

POSTER #5 - Yes We Can! An Education-Implementation Model to Enable Personal Support Worker Leadership during Interprofessional Rounds in a Long-Term Care Behaviour Unit

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DESCRIPTION:

This poster describes the experience of personal support workers (PSWs) in a Transitional Behavioural Support Unit in a long-term care home as they embraced a clinical leadership opportunity. PSWs and interprofessional staff took part in a 1-day education session delivered by the Centre for Learning, Research & Innovation (CLRI). With the guidance of a clinical educator and the encouragement of the physician team, PSWs are now using an adapted SBAR tool to communicate: objective and specific details about behaviours according to risk, hands-on knowledge about the client, the effectiveness of non-pharmacological interventions and next steps. Emerging themes and team testimonials will be shared.