NATIONAL FINNISH EHEALTH AND ESOCIAL STRATEGY 2020

Ministry of Social Affairs and Health, Finland
Health care in Finland

Key principle
• Residence-based, universal and equal right to health services

Provision
• Municipalities (320) are responsible for organising primary health care and specialised medical care
• 20 municipality owned hospital districts and appr 170 health care centres
• Employers organise preventive occupational health care
• Private health care appr 25%

=> Reform to be planned

Funding
• Public services by tax revenues collected by the state and municipalities plus client charges
• Private services are partly reimbursed under the national health insurance system
• Medication is partly reimbursed under the national health insurance system

=> Financing reform to be planned
Local and regional eHealth situation in Finland by 2015

Delights
Strong base for further development
• EHR coverage 100% (public prim and sec healthcare), 80% (private)
• EHR information exchange 90% (public, hospital districts)
• Electronical referrals and discharge letters 95%
• Wide use of national solutions (ePrescription, eArchive, eAccess)

EU commission eHealth Benchmarking 2012-2013:
• Nordic countries are the leading countries in EU

Drawbacks
• Forerunners dilemma: old EHR systems, usability
• Interoperability problems
• Slow adaptation of citizen eServices
HIMMS and research2guidance study on eHealth adoption

Top 10 EU countries by eHealth adoptions of patients and doctors:

1. Denmark - 0.87
2. Finland - 0.84
3. Spain - 0.72
4. Netherlands - 0.72
5. Sweden - 0.68
6. Estonia - 0.55
7. Croatia - 0.40
8. Portugal - 0.39
9. Germany - 0.37
10. France - 0.37

eHealth adoption – doctors transferring prescription electronically, doctors electronically exchanging medical patient data with other healthcare professionals, patients making appointment via website, patients seeking online information about health.
Information to support well-being and service renewal

eHealth and eSocial strategy 2020

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Professionals - smart systems for capable users

Strategic objectives
• Professionals have access to information systems that support their work and its operating processes
• Electronic applications in the use of professionals

Measures
• National criteria for the usability of information systems
• Decision-making support for professionals
• Training of professionals
• Active user involvement in the development and adoption of information systems and operating models
Service system – effective utilisation of limited resources

Strategic objectives
- Social and health care information is accessible to professionals and citizens
- Information management solutions increase the effectiveness and impact of the service system
- The availability and accessibility of the services is being improved through electronic solutions

Measures
- Renewal of legislation on the use of information related to social welfare and health care services
- Information management solution for social welfare implemented as part of Kanta services
- Further implementation of Kanta-services
- Development and use of online services
- Support for processes and operations
Refinement of information and knowledge management – knowledge-based management

Strategic objectives

• Data sets support in real time the management of service production and decision-making in society in real time
• Data sets support research, innovation and industrial and commercial activities

Measures

• Legislation on secondary uses (unrelated to care or client relationship) of social welfare and health care data
• Development and resourcing of secondary use of data
  – Population-level statistical and indicator services
  – Common infrastructure for secondary use
Steering and cooperation - from soloists to harmony

Strategic objectives

• The structures for steering and cooperation in the area of information management are clear and support the social welfare and health care service reform

Measures

• Renewal of steering and leadership of information management in social welfare and health care services
• A model for cooperation between social welfare and health care regions and national operators
Citizens as service users - doing it yourself

Strategic objectives by 2020

- Citizens use online services and produce data for their own use and for the professionals.
- Reliable information on well-being and services supporting its utilisation are available.
- Information on the quality and availability of services is available in all parts of Finland.

Use of web:
- 27% 75-89 y
- 92% 16-74

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Citizens as service users - doing it yourself

Measures

• National platform for managing the citizens’ personal information in the areas of health and well-being

• The implementation will utilise national services and open interfaces.

• Citizens themselves will make the decisions regarding the storing of their information on the platform and its disclosure using the applications to be built on the platform.
Renewal of services must be supported by ICT-solutions!
THANK YOU

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