

ATI CLOUD – WHERE DO YOUR APPS RUN?

PUBLISH NEW BUSINESS APPLICATIONS TO YOUR END-USERS QUICKLY AND EASILY

The large-scale rollout of a mission critical business application, such as a new reservations or MRO application, is a complex IT project that can be made significantly simpler and less risky by publishing directly to end-users from the ATI Cloud's application publishing platform.

ISSUES

Upfront investment required for infrastructure upgrade – both in the data center and in remote offices

Duplication of IT infrastructure and resources during set-up and transition phases

Extra complexity for deployment of new applications to business partners and subcontractors

SITA SOLUTION

SITA's ATI Cloud offers a multi-tenant Citrix platform to publish customer applications directly to the end-user.

- The platform is pre-positioned in all ATI Cloud data centers and is pre-connected to airline data centers, airports, and remote offices.
- The application can be published on multiple end-user devices such as desktops, laptops, BYOD, home PCs, and tablets.
- The ATI Cloud Portal provides IT administration functions and end-user self-service capability.
- Provided as a managed solution, SITA ensures end-to-end design, consistency, performance, and support of the solution.

BENEFITS

- End-to-end design, integration, roll-out, and support (network, desktop and application virtualization, local equipment, etc.)
- Pay-as-you-go model provides scalability, deployment flexibility, and adjustment of IT infrastructure and budget to business demand
- Consistent performance globally
- Same solution for all application users, with no dependency on end-user equipment upgrade

50% OF AIRLINES ARE GOING THROUGH A MAJOR BUSINESS APPLICATION UPGRADE

USE CASE

SITA

Create success. Together



Create success. Together™

PUBLISH YOUR APP



Deploy new business apps to end users much faster and more cheaply

50% OF AIRLINES ARE GOING THROUGH A MAJOR BUSINESS APP UPGRADE

SOLUTION COMPONENTS

1. Published virtual workspaces:

End-users are provided with a virtual workspace for relevant role-based profiles. Each profile is defined by the customer and includes a specific set of desktop applications (generic, ATI specific, and customer specific), a set of desktop utilities, and data storage options.

2. Access to an industry applications catalog:

The published virtual workspace provides simplified access to the customer's applications as well as a variety of SITA and third party industry applications.

3. Self-service capability:

The ATI Cloud Portal provides the IT Manager with self-service capability to configure new end-users, request modifications to the workspace, etc. The portal also includes end-user self-service capabilities, through which users can self-procure new applications and request modifications to their workspaces.

4. End-user data storage and backup:

Several data storage solutions are available, each with back-up and data encryption options:

- Private drive (private data storage space in the ATI Cloud)
- Shared drive (data storage space in the ATI Cloud, shared between various virtual workspaces)
- Cloud drive (shared storage in the ATI Cloud providing instant data synchronization across virtual workspaces, traditional desktops, laptops, and mobile devices)

5. Active Directory option:

Synchronization with the customer's own Active Directory to simplify end-user credential management.

6. Network access options:

Access to the virtual workspace can be provisioned through a private MPLS network or via the Internet.

7. Roaming and multi-homing options:

A workspace can be replicated and published from multiple data centers, providing roaming employees with consistent performance globally while also providing a disaster recovery option.

8. Service level agreements and performance reporting

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