

**POSTER #11 - Using Accreditation Canada's New Client-and Family-Centred Care Standards as a Catalyst for Change**

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**DESCRIPTION:**

In January 2015 Accreditation Canada released a new client- and family- centred care (CFCC) version of the Qmentum standards. The objective of this release was to support organizations to adopt principles and implement practices that exemplify a client-and family-centred approach to service delivery. This change in the standards supports organizations as they implement CFCC throughout their frontline, leadership and governance levels of care and services. The focus of the new standards is on creating and nurturing mutually beneficial and meaningful partnerships between organizations and the clients and families they serve.