#### Conflicts of Interests Disclosure

- AAO Foundation Hoskins Center for Quality and Safety
- NAEVR / AEVR
- Centers for Disease Control and Prevention
- American Glaucoma Society
- American University Professors of Ophthalmology
- · Consultant /Research
  - Alcon Research InstituteKellogg Foundation
  - National Eye Institute
- University of Michigan
- Intellectual property
  - Statins for glaucoma
  - EMR decision support and data entry

"Big Data" and What Improved Care and Outcomes Might Look Like in the Future



Paul P. Lee, MD, JD University of Michigan Kellogg Eye Center

35<sup>th</sup> Annual Symposium Southern California Permanent Medical Group

#### "Big Data" Presentations

- What Big Data is Teaching Us in Ophthalmology Bobeck Modjtahedi, MD
- Artificial Intelligence in Healthcare
   Moses Wintner, PhD

#### "Big Data" – Foundational Element of the Future

 "In this data-rich world, your competitive advantage is your ability to transport, collect, store, organize, mine, visualize, and machine learn against data.
 This 'computational knowledge extraction' lies at the heart of 21st century discovery."

-Ed Lazowska
Bill & Melinda Gates Professor at the University of Washington
Co-Chair, PCAST NITRD Subcommittee

E-mail responding to Athey-Glotzer U-Michigan Cyberinfrastructure Report; 2008

#### **New Market Entrants**

- New sites of care
  - CVS Minute Clinics
  - Online apps
  - Community centers / places
  - Housing areas
  - Workplaces
- Industry giants
- Amazon
- Microsoft
- Apple
- Alphabet (Google)

#### What is our "Goal"?

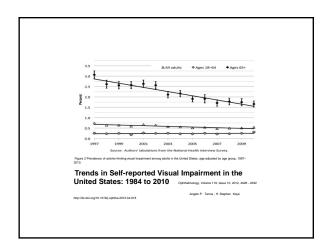
Prevent (and restore) vision loss in patients and populations

#### Themes for Discussion

- History of achievement creates optimism for future
- "Big Data" will help us address many of our current challenges in our profession
- Using new advances such as "big data" wisely will strengthen our sense of being professionals once again

#### Innovation in Eye Care

- 1968
- Coke bottle glasses after cataract surgery
- No refractive surgery
- Pilocarpine and full thickness surgery for glaucoma
- Open sky vitrectomy and buckles for retinal detachment
- No therapy for AMD
- 2018
  - Femtosecond laser cataract surgery with no glasses
  - Custom refractive surgery
  - Multiple glaucoma surgery options with understanding of how they work
  - Sutureless and endoscopic surgery, with rescue of detached retina
  - Anti-VEGF therapies
  - Gene and stem cell regeneration of function



#### **NEON Cataract Outcomes Registry**

Lum F, et al, Initial Two Years of Experience with the AAO NEON Cataract Surgery Database, Ophthalmology 2000

- Started in January 2006 with Earl Steinberg, Johns Hopkins, PORT PI
- 249 ophthalmologists submitted data
- 7626 patients pre-op data
- 3342 post-op data (44%)
- "...technically feasible"
- "...willing to spend time required to participate..."
- Lum F, et al, The Development and Demise of a Cataract Surgery Database, Jt Comm J Qual Improv 2002
- Over 5 years (to 3/2001), 17,876 patients, with complete data on 9937 (56%)
- 93% with 20/40 or better
- 89% improved on VF-14
- 92% improved symptoms
- "...NEON was discontinued because of a lack of participation and demand by members or 3<sup>rd</sup> parties..."

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# Geographic Disparity (by County) of Poverty and Vision Loss

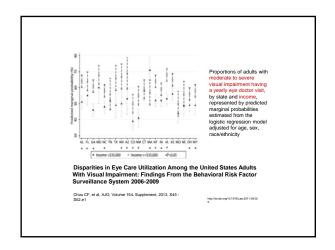
Kirtland KA, et al, MMWR, 2015

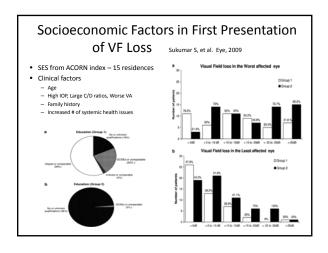
Percentages ≥ 18 with severe vision loss (blind or serious difficulty seeing even with glasses)

Percentages ≥ 18 with family income below poverty









Challenges and Opportunities in Ophthalmic Safety and Quality

• IOM / NASEM reports

- Quality

- Safety

- Diagnostic Error

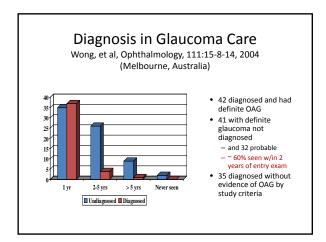
- Diagnostic Error

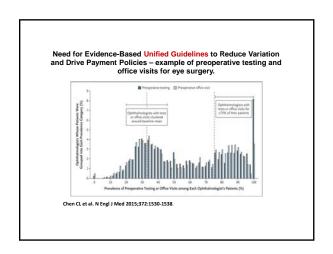
- Challenges and Opportunities in Ophthalmic Safety and Quality

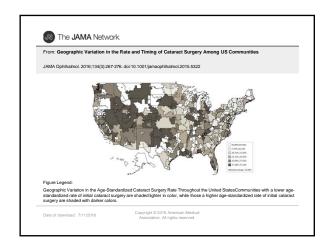
• Royal College approaches

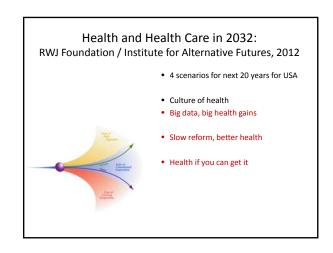
History taking among Glaucoma Specialists – Open-ended Vignettes (pre-EMR)

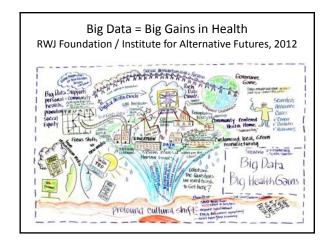
Family history of glaucoma 93 %
 Review of pertinent records 57 %
 Known medication intolerance 57 %
 Time of last use of medications 1 %
 Assessment of vision – ADLS 0 %

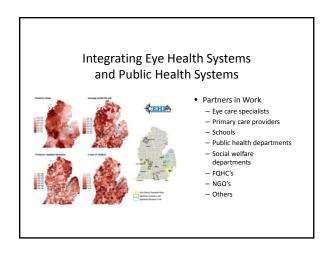


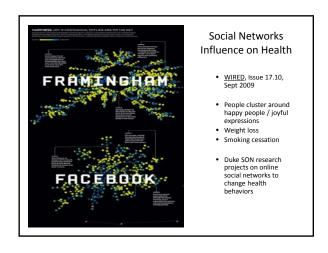


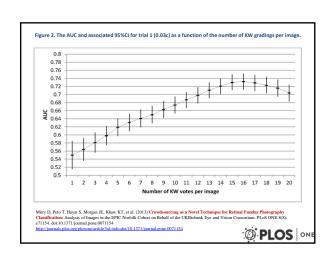


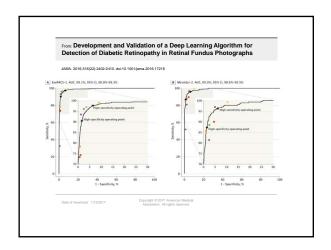


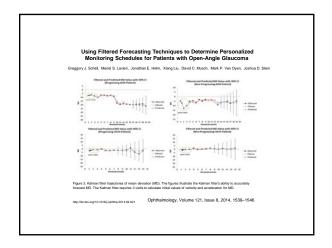




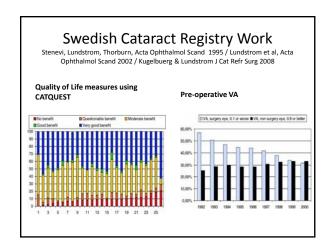








# Value of IRIS Registry Courtesy of Flora Lum, MD, AAO Evaluate your own data - Benchmark your outcomes against your practice colleagues or national averages Manage your patients at a population level - Look at a specific group of patients based on conditions, risk factors, demographics or outcomes - Identify trends and track interventions - Answer specific clinical questions



#### Patient Safety: Potential Wrong IOL

•Time period: 2013-2014

•Cataract surgery procedures: 857,738

•66986: IOL exchange:

0412 occurred within 90 days or .05%01136 occurred within 1 year or .13%

Courtesy, William L. Rich, III, MD

#### Myopic CNV - Conclusions

- First study to describe practice patterns for myopic CNV using a registry
- IRIS Registry as tool:
  - Understand practice patterns
  - Identify areas of unmet need
  - Validate results of ophthalmic clinical trials in real world setting
- Willis J et al. Treatment patterns for Myopic Choroidal Neovascularization in the United States: Analysis of the IRIS Registry. Ophthalmology 2017 [E pub ahead of print]

Courtesy of Flora Lum, MD

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#### Endophthalmitis after Anti-VEGF Anti-VEGF Injections Unique Endophthal-Rates Agents **Patients** mitis at 30 days) days Bevacizumab 490,799 95,651 391 0.080% Ranibizumab 295,025 0.072% 44,868 212 Aflibercept 0.068% 298,482 34,372 202

Courtesy of Flora Lum, MD

#### Themes for Discussion

- History of achievement creates optimism for future
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#### **Health Care Interaction**

(2) Interaction

(1) Patient ----- (3) Provider

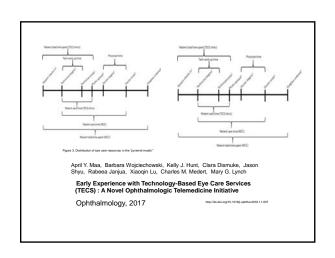
- (4) Who pays for visit services
- (5) Structure of delivery system
- (6) Who finances overall system
  - (7) Overall societal context

#### 1. What is the Role of a Physician?

- Human relationships
- Acquire data
- Interpret data
- Accurate diagnosis
- Appropriate therapy
- Patient use of care
- Communities / Networks
- Personal to patient and physician
- Instruments
- Algorithms
- Data integration / Analysis
- Point of care systems
- Leverage technology
- Relationships

# Integrated System with Practitioners Performing What They Do Best (Rao GN, Barrie Jones Lecture, Eye, 2015)

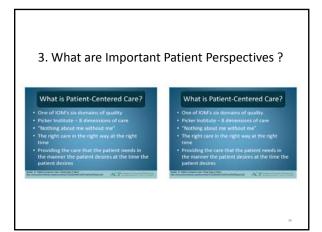


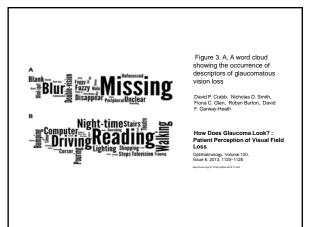


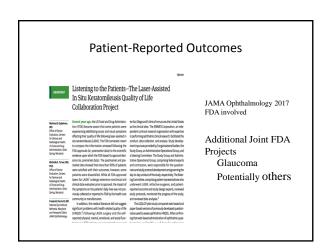
## 2. What Expectations do Patients Have for the Patient Visit ?

Dawn & Lee, Archives, 2003

- Communication
  - honesty (1);
  - diagnosis and prognosis (2);
  - clear language (3);
  - listening and addressing concerns (6)
- · Interpersonal manner
  - empathy (5);
  - personal connection (7)







# Key Component: Measuring What Patients and Families Want Scott Wallace, PhD – Public Director, ABO

- Capability patient-centered outcomes, functioning, ability to use system for life activities
- Comfort complications, side effects, morbidity
- Calm anxiety, worry, depression, patient experience ("how are YOU doing" vs "how are WE doing" in many patient satisfaction questions)

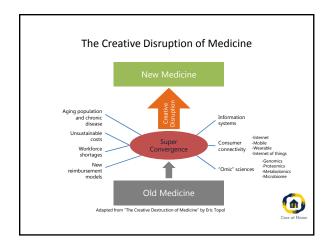
#### What are Potential Outcomes Adapted from Lee P, J of Glauc, 1995; Vitale S, 2009; S Wallace 2017 Organ System Person Task Performance • Clinician IOP / RNFL Visual Acuity **Contrast Sensitivity** • Person Vision Function Health Perceptions "Comfort" / "Calm" "Capability" Cost-effective Satisfaction Payor Costs of care Utilities Disability Surveillance Society

#### Address What Patients Are Worried About: Entry Health Perceptions in CIGTS

anz, et al, Ophthalmology, 2001

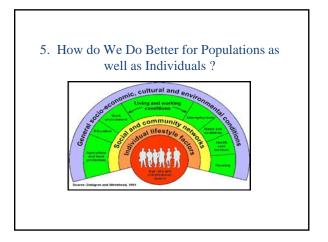
Stressed about glaucoma ~ 30 %
 Interferes emotional state ~ 40 %
 Worried about blindness ~ 50 %

#### Precision Health Platform -Case Example of Michigan Implementation Participant Community Novel Data Streams Analytics / IT <u>Education</u> Orient faculty and Consumer-ready Assist faculty with PHI Establish framework for Learning Health System external partners to PHI capabilities Enroll Patients mohile health de databases and tools Cutting-edge environmental, activity, and image recognition sensor Maintain relations Secure, private virtual Determine clinical decision support needs Provide educational resources to community with patients over time data enclaves Develop research Integrate available data streams analytics platform and databases Assist with curricula development and certificate program Non-invasive biologic testing Health delivery science Biomarker & genetic testing Manage data definitions 3<sup>rd</sup> party data source Policy & value analy



### UK Biobank (UKBB) Cumberland PM, et al, PLOS One, 2015

- World's largest single resource for study of health and disease
- Recruited 502,682 adults between ages 40 and 69
  - Recruited between 2006 and 2009
  - o All registered with UK National Health Service
- o Live within 25 miles of one of 22 study assessment centers
- At 6 recruitment centers, 117,279 had enhanced eye examination, starting in 2009
- Included ethnicity / highest education / housing status / use of glasses or contacts / common eye conditions and age / ever had eye surgery / illnesses / handedness



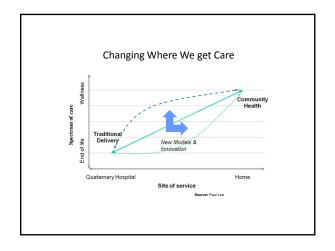
#### Greater Sources of Patient Data - 2018

#### Already Used Widely

- Office chart paper
- Office chart electronic
- Data registry of specified data elements
- Claims databases
- Patient surveys
- Company data
- Census bureau

#### Uses Starting to Grow - Person

- Google / Facebook / Twitter / others
- DMV / other government
- Surveillance camera public and private
- Smartphone GPS / Apps
- Proteomics / Genomics
- Wearable sensors / data capture devices
- To be invented ...



# Revitalized Importance of the Doctor-Patient Relationship

- Reconnect to the patient and their loved ones as people
- Reinvigorate the sense of meaning to what we do
- Restore a greater level of joy of being a physician
- Increases resiliency
- Reduces burnout
- Improves outcomes