About ACS

Aged & Community Services NSW & ACT (ACS) is the leading peak organisation for aged care services, community care services and retirement villages in NSW and ACT. ACS represents over 300 organisations providing over 1,600 services to more than 100,000 people. ACS provides industry leadership through excellence via our policy and management advice, industrial services and Learning Centre.

ACS State Awards for Excellence

These Awards promote and recognise excellence in a range of areas that contribute to the quality of life of older people, people with disabilities and/or their carers. The Awards also acknowledge efforts to increase public confidence and community involvement in aged and community care services.

The State Award categories are:

- Employee
- Volunteer
- Trainee
- Organisation
- Sustainability
- Human Resource Management
- Aboriginal and Torres Strait Islander Cultural Competencies

Eligibility

To be eligible to win the awards an individual or organisation must either:

- have a financial association with or be a member of Aged & Community Services NSW & ACT;
- be an individual involved in the care of older persons and people with disabilities, and who works for a member of Aged & Community Services NSW & ACT as:
  - a member of a board or
    - a member of a Board or committee
    - a member of staff;
  - a volunteer.

State Award Prizes

State Award WINNERS will receive:

- Engraved plaque
- Award seal to be used on your promotional material
- $100 towards your travel/accommodation expenses to attend the Awards Presentation Dinner on 21 June 2016
- $300 prize money
- Certificate of Recognition.

State Award Finalists will receive:

- Award seal to be used on your promotional material
- $100 towards your travel/accommodation expenses to attend the Awards Presentation Dinner on 21 June 2016
- Certificate of Recognition.

NOMINATIONS CLOSE FRIDAY 8 APRIL 2016
In your submission please:

1. Outline the Trainee’s role in your organisation (including length of service).
2. Describe how the learning has assisted the individual and the organisation in providing innovative and quality care.
3. Explain why they should receive our Award.
4. Supply any other information you consider relevant to this nomination.
5. Include a photo and up to 120 words of your choice to be used for an announcement of your nomination.

The Volunteer Award recognises an individual who exemplifies the tireless generosity of volunteers in caring for and supporting older people, people with disabilities and their carers.

In your submission please:

1. Outline the Volunteer’s role in your organisation (including length of service).
2. Describe how they have excelled in their service.
3. Explain why they should receive our Award.
4. Supply any other information you consider relevant to this nomination.
5. Include a photo and up to 120 words of your choice to be used for an announcement of your nomination.

The Employee Award recognises the dedication and contribution of an individual employee in the delivery of services to older people and people with a disability. The employee will have:

• Excelling in the care provided.
• Demonstrated commitment and dedication.

In your submission please:

1. Outline the Employee’s role in your organisation.
2. Describe how the Employee has excelled in care provision.
3. Describe how the Employee’s commitment and dedication has been reflected in practice.
4. Supply any other information you consider relevant to this nomination.
5. Include a photo and up to 120 words of your choice to be used for an announcement of your nomination.

This Award recognises a provider organisation that demonstrates special or unique leadership, innovation and excellence to the sector.

In your submission please:

1. Please summarise a major innovation, program or initiative (only one) which has been implemented during the past year and has improved the overall performance of your organisation.
2. Please explain to what extent the innovation, program or initiative has demonstrated excellence in service delivery.
3. Provide brief summaries of your organisations other notable activities in the following areas (if applicable):
   - People Management
   - Training
   - Technology
   - Customer Service
   - Stakeholder Communications
   - Environment

This award recognises a provider organisation that demonstrates excellence in Human Resource Management.

In your submission please:

1. Provide a brief outline of your organisation (size, services, clients, history etc).
2. Describe to what extent your organisation has demonstrated excellence in improving its HR through recruitment, retention and development.
3. Provide examples of how staff are engaged and positive about working within the organisation.
4. Has your organisation’s innovation in HR been acknowledged by this industry and is it possible for other organisations to replicate and implement your HR Model?
5. Supply any further information to support your application.
6. Include a photo and up to 120 words of your choice to be used for an announcement of your nomination at the presentation event.

This award recognises a provider organisation that has demonstrated outstanding sustainability practices.

In your submission please:

1. Provide a brief outline of your organisation (size, services, clients, history etc).
2. Describe to what extent your organisation has implemented sustainability.
3. Provide examples of specific projects or programs that your organisation has implemented that have made a difference.
4. Have your organisation’s innovations been acknowledged by this industry and is it possible for other organisations to replicate and implement your innovations?
5. Supply any further information to support your application.
6. Include a photo and up to 120 words of your choice to be used for an announcement of your nomination at the presentation event.
Aboriginal and Torres Strait Islander Cultural Competencies Award Criteria

This NEW award recognises a non-Aboriginal or Torres Strait Islander provider organisation that demonstrates excellence in Aboriginal and Torres Strait Islander Cultural Competencies.

In your submission please:

1. Provide a brief outline of your organisation (size, services, clients, history etc).
2. Describe how your organisation has demonstrated excellence in providing a culturally appropriate environment for Aboriginal and Torres Strait Islander clients and/or staff.
3. Provide examples of how organisational policies and procedures have supported the inclusion of Aboriginal and Torres Strait Islander clients and/or staff.
4. Supply any further information to support your application.
5. Include a photo and up to 120 words of your choice to be used for an announcement of your nomination at the presentation event.

Nominate your candidates now!
About the Venue

Doltone House – Hyde Park
Level 3, 181 Elizabeth Street
Sydney NSW 2000

Accommodation

Sheraton on the Park
161 Elizabeth Street
Sydney NSW 2000
www.sheraton.com/sydenysuites
The Sheraton on the Park is located next to Doltone House.

Pullman Sydney Hyde Park Hotel
36 College Street
Sydney NSW 2010
www.pullmansydneyhydepark.com.au
The Pullman is located an approx. 8 min walk from Doltone House.

For further information and for accommodation rates please refer to the conference website.

Getting to the Venue

Doltone House is located approximately 15 minutes from Sydney Airport.

DRIVING TO THE VENUE

If you are driving to the event Parking is available at various parking stations throughout the Sydney CBD. The closest parking to Doltone House is:

Sheraton on the Park Parking
138 Castlereagh Street
Sydney NSW

Secure Parking
137 Castlereagh Street
Sydney NSW

BUS

Bus services run along Elizabeth Street while St James Railway Station is within close proximity (only 2 min walk down Elizabeth Street). For route and timetable information, call 13 15 00 or visit www.sydneybuses.info

LIGHT RAIL

Departs from Central Station and operates 24 hrs per day, 7 days a week. 1.7km from Central Station and Light Rail. For further information call (02) 8584 5288 or visit www.metrotransport.com.au

TRAIN

Departs from Central Station to St James Station regularly and operates 24 hrs per day, 7 days a week. 1.7km from Central Station.
More Information

For the full ACS STATE AWARDS FOR EXCELLENCE Application Pack, Category Criteria and Nomination Forms
PLEASE GO TO THE ACS WEBSITE
www.acs.asn.au
NOMINATIONS CLOSE FRIDAY 8 APRIL 2016

Presentation of Awards

The State Awards will be presented at the:
ACS State Awards for Excellence Presentation Dinner
Tuesday 21 June 2016
Doltone House, Hyde Park,
Dress: Semiformal

Multiple Entries

Where eligible, nominations for more than 1 Award category may be made.

Nominations

Nominations for the Employee, Volunteer and Organisation Awards can be made by:
- a member of Aged & Community Services NSW & ACT;
- any individual involved in the care of older persons and people with disabilities, and who works for a member of a State Association of NSW & ACT as:
  - a member of a Board or Committee;
  - a member of staff;
  - a volunteer.

All nominations will be confidential. Self-Nomination is acceptable for the Organisation Award.

Important

All nominations are to be made on the Nomination Forms provided and submitted electronically to events@acs.asn.au

Please ensure you complete the Nomination Form and the Criteria Form for your category.

All nominations should provide sufficient information to enable proper assessment by the Judging Panel. Because the judges come from many different walks of life, some do not have intimate knowledge of the industry.

We request all nominees heed to the limitations placed on the forms provided. The members of the judging panel are giving their time voluntarily and we do not wish to make their task an onerous one.

We request the two referees listed on the nomination each submit a brief letter outlining their support.

Any nomination enquiries should be directed to ACS Events at events@acs.asn.au or 02 8754 0400.

Assessment of Nominations

Judging Panels are established to determine finalists and winners in each Award category.

ACSA appoints National Judging Panels comprised of at least 3 individuals to assess nominations in each Award category.

These Judging Panels will have complete discretion when considering nominations and their decisions in respect of the Awards are final. Judges may call for additional information or clarification on individual nominations/applications. In the case of a tie, the relevant State Association or ACSA will determine the Award winner.

No correspondence will be entered into in respect of a Judging Panel's decision, and a Judging Panel's decision cannot be appealed.

In addition to these Awards, the Board of ACSA reserves the right to make any other Awards that have been approved by a Judging Panel, whether nominations in respect of the Award have been made or not.
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Call 1300 650 873 or visit firststatesuper.com.au