2011 EZ-CAP
National User Conference
Newport Beach, CA

Client Registration

EZ-CAP® - Your path through uncertain times.
Welcome to the 20th Annual EZ-CAP® National User Conference (UCON) presented by MZI HealthCare. As you know we have shifted our annual conference from fall to spring. This year’s conference will again be held at the Newport Beach Marriott Hotel & Spa, in beautiful Newport Beach, California, from March 6 – 9, 2011.

During the months since our last conference we have worked diligently to enhance and improve EZ-CAP® v6 and to help our clients to implement its many features to increase automation and improve efficiency. By the time we see you at UCON we expect to have over 2 dozen clients running EZ-CAP v6 in their production environments! These clients are now well positioned to embrace and adapt to the uncertainty within our industry with EZ-CAP helping to lead them through the reform legislation currently being implemented. It is based on that premise that we have selected this year’s UCON theme to be, “EZ-CAP – Your Path Through Uncertain Times”

EZ-CAP “Your Path Through Uncertain Times” emphasizes the longevity and versatility that allows EZ-CAP to continue to meet your needs as the industry evolves and changes. This year we continue to educate you about the many new and significant product improvements introduced, supported by actual user experiences and MZIHC’s continued commitment to partner with our user community to ensure your success. We will also feature EZ-CARE™, our Care Management module, fully integrated with EZ-CAP v6, and our significantly enhanced EZ-NET™ provider web portal.

The conference agenda has been created to be of interest to all EZ-CAP user types from the executive level to operational departments (claims, eligibility, customer service, case management) to IT staff (MIS leaders, database administrators).

While we always focus on delivering an education-focused agenda, we listened to your feedback from past conferences and will be introducing several “new” ideas in addition to many of the traditional and popular UCON features. Some of the new features are:

Three “Paths”, allowing you to focus on sessions of specific areas of interest. The three paths being offered are:

- Operations
- Information Technology (IT)
- Clinical
You may select any session that interests you (including hands-on), but we have designed the schedule to allow you to stay on your selected path. The schedule contains four concurrent sessions with more than 30 unique sessions in all! This means three conference days, so plan to stay for the entire conference - take full advantage of all that is offered.

We know that many of you find it difficult to be away from the office for the 3 full days, so, for the first time, we have introduced a single day attendee pass. We hope this encourages more of our clients to attend this very valuable conference. We have designed the schedule to allow for a solid day of sessions, regardless of the day selected!

Among the popular features from past UCONS that we have included again this year are:

A half day pre conference hands-on training program. This training has been redesigned but will again focus on the differences between EZ-CAP v5 and v6, helping you down the path to a smooth implementation of EZ-CAP v6. Attendance is included in your UCON registration, however, due to the limited number of computers, it will be limited to the first 32 attendees (2 per PC) registering for the training. A limited number of additional seats are available for the pre-conference training, however these seats will not be hands-on.

“Demo” room – In order to increase your ability to see EZ-CAP v6 features, as well as to showcase EZ-CARE and EZ-NET we are bringing back a demo room this year. You may select the demo room as one of your sessions, visit during one of your breaks, or make a private appointment with an EZ-CAP staff member to see any product that may be of interest to you. Be sure to check the schedule for available sessions in the demo room and other time it may be open.

“One-on-One” sessions - A limited number of clients may reserve some one-on-one time with one of our EZ-CAP experts and “pick their brain” about topics specific to their organization. Or see a personal demonstration of one of our advanced modules in the demo room. More information is available below and on the on-line registration site.

Industry Speakers – We have arranged for several of our vendor partners to conduct a variety of educational sessions that are both interesting and relevant to current industry trends.

We hope that the conference will be valuable and stimulating, filled with interesting and practical presentations and helpful interaction with other users, our staff and the various exhibiting EZ-CAP partners and other vendors. We are confident you will find the UCON environment one that stimulates your learning, provides numerous networking opportunities, helps you analyze how you use EZ-CAP, improves the efficiency in which you use the product, and has convinced you that EZ-CAP is “Your Path Through Uncertain Times”.

Your conference fee includes:

- Attendance at all General Sessions
- Pre-conference Training Program (attendance is limited so register EARLY)
- Participation in the more than 50 scheduled educational sessions – with more than 30 (!!) different classes to choose from
- Conference manual with session presentations available on CD to take with you and share with others at your organization
- Access to the EZ-CAP Marketplace where you can learn about products and services complementary to EZ-CAP from leading vendors
- An Invite to a hosted cocktail hour presented by our conference sponsors at The EZ-CAP Marketplace
- Continental breakfast Monday, Tuesday and Wednesday
- Buffet Lunch on Monday and Tuesday with a lunch-to-go on Wednesday
- Attendance at your local Regional User Group (RUG) group meeting

You will also have the opportunity to enjoy and relax at a MZIHC hosted networking party.

Register now as early-bird fees through January 7th are as follows:

- Full Conference Registration only $425 per person
- One-Day Conference Pass only $250 per person

Beginning January 8th, the standard conference fees will be:

- Full Conference Registration only $475 per person
- One-Day Conference Pass only $275 per person

With all the value the EZ-CAP UCON has traditionally provided and the first-time features added to this year’s conference, we believe we have given you every reason to attend the 2011 UCON. We hope you agree and will be in Newport Beach in March!
General Sessions

Opening Session
Come hear our traditional attendee welcome, company update and introduction to the conference.

Keynote Speaker
A motivational talk that will help inspire you to begin the conference with enthusiasm!

EZ-CAP, etc. – The State of the Product Suite
This general session will present all the new features and capabilities added to EZ-CAP, EZ-EDI, EZ-NET & EZ-CARE. See where we are and what we have planned for future releases.

General Enhancements/Drawings & Closing
After all that education and networking, bring your input to our time-honored general enhancement session. Help us improve the EZ-CAP product suite to better meet your needs. And if that isn’t enough, stay to see if you have won a raffle prize and let us send you home with the confidence that EZ-CAP is your “Path Through Uncertain Times”!

Breakout Session Descriptions:

The Clinical ‘Path’

EZ-CARE Presentation
See EZ-CAP’s fully integrated Care Management System up close. See how EZ-CARE strengthens care management to enhance the wellness of your patient population. We will demonstrate how the system handles case management, disease management, and utilization management, and can deliver improved medical outcomes, and quantifiable savings. We will show you how this advanced medical management’s patient care and tracking tool provides workflow capabilities, routing information to clinical staff along with customizable surveys and assessments protocol.

EZ-CARE Hands-On
Learn how using EZ-CARE can help your organization improve outcomes and reduce your healthcare costs.
Decision Support - Reducing Radiology Costs through Clinical Decision Support
Dr. Steven Gerst, VP of Medical Affairs for MedCurrent will explain how traditional payor organizations as well as emerging Accountable Care Organizations (ACO) can dramatically reduce radiology costs and improve patient outcomes using clinical decision support tools. These tools provide appropriateness criteria for providers ordering tests and other procedures. The rapidly growing area of diagnostic imaging is a good example and applicable to multiple specialties under the ACO Model.

Predictive Modeling
MedVentive will illustrate how improving the quality of care by identifying patients out-of-compliance can help reduce long term medical costs and improve care delivery. See how helping physicians manage risk through the use of automated tools can be incorporated into your organizations UM workflow.

Meaningful Use
Come listen to a NextGen Physician Consultant explain how to perform automated clinical data capture to comply with Meaningful Use guidelines, while enhancing the care you are delivering.

Hierarchical Condition Categories (HCCs) Model – Making Them Work to Your Advantage
Ola Wachowicz, Director of Operations for Healthcare Data Solutions, will show you how to enhance your Medicare member revenue by better understanding the background and latest developments in the world of Hierarchical Condition Categories (HCCs). See the impact of HCCs in the era of HEDIS, Star Ratings and ACOs. Learn what happens in an “HCC department?”, what the keys are to successful HCC initiatives. See an example of the available HCC tools that make everybody in the organization happier.

Coffee With Dottie
Want to know more about EZ-CARE? Or about our plans for more clinical solutions? Reserve this session with Dottie Robinson, VP Clinical Applications, exchange your ideas and hear what we have planned.

The Information Technology (IT) ‘Path’
EZ-CAP v6 – Technical Structure
This class will introduce the technical components of the entire EZ-CAP v6 product suite and how to administer the new database structure. It will also introduce v6 hardware and software considerations.
**EZ-CAP v6 – Optimal Setup & Configuration**
Learn how to optimally set up and configure SQL Server and the entire EZ-CAP v6 product suite in your environment for peak performance. This session will cover both traditional server and virtual server environments.

**EZ-CAP v6 – Maintenance & Back up**
Keep your EZ-CAP databases safe and responsive. This class will emphasize the importance of proper and regular database maintenance and backup procedures.

**Global Archive Utility**
This refresher session outlines the requirements, setup and configuration steps for GAU. Explore the new features enabling you to more easily archive and/or delete old data from your existing EZ-CAP database. Learn how archiving historical transactions can improve overall system performance. See where the archived data is stored. Archiving your data will make your move to v6 faster and easier!

**EZ-CAP v6 – A DIY (Do It Yourself) Migration Case Study**
Think you want to “Do it Yourself”? Discover the skills and requirements necessary to proceed down the DIY migration path. See a real migration yourself and find out if you are a candidate to DIY.

**How to Move from a 4010 to a 5010 World**
Understand what you will need to do to transition your EDI processes from the existing 4010 standard to the new 5010 transaction sets. The focus here will be on helping you configure and set up EZ-EDI so you can begin your testing and be ready for compliance.

**EZ-EDI v5 & v6 - 5010 Transaction Mapping – Hands On**
With the 5010 implementation deadline less than a year away, learn how to customize your trading partner maps and meet the compliance date.

**EZ-EDI v5 - 4010 Transaction Mapping – Hands On**
You may still need to exchange EDI transactions using the 4010 transactions, so take this hands-on class to learn how to customize your 4010 trading partner maps and make the move to EDI.

**EZ-CAP Inloads**
You want automated data loading? Look no further as EZ-CAP v6 offers new Provider and Vendor inload capability along with improved features for fee schedule and benefit table loading. See how easily you can format a simple spreadsheet and load it into EZ-CAP.
The Operations ‘Path’

The v6 Migration Client Experience
Hear first-hand how EZ-CAP v6 has helped clients to become more automated and efficient. This roundtable of clients will share their experiences in migrating to EZ-CAP v6 and help you understand what to expect when you migrate.

Crystal for v6 – Hands On
This hands-on class will review the EZ-CAP v6 data elements and how to report using the new EZ-CAP Common Database (ECD), Views & Security.

Regulatory Update: 5010, ICD10 & others
Learn how EZ-CAP will help you accommodate the changes required with the upcoming implementation of ICD-10 and ANSI X12 5010 transaction formats, and other new regulatory requirements.

v6 Migration Planning and Process
Listen to our migration expert and learn about the process. See what you need to do to prepare for the move to EZ-CAP v6. Focus will be on how to best plan for and execute the v6 migration process to minimize roadblocks and ensure success.

EZ-EDI v6 – What’s New?
EZ-EDI v6 has important new features to make your lives easier. See how the Heads Down Data Entry (HDDE) module enhances claims data entry. Learn about the new mapping features for 5010 transactions, discover the new home for EPF Inloads and learn how our new automated FTP site automates file handling.

v5 to v6 Training Module – Sunday Training & 1 hour hands-on
These hands-on sessions will focus on the differences between EZ-CAP v5 and v6. Four major modules will be presented (Eligibility; Providers; Authorizations; Claims) during the pre-conference training. Individual modules will be repeated one time during the conference. Check the schedule for specific day & time.

EZ-CAP v5 – What’s New
So you think you know everything there is to know about EZ-CAP v5? Attend this session and you might learn something new and valuable you didn’t know existed! See what’s been added to EZ-CAP v5 to help you until you move to v6.
The EZ-CAP Interfaces
Did you know that EZ-CAP interfaces with a variety of other products? This session will present the EZ-CAP product suite interfaces. Learn about Pricer-Connect, the DRG/APC pricing interface; connections to both CareEnhance Review Manager and Milliman Care Guidelines; and v6 EZ-PARTNER, our new API.

Using v6 Features – Working Better
Discover how EZ-CAP v6 has been designed to improve many of the features you use every day. Learn about the new Auto-Adjudication, Workflow, and Document Management modules. See how Fee Schedules, Claims Payment and Capitation processes have been improved.

EZ-NET v6
Discover the new and improved EZ-NET v6, the EZ-CAP provider portal. Significant enhancements have been added allowing for client branding, secure communications with your providers, a new configurable ‘dashboard’, send and access attachments, along with many more. See how the new EZ-NET adds to your efficiency and provider and member satisfaction. The presentation will provide both ‘internal’ and provider views of EZ-NET.

Workflow - Intro/Lecture
This introductory presentation will describe how the EZ-CAP v6 workflow module can help your organization eliminate paper flows and streamline operations. Realistic workflow examples will be shown.

Workflow - Hands on
This hands-on class will provide you the opportunity to create some sample workflows and experience their results.

Auto Adjudication - Intro/Lecture
This presentation will describe how the EZ-CAP v6 auto-adjudication module can help you move claims and authorizations through their finalization process with speed not previously seen in EZ-CAP. Realistic examples will be provided.

Auto Adjudication - Hands on
Create your own auto-adjudication scenarios and see how much time your organization will gain by using them.
Benefit Matrix – How to get there?
With the requirement that the Benefit Matrix be set up before migrating to EZ-CAP v6, this class will help you understand how to set it up. We will also identify the advantages gained and the time savings of implementing the Benefit Matrix.

Benefit Matrix – Hands on
After seeing how to set up the Benefit Matrix, use your newly found enthusiasm and begin the process you have been putting off for years! Come and build some benefits on your own.

ACO Development/ Case Study
As one of the select Medical Groups participating in an Accountable Care Organization Pilot Study, Monarch Healthcare is paving the way through health care reform. Bill Farry, CIO of Monarch will present how the pilot began and where they are along the path to becoming a successful ACO.

EZ-CAP v6 Tips & Tricks
So you think you know all there is to know about EZ-CAP v6? Attend this session and see what you may be missing. Learn about all the cool utilities included in v6. See how to use the enhanced 3rd Party Billing Module. Bring your own tips and tricks to share.

v6 Provider Refund Module
See the many improvements made and learn how to effectively use the post-payment adjustment utility contained in EZ-CAP. See how best to process provider refunds and payment adjustments. We will show you how to navigate through the process.

One-on-Ones
These are back! Reserve some one-on-one time with one of our EZ-CAP experts and “pick their brain” about topics specific to your organization. Or, see a personal demonstration of one of our advanced modules. This session is “ALL ABOUT YOU”. Select from the following topics......

- EZ-CARE
- EZ-PREMIUM
- Benefit Matrix
- EZ-PARTNER
- Fee Schedules
- EZ-ED
- EZ-CAP Inloads
- EZ-EDI
- Global Archive Utility
- EZ-NET
- v6 Migration
- Global Archive Utility

Or suggest one and we will try to accommodate you. Note: These are limited to one per client organization so you may want to coordinate with your colleagues on the topic(s) best suited for your group.
Other Conference Information

Tuesday Afternoon
It’s a full conference day but you’re out at 5:30PM. Relax before joining us at a MZIHC-hosted networking event starting at 7:00PM or head out and see a little of Newport Beach.

If you plan on attending, don’t forget to RSVP on your registration form – then you just need to show up and have fun! Network and relax. Dress casually. More details to follow.

The 1st Annual EZ-CAP Golf Tournament
Join us in our first attempt at a ‘mini’ golf tournament. This fun outing will start the conference off on the right ‘path.

When: Sunday, March 6th – 9am shotgun start
Where: Tustin Ranch Golf Club (see below for details)
Cost: $160.00
Includes: Green fees, cart w/ GPS, range balls, contest holes, breakfast & ‘tee prize’
Other: Golf club rentals are $41.25 each

More details may be found at the on-line conference registration site, where you may sign up ‘fore’ this event. Don’t forget to bring your golf shoes!

Conference Location & Dates
The Newport Beach Marriott Hotel & Spa Welcomes the 2011 EZ-CAP User Conference
Newport Beach Marriott Hotel & Spa, Newport Beach, California
March 6, 7, 8 & 9, 2011
Hotel Accommodations
Newport Beach Marriott Hotel & Spa
900 Newport Center Drive
Newport Beach, California 92660
Phone 949.729.3500

The Newport Beach Marriott Hotel & Spa is located in beautiful Newport Beach, just minutes from spectacular coastal splendor, yachting, water sports, championship golf and some of the finest shopping in the world.

MZIHC has negotiated excellent rates for this year’s UCON. We have arranged for an initial block of rooms at the below rates. After our initial block is sold, additional rooms will be available at a somewhat higher, but still excellent, rate. The below rates will be available from March 2nd through March 12th if you would like to arrive early or stay on later to enjoy the beautiful surroundings of Newport Beach.

Room rates for March 2 - 12, 2011 are as follows:

- Single / Double Occupancy $149.00
  (Complimentary internet access in all guest rooms)

Parking Rates:
- Self parking $18.00/day
- Valet parking $28.00/day

Important Information
Reservations must be made no later than February 5th, 2011 to receive the above UCON rates. Hotel reservations must be made directly with the Newport Beach Marriott. You may make your reservations on-line by using the link below:

https://resweb.passkey.com/go/mzihealthcare

If calling the hotel, please mention MZIHC when making your reservation in order to receive the conference rates.

---

1 If the initial room block is sold out early, the Marriott has offered a secondary rate of $169 for Single/Double occupancy for a limited amount of additional rooms, subject to availability through February 19, 2011.
Travel Information

Driving:
To get to the conference hotel from John Wayne Airport (SNA), approximately 6 miles away, Los Angeles International (LAX), 50 miles away, and other locations use the link to MapQuest below:

www.mapquest.com

Taxi Service:
Estimated taxi fare: $12.00

Airport Limo Service:
Our UCON preferred travel partner is:

Divine Limo Service
25876 The Old Road #258
Stevenson Ranch, CA 91381
Tel: 661.904.8078
Fax: 661.254.8748
Email: Info@Divinelimo.com

Divine Limo Service offers «First Class Service with a Smile», professional Drivers, and a modern fleet of vehicles to include Lincoln Sedans, Cadillac Escalade SUVs, and Stretch Lincoln Town Cars. Divine Limo Service serves all Southern California Airports including John Wayne, Long Beach and LAX.

Divine Limo Service will be offering a show special to all UCON Attendees!

Call them today for a quote and to make a reservation, or email them at Info@Divinelimo.com

We have worked with Divine Limo Service in the past and their service is the best!

Other Shuttle Services
Shuttle Services: Approximately $18 - $30 first passenger / $9-$12 additional passenger / One-way from John Wayne Airport (LAX will be more).

Super Shuttle 800.258.3826 http://www.supershuttle.com/
PrimeTime Shuttle 800.733.8267

Sorry, no hotel airport shuttle available.
The EZ-CAP Marketplace
Learn about products and services complementary to EZ-CAP from the many on-hand exhibitors. Plan to spend some time browsing through the EZ-CAP Marketplace exploring on your own. If you have a specific need, let us know when you register and MZIHC will make all the arrangements for you to speak to an organization that can help. Or if you’d prefer to explore the products and services during a scheduled session, the registration process provides an opportunity to select an hour just for that!

Not sure about scheduling time to stop by the EZ-CAP Marketplace? End your first day with a visit to the EZ-CAP Marketplace where our conference sponsors invite you to a hosted Cocktail Hour.

Take a half hour breather after lunch on Tuesday and join us in a little Afternoon Respite, also hosted by our sponsors. Delicious dessert, coffee and the opportunity to win door prizes provided by our generous sponsors and exhibitors.

Conference Admittance & Attire
Admittance to the conference is limited to registered Attendees or Exhibitors. Badges will be provided during registration and must be displayed at all times. Business casual attire.

Tips for a Better Conference

Network! Use the time when you are browsing at the EZ-CAP Marketplace, enjoying your meals, or participating in sessions to get to know other EZ-CAP users.

Please do not take cellular phones into the sessions. Ringing phones are an unwelcome interruption for all concerned. If you must carry a cell phone, please set it to silent.

Please take time to fill out the conference and session evaluation form. Many of the changes you see in this year’s conference are the result of YOUR feedback from previous years’ evaluation forms.
Extra Time in your Schedule?

- Fashion Island retail shops and 40 world-class restaurants just steps away
- 1 mile from quaint Balboa Island
- World-class oceanfront dining in Newport Beach, easily accessible via magnificent Pacific Coast Highway
- Minutes to Disneyland and other major Orange County attractions
- Minutes to many of Southern California’s finest beaches, including Corona del Mar, Dana Point and Laguna beaches
- Several championship golf courses only moments away (see below)
- Daily boat service to the scuba diving and horseback riding haven of Catalina Island - available from nearby Balboa Pavilion
- Scenic harbor tours aboard Hornblower Cruises, featuring weekend Dinner Dance Cruises and Sunday Champagne Brunch Cruise events

Golf
Tustin Ranch Golf Club – Tustin, CA ($98-$125 w/ Golf Cart – Preferred Rate)

Contact: Michael Larsen
Phone: (714) 734-2102
Fax: (714) 730-6236
Email: mlarsen@tustinranchgolf.com
Website: [http://www.tustinranchgolf.com/contact-us.html](http://www.tustinranchgolf.com/contact-us.html)
(20 minutes, 12.5 Miles)

Experience the grand tradition of golf at Tustin Ranch Golf Club. Inside you’ll find 6,800 yards of classic Ted Robinson design—all grass, boundary to boundary, very walkable and all meticulously maintained. This 18-hole course offers private caddie service, a unique and popular amenity at this golf course in Orange County. Experience breathtaking scenery, sparkling lakes and cascading falls at Tustin Ranch, consistently voted one of the “Best Orange County Golf Courses” by the readers of the Orange County Register. In addition, Tustin Ranch is a 4-Star recipient of Golf Digest Magazine’s “Places To Play”.


Monarch Beach Golf Links – Dana Point, CA ($115-$195)

Contact: Clint Cook
Phone: (949) 487-3845   Fax: (949) 240-9210
Email: ccook@troongolf.com
Website: http://www.monarchbeachgolf.com/index.html
(30 minutes, 15 miles)

Located near the cliffs of Dana Point with commanding sweeping views to the sea, this par-70 championship course offers an unending variety of play. The dramatic vistas and abundance of vegetation add to the charm of the Robert Trent Jones Jr. Designed Layout. Its undulating greens and gathering bunkers enhance the natural landscape and provides an enjoyable test of golf for players at all skill levels. Cooled by ocean breezes in summer and blesses with a mild climate, “The Links” is an ideal year-round golf destination, with a full range of amenities for the convenience of guests.

Strawberry Farms Golf Club – Irvine, CA ($85-135, book tee times with the Marriott Concierge)

Contact: Tom McCray
Email: tmccray@sf-golf.com
Phone: (949) 551-2560
Website: http://www.strawberryfarmsgolf.com/
(14 minutes, 8.1 miles)

Strawberry Farms Golf Course combines the rural beauty and tranquility of the surrounding area with the challenge of true championship golf. As the premier golf course in Southern California, Strawberry Farms is the preferred course among corporate groups and golf enthusiasts alike. The par-71, 6,700 yard course is set amid canyons and wetlands, the 18-hole course offers picturesque vistas across the 35-acre reservoir, large rolling greens surrounded by wildlife and natural vegetation and scenic hills studded with granite boulders and natural waterfalls. Course Designer, Jim Lipe, member of the Nicklaus design team.
Why go Anywhere at All?

The amenities at the Marriott include gift shop, restaurant, lounge, outdoor swimming pool and health club.

Pure Blu, the Spa at Newport Beach Marriott
- Appointment only: 949.720.7900

Fitness Center, open 24 hours @ no charge, includes:
- Cardiovascular equipment
- Free weights
- Cardiotheater equipped

Sam & Harry’s Steakhouse
The Lounge at Sam & Harry’s
Starbucks Marketplace
# 20th Annual EZ-CAP® National User Conference

## Schedule at a Glance

### Sunday, March 6

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:00 PM – 5:00 PM</td>
<td>Pre-Conference Training</td>
</tr>
</tbody>
</table>

For those arriving Sunday, why not skip the Monday morning registration traffic by stopping by the registration booth to check-in early.

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>5:30PM – 8:30PM</td>
<td>Early Registration</td>
</tr>
</tbody>
</table>

### Monday, March 7

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00AM - 5:00PM</td>
<td>Registration</td>
</tr>
<tr>
<td>8:00AM - 9:00AM</td>
<td>Continental Breakfast – The EZ-CAP Marketplace</td>
</tr>
<tr>
<td>9:00AM - 9:45AM</td>
<td>Opening Session</td>
</tr>
<tr>
<td>9:45AM - 10:30AM</td>
<td>Keynote Address</td>
</tr>
<tr>
<td>10:30AM - 10:45AM</td>
<td>Coffee Break – The EZ-CAP Marketplace</td>
</tr>
<tr>
<td>10:45AM - 11:45AM</td>
<td>State of the EZ-CAP “Union”</td>
</tr>
<tr>
<td>11:45AM - 1:15PM</td>
<td>Hosted Lunch</td>
</tr>
<tr>
<td>1:15PM - 2:15PM</td>
<td>Session 1</td>
</tr>
<tr>
<td>2:30PM - 3:30PM</td>
<td>Session 2</td>
</tr>
<tr>
<td>3:30PM - 3:45PM</td>
<td>Coffee Break – The EZ-CAP Marketplace</td>
</tr>
<tr>
<td>3:45PM - 4:45PM</td>
<td>Session 3</td>
</tr>
<tr>
<td>5:00PM - 6:00PM</td>
<td>Session 4</td>
</tr>
<tr>
<td>6:00PM - 7:30PM</td>
<td>EZ-CAP Marketplace Cocktail Hour</td>
</tr>
</tbody>
</table>
Tuesday, March 8

8:00AM - 9:00AM   Continental Breakfast – The EZ-CAP Marketplace
9:00AM - 10:00AM   Session 5
10:00AM - 10:15AM  Coffee Break – The EZ-CAP Marketplace
10:15AM - 11:15AM  Session 6
11:25AM - 12:25PM  Session 7
12:25PM - 1:40PM   Hosted Lunch
1:40PM - 2:10PM   Afternoon Respite: Dessert & Raffle Drawings The EZ-CAP Marketplace
2:10PM - 3:10PM   Session 8
3:20PM - 4:20PM   Session 9
4:30PM - 5:30PM   Session 10
5:30PM - 7:00PM   Free Time
7:00PM - 9:30PM   Free Time or Join us at the MZIHC Hosted Client Appreciation Social Hour

Wednesday, March 9

8:15AM - 9:15AM   Continental Breakfast
9:15AM - 10:15AM   Session 11
10:25AM - 11:25AM  Session 12
11:35AM - 12:35PM  Session 13
12:35PM - 12:50PM  Hosted Box Lunch - Grab-n-Go
12:50PM - 1:45PM  Closing Session
                   General Enhancement Requests
                   Prize Drawings
1:45PM           Depart for Home with tons of EZ-CAP information to share with your co-workers
REGISTRATION

Registration is available on-line at:

https://www.etouches.com/UCON2011

Registration must be completed for each attendee. On-line registration service allows for registration of an individual attendee or multiple attendees with a single log-in.

Confirmation of registration will be sent via e-mail with a link to access your registration for future reference.

An invoice will be issued to your organization’s standard billing contact and address. Payment for registration fees must be received no later than February 22, 2011. If registration payment is not received by February 22nd 2011, this will cancel the registration and your organization will be charged for full payment.

Cancellations will be accepted, less a $50 processing fee, up to February 22nd, 2011. No refunds will be issued after February 22nd, 2011

Registration is open through March 1, 2011. No on-site registration will be available.

Due to time constraints, if you wish to register after February 25th, 2011, please call us so that we may process your registration. Payment must be submitted prior to the conference in order for your registration to be confirmed.

Questions about registration? Call us at 661.310.9333 and speak with Patty Alvarenga at x101.
# Daily Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location/Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday, March 6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00PM</td>
<td>Pre-Conf Training</td>
<td>Baycliff (Training Room)</td>
</tr>
<tr>
<td>5:00PM</td>
<td>EZ-CAP v5 to v6 Training (Eligibility, Providers, Authorizations, Claims)</td>
<td>Ballroom/General/Operations</td>
</tr>
<tr>
<td>5:30PM</td>
<td>Early Registration</td>
<td>Salon E</td>
</tr>
<tr>
<td>8:30PM</td>
<td>Early Registration - EZ-CAP User Conference Registration Desk</td>
<td>Salon F</td>
</tr>
<tr>
<td>Monday, March 7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:00AM</td>
<td>Breakfast</td>
<td>Baycliff (Training Room)</td>
</tr>
<tr>
<td>9:00AM</td>
<td>GS1</td>
<td>Ballroom/General/Operations</td>
</tr>
<tr>
<td>9:45AM</td>
<td>Keynote</td>
<td>Salon E</td>
</tr>
<tr>
<td>10:45AM</td>
<td>Coffee Break</td>
<td>Salon F</td>
</tr>
<tr>
<td>10:45AM</td>
<td>Coffee Break - Located in the EZ-CAP Marketplace</td>
<td>Sunset/Laguna</td>
</tr>
<tr>
<td>11:45AM</td>
<td>Session 1 (v5 - 4010 Transaction Mapping - Hands On, v6 Workflow - Intro/Lecture)</td>
<td>Salon E</td>
</tr>
<tr>
<td>12:30PM</td>
<td>LUNCH</td>
<td>Sunset/Laguna</td>
</tr>
<tr>
<td>2:15PM</td>
<td>Session 2 (v6 Workflow - Hands on, Benefit Matrix - How to get there?, Predictive Modeling in Action)</td>
<td>Baycliff (Training Room)</td>
</tr>
<tr>
<td>3:45PM</td>
<td>Session 3 (Benefit Matrix - Hands on, v6 Migration Planning and Process, Reducing Radiology Costs through Clinical Decision Support)</td>
<td>Ballroom/General/Operations</td>
</tr>
<tr>
<td>4:45PM</td>
<td>Session 4 (Crystal for EZ-CAP V6, The V6 Migration Client Experience, HCC Model - Making Them Work to Your Advantage)</td>
<td>Sunset/Laguna</td>
</tr>
<tr>
<td>6:00PM</td>
<td>EZ-CAP Marketplace Cocktail Hour</td>
<td>Ballroom/General/Operations</td>
</tr>
</tbody>
</table>

**Breakfast:** Registration & Continental Breakfast  
**Coffee Break:** Located in the EZ-CAP Marketplace  
**Hosted Lunch:** Located In the Rose Garden  
**Travel time:**
<table>
<thead>
<tr>
<th>Time</th>
<th>Session 11</th>
<th>Session 12</th>
<th>Session 13</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:15AM</td>
<td>EZ-CAP v5 to v6 Training Authorizations</td>
<td>Auto Adjudication - Hands on</td>
<td>EZ-CAP v5 to v6 Training Claims</td>
</tr>
<tr>
<td>10:15AM</td>
<td>Travel Time</td>
<td>Travel Time</td>
<td>Travel Time</td>
</tr>
<tr>
<td>10:25AM</td>
<td>EZ-CAP v5 - What's New</td>
<td>EZ-CAP v5 - Provider Refund Module</td>
<td>EZ-CAP v5 - Maintenance &amp; Back up</td>
</tr>
<tr>
<td>11:35AM</td>
<td>EZ-CAP v5 - Provider Refund Module</td>
<td>One-on-Ones</td>
<td>One-on-Ones</td>
</tr>
<tr>
<td>12:35PM</td>
<td>Hosted Box Lunch - Grab-n-Go</td>
<td>One-on-Ones</td>
<td>One-on-Ones</td>
</tr>
<tr>
<td>12:35PM</td>
<td>--------------</td>
<td>--------------</td>
<td>--------------</td>
</tr>
</tbody>
</table>

**Closing Session: General Enhancement Requests and Prize Drawings**