

61st Annual Vehicle Maintenance Management Conference

Day	Time	Topic	Speaker
Thursday	9:00-10:00	10.1 Snap On: Vets	
	9:00-10:00	Tech Challenge	
	9:00-10:00	9.2 Clean & Green Shop	
	9:00-10:00	9.3 Selecting Self-Propelled Work Platforms	
	9:00-10:00	9.4 Hybrid Vehicle Diagnostic Strategies	
	9:00-10:00	10.4 Technicians Roundtable	
	9:00-10:00	10.5 Brake Certification (Part 2 of 2)	
	9:00-10:00	10.6 Hands On Hydraulics #4 (Part 2 of 2)	
	9:00-10:00	10.7 Advanced Duramax Engines (Part 2 of 2)	
	9:00-10:00	10.8 Fasteners	
	9:00-10:00	10.10 Management Roundtable	
	9:00-10:00	10.11 Cooling System Maintenance Problems & Solutions #2	
Wednesday	5:00-6:00	5.1 Torque Certification (Part 1 of 4)	
	5:00-6:00	Tech Challenge	
	5:00-6:00	5.2 Specialty Vehicle Design: Multi-Purpose Vehicles (Part 1 of 2)	
	5:00-6:00	5.4 Protect Off-Grid Power	
	5:00-6:00	5.5 Fifty Common Air Brake Questions	
	5:00-6:00	5.6 Hands On Hydraulics #2 (Part 2 of 2)	
	5:00-6:00	5.7 Duramax Engines (Part 1 of 2)	
	5:00-6:00	5.8 Coatings	
	5:00-6:00	5.9 Servicing and Maintaining DPF (Part 1 of 4)	
	5:00-6:00	5.10 Advanced Shop, Parts, & Fuel Management (Part 2 of 4)	
	5:00-6:00	5.11 Fleet Management Software Panel	
	5:00-6:00	5.11 Fleet Maintenance With Fluids Analysis #2	
Tuesday	2:00-3:00	2.1 Getting the Most from Your Battery	
	2:00-3:00	Tech Challenge	
	2:00-3:00	2.2 Ford Engine: Diesel	
	2:00-3:00	2.4 Wheels & Tires: Scrap Tire Analysis (Part 1 of 2)	
	2:00-3:00	2.5 Wheels & Tires: Wheel Off (Part 1a of 2)	
	2:00-3:00	2.7 Recruitment, Training, & Retention	
	2:00-3:00	2.8 MODE 6 Diagnostics	
	2:00-3:00	2.9 OSHA Crane and Derrick Standards Update	
	2:00-3:00	2.10 Building the Natural Gas Refueling Infrastructure	
	3:00-4:00	3.10 Cooling System Maintenance Problems & Solutions #1	
	3:00-4:00	3.11 Navistar Service-Maxx Engine Software #1	
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Monday	3:00-4:00	3.1 Snap On: Modus (Part 1 of 2)	
	3:00-4:00	Tech Challenge	
	3:00-4:00	3.1 Snap On: Modus (Part 2 of 2)	
	3:00-4:00	4.2 Emergency Management & Preparation	
	3:00-4:00	4.4 Chrysler Multi Air	
	3:00-4:00	4.5 Diesel Exhaust Fluid Storage & Distribution	
	3:00-4:00	4.6 Hands On Hydraulics #1 (Part 2 of 2)	
	3:00-4:00	4.7 Funding Equipment Replacement	
	3:00-4:00	4.8 Updates for Tire Pressure Monitoring Systems	
	3:00-4:00	4.10 Fleet Maintenance With Fluids Analysis #1	
	3:00-4:00	4.11 Navistar Service-Maxx Engine Software #1	
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Registration: Full Conference & Day 1			
Welcome & Opening Remarks			
Keynote Energy Outlook and the Future of Natural Gas in Vehicle Fueling (Mark Watkins, Clean Energy Fuels Corporation)			
Lunch			
Break			
Ice Cream Social			
Registration: Day 2			

Shoreline Community College
Professional Automotive Training Center



61st Annual Vehicle Maintenance Management Conference



Save the date! Register online!
cm.wsu.edu/VMMC

Save the date!
2012
March 27-29

The 61st Annual Vehicle Maintenance Management Conference

- THE NEW VMMC BOLTS + NUTS**
- Keynote Speaker – Mark Watkins
Clean Energy Fuels Corporation
 - Diesel Exhaust Fluid (DEF) Storage & Distribution
 - Emergency Management Preparedness
 - Regulatory Compliance
 - Fleet Management Software
 - New Diagnostics
 - Much, much more!

61st Annual Vehicle Maintenance Management Conference

March 27-29, 2012

Conference Objectives

- Enhancing the skills of technicians who operate or maintain on-and off-road equipment
- Providing learning opportunities for supervisors, administrators and fleet managers
- Address today's crucial fleet management topics by bringing regulatory, private industry and public utility representatives together with trainers from the fleet and vehicle maintenance industry.

Who Should Attend

The Vehicle Maintenance Management Conference is the premier West Coast educational conference for the vehicle maintenance industry.

Who Benefits:

- Fleet Managers
- Mechanics and Technicians
- Shop Leads, Managers and Supervisors
- Specialty Equipment Operators
- Students and Instructors
- Trainers and Product Line Representatives

Registration & Payment

The \$459 early registration fee—due **February 7**—includes attendance at all sessions, lunches, break refreshments, socials, door prize drawings, and all conference handouts.

Three easy ways to register:

- Mail the attached form with your payment.
- E-mail your registration with payment information to ehoug@wsu.edu.
- Online registration: cm.wsu.edu/VMMC.

Late/Regular Registrations

- (After Wednesday, February 22nd)
- \$595 Attendee
 - \$285 Single Day
 - \$225 Student (Must provide Student ID#/Show ID Card to receive rate)
 - \$100 Single Day Student (Must provide Student ID#/Show ID Card to receive rate)

Payment

- Credit Card (Visa or MasterCard)
- Checks
- Purchase Order/Warrant (Number must be provided in designated area do not need to actually purchase order)

Refunds & Cancellations

Washington State University – Conference Management must receive written notification of any cancelled registration by **March 16 by 5:00 pm** in order for a full refund to be issued. Cancellations made after the assigned date or attendees who do not show for the conference are subject to full registration fee, there will be no refunds. Substitutions are welcomed at anytime. Please email cancellations to Emily Houg at ehoug@wsu.edu.

Accommodations for individuals who qualify under the Americans with Disabilities Act are available upon request (contact us at least **10 days** before the event). Washington State University employment and programs are available to all without discrimination.

Continuing Education Units

CEU's are \$10 each; attendees have the possibility of earning 2.0 credits for attending the entire conference. Attendees who are attending one day only may earn 0.8 credits. Please indicate on the registration form if you wish to receive CEUs. Attendee must register and pay prior to the conference in order to receive credits.

To receive CEUs, pay the \$10 fee with your registration, obtain a CEU enrollment form from the conference desk upon arrival, complete it before the conference starts, and attend at least 80-percent of the conference. CEUs are nationally recognized units of achievement that may be used as evidence of professional development and for job advancement. Contact WSU Conference Management at **800-942-4978** or **509-335-3530** for an official copy of your CEU transcript.

Lodging Information

The conference does not offer a conference block at any particular hotel but does recommend the following that are near the Shoreline location.

Days Inn North Seattle Aurora
19527 Aurora Ave Hwy 99
Seattle/Lynnwood
206/542.6300

Best Western Alderwood
19332 36th Ave W
Lynnwood
425/775.7600

La Quinta Inn Lynnwood
4300 Alderwood Mall Blvd
Lynnwood
425/775.7447

Courtyard by Marriott Seattle North Lynnwood
4220 Alderwood Mall Blvd
Lynnwood
425/670.0500

Holiday Inn Express and Suites Northgate
14115 Aurora Ave N
Seattle
206.365.7777

Embassy Suites Seattle-North/Lynnwood
20610 44th Ave W
Lynnwood
425/775.2500

Studio 6 Seattle Mountlake Terrace
6017 244th St SW
Mountlake Terrace
425/771.3139

Travelodge Seattle North Edmonds
23825 Hwy 99 N
Edmonds
425/771.8008

Hampton Inn & Suites Seattle-North/Lynnwood
19324 Alderwood Mall Blvd
Lynnwood
425/771.1888

