



NSW/ACT State Conference Program

Pre Conference - WEDNESDAY 18 MAY 2016

6 - 8pm	Conference Cocktail Party
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DAY 1 - THURSDAY 19 MAY 2016

8.30am	Registration opens - Hunter Rothbury Room Trade exhibition opens - Hunter Rothbury Room
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9.15am	Welcome
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9.30am	Keynote: Poppy Starr <i>Current reigning world bowl champion for women - 2nd youngest competitor to ever take out this event & 2015 World cup title for 15 and over amateur skate boarder</i>
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10.15am	Morning Tea
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10.45am	Keynote: Kim Ellis Executive Director, Botanic Gardens and Centennial Parklands <i>The Challenges of creating a sustainable future during a population boom - Centennial Parklands</i>
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	PARKS GARDENS AND OPEN SPACE Hunter Rothbury Room	SPORT Valley View Room	YOUTH & INTERGENERATIONAL PLACES & SPACES James Busby Room
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11.30am	<i>Incorporating Green Space within the Integrated Planning & Reporting process</i> Peter McCue - Executive Officer, Premiers Council for Active Living	<i>A sustainable sports program in the Parklands</i> Ed Sanderson - Director Sport & Recreation, Botanic Gardens & Centennial Parklands	<i>A community driven sanctuary - Sanctuary Point Place Making Action Plan</i> James Harris - Social & Infrastructure Planning Unit Manager & Susan Edwards - Senior Strategic Planner (Social Infrastructure), Shoalhaven City Council
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12pm	<i>Reforming Crown Lands</i> Amy Cahill - Principal & Lachlan Sims - Principal, Public Place Land Management	<i>Collaborate to Create Inclusion for All</i> James Ellender - NSW State Manager, Belgravia Leisure	<i>Providing space for our youth: showcasing two recently completed Youth Precinct projects</i> Ian Bentley - Landscape Architect, Tweed Shire Council
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12.30pm	Lunch
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	PARKS GARDENS AND OPEN SPACE Hunter Rothbury Room	SPORT Valley View Room	YOUTH & INTERGENERATIONAL PLACES & SPACES James Busby Room
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1.30pm	<i>Bungarribee at Western Sydney Parklands – a 50 year vision</i> Anton James - Director, JMDdesign & Joshua French - Principal Program Officer, Western Sydney Parklands Trust	<i>Planning for sport in Western Sydney's growth areas</i> Brad Billett - Coordinator Recreation Planning and Design, Blacktown City Council	<i>Oran Park Youth Hub : Not Just Another Skate Park</i> Joe O'Connor - Development Manager, Urban Growth NSW & Dana Spence - Recreation Planner, Camden Council
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2pm		<i>Building a successful program through branding - Aqua Learn to Swim</i> Ros Pullen - Marketing & Communications Coordinator, Blacktown City Council	<i>Let's Design for everyone - because we can</i> Fiona Robbe - Director, Fiona Robbe Landscape Architects
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2.30pm	Afternoon tea
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DAY 1 - THURSDAY 19 MAY 2016

	PARKS GARDENS AND OPEN SPACE Hunter Rothbury Room	SPORT Valley View Room	YOUTH & INTERGENERATIONAL PLACES & SPACES James Busby Room
3pm	<i>Lifting the lid on Public Land Management - Workshop</i> Lachlan Sims - Principal & Amy Cahill - Principal - Public Place Land Management	<i>Review and Implementation of Ground Closure Procedures</i> Simon James - Senior Coordinator Sport & Recreation & Daniel Ristic - Senior Coordinator Sport & Recreation, City of Ryde	<i>Wyong Skate Strategy and BATO Regional Skate Park</i> Boyd McMillan - Landscape and Recreation Planner, Wyong Shire Council
3.30pm		<i>Empowering Volunteers and their Community Sport Clubs</i> Amanda VanderWal - NSW/QLD Community Partnerships Manager, Sports Community	<i>Working together on skin cancer prevention - a case study approach to shade development in NSW</i> Alecia Brooks - Portfolio Manager Skin Cancer Prevention, Cancer Institute New South Wales
4pm	Keynote: Matt Miller - Chief Executive, NSW Office of Sport <i>The Office of Sport's strategic direction and what it means for NSW sporting infrastructure.</i>		
4.45pm	Day One Conference Close		
7 - 11pm	Awards of Excellence Dinner <i>Twine Restaurant, Wynwood Estate Pokolbin</i>		

DAY 2 - FRIDAY 20 MAY 2016

8.30am	Trade Exhibition Open - Hunter Rothbury Room		
9.15am	Keynote: A/Professor Thomas Astell-Burt & Dr Xiaoqi Feng <i>Urban greening for healthier ageing – gaps in knowledge and how we can plug them together.</i>		
10.00am	Morning tea		
	PARKS GARDENS AND OPEN SPACE Hunter Rothbury Room	PARKS GARDENS AND OPEN SPACE James Busby Room	
10.30am	<i>Green Infrastructure - the Dubbo Experience</i> Ian McAlister - Manager Horticultural Services, Dubbo City Council	<i>Transforming Lake Macquarie's Recreation Spaces</i> Susan Boyd - Strategic Recreation Planner, Lake Macquarie City Council	
11am	<i>Green Screens - More than meets the eye</i> Vince Cusumano - Senior Coordinator Park Policy Trees and Natural Areas & Joseph Buttita - Manager Civil and Park Maintenance Blacktown City Council	<i>Driftwells Park - Re-activation of an Industrial</i> Sitelan McAlister - Manager Horticultural Services, Dubbo City Council	
11.30am	<i>Understanding the safety of glyphosate</i> Tom Breen - Commercial Lead, Crop Protection Asia Pacific, Monsanto Australia	<i>Growing pains or gains? How rapid growth demands management efficiencies</i> Jacob Messer - Director, Operations & Visitor Services, Parramatta Park & Western Sydney Parklands Trusts	
9.15am	OFFICIAL CONFERENCE CLOSE		
12.15pm	Lunch Collection		
12.30pm	Bus Departure for Technical Tours		
1.00 - 3.30pm	TECHNICAL TOUR 1 PCYC Cessnock	TECHNICAL TOUR 2 Hunter Valley Gardens	

ABSTRACTS

THURSDAY 19TH

11.30AM

HUNTER ROTHBURY ROOM

Presenter:

Peter McCue - Executive Officer, Premiers Council for Active Living

Incorporating Green Space within the Integrated Planning & Reporting process

The Integrated Planning and Reporting (IP&R) framework provides local councils with their principal planning and reporting tool which includes an overarching Community Strategic Plan (CSP). CSPs are updated as part of local council elections and the period prior to elections provides a significant opportunity to enhance current green space and active living provision. Premier's Council for Active Living has developed a web based guide to highlight opportunities to incorporate green space and active living matters within each stage of the IP&R process. The resource contains exemplar case studies, evidence based indicators of success and relevant funding opportunities. The tool has been developed to coincide with local council elections. Furthermore, many councils are currently responding to proposed amalgamations which will require the synthesis of several existing CSPs. The current paper will outline key opportunities to influence green space and active living provision within the IP&R process, demonstrate how the PCAL IP&R resource can assist the incorporation of these considerations and highlight initial results of a PCAL evaluation of the inclusion of parks and active living considerations within current local council CSPs.

THURSDAY 19TH

11.30

VALLEY VIEW ROOM

Presenter:

Ed Sanderson - Director Sport & Recreation, Botanic Gardens & Centennial Parklands

A sustainable sports program in the Parklands.

Maximising participation and utilisation is the name of the game played by Centennial Parklands staff.

Centennial Parklands is Australia's largest community sports precinct, hear from the Ed Sanderson, Director Sport & Recreation on the innovative business solutions assisting the Parklands to accommodate Sydney's booming population and their need for Sport & Recreation activities.

THURSDAY 19TH

11.30AM

JAMES BUSBY ROOM

Presenters:

James Harris - Social & Infrastructure Planning Unit Manager & Susan Edwards - Senior Strategic Planner (Social Infrastructure), Shoalhaven City Council

A community driven sanctuary - Sanctuary Point Place Making Action Plan

Sanctuary Point Place Making Action Plan highlights the success of local government working with the community to activate and improve both the liveability and community pride of a previous undervalued and underutilised village. The success of this work hinged on focusing community leaders to achieve both short and long term visions for their community which involved utilising and improving existing public open space areas. In bringing the community together to achieve a number of common outcomes has resulted in the community owning and driving a Place Making Action Plan and the community actively improving their own sanctuary.

Delivery of outcomes identified in the Action Plan relied on Council collaborating with the community and other key interest groups to deliver a number of successful intergenerational projects for the community. These projects focused on building community capacity and utilisation to develop, construct and activate key strategic sites. Projects delivered to date include a fitness station, community garden, learn to ride facility and more is planned.

THURSDAY 19TH

12.00

HUNTER ROTHBURY ROOM

Presenter:

Amy Cahill - Principal & Lachlan Sims - Principal, Public Place Land Management

Reforming Crown Lands

With draft legislation set to be introduced this year, there are some important steps that Reserve Trust Managers, community groups, sporting groups and members of the community can take now to ensure a beneficial outcome, and smooth transition for the management of public land. As parks and leisure professionals, the paperwork side of crown land management is not where your efforts and energies should lie, but there are some relevant parts of the Crown Land review which can be done in preparation for the proposals which are anticipated as a result of the objectives and outcomes of the Crown Lands Review and White Paper. This presentation will provide an overview of the proposed Crown Lands reforms in NSW, provide an update on their progress and inform users and managers of Crown Land on how to maximise the benefits of the reform process.

THURSDAY 19TH

12.00

VALLEY VIEW ROOM

Presenter:

James Ellender - Belgravia Leisure

Collaborate to Create Inclusion for All

Social policy innovation related to disability in Australia is driving new opportunities for innovative leisure organisations. Increasingly, people with a disability will be resourced to control and choose the experiences that contribute to their personal goals related to work, family, home, community and leisure. Resourcing will go to people with a disability – not organisations – principally through the National Disability Insurance Scheme and linked government initiatives. Like many Australians, people with a disability embrace leisure, and use their leisure time to engage in sport, recreation, aquatic and fitness activities. Access to leisure activities has proven challenging for many people with a disability, and new approaches that address the needs and desired outcomes of people with a disability, and their families, are required. Recognising and embracing the opportunity to include people with a disability in the venues it manages throughout urban and rural Australia, Belgravia Leisure is implementing a strategy founded on evidence-based practice and a commitment to collaboration and partnership, leading to improved staff capability while focussing on the needs

of people with a disability and their families.

THURSDAY 19TH

12.00

JAMES BUSBY ROOM

Presenter:

Ian Bentley - Landscape Architect,
Tweed Shire Council

Providing space for our youth: showcases two recently completed Youth Precinct projects

The 'Youth' is often a 'To hard Basket' group to accommodate into our open space. They are diverse, frequently anti-establishment, yet very socially aware and most importantly they are our future. So how do we design for them? Tweed Shire Council, through the recently adopted Youth Strategy, have instigated the construction of two youth areas within our most popular parks. This paper will showcase the youth precincts, at either end of the budgetary scale, working through the process from community engagement to construction. The first at Faulks Park, Kingscliff, as part of a foreshore park upgrade with a \$30,000 budget and the Federally assisted \$1.1million Knox Park, Murwillumbah upgrade with a half basketball court, shaded seating area, and a new skate and scooter park. Discussions will be sought to find out what other Councils have used to engage with their youth and how successful they have been.

THURSDAY 19TH

1.30

HUNTER ROTHBURY ROOM

Presenters:

Anton James - Director,
JMDdesign & Joshua French -
Principal Program Officer,
Western Sydney Parklands Trust

Bungarribee at Western Sydney Parklands – a 50 year vision

Bungarribee is a new 246Ha parkland precinct forming part of the Western Sydney Parklands. The site is larger than Centennial Parklands, and implements the Parklands Plan of Management.

JMDdesign were engaged by WSPT to lead a multidisciplinary team of engineers, architects, artists, ecologists, heritage and engagement consultants to prepare a masterplan outlining a 50 year vision for Bungarribee. Working in collaboration with WSPT, JMDdesign developed the masterplan to carefully

and logically inserts program and circulation to preserve and heighten the unique site qualities of scale, sky and ecology.

The presentation will explore the delivery of Sydney's most important new parkland at the heart of Western Sydney, from Plan of Management development, to master planning of the precinct including engagement with the local community. Finally, detailed design, documentation and delivery of the first stages of work (\$15m) will be reviewed with an emphasis on collaboration between the client/consultant team.

THURSDAY 19TH

1.30

VALLEY VIEW ROOM

Presenter:

Brad Billett - Coordinator Recreation
Planning and Design, Blacktown City
Council

Planning for sport in Western Sydney's growth areas

As Blacktown City continues to grow, so too does the demand for sporting facilities. With an additional 130,000+ residents to move into the north of our city, planning frameworks and benchmarks have been established with the aim of ensuring adequate open space - including sporting facilities.

Sporting codes have now been identified for each site to ensure an equitable distribution of facilities that reflect the demands within the 'local' sporting landscape. In essence, it is the "who goes where". This allows for more targeted designs that can be accurately costed, and allows sporting organisations to plan for new club establishment as residents commence moving into these growth areas.

This presentation will outline the regional recreation planning process, from benchmarks to facility allocations across the 13 new suburbs that will see 70 new playing fields and 65 new courts provided for 130,000+ additional residents.

THURSDAY 19TH

1.30

JAMES BUSBY ROOM

Presenters:

Joe O'Connor - Development Manager,
Urban Growth NSW & Dana Spence -
Recreation Planner, Camden Council

Oran Park Youth Hub : Not Just Another Skate Park

Oran Park will be a significant development in Sydney's South West, second in size only to the proposed Leppington Regional Centre. When completed Oran Park will be home to over 25,000 people living in 8,000 homes all centred around modern recreational facilities and town centre over 30 hectares. The skate park and youth hub at Julia Reserve has been designed to be a key recreational element providing exciting social spaces for young people. Creating high quality open spaces while planning for the growth of a new community requires significant planning and vision. Learn how the Oran Park Voluntary Planning Agreement ensured the delivery of high quality recreation and sporting spaces. How was this achieved? Who was involved and what have we learned through the process. This presentation will focus on the planning for a high quality youth space in the rapidly growing South West Growth Centre.

THURSDAY 19TH

2.00

VALLEY VIEW ROOM

Presenter: Ros Pullen - Marketing &
Communications Coordinator, Blacktown
City Council

Building a successful program through branding - Aqua Learn to Swim

Why rebrand a successful program?
How do you ensure you not only attract
new customers but retain existing ones?

Blacktown City Council launched Aqua
Learn to Swim program across all 5 of
its leisure and aquatic Centre's in 2015,
bringing together 5 separate swim
school programs to ensure quality and
consistency across the service.

The launch of this program required
existing operational processes,
programming, branding and
communication to be overhauled and
saw Council's most successful program
brands 'Surfees Swim School' to be
replaced with a new brand.

My presentation will explain how we can
build on the strengths and success of
existing programs in order to create even
stronger brands and programs at our
venues.

THURSDAY 19TH

2.00

JAMES BUSBY ROOM

Presenter:

Fiona Robbe - Director, Fiona Robbe Landscape Architects

Let's Design for everyone - because we can

Can we design the public realm to be inclusive of everyone, or is this a well-intentional dream? And when we get everyone together, can we get them to be active.

Traditional park design separates user groups and activities, usually with spectators around the perimeter of activities. We question this model, saying that all people need to be at the centre of the design of spaces, and that activities can be merged together, offered in a smorgasbord of informal options.

This presentation explores the process of consciously designing park spaces to bring everyone together to be social and active, with tips and pointers (& a case study) that everyone can use in everyday park planning and design.

THURSDAY 19TH

3.00

HUNTER ROTHBURY ROOM

Presenters:

Lachlan Sims - Principal & Amy Cahill - Principal - Public Place Land Management

Lifting the lid on Public Land Management - workshop

Navigating the regulatory maze of managing public land is a journey of trepidation and uncertainty. As open space managers, the focus is on the use of the land, rather than the paperwork. Regulatory planning and strategic planning, plans of management, development and use approvals, leases and licences and different legislative regimes – these are all often misunderstood areas of open space management. But it doesn't have to be so complex and with some simple, easy to make changes, it is possible to manage open space, and public land effectively and lawfully, both on the ground and in the office. This workshop session will provide participants with an overview of the regulatory requirements for the use and occupation of public land. The session will include practical exercises involving real world scenarios providing the opportunity to apply processes to solve everyday problems in managing the use and occupation of public land in NSW.

THURSDAY 19TH

3.00

VALLEY VIEW ROOM

Presenters: Simon James - Senior Coordinator Sport & Recreation & Daniel Ristic - Senior Coordinator Sport & Recreation, City of Ryde

Review and Implementation of Ground Closure Procedures

Due to the level of use and the impact on sporting fields during the winter period, it is necessary for Council's to have a process for determining the suitability of the ground conditions for play during periods of wet weather. During the winter season of 2015, the closure of sporting fields by the City of Ryde was particularly contentious. Something that is not unusual across the local government sector.

This session will outline how City of Ryde staff undertook a review of its wet weather procedures and engaged with stakeholders through this process. In this scenario where Council is taking the responsibility for making the decision, it will outline how the internal procedures were updated and communication improved. At the end of the session discussion will be encouraged on the different approaches to managing the closure of grounds and the experience of others.

THURSDAY 19TH

3.00

JAMES BUSBY ROOM

Presenter:

Boyd McMillan - Landscape and Recreation Planner, Wyong Shire Council

Wyong Skate Strategy and BATO Regional Skate Park

The Wyong Skate Strategy was adopted in 2014 with the Vision that Wyong would become a "skate friendly" shire where urban spaces would become inclusive spaces for social engagement across a variety of ages and type of users. The adoption of the Strategy led to works across a hierarchy of facilities from Local to Regional. Council has committed \$2.5 Million on the delivery of a Regional Skate Park, designed and built by CONVIC located in Bateau Bay on the Central Coast Highway opposite the major Retail complex. The project used extensive public engagement in workshops and

online, enjoys strong support across sectors and will be delivered by July 2016.

The presentation will discuss the Skate Strategy and Regional Skate park procurement and engagement with an emphasis on lessons learned for the future. Power point, computer fly through and / or video will be used to support the presentation and encourage discussion.

THURSDAY 19TH

3.30

VALLEY VIEW ROOM

Presenter:

Amanda VanderWal - NSW/QLD Community Partnerships Manager, Sports Community

Empowering Volunteers and their Community Sport Clubs

The obligations, responsibilities and challenges for sports clubs and their volunteers are getting larger by the day. As a result, most clubs at some stage will turn to their local council for support and assistance.

As a result many Councils are getting inundated with requests for support. For those Councils wanting to proactively assist their clubs maximise participation, community engagement and overall club sustainability the task of supporting clubs can be almost overwhelming.

This session will highlight innovative case studies from around Australia of how councils, peak sporting bodies and Sports Community are proactively supporting their community sports clubs.

The session will highlight how technology and the internet is now being used to overcome barriers such as the tyranny of distance for rural, regional and remote clubs who traditionally have had little access to training and resources.

Finally we will take a look at what the future holds what it could mean for volunteer support.

THURSDAY 19TH

3.30

JAMES BUSBY ROOM

Presenter:

Alecia Brooks - Portfolio Manager Skin Cancer Prevention, Cancer Institute New South Wales

Working together on skin cancer prevention - a case study approach to shade development in NSW

The NSW Skin Cancer Prevention Strategy is a coordinated community-wide approach to the development and implementation of skin cancer prevention activities in NSW including increasing shade availability.

Four shade grant and funding schemes in NSW were the focus of an evaluation to identify best practice shade structures.

The Cancer Institute NSW worked with the Centre of Health Initiatives (CHI), University of Wollongong to undertake an evaluation of 29 shade grant recipients. Of these, ten sites were then purposively sampled across various settings for a site visit to assess the effectiveness and impact of the shade structures. This data was used to develop shade case studies aimed at guiding future shade development.

This presentation would take participants through the approach and the results showcasing the learnings for best practice in shade development across recreational priority settings. Participants would also be provided with a copy of the case studies for future reference.

FRIDAY 20TH

10.30

HUNTER ROTHBURY ROOM

Presenters: Ian McAlister - Manager Horticultural Services, Dubbo City Council

Green Infrastructure - the Dubbo Experience

Many cities throughout the world have taken on the challenge of improving the city environs through the development and implementation of Green Infrastructure strategies. But what is 'Green Infrastructure?' Is a park by itself 'green infrastructure?' A well maintained boulevard of trees? A river corridor? A green wall? Can any of this be called 'green infrastructure?' While all of these are examples of green infrastructure it doesn't recognise the underlying and fundamental need of these components to be connected into a framework. This presentation will look at the need for green infrastructure within the urban landscape using the City of Dubbo as an example of what can be achieved. Different types of green infrastructure will be identified as well as how it can be integrated with the more traditional 'Grey Infrastructure' to deliver cost efficiencies and help to effect major changes in dealing with broader issues, such as climate change.

FRIDAY 20TH

10.30

JAMES BUSBY ROOM

Presenter:
Susan Boyd - Strategic Recreation Planner, Lake Macquarie City Council

Transforming Lake Macquarie's Recreation Spaces

Council has embarked a comprehensive renew of its developer contributions plans which involves the preparation of a suite of background studies including recreation and open space plans. The City was divided into five contributions catchments with three now completed and the fourth well underway. Since the first study, we have streamlined the process, taken advantage of opportunities, considered by some to be radical, and provided a broad range of recreation facilities. Projects include a new park at Charlestown that requires acquisition of 14 residential houses; a new park in Edgeworth that relocates an existing athletics track; an off-road shared pathway (a missing link) over a narrow-windy section of road at Eleebana: a six-court croquet facility; dog exercise areas; and community gardens. The total value for the recreation facilities in the plans prepared so far are Morisset- \$35M; Charlestown- \$70M and Glendale - \$75M.

FRIDAY 20TH

11.00

HUNTER ROTHBURY ROOM

Presenters: Vince Cusumano - Senior Coordinator Park Policy Trees and Natural Areas & Joseph Buttita - Manager Civil and Park Maintenance Blacktown City Council

Green Screens - More than meets the eye

Blacktown City Council is using a cooperative approach to beautifying our major thoroughfares. Former walls and fences that were graffiti taggers canvases are being transformed into living green screens using shrubs and climbers that are propagated at our Council nursery.

With the initial assistance of Probation and Parole's Corrective Services Community Solutions Team, regular cleaning of these walls and fences, has been carried out.

Using our Green Screens Masterplan,

our major roads and available planting areas have been mapped out and each year funding is being provided for the sleeted areas to be prepared and planted using both day labour staff and contractors. In 2016 we are looking to undertake over 7 kilometres of green screen planting with this programme.

As the scheme develops, it is our intention to further utilise the Corrective Services Community Solutions team to expand their role into the ongoing pruning and maintenance of these areas.

FRIDAY 20TH

11.00

JAMES BUSBY ROOM

Presenter:
Ian McAlister - Manager Horticultural Services, Dubbo City Council

Driftwells Park - Re-activation of an Industrial Site

The Driftwells project delivers a unique Australian experience. It provides insight into the challenges experienced by rural Australian settlements in the 19th century, and raises awareness of Dubbo's rich socio-political and engineering history. The Driftwells project places one of the region's most beautiful, hidden and hazardous man-made treasures on permanent open display supported by comprehensive interpretative signage.

The Driftwells are two large diameter, deep brick-lined infiltration wells in Dubbo. The first was sunk in 1893 and the second in 1909. They were the source of water for Dubbo's first municipal reticulating water supply. After being decommissioned in the 1970s a determination was made that the Driftwells would be put on permanent 24hr unsupervised public display.

This paper outlines the design considerations and processes taken to redevelop and reactivate a previous industrial site and incorporate it into the parks network so that retains its historical links and enhances educational opportunities.

FRIDAY 20TH

11.30

HUNTER ROTHBURY ROOM

Presenters: Tom Breen - Commercial Lead, Crop Protection Asia Pacific, Monsanto Australia

Understanding the safety of glyphosate

Glyphosate is one of the worlds' most widely-used herbicides, registered for use in over 160 countries and supported by one of the most extensive worldwide human health, crop residue and environmental databases ever compiled on a pesticide product. Regulatory agencies around the world have reviewed glyphosate over decades and consistently concluded that all labelled uses of glyphosate are safe for human health. So why is there increasing concern about the use of glyphosate? What does the International Agency for Research on Cancer's (IARC's) classification really mean? And is there a need to be concerned about user safety and the safety of the general public?

FRIDAY 20TH

11.30

JAMES BUSBY ROOM

Presenter:

Jacob Messer - Director, Operations & Visitor Services, Parramatta Park & Western Sydney Parklands Trusts

Growing pains or gains? How rapid growth demands management efficiencies

Once fully developed, Western Sydney Parklands will be the largest urban parkland system in Australia. Since its inception the Parklands Trust has focused on delivering its strategic objectives of environmental protection and land stewardship; community engagement and involvement; and financial sustainability.

Double visitor numbers - OK!
Triple picnic shelter bookings – no problem!
Manage a new park destination the size of Centennial Parklands – can do!
No extra staff? - Priceless!

This presentation will explore the strategic challenges and opportunities facing the Parklands Operations & Visitor Services team over the coming years and the key strategies put in place to:

- respond to rapid park development and renewal;
- maintain visitor service standards and meet community expectations;

all while working within the Trusts sustainable self-funded business model.