



Glasgow Queen Street High Level tunnel will close for essential upgrading for 20 weeks from Sunday 20 March. It will re-open on Monday 8 August.

This means that Queen Street High Level station will temporarily close too. Queen Street Low Level station will remain open and services will be diverted either to Low Level or to Glasgow Central.

Affected routes

Edinburgh – Glasgow (normally via Falkirk High)

Aberdeen / Inverness – Glasgow

Arbroath / Perth / Dundee – Glasgow

Alloa / Dunblane / Stirling – Glasgow

Falkirk Grahamston / Cumbernauld – Glasgow

Anniesland – Glasgow via Maryhill

Mallaig / Fort William / Oban – Glasgow

Fife – Glasgow

Bishopbriggs / Lenzie – Glasgow

Croy – Glasgow

Timetables

You can check your own journey via our Journey Planner or the ScotRail app. Remember to select a travel date between 20 March and 7 August 2016.

Timetables will be available to download from 20 February, and available to pick up in station booking offices from 6 March.

What's the advice for customers?

Check your journey online - remember to select a travel date between 7th March and 20th August

Take a look at the diversion map

During the closure, aim to set off earlier than normal. Trains are still running but most journeys will take longer because of the diversions to and from Glasgow Queen Street Low Level. Some trains are also reduced in frequency

Be prepared to queue, particularly at peak times, if you normally use Edinburgh Waverley or Glasgow Queen Street stations. At Queen Street, a 'one way' system will be in operation to and from Low Level platforms so please follow instructions from customer service staff.

What does this mean for train services?

Trains will not be able to access Queen Street High Level while the tunnel is closed. We've prepared temporary timetables to ensure that the vast majority of customers will still be able to travel to and from Glasgow by train.

Some services will be diverted to Queen Street Low Level, whilst longer distance trains from Aberdeen and Inverness will use Glasgow Central instead.

Most direct journey opportunities by train will be maintained, however, the majority will be retimed and some will take longer.

Will there be fewer peak time trains?

There's a limit to the number of services that can pass through Queen Street Low Level station, which means we won't be able to run as many peak time trains. However, where possible, we'll maximise capacity on services that are running by adding carriages.

What facilities will be maintained at Glasgow Queen Street during the tunnel closure?

The booking office (relocated), toilets, left luggage and low level station access points (including lifts) will remain open, and a 3m wide walkway maintained across the concourse to allow customers to walk through the station. At peak times, queuing systems will be in operation just outside Dundas St and Hanover St entrances, so we'll be erecting temporary marquees and/or canopies to protect customers from the elements.

Replacement bus services

We have undertaken specialist research to assess whether existing, commercial bus operators will be able to accommodate rail customers who normally travel from Strathclyde train stations. Our findings have confirmed that, on most routes, the existing bus service has sufficient capacity to cater for customers who may prefer to switch to bus during the tunnel closure.

There are some exceptions. For example we are working with local bus operators to run additional service buses to/from Bishopbriggs and Lenzie during the tunnel closure due to the high numbers who commute to Glasgow from these locations. These will offer journey times of under 20 minutes.