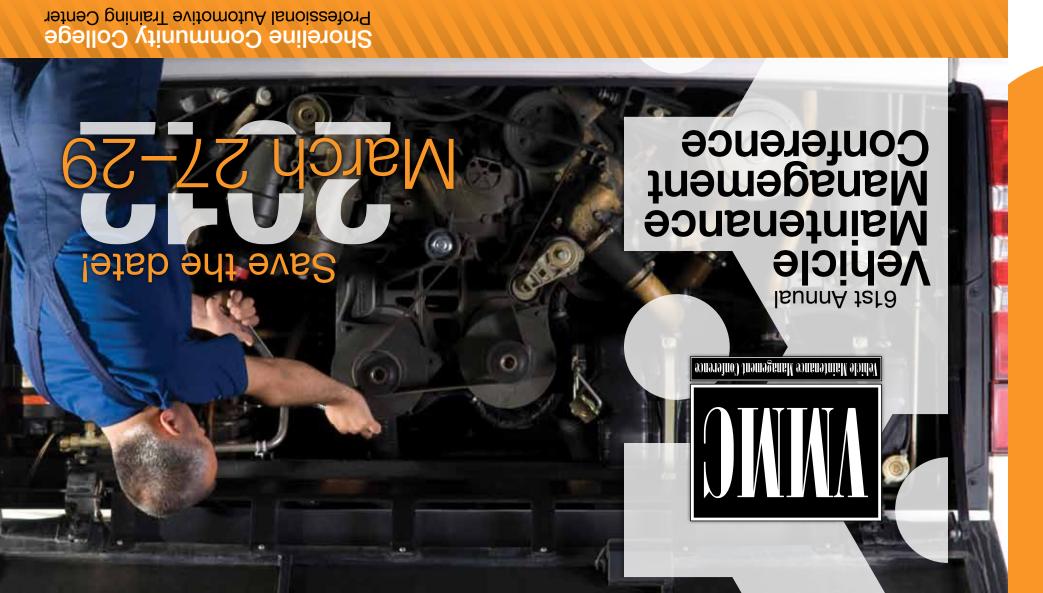
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	Parts, & Fuel Management (Part 1 of 4)	PPF (Part 1 of 4)	egnitsoO 8. c	sənign∃ xsmsuu T.ट (Part 1 of 2)	5.6 Hands On Hydraulics #2 (Part 1 of 2) Break	Frake Questions	5.4 Protect Off-Grid Power	S-S Specialty Vehicle Design: Multi-Purpose Vehicles (Part 1 of 2)	Tech Challenge Tech Challenge	Wenesday
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3.11 Navistar Service- Maxx Engine Software #1	S.10 Cooling System Maintenance Problems & Solutions #1		3.8 Propane Auto Gas Answers	3.7 Fleet Operational Cost Recovery	3.6 Hands On Hydraulics #1 (Part 1 of 2) Break	S - S - Tires: Wheel Serviceability (Part 2a of 2)	3.4 Wheels & Tires: CSA 20/10 Inspection (Part 2 of 2)		3.1 Snap On: Modus (Pan 1 of 2) Tech Challenge	
	Gas Refueling Infrastructure	Derrick Standards Update	Diagnostics	Training, & Retention	үэип¬	Mheel Off (Part 1s of 2)	Sivan Analysis (Single Analysis)	2.2 Ford Engine: Diesel	from Your Battery	
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	Registration: Full Conference & Day 1 We come & Opening Remarks Keynote Energy Outlook and the Future of Natural Gas in Vehicle Fueling (Mark Watkins, Clean Energy Fuels Corporation)								Tuesday	
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Sanaaement Conference **Sylicle Maintenance**



WASHINGTON STATE UNIVERSITY

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The 61st Annual Vehicle Maintenance Management Conference



61st Annual Vehicle Maintenance Management Conference

Conference Objectives

- Enhancing the skills of technicians who operate or maintain on-and off-road equipment
- Providing learning opportunities for supervisors, administrators and fleet managers
- Address today's crucial fleet management topics by bringing regulatory, private industry and public utility representatives together with trainers form the fleet and vehicle maintenance industry.

Who Should Attend

The Vehicle Maintenance Management Conference is the premier West Coast educational conference for the vehicle maintenance industry.

Who Benefits:

- Fleet Managers
- Mechanics and Technicians
- Shop Leads, Managers and Supervisors
- Specialty Equipment Operators
- Students and Instructors
- Trainers and Product Line Representatives

Registration & Payment

- The \$459 early registration fee—due **February 7**—includes attendance at all sessions, lunches, break refreshments, socials, door prize drawings, and all conference handouts.
 - Mail the attached form with your
 - **E-mail** your registration with payment information to ehoug@wsu.edu,

Three easy ways to register:

• Online registration: cm.wsu.edu/VMMC.

payment,

Late/Regular Registrations (After Wednesday, February 22nd)

- \$595 Attendee • \$285 Single Day
- \$225 Student (Must provide Student ID#/Show ID Card to receive rate)
- \$100 Single Day Student (Must provide Student ID#/Show ID Card to receive rate)

Payment

- Credit Card (Visa or MasterCard)
- Checks
- Purchase Order/Warrant ignated area do not need to actually purchase order)

Refunds & **Cancellations**

Washington State University – Conference Management must receive written notification of any cancelled registration by March 16 **by 5:00 pm** in order for a full refund to be issued. Cancellations made after the assigned date or attendees who do not show for the conference are subject to full registration fee, there will be no refunds. Substitutions are welcomed at anytime. Please email cancellations to Emily Houg at ehoug@wsu.edu.

Accommodations for individuals who qualify under the Americans with Disabilities Act are available upon request (contact us at least **10 days** before the event). Washington State University employment and programs are available to all without discrimination.

Continuing **Education Units**

CEU's are \$10 each; attendees have the possibility of earning 2.0 credits for attending the entire conference. Attendees who are attending one day only may earn 0.8 credits. Please indicate on the registration form if you wish to receive CEUs. Attendee must register and pay prior to the conference in order to receive credits.

To receive CEUs, pay the \$10 fee with your registration, obtain a CEU enrollment form from the conference desk upon arrival, complete it before the conference starts, and attend at least 80-percent of the conference. CEUs are nationally recognized units of achievement that may be used as evidence of professional development and for job advancement. Contact WSU Conference Management at **80**0-942-4978 or **509-335-3530** for an official copy of your CEU transcript.

Lodging Information

The conference does not offer a conference block at any particular hotel but does recommend the following that are near the Shoreline location.

Days Inn North Seattle Aurora 19527 Aurora Ave Hwy 99 Seattle/Lynnwood

Best Western Alderwood 19332 36th Ave W Lynnwood

206/542.6300

425/775.7447

Lynnwood

425/775.7600 La Quinta Inn Lynnwood 4300 Alderwood Mall Blvd Lynnwood

Courtyard by Marriott Seattle North Lynnwood 4220 Alderwood Mall Blvd

425/670.0500 **Holiday Inn Express**

and Suites Northgate 14115 Aurora Ave N Seattle 206.365.7777

Embassy Suites Seattle-North/Lynnwood

20610 44th Ave W Lynnwood

425/775.2500 Studio 6 Seattle Mountlake Terrace

6017 244th St SW Mountlake Terrace 425/771.3139

Travelodge Seattle North Edmonds 23825 Hwy 99 N Edmonds

425/771.8008 Hampton Inn & Suites Seattle-North/Lynnwood 19324 Alderwood Mall Blvd

Lynnwood 425/771.1888

Registration 7.00 | 8.00 am 8.00 | 8.30 am Opening Remarks

8.30 | 9.30 am Keynote Break 9.45 | 10.15 am

Track 2 10.15 | 11.45 am

Getting the Most from Your Battery

Mike Donaldson, PulseTech Products Co. There has never been as much demand on your vehicle's battery/starting and charging system. As such you have most likely been challenged with increased replacement of these components. The questions to ask yourself are, "Are my current procedures and equipment allowing me to optimize vehicle performance? And if not, what can I do to enhance both?" In this session, we will address these issues and provide the tools necessary that will help you identify, correct and prevent the root causes of premature battery failure.

2.2 Ford Engine:

Chris Eldridge, Food Customer Service Enjoying your 2011 and newer 6.7 liter Ford Diesels and recommendations for maintaining your prior year diesels

2.4 Tires & Wheels: **Scrap Tire Analysis** (Part 1 of 2)

Jason Roanhouse, Bridgestone Bandag

Tire Solutions

Scrap Tire Analysis: A hands on experience determining the root cause of tire failures. Go beyond the visible to determine what really happened.

2.5 Tires & Wheels: Wheel Off (A Case Study)

Dale Overton, P.E., Accuride Corp. No fleet wants to have a "wheel off" situation. A case study presentation of the components involved in an actual wheel off situation will be presented.

2.7 Recruitment, **Training and Retention** Paul Van Sickle, City of Spokane

A strong recruiting, training and retention program can have a far-reaching positive impact on the overall interpersonal dynamics and company culture. Reducing turnover by properly training new employees and focusing on retaining current employees helps prevent the recurring costs of recruiting.

2.8 Mode 6 **Diagnostics**

Ed Schaplow, Allview Services In this MODE 6 class, learn when not to erase DTCs; how to set readings using a generic or OEM drive cycle how a monitor can be disabled, how to diagnose and correct EVAP system problems, Natural Vacuum Leak Detection and accessing and interpreting Mode 6 data. You will also learn the limitations of Mode 6, and CAN vehicles. In addition, learn how to use the Internet to gather free repair data and information, how to avoid driving the car for hours to reset monitors and when to let the PCM turn off the MIL to avoid resetting monitors to incomplete.

2.9 OSHA Crane and **Derrick Standards Update**

Jim Olson, TEREX Utilities OSHA Cranes & Derricks Subpart CC updated and effective November 8, 2010. Inspections, Qualifications, Certification.

2.10 Chicken & Egg: **Building the Natural Gas** Refueling Infrastructure

Mark Watkins, Clean Energy Fuels Corp. An overview of the entire market for Natural Gas in Transportation touching on fuel sources, vehicles, stations & reasons behind the movement to

transition fleets.

Track 3

3.1 Snap-on: Modus

David May, Snap-on Industrial Enhance your diagnostic skills utilizing the integrated features of the Troubleshooter, Component Test, and Tech Tips. Solus Pro and Vantage Pro users will also benefit greatly from this session.

3.4 Tires & Wheels: CSA 20/10 Tire Inspection

Bob Kimble, Michelin Test your ability to identify an unserviceable tires according to CSA 20/10 standards.

March Energy Outlook and the Future of Natural Gas in Vehicle Fueling

The reasons for alternative fuels & fuel-saving technologies and an overview of the role of Natural Gas in this evolution.

3.5 Tires & Wheels: Wheel Serviceability Inspections

(Part 2a of 2) J. David Walters, ALCOA Can you identify an unserviceable wheel? See and touch a number of defective wheels. Verify your skills at insuring they are not in active service in your fleet.

3.6 & 4.6 Hands on Hydraulics #1 HALF DAY SESSION

Clark Anderson, FORCE America Due to popular demand, Hands-On Hydraulics is now a double session. Clark Anderson of Force America will provide training on basic hydraulics including theory, components of functionality and troubleshooting. Hydraulics must be viewed as a system rather than a collection of components. There will be an opportunity to examine

*Each session is limited to 12 attendees. Register early to ensure a spot in one of the four sessions offered.

several components for hands-on

discovery and failure analysis.

3.7 How Do You **Recover Your Fleet Operational Costs?** Do You Use a Competitive Shop Rate?

Bill DeRousse, City of Everett What costs associated with running your fleet department should be part of your shop or business rate? Is your fleet operated like a business? Your rates must be calculated the same as your local Ford/Chevy dealer with in your business area as they are your primary competition. Can you win a privatization bid to run your fleet operation? We need to understand what costs should be in our hourly shop rate and what costs should not. Is your job in jeopardy?

3.8 Propane AutoGas: **Alternative Fuel's Best Kept Secrets:** Frequently Un-Asked **Questions and Answers** You Need to Know

Jeff Stewart, Blue Star While Propane AutoGas is re-emerging as an answer to some of America's most critical energy needs, there is no "One size fits all" fuel choice. Choosing the best alternative fuel requires making a match between the properties of a fuel and a fleet's use criteria: range, weight, space, performance, cost of infrastructure, supply chain, conversion technology, emissions reduction,

This panel, made up of professional industry experts, will help you choose wisely when all aspects of alternative fuel choice, implementation, safety and maintenance are considered.

payload, and fill-time, among others.

3.10 Cooling System **Maintenance Problems** & Solutions #1

Jay Johnson, Cummins Filtration Coolants and cooling system maintenance in the 21st century has changed as engines have changed. Newer engines and components, increased horsepower and emission controls have all placed increased demands on cooling systems. This course will review changes in cooling system maintenance and provide guidance on improving maintenance procedures.

3.11 Navistar ServiceMaxx Engine **Software Usages #1**

Navistar MaxxForce Engine diagnostics overview. ISIS (OnCommand Service Info) Reading Diagnostic Trouble Codes

and sourcing the Repair Procedure.					
3.00 3.30 pm	Break				
3.30 5.00 pm	Track 4				

4.1 Snap-on: Modus

David May, Snap-on Industrial Enhance your diagnostic skills, utilizing the integrated features of the Troubleshooter, Component Test, and Tech Tips. Solus Pro and Vantage Pro users will also benefit greatly from this session.

4.2 Emergency **Management & Preparation**

How will your organization respond to a major disruptive event? Is there a plan to restore critical functions after an earthquake, flood, storm, fire, death of a leader or other event? It's time to get your emergency plans and available resources in order!

4.4 Chrysler MultiAir

Ken Benson, Chrysler Corporation MultiAir, facts and fiction. Learn the operational, environmental benefits and diagnosis of the valve lift system. Join us to find out just how remarkable this new technology really is.

4.5 DEF Storage & Distribution

David Alder, WA Department of Ecology This session covers frequently asked questions about Diesel Exhaust Fluid (DEF) such as what it is, what it does, is it safe, and proper ways to handle and store.

4.7 Equipment Replacement Strategies and Funding

Bill DeRousse, City of Everett How do you fund your equipment replacements, is your equipment fully funded when it is replaced? What is your fleet replacement policy? What factors affect your equipment replacement cycles? What is your replacement life cycle and costs? Is some of your equipment under-utilized and what does this mean to you? When should you replace instead of repair a piece of equipment?

4.8 Updates for Tire **Pressure Monitoring**

Systems Jerry Baarson, CARQUEST Tech. Inst. Tire pressure monitoring systems have been in use for over a decade. Issues with these systems are now commonplace in the aftermarket repair shop. This course covers changes to tire pressure monitoring systems including; new sensor technology, programmable sensors, aftermarket replacement sensors and the tools necessary to service these systems.

4.10 Fleet **Maintenance with** Fluids Analysis #1

Cooling System Root Cause Failure Analysis. The key to predictive maintenance is determining a mechanical issue before catastrophic premature failure occurs. This class will teach the student what contaminants will be found in a coolant analysis and how to properly check the system for a combustion gas leak, electrical ground problem, localized overheating issues and air contamination.

Navistar ServiceMaxx Engine Software Usages #2

See **3.11** for session description.

5.00 | 7.00 pm Ice Cream Social Wednesday March

5.1,	6.1, 7.1	& 8.1
3.00 9.30	am	Track
7.00 8.00	am F	Registratio

Intro to Torque Tech. **Certification Course ALL DAY SESSION**

Janos Szablya, Shoreline Community College This course introduces the student to torque technology. Topics include: introduction to torque equipment, torque theory, tool safety and basic bolting practices. Upon successful completion of a practical and a written examination the student will receive Snap-on Tool certification. *There is a \$25 fee for this session.

5.2 & 6.2 **Specialty Vehicle Design: The Multi**purpose Truck, Doing

More with Less!

HALF DAY SESSION Mike Wyrick, Swaploader USA Ltd. Jim Bond, Valley Freightliner, Inc.

Ken Rush, The Fab Shop Robert Toppen, King County ER&R Explore basic concept and design, what specific features allow maximum flexibility, and what different types of bodies/ work functions are feasible (and which are not). Includes presentations from Valley Freightliner, Inc., the Fab Shop, Swaploader USA Ltd. and King County. A multi-purpose truck demonstrator will be presented in the trade show so you can see first-hand how easy it works and discuss your particular needs with

manufacturer representatives.

5.4 Protect **Off-Grid Power**

Mike Donaldson, PulseTech Products Co. For off-grid users the heart of your systems performance is centered around proper care and maintenance of your battery backup power. In this session we will cover proper battery system maintenance, ensuring that you have power and performance when you need it.

5.5 Fifty Common **Air Brake Questions**

Paul Jones, Bendix This session will address the most frequently asked questions on air brake systems.

5.6 & 6.6 Hands on Hydraulics #2

Clark Anderson, Force America See **3.6** for session description.

5.7 & 5.8 **Duramax Engines** HALF DAY SESSION

Marty Petkovits, AC Delco This three-hour seminar will focus on unique features of the Duramax 6600 diesel engine. Engine design, lubrication, cooling, turbocharger, electric air heater, glow plug, common rail fuel and engine management systems are covered in detail. The presenter will discuss aspects of the common rail fuel system including injector testing & service, injector pump, fuel injection, control module testing and system service. Inputs and outputs as they relate to the Duramax system will also be covered. This seminar will also cover the new diesel particulate filter found on the 2007 LMM engine.

5.8 Coatings

Jon Palo, International Paint Company Road salts prevent treacherous ice conditions on the highways, but they also destroy your equipment. There are no magic pills but a properly applied coating is the first step to preventing the damage.

5.9, 6.9, 7.9 & 8.9 Servicing and **Maintaining DPF ALL DAY SESSION**

Jesse Guerra, Los Angeles Trade Tech College Mike Roberston, College of Alameda This all day session is full of information and training on DFP (diesel particulate filter) service, maintenance, proper application, failures, toll on engines and visible inspection. This session is offered by the professor of California's CCE-DET (Council on Diesel Education and Technology) program. Washington is thinking of mirroring this program, so attend and be ahead of the game.

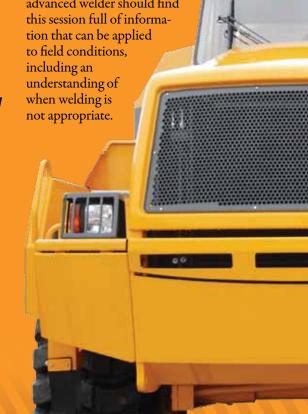
5.10, 6.10, 7.10 & 8.10 Advanced Shop, Parts & Fuel Management ALL DAY SESSION

Kelly Walker, Kelly Walker Associates This is an invaluable seminar that focuses on the best practices to dramatically improve your fleet operations. Kelly Walker is an industry-recognized expert in applying world-class financial and operational strategies to fleet, shop, parts, and fuel functions. Kelly has self-completed over 160 consulting projects and over 200 seminars.

Break 9.30 | 10.00 am 10.00 | 11.30 am Track 6

6.3 Welding **Processes and Functionality**

Randy Kent, P.E., Kent Engineering This session will discuss some basics of welding methods and set up, then follow with case studies of welding anomalies and their influence on functionality. The beginner and advanced welder should find this session full of information that can be applied to field conditions. including an understanding of when welding is not appropriate.



6.4 Innovations in L.E.D. Technology

Mike Lesley, Truck-Lite Company, Inc. New white L.E.D. products to increase your visibility. Headlamps, Modules, Work lamps, Plow Kits, Markers, and more.

6.5 New Stopping **Distances on Air Disk Brakes**

Paul Jones, Bendix This session will address A.B.S. and the new air disk brakes which some of the manufacturers are installing to meet the new stopping distance standards.

11.30 am | 1.00 pm **Lunch** Track 7 1.00 | 2.30 pm

7.2 & 8.2 **Cummins "B" Series Engines**

HALF DAY SESSION

Jay Johnson, Cummins Filtration This interactive class will include hands-on training with Insite software, High Pressure Common Rail Fuel Systems (HPCRF), and operation and maintenance of the 2007 technology emissions systems. A running ISB engine will be provided.

7.3 Welder Certification **Procedures**

Ben Taves, South Seattle Community College Welder certification will be discussed including a description with samples of typical tests plates, applications where certifications are required, information on various certifying agencies, training institutions, and testing centers.

7.6 & 8.6 Hands on Hydraulics #3 HALF DAY SESSION

Clark Anderson, Force America See **3.6** for session description.

7.7 Alternative Fuels: **Propane**

Todd Mouw, ROUSH Clean Tech Overview of how Propane Auto Gas can reduce operating costs, carbon foot print and dependence on foreign oil.

7.8 Gaining **Diagnostic Direction**

Jerry Baarson, CARQUEST Tech. Inst. This course will provide the building blocks necessary to develop your own diagnostic game plan which can be used to solve a variety of diagnostic problems.

7.11 Maximizing **Shop Productivity in** the Age of an "Aging" Workforce Terrillyn Breland, Department

Mike Googins, Washington State

Department of Labor and Industries

Presenters to provide tips to maximize productivity of your workforce by promoting healthy lifestyle choices and by applying ergonomics in the workplace.

2.30 | 3.00 pm

Break

3.00 | 4.30 pm Track 8

8.3 Welding **Demonstration: TIG/MIG Flux Core**

Ben Taves, South Seattle Community College Welding Demonstrations: Stick, TIG, MIG, and Flux Core. Demonstrations will be performed using each of these processes with a variety of materials including steel and aluminum. A discussion will include typical applica tions for each process, an overview of the equipment, process advantages and disadvantages, training requirements and opportunities.

8.4 New Police Cars

Steven Hoe, Ford Motor Company **8.4A** Ford's next generation police Interceptors (sedan and utility).

Ken Benson, Chrysler Corporation 8.4B Heavy Duty Police Packages: Highlights and Service Tips

Bob Shanklin, General Motors Co. **8.4C** Chevrolet Police Vehicles: Impala, Tahoe, and the all new Chevrolet Caprice.

8.5 Steering Angle **Sensor Training**

Mark Olson, Future Forensics Over 25 million vehicles require the Steering Angle Sensor reset during service. By 2012 all new vehicles will be manufactured with Electronic Stability Control. Many will require an SAS reset. Today adaptive control systems in motor vehicles contribute significantly to increasing driving safety.

This seminar will explain how the systems work, what systems are affected by the steering angle sensor and also how to reset the system and some of the liabilities associated with not performing the service when it is required.

Software End-Users Panel

Paul Van Sickle, City of Spokane This panel will discuss the pros and cons of three of the most currently used fleet management software systems in use; AssetWorks M5, CCG Faster and Dossier. The focus is to inform Fleet Managers and Shop Supervisors of some of the programs available, making them aware of the strengths and weaknesses of each.

Thursday March

9.2 Clean & **Green Shop**

8.00 | 9.00 am

Scott Lamb

First Name

Help your shop be environmentally compliant, find out the facts on handling shop waste cleaning supplies and new regulations on copper brake pads and led free wheel weights. This session will keep your shop out of trouble and away from fines.

9.3 Selecting **Self-Propelled Work Platforms**

Steve Towne How to use your application requirements to select the proper self-

propelled work platform for the job. **9.4** Hybrid Vehicle

Diagnostic Strategies Jerry Baarson, CARQUEST Tech. Inst. This course focuses on the diagnosis and repair of Toyota hybrid vehicles and the systems that are unique to these vehicles.

9.5 & 10.5 Air Brake Certification

Don Smith, Bates Technical College Ken Thompson, Bates Technical College This is a hands-on demonstration of brake adjustment and brake inspection procedures. Attendees will receive an air brake certificate.

*There is a \$25 fee for this session.

9.6 & 10.6 **Hands on Hydraulics #4** HALF DAY SESSION

Clark Anderson, Force America See 3.6 for session description.

9.7 & 10.7 **Advanced Duramax Engines**

HALF DAY SESSION Marty Petkovits, AC Delco This seminar covers the two new Dura-

standards for oxides of Nitrogen (NOx) and particulate matter (PM). Included in the course is an overview of the engine mechanical features, the fuel delivery system, electronic control

features, and the after treatment system.

max diesel engines that were developed

to meet the 2010 Federal emission

9.10 Ignorance of the "Bridge" Law is No Excuse

Bob Carlson, City of Everett John Breland, Freedom Truck Centers, Inc. How much or how little your truck can carry is determined in large part by its ability to comply with the Federal Bridge Law. This session will go into what the Bridge Law is and how to build compliance into the design of your trucks.

9.11 Fleet **Maintenance with** Fluids Analysis #2 Elizabeth O'Neil-Nelson, Polaris Lab

See **4.10** for session description

9.30 | 10.00 am Track 10

10.1 Snap-on: Veris

David May, Snap-on Industrial Understanding this unique and powerful operating system. A few tips to make navigating the menus more productive. If you use a Verus or Verdict, or thinking about purchasing one, this session will greatly enhance your experience.

10.4 Technicians Roundtable

Ed Schaplow, Allview Services The technician roundtable is for professional automotive and fleet technicians to openly discuss industry and technological changes in the industry. Come and express your ideas and opinions on how we can better

10.8 Fasteners

TBD, Windsor

our profession.

If it's broken, what is the right way to fix it? OR Are you aware of the right fastener to make the repair at least as good as new if not better?"

10.10 Management Roundtable

John Breland, Freedom Truck Centers, Inc. Gene Jakubczak, City of Spokane

This is an informal, unstructured session that provides the opportunity for attendees to discuss topics of concern Bring your questions and ideas for an excellent opportunity to network with your fellow fleet professionals.

10.11 Cooling System Maintenance **Problems & Solutions #2**

Jay Johnson, Cummins Filtration See **3.10** for session description.



Three easy ways to register: O Mail this form with your payment to: **WSU Conference Management**

PO Box 645222 Pullman, WA 99164-5222

O E-mail your registration with payment information to ehoug@wsu.edu

Online registration: cm.wsu.edu/VMMC Cancellations must be received by March 16 at 5:00 pm to receive a full refund. Substitutions are welcomed at any time. No-shows are subject to full registration fee. Please email cancellations or substitutions to Emily Houg at ehoug@wsu.edu.

booths and outdoors for heavy equipment. Please register early. For more information and to register visit cm.wsu.edu/VMMC.

During the sessions, displays of recent prod-

ucts and services will be available on indoor

Sponsors & Vendors

Sponsorship Details

Gold Sponsors (\$3,000) will get their company's logo on the website and conference bag, company literature inside attendees' conference bags, one (1) inside booth space, one (1) outside booth space, and two (2) complimentary registrations.

Silver Sponsors (\$1,500) will get their company's logo on the website, company literature inside attendees' conference bags, one (1) inside booth space and two (2) complimentary registrations.

Title/Position Company/Organization Mailing Address Billing Address ZIP/Postal Code State/Province E-mail (required)

Last Name

Vendor Details • Vendors (\$600) receive one (1) inside or outside booth space and two (2) compli-

Daytime Phone

mentary registrations. Sponsor & vendor registration closes March 16 (subject to space availability). All vendors can set up beginning **November 6 at 1:00 pm** (general

ference.) Additional personnel from your company are welcome to attend your display for an dditional fee of \$100 per pers State University does not endorse commercial companies or their products. Company names appear in the program for information only.

attendees register at 7:00 am the day of the con-

Early Registration

Attendee: Full Conference \$495.00 **Late/Regular Registration** Attendee: Full Conference \$595.00

Attended: Single Day \$285.00 Student: Full Conference \$225.00 (must show ID Card)

Student: Single Day (must show ID Card) \$100.00 Continuing Education Units \$10.00

Certification Course (per session) \$25.00 **5.1** Torque Technology 9.5 Brake Certification Vendor/Sponsor

Register online at cm.wsu.edu/VMMC Total Due*

Payment Information My check is enclosed. Payable to: Washington State University (#4359-2172) PO Box 645222, Pullman, WA 99164-5222

Visa/MasterCard # or Purchase Order #

Expiration Date * Payment must be received prior to the conference start date. If payment is not received prior, the registered attendee/vendor

will not be admitted to the conference.