIC SECTOR INNOVATION SUMMIT 2017

REGISTER BEFORE 4TH OCTOBER
& GET '2 FOR 1' TICKETS

28 & 29 MARCH 2017
THE REALM HOTEL CANBERRA



PUBLIC
SECTOR
NETWORK



UNLOCKING THE POTENTIAL OF THE PUBLIC SECTOR

CONFERENCE OVERVIEW

Transforming any organisation to deliver better services, products, experiences for the end users is critical to stay relevant and keep pace with the exponential technological change that all sectors are facing. The Public Sector is no different.

Changing the way government operates has always been a challenge, and it is not getting any easier. Adapting to what customers expect, not just want, is fraught with obstacles, but the public sector is learning and adapting fast to meet these goals.

Innovation methodologies are being used and developed across the public sector in many different ways, to improve the way government operates and delivers products and services, and the Public Sector Innovation Summit is here to highlight and discuss these great achievements.

On the 28-29 March 2017, the Public Sector Network will be bringing together key stakeholders from across all levels of government to focus on a number of key areas to enable those involved in service delivery, HR, Finance, Procurement, ICT, Digital and Innovation, to deliver improved services, and has been divided into 4 streams on the 28 March, and an innovation focus day on the 29 March.

The Public Sector Network is committed to supporting the Public Sector to enhance the sector's capacity to innovate.

We are looking forward to meeting you there in March.

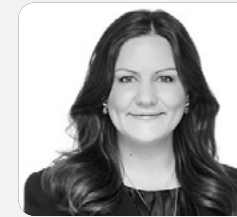
HIGHLIGHTED SPEAKERS



Elizabeth Angerman
Executive Director
Unified Shared Services
Management, General
Services Administration,
(USA)



Dan Hunter
Chief Executive
Officer, HealthShare
NSW



Sarah Wilkinson
Chief Technology
Officer, Home Office
(UK)



Michael Vanderheide
Chief Executive
Officer,
CenITex



Craig Fox
Deputy Commissioner
Service Operations,
Australian Tax Office



John Hubby
Deputy Secretary
Corporate Services,
NSW Department of
Finance, Services,
Innovation



Graham Tanton
Executive Director,
Shared Services,
ACT Government



Jane Olsen
Director, Shared
Service Provider.
Department of
Treasury & Finance,
VIC



HR TRANSFORMATION

Behind the product design and technological innovations that catapult organizations into well-respected industry leaders are managements' investments in the assets that create tomorrow: people. Today, talent truly differentiates organisations, and drives the public sector forward. HR makes significant contributions reducing costs and improving operating effectiveness through HR system and process improvements, shared services, outsourcing and employee self-service. But that's just part of the value that HR Transformation can deliver. The next big step for HR is to help the business achieve its strategic objectives for performance and growth.



Bronwen Overton-Clarke,
Deputy Director-General, Workforce Capability and Governance



Connor O'Keefe,
Manager Interactive Learning, Shared Services Centre, Department of Education and Training



John Lloyd
Commissioner, APS



Lucy Poole
Group Manager APS Reform, APSC



Alarna Lane-Mullins
Chief Equity Officer Griffith University



Erma Ranieri
Commissioner for Public Sector Employment SA Government



Carol Batras
Change Manager & HR Defence Science and Technology Organisation



Tim Reddan
HR Director Australian Office of Financial Management (AOFM)



FINANCE TRANSFORMATION

Today's finance executives need to align the finance function with their organisations strategy to manage through the expected recovery by creating a more flexible, cost efficient agile organization. Tools that assist with assessing their finance strategy and vision, and helps design and implement change to their finance organisation, process and systems to improve the overall value of finance are key. The public sector needs to follow the private sector to become more proactive rather than reactive.



Frances Cawthra
Acting Second Commissioner People, Systems and Services, ATO



Simone Constant
Deputy Secretary, Chief of Staff and Risk, NSW Treasury



Pat Raccosta
CFO, Head of Finance, settlements and corporate, Australian Office of Financial Management (AOFM)



Adam Summons
CFO, Fire & Rescue NSW



Jane Halton
Secretary for the Department of Finance Australian Government



Elizabeth Kelly
Deputy Secretary Governance, Prime Minister & Cabinet



Mark Jenkin
CFO, Department of Human Services



Rina Bruinsma
Assistant Secretary, Finance Transformation, Department of Finance, Australian Government



PROCUREMENT TRANSFORMATION

A new era is changing the procurement function, creating broader and deeper roles where buyers also need to be value brokers, and capture, retain and manage talent (Supply Management). Although the specific nuances of implementing change within the procurement function differ from change management initiatives in other functions, the underlying principles determining the success or failure of changing processes, practices and behaviours remain similar. Procurement transformation will address key strategies to transform the function to achieve business success.



Fiona Wright
A/Assistant Director-
General Queensland
Government Procurement,
Department of Housing and
Public Works



Jane Olsen
Head of Shared
Services, Department
of Treasury & Finance,
VIC



David Hazlehurst
Acting Deputy
Secretary, Department
of Industry



Stephanie Black
Executive Director
- Government
Procurement,
Department of Finance,
WA



Kim Gillis
Deputy Secretary
Capability Acquisition
and Sustainment Group
(CASG), Department
of Defence



Sharyn Clarkson
Assistant Secretary,
Department of Finance



Shane Lamont
Head of Procurement
and Supply Chain,
Sydney Water



Robert Higgins
General Manager-
Corporate Operations,
Department of Human
Services



ICT TRANSFORMATION

The Government ICT landscape is changing with Federal and State Government agencies looking at innovative ICT procurement and consumption strategies, including Cloud and as-a- service models. However, before key stakeholders can fully commit to an as-a-service transition, a process of self-evaluation is required so they can fully understand what steps need to be taken to ensure the journey is a success. As new business models are taking shape, test projects are starting to deliver insights and the desire to deliver improved agility, flexibility and mobility across government has meant that the time to act is now.



Tim Occleshaw
Chief Technology
Officer, Department of
Internal Affairs (NZ)



Damon Rees
Chief Information Officer
and Chief Digital Officer,
NSW Department of
Finance, Services,
and Innovation



Alex Jones
Chief Information
Officer, Department of
Economic Development,
Jobs, Transport and
Resources



Jon Cumming,
Chief Digital Officer,
ACT Government



John Cox,
Chief Information
Officer, Australia Post



Geoff Beggs,
A/Executive Director
Enterprise Solutions,
VIC Department of
Premier and Cabinet



Danny Built-Snoad,
Chief Information
Officer, NSW Better
Regulation and Fair
Trading (tentative)



Andrew Mills,
Chief Information
Officer, Queensland
Government (invited)



WELCOME TO THE PUBLIC SECTOR INNOVATION SUMMIT 2017

Dear attendees,

It gives me great pleasure to welcome you to the 2nd Annual Public Sector Innovation Summit 2017.

Last year we received fantastic support from over 250 public sector officials, and hope to build on the success of last year in 2017. We have received fantastic support while developing this summit, and are very much looking forward to hearing our speakers discuss HR, Finance, Procurement and ICT Transformation strategies.

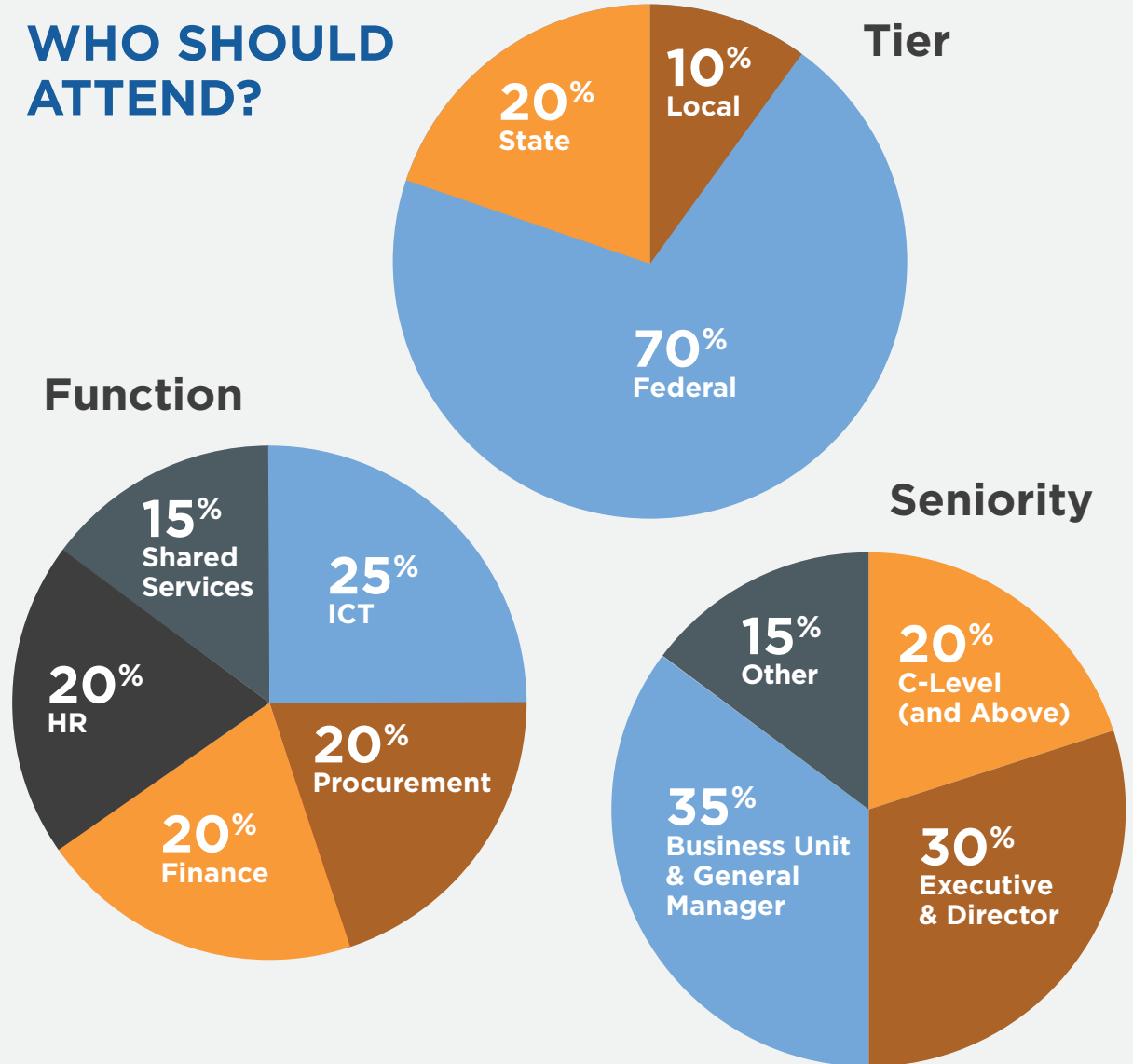
We have also developed an innovation focus day on the second day, which is something that should not be missed.

Finally, we would like to welcome our international speakers from the US, UK, and NZ, to Australia, and hope to learn from their experiences in their respective countries.

We look forward to seeing you in Canberra next March.

Charlie Hamer
Co-Founder & Director, Public Sector Network
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charlie@publicsectornetwork.com.au
www.publicsectornetwork.com.au

WHO SHOULD ATTEND?



AGENDA

- 08:25 WELCOME FROM PSN**
- 08:30 **Charlie Hamer**, Co-Founder & Director, **Public Sector Network**
- 08:30 OPENING REMARKS FROM CONFERENCE CHAIR**
- 08:45 **Elizabeth Watts**, Senior Director, **The Hackett Group**
- 08:45 MINISTERIAL KEYNOTE: AN OUTLOOK ON THE 21ST CENTURY AUSTRALIAN PUBLIC SECTOR**
- 09:00 **TBC**
- 09:00 INTERNATIONAL KEYNOTE: USING DATA TO DRIVE INNOVATION AND TRANSFORMATION**
- 09:25 **TBC**
- 09:25 KEYNOTE: DESIGN LED INNOVATION AND TRANSFORMATION IN THE PUBLIC SECTOR**
- 09:50 **TBC**

- 09:50 PANEL: WHAT'S THE BEST SERVICE DELIVERY MODEL FOR PUBLIC SECTOR ORGANISATIONS? OUTSOURCING? SHARED SERVICES? CONTINGENT WORKFORCE? COMMISSIONING? OTHERS?**
- 10:20

This panel will come together to evaluate the different service delivery models available for government and identify which model works best to deliver efficient and effective citizen services. Some key points that could be discussed are:

What are the current challenges facing the future delivery of Government services?

What are the best service delivery methods for the public sector?

What services and processes should government retain primary control over and what can be outsourced?

Is contestability here to stay in the public sector?
What are the key challenges with shared services within government and how can they be addressed?
Is outsourcing the future of government service provision?
Panellists:

- 10:00 SPONSORED SESSION**
- 10:30

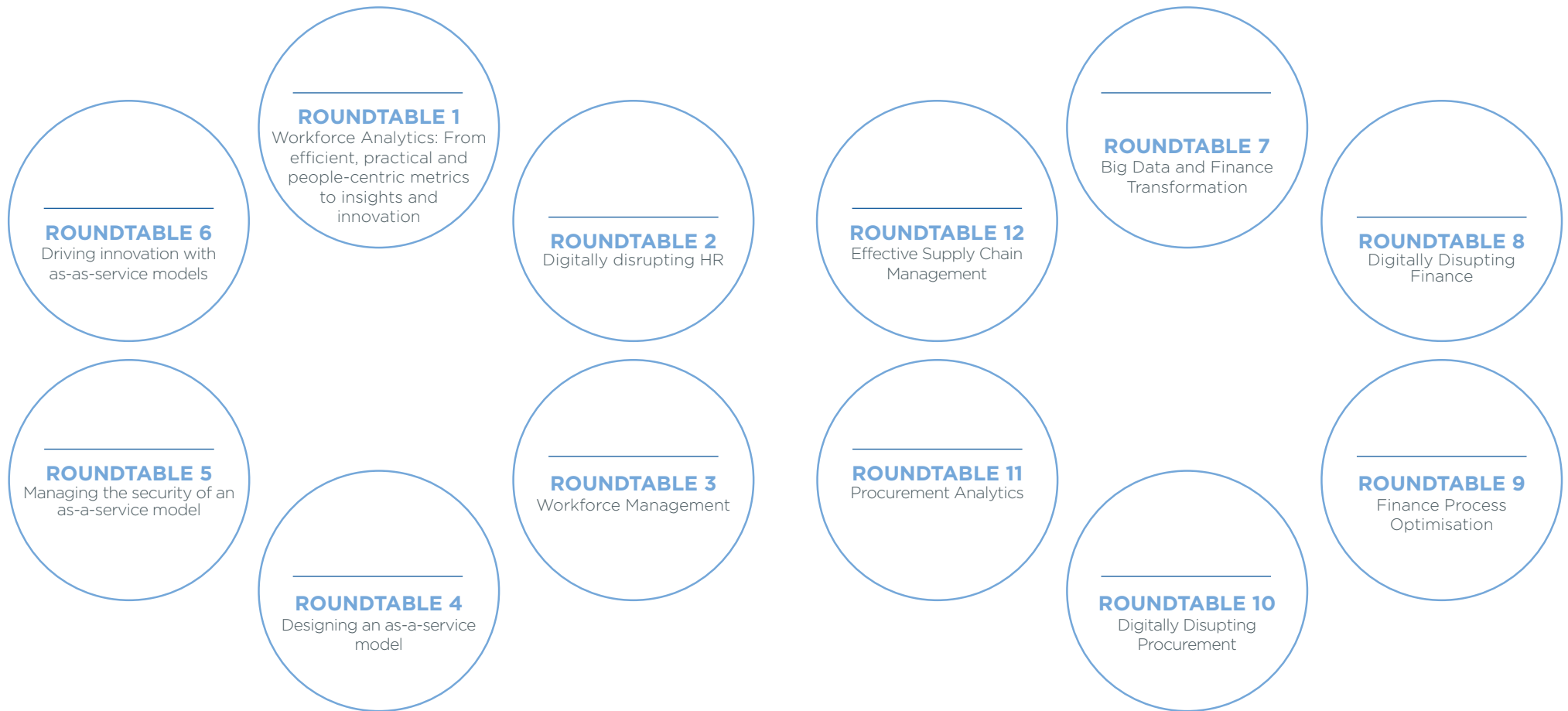
- 10:20 MORNING TEA & NETWORKING**
- 10:45

- 10:45 ROUNDTABLE SESSION**
- 11:15 Delegates choose one table to attend

ROUNDTABLE SESSIONS

The roundtable sessions run for 30 minutes and are run by strategic partners and industry analysts and professionals. The roundtables will be discussions around critical issues and strategies that project leaders may currently face at their organisations. Delegates must select 2 roundtable topics.

ROUNDTABLE SESSION 1: **10:45 – 11:15**
 ROUNDTABLE SESSION 2: **15:20 – 15:50**



DELEGATES MOVE TO CONFERENCE STREAMS

HR TRANSFORMATION

FINANCE TRANSFORMATION

PROCUREMENT TRANSFORMATION

ICT TRANSFORMATION

11:20 - 11:40

HR AS A VALUE CREATOR FOR THE ORGANISATION TO ACHIEVE ITS STRATEGIC OBJECTIVES FOR PERFORMANCE AND GROWTH A DIFFERENT TOMORROW

Bronwen Overton-Clarke
Deputy Director General, Workforce Capability and Governance

CFO: THE ARCHITECT OF BUSINESS AND VALUE INTEGRATOR

A GUIDE TO TRANSFORMING GOVERNMENT PROCUREMENT PRACTICE

Fiona Wright, A/Assistant Director-General Queensland Government Procurement, Department of Housing and Public Works

ICT TRANSFORMATION AND INNOVATION FOR EFFECTIVE GOVERNMENT SERVICE DELIVERY

Damon Rees, CIO & CDO, NSW Department of Finance, Services and Innovation (tentative)

11:40 - 12:00

TRANSFORMING HUMAN CAPITAL MANAGEMENT: A NEW MODEL TO INTEGRATE CAREER DEVELOPMENT, PERFORMANCE MANAGEMENT AND ANALYTICS

TRANSFORMATION JOURNEY: NSW TREASURY "FINANCE MANAGEMENT TRANSFORMATION PROJECT" COMING ONLINE

INNOVATIVE PROCUREMENT THINKING AND PROCESSES TO SAVE XXXMILLION TBC

TRANSITIONING YOUR ORGANISATION TO THE CLOUD TO DRIVE INNOVATION AND IMPROVE SERVICE DELIVERY
Craig Fox, Deputy Commissioner, ATO

Simone Constant, Deputy Secretary, Chief of Staff and Risk, NSW Treasury

12:00 - 12:20

DIGITALLY DISRUPTING HR/ WORKFORCE MANAGEMENT TRANSFORMATION AND DESIGN: ACCESSING NEXT-GENERATION PERFORMANCE MANAGEMENT TACTICS TO DRIVE BUSINESS OUTCOMES

DRIVING IMPROVED AND EFFICIENT PUBLIC SERVICES THROUGH SHARED SERVICES

PROCUREMENT: SECURING YOUR SEAT AT THE STRATEGIC TABLE TBC

DRIVING WHOLE OF GOVERNMENT CLOUD ADOPTION
Tim Occleshaw, CTO, DEparment of internal affairs (NZ)

Frances Cawthra, Acting Second Commissioner People, Systems and Services, ATO

12:20 - 13:00

PANEL DISCUSSION: TRANSFORMING HUMAN RESOURCES IN THE PUBLIC SECTOR TBC

PANEL DISCUSSION: TRANSFORMING FINANCE IN THE PUBLIC SECTOR TBC

PANEL: SKILLS: TRANSFORMING FINANCE IN THE PUBLIC SECTOR TBC

PANEL DISCUSSION: DRIVING THE ADOPTION OF AS-A-SERVICE IN THE PUBLIC SECTOR

13:00 - 14:00

LUNCH & NETWORKING

14:00
- 14:20

APS CASE STUDY: EFFECTIVE HUMAN CAPITAL MANAGEMENT (HCM)/ MAKING BEST USE OF PUBLIC SECTOR DATA TO IMPROVE EMPLOYMENT SERVICES

Lucy Poole and Alana Walsh, Group Manager for APS Reform, APSC

FINANCE AND BI: HOW TO MEASURE, MANAGE, REPORT TO TRACK AND DEMONSTRATE VALUE
TBC

SETTING PROCUREMENT'S STRATEGY FOR BIG DATA: TAKING ADVANTAGE OF THE VALUE OF ADVANCED ANALYTICS
TBC

EFFECTIVELY MANAGING A MULTI-CLOUD ENVIRONMENT TO DRIVE INNOVATION AND IMPROVED SERVICE DELIVERY

14:20
- 14:40

INTERSECTION OF DIGITAL WORKPLACE TECHNOLOGY, CULTURE AND THE PHYSICAL ENVIRONMENT/THE CONSUMERISATION OF HR: APPLYING TECHNOLOGY TO RE-IMAGINE AN ENGAGED WORKPLACE

OPTIMISING BI: UNLOCKING THE INTELLIGENCE IN YOUR DATA
TBC

ADVANCED CONTRACT MANAGEMENT STRATEGIES: INCREASING PROCUREMENT VALUE AND COST SAVINGS
TBC

GETTING YOUR PEOPLE & PROCESSES READY FOR THE AS-A-SERVICE JOURNEY

14:40

HR AS CURATORS OF CULTURE: DIVERSITY AND INCLUSION IN THE PUBLIC SECTOR

MAXIMISING OPERATING CASH FLOW WHILST PROTECTING INTEGRITY AND CITIZENS' BEST INTERESTS
TBC

SKILLS - HOW CAN WE GET THE RIGHT PROCUREMENT SKILLS?
TBC

SECURING YOUR INFORMATION WHEN MIGRATING TO THE CLOUD

15:00
- 15:20

AFTERNOON TEA & NETWORKING

15:20 **ROUNDTABLE SESSION – REFER TO PAGE 6 FOR TOPICS**
- 15:50 Delegates choose one table to attend

15:55 **KEYNOTE: STEPS TOWARDS SERVICE DELIVERY TRANSFORMATION**
- 16:20

16:20 **PANEL: DIGITALLY TRANSFORMING THE PUBLIC SECTOR**
- 16:50

16:50 **FOSTERING INNOVATION IN THE PUBLIC SECTOR**
- 17:15

17:15 **CLOSING REMARKS & NETWORKING DRINKS**

**WEDNESDAY 29 MARCH
INTERACTIVE WORKSHOPS**

09:00 **WORKSHOP 1**
-12:00 - LEAN FOR GOVERNMENT

09:00 **WORKSHOP 2**
-12:00 - RAPID PROTOTYPING IN GOVERNMENT

Public Sector Network (PSN)

PSN is the peak industry body for public sector professionals throughout Australia.

PSN is a free platform for anyone with an active, official government email address within Australia.

To ensure that you receive discounts to attend, please register for a free membership on our site at <http://www.publicsectornetwork.com.au>

To register your organisation as a supporter of the event, please email us at info@publicsectornetwork.com.au to get the best discounts available for your staff.

Package table	Super Saver Save \$200 exp 18/11/16	Early Bird Save \$100 exp 18/12/16	Standard
Government	\$699 + GST	\$799 + GST	\$899 + GST
PSN Member	\$199 + GST	\$299 + GST	\$399 + GST
Solution providers & consultants			\$2,999 + GST
Workshop			\$199 + GST

Sponsorship Opportunities:

If your organisation is interested in connecting with our senior delegation on-site then please contact us ASAP.

We only have limited sponsorship opportunities to demonstrate thought-leadership, network and build the brand on-site - please email info@publicsectornetwork.com.au to explore opportunities within your budget.

Note: Vendors are unable to register for "ticket only" access to this event

Payment not made at the time of registration will be subject to a \$99 service charge.

* All ' Super Saver and Early Bird' discounts require payment at time of registration and before the cut-off date in order to receive any discount.

* Discounts do not apply to vendors/solution providers. PSN reserves the right to determine who is a vendor.

* Any discounts offered (including super saver and early bird and team discounts) are subject to availability and require payment at the time of registration.

* All discount offers cannot be combined with any other offer.

DELEGATE 1	FIRST NAME	SURNAME
POSITION		
EMAIL		
DELEGATE 2	FIRST NAME	SURNAME
POSITION		
EMAIL		
DELEGATE 3	FIRST NAME	SURNAME
POSITION		
EMAIL		
ORGANISATION		
ADDRESS		
POSTCODE		
TELEPHONE		FAX
APPROVING MANAGER	FIRST NAME	SURNAME
POSITION		
EMAIL		
<input type="checkbox"/> CHEQUE ENCLOSED FOR \$ _____ (Please make cheques payable to: Public Sector Network)		
PLEASE CHARGE <input type="checkbox"/> American Express <input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Diners Club		
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NAME OF CARDHOLDER (PLEASE PRINT)		

WHERE?

Hotel Realm, Canberra

WHEN?

28-29 MARCH 2017

TEAM DISCOUNTS

There are different rates for supporting organisations and PSN member - enquire now to find out more.

Buy 2 get 1 free until 4th October 2016

ACCOMMODATION

Hotel Realm, Canberra

REGISTRATION INFORMATION

Website: www.publicsectorinnovation.com.au
email: info@publicsectornetwork.com.au

NOTE: PAYMENT IS DUE WITHIN 7 DAYS FROM REGISTRATION TO SECURE YOUR PLACE. Registrations received without payment or a Government PO will incur a processing fee of \$99+GST = \$108.90 per registration. Payment prior to the conference is mandatory for attendance. Payment includes lunches, refreshments, a copy of conference presentations via FTP website or workbook and all meeting materials. If payment has not been received two weeks before the conference, a credit card hold will be taken and processed. This card will be refunded once alternate payment has been received.

Any information provided by you in registering for this conference is being collected by PSN and will be held in the strictest confidence. It will be added to our database and will be used primarily to provide you with further information about PSN events and services. By supplying your email address and mobile telephone number you are agreeing to PSN contacting you by these means to provide you further information about PSN products and services. From time to time PSN may share information from our database with other professional organisations (including our event sponsors) to promote similar products and services. Please tick the box below if you do NOT want us to pass on your details. To amend your current details, or to opt out of further mailings, please contact our Database Integrity Maintenance Department, info@publicsectornetwork.com.au

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