

A decade of learning the ABCs

ABC of Hepatitis Education Package



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Welcome



Hepatitis Queensland would like to acknowledge the traditional custodians of this land upon which we meet and acknowledge elders past and present



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Overview



For 10 years Hepatitis Queensland has been facilitating workforce development education for health professionals across the state

- Overview of program delivery
- Examination of the external evaluation
- Exploration of the evaluation results and GIS mapping
- Lessons learnt and what works in Queensland
- Future directions for ABC of Hepatitis Training and Education

History



The Box Project

- Created in 2003
- 2 day workforce development training
- Included a train-the-trainer component
- Extensive needs assessment was conducted in order to create the priority areas of the training (affected community and sector)



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ABC of Hepatitis



Info sessions

- Minimum of 1.5 hours
- Tailored to each service type and requirements
- Hepatitis B and C (transmission, prevention, treatment and health maintenance)

ABC sessions

- Full day workshop (9am – 4.30pm)
- Directed at organisations working with people who are affected by, or at risk of viral hepatitis
- Targeted sessions
- Positive speaker

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External evaluation



- June 2012 to March 2014
- Conducted by Samantha Abbato and Associates

Assess the impact of the ABC of the Hepatitis Training and Education and determine the value of the program in decreasing the burden of viral hepatitis in Queensland

- Mix method approach
 - Focus group discussions
 - Interviews
 - Surveys
 - Document review
- Update of evaluation tools and data collection processes

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Seven key evaluation questions

1. Does the training increase the capacity of communities to respond to viral hepatitis?
2. Does the training increase the knowledge of participants?
3. Is increased knowledge of participants applied to assist individuals living with and those at risk of viral hepatitis?
4. Does the ABC of Hepatitis Training and Education program have coverage across Queensland including rural and remote areas?
5. Does the training increase awareness of and access to viral hepatitis services and resource?
6. How responsive is the ABC of Hepatitis Training to arising needs in the community?
7. Are participants and stakeholders satisfied with the training?

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External evaluation findings

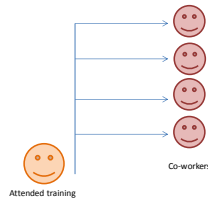
1. Training did increase capacity of communities to respond
 - Over the evaluation period approximately 5,200 people participated in training (info sessions or ABC sessions)
 - Flow on effects from ABC sessions



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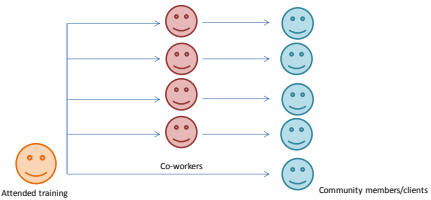
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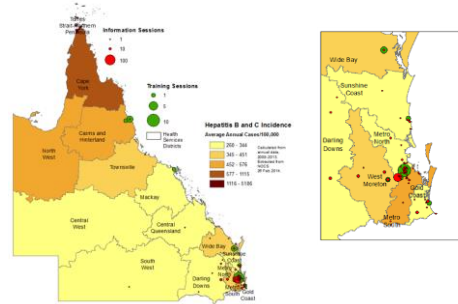
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External evaluation findings

- Evaluation data reveals that participants are highly satisfied with the ABC of Hepatitis Training
- Training days and info session also rates highly
 - Amount of information
 - Organisation of training materials
 - Effectiveness of facilitators communication
- Participants with higher knowledge base stated they gained further additional knowledge than the expected as well as feeling more confident and energised
- Participants with less knowledge prior to training gained a lot of information but at times felt overloaded
 - ABC manual was critical in assisting in review process

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GIS mapping



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Why it works



- Flexibility
- Ability to keep information update to date (especially hepatitis C treatment)
- Inclusion of positive speakers
- Narratives and story telling
- Networking opportunities
- Community development
- Experience of not only presenters but also participants
- Collaboration in delivery (especially outside Brisbane)

... I can translate 'Dr speak' and 'Nurse speak' to my clients. I am confident now to do this.
NGO Manager

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ABC of Hepatitis manual



- ABC of Hepatitis manual evaluated well
- Considered to be a document of importance
- Information used to prepare short presentations
- Shared around offices
- Used when educating clients (including factsheets)
- Provided to new staff and volunteers as part of induction

The workbook manual is a very important resource for us, as it is like the Bible.... It is a very valuable resource in our office, often used.
Volunteer

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Taking the ABCs into the future



- Continue to deliver sessions across the state
- Sharing the ABC of Hepatitis
- Complete full day workshop
 - Develop short package (including simplified PowerPoints)
 - Create a training register
 - Updated information to be distributed
 - Control and limit the amount of incorrect data
 - Collect reportable information for Qld Health

Over all 41% of participants said that they were interested in learning skills to deliver basic viral hepatitis training.

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Questions and comments?



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