## Peer Collaboration Session

Medium CND and Business Officials: Letters A-K



# Four Challenges & Solutions to Implementing a Child Nutrition Program:

Develop solutions to enhance business operations within your child nutrition program.

## 1. Challenge: Charge Policy

### Solutions

- Can student meal applications be tied in with enrollment? This may encourage increase student participation.
- One CE cited their ability to "buy" the CN debt from the 240 fund and transfer it to a 100 fund.

## 2. Challenge: Improved Communications

#### Solutions

- Conduct regular business official and CND meetings; invite CNDs to monthly business meetings so that child nutrition is represented at the meeting table
- Invite business officials to review relevant sections of the ARM
- Attend meetings/conferences together (such as BNN)
- Share schedule/calendar of important due dates and meeting/event dates for improved communications
- Could there possibly be a TDA newsletter targeted towards business officials with important information?

## 3. Aligning Regulations & Clarification of Allowable Costs

## Solutions

- Attend trainings/conferences together that are relevant to business managers (TASBO?)
- Make efforts to better understand each other's language/terminology (contractual/financial terminology vs. CN terminology)

## 4. Staffing/Labor & Training:

#### Solutions

- Training & professional standards awareness
- Make more bilingual tools available to CN
- Engage in having more frequent collaborative meetings with operational staff
- Develop SOP manuals to assist with providing impactful training
- Seek ways to remain competitive with salaries
- · Invest in additional training and training materials for staff







