

POSTER #8 - Implementation of a New Staff Communication Tool to Reduce Potentially Preventable Acute Care Transfers in Long Term Care

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DESCRIPTION:

In July 2015, 5 of Baycrest's long term care (LTC) units were among the first in Canada to introduce a written communication tool based on INTERACT®'s Stop and Watch to facilitate early identification of resident status changes, staff communication and timely clinical response. A mixed methods developmental evaluation, using surveys, interviews and audits of tool use, examined (1) current perceptions of staff communication on the management of changes in resident status and (2) the implementation of the tool by identifying usage rates and implementation barriers. Results indicated the potential for improvement to inter-professional communication and the need for additional training resources for successful spread to additional units.