

The Asian Perspective

Franck Baron International SOS

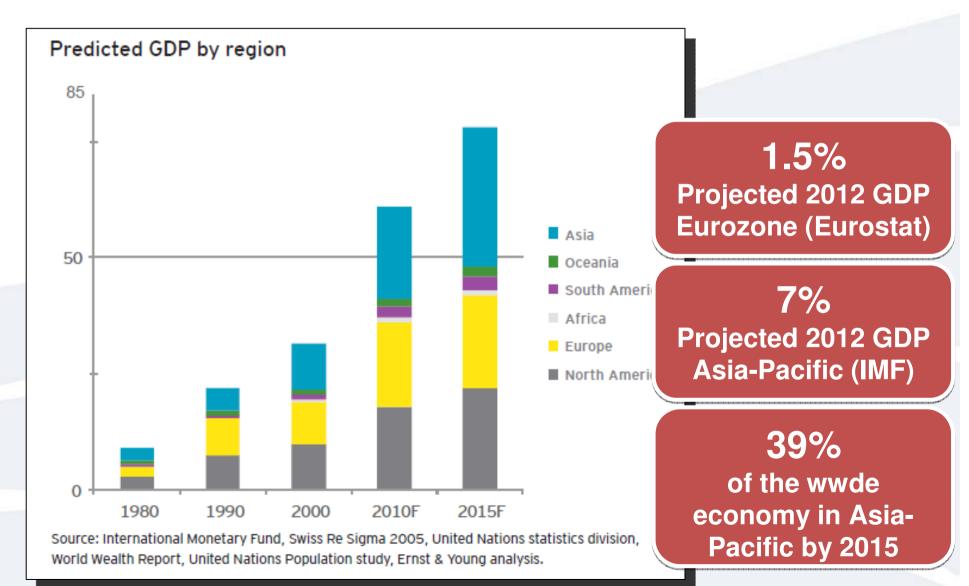
LIVING AND WORKING IN A RISKIER WORLD

VERSAILLES, FRANCE 22-23 October 2012 Palais des Congrès de Versailles



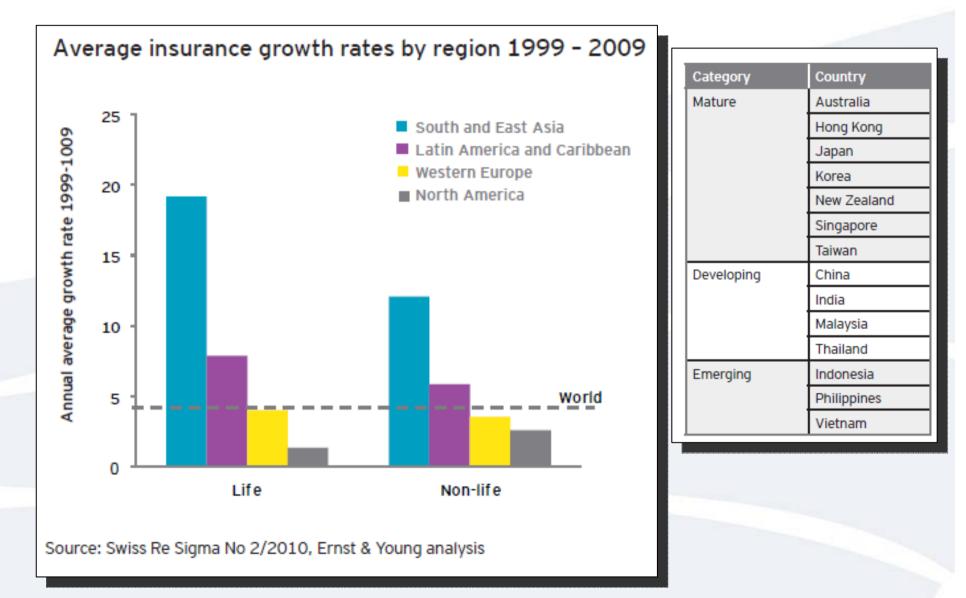


Still A Dynamic Economy





The Insurance Market: The Growth is still there.





The Insurance Market: turbulences and constraints

Economic

Losses

USD 435

- 2011...a turbulent year for the insurance industry: with a record year for Nat Cat.
- Much of the loss occurred in Asia Pacific.
- Regulators continue to strengthen regulatory requirements.
- Increased Rating agencies' influence.
- IFRS adoption or alignment in progress.
- Heightened focus on quantification of capital requirements:

Risk Based Capital: Hong-Kong, 2nd Generation Solvency Regime: China

Solvency II equivalent: Japan

EU's transitional solvency equivalence scheme: Australia, Hong-Kong and Singapore

Insured Losses USD 107 B.



2012 Asia-Pacific Risk Managers Survey

- A panel of 50 Risk-Managers.
- Voting session in Hong-Kong last week.
 - 12 themes.
 - Position in your company, Reporting and Sponsoring
 Top risks
 - External factors and objective for Risk Management
 - Coordination with other risk functions
 - Risk Management and Internal Audit
 - Extent of risk mapping
 - Development of risk management activities
 - Top issues and priorities regarding the Insurance Market
 - Professional Recognition



What is your primary position within your company?

22%

22%

24%

18%

- 1. President / Chairman
- 2. Chief Executive Officer / Managing Director
- General / Company Secretary 0%
- 4. Chief Financial Officer
- 5. Chief Risk Officer 0%
- 6. Risk Manager
- 7. Insurance Manager
- 8. Risk and Insurance Manager
- 9. Head of Internal Audit
- 10. Others

ASIA RISK COUNCIL



To whom does Risk Management report?





Identify the top issue about the insurance market?

22%

- Solvency II potential impact on captives
 0%
- 2. Solvency II potential impact on availability of insurance capacity and cost
- 3. Collective redress / class action
- 4. Change in environmental regulations
- 5. Increase in liability claims
- 6. CAT NAT Claims
- Downgrading of insurance players
 8%

- 8. Compliance
 - **——** 4%
- 9. Terrorism
- 10. No opinion / Don't know





Which of the following key area should insurers prioritize for improvement?

20%

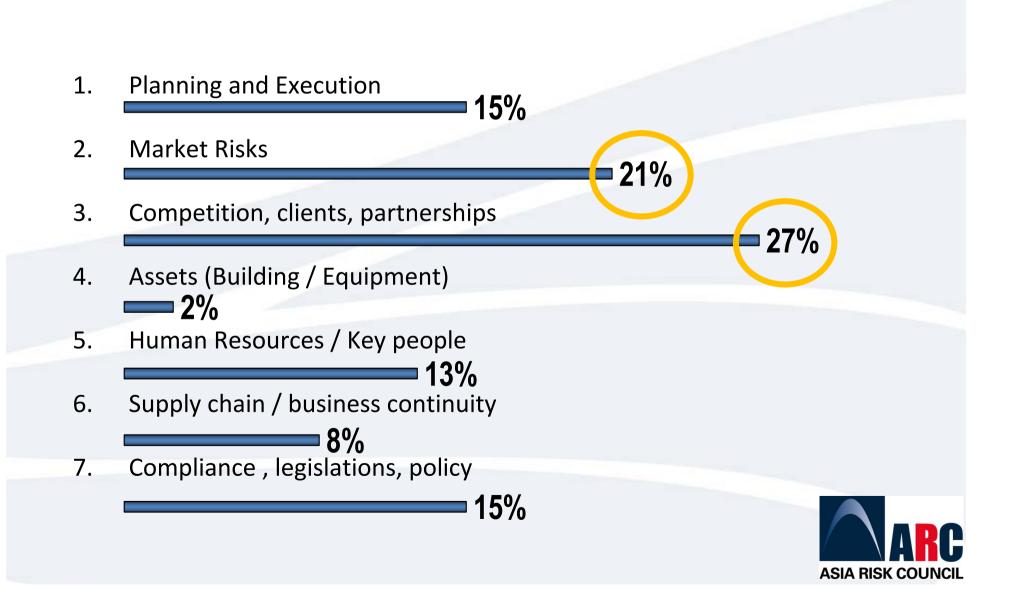
- 1. Capacity increase
- 2. Tailor-made policy wording
- 3. New insurance coverage products 11%
- 4. Expansion of territorial coverage
- 5. Efficiency in claims settlement process
- 6. Consistent compliance approach
 2%
- 7. Design of global programme
- 8. International reporting (premium and / or claims)
 - **2**%
- 9. Claims benchmarking / analysis
- 10. Setting up of Service Level Agreement between insurer and client
 4%



■ 33%



What is your TOP risk?





What are the main external factors triggering risk management in your company?

- 1. Clear requirement from shareholders
- 2. Catastrophic event, major crisis, reaction to unexpected losses
- Major insurance issues (cost, availability)
 4%
- 4. Legal, regulatory and / or compliance requirements
- Analysts / rating agencies pressure 0%
- Corporate social responsibility (CSR)
 2%
- Pressure from markets (e.g. competitors, suppliers etc)
 2%
- No opinion / Don't know (exclusive answer)
 0%





What is the main objective of your company's top management for risk management?

- 1. Provide a reasonable assurance that major risks are identified, prioritized, managed
- 2. Align risk appetite and strategy (integrate risk appetite within decision making)
- Secure investments / acquisitions / projects
 2%
- Enhance external reputation with investors and stakeholders
 2%
- 5. Minimize operational surprises and losses 14%
- Provide integrated responses for independent risks
 0%
- Rationalize capital and improve predictability of delivering business plans
 2%
- 8. Decrease the cost of risk2%
- No opinion / Don't know (exclusive answer)
 0%





In your company, how well are the various risk functions coordinated?

- 1. Full coordination 13%
- 2. Some coordination

4%

- 3. Totally working independently ("in silos")13%
- 4. No opinion / Don't know





What type of relationship is there between risk management and internal audit?

39%

- Risk Management reports to Internal Audit
 2%
- Internal Audit reports to Risk Management
 2%
- 3. Separate reporting lines
- 4. A very close relationship (sharing of diagnostics, mutual influence)
- 5. Coordination and cooperation on the audit plan
 - **——**—— 16%
- 6. Coordination and cooperation exist on a limited, informal basis
- 7. There is no particular relationship
 - **7%**

5%

8. No opinion / Don't know

ASIA RISK COUNCIL



In terms of being recognized as a professional risk manager, what do you think that risk managers should have?

- 1. Registration to a professional institute (as for lawyers, engineers, accountants)
- 2. Professional qualifications (ARiMI, Institute of Risk Management etc.)

25%

3. Undergraduate degree in a risk based subject



4. Post-graduate degree in risk based subject



5. Others



6. No opinion / Don't know







Thank You For Your Attention.

