FAQ Page

**What are the screen dimensions?**

Screen Size:
- Height – 22.04”
- Width – 40.97”

Screen Specifications:
- 47” IPS LED monitors
- 16:9 1080p resolution (1920 x 1080 pixels)
- Actual size of pixels: 40.97 x 23.04 (Presentation slides should be set to this size.)

**How do I advance slides?**

Presentations will be setup to advance manually using the navigation buttons that we will be embedded into the slides. We provide a mouse device or tablet with each ePosterBoard so that you can advance your presentation at your own discretion. **NOTE: Monitors are NOT touch-screen.**

**What are the stand dimensions?**

**Stand Size (Landscape Mode)**
- Height – 83 1/2” (~ 7 feet)
- Width – 43 1/2” (3.6 feet)
- Depth – 38 1/3” (3.2 feet)

**Is there on-site technical assistance?**

Yes, we provide technical assistance both before and during the conference. There will always be at least 2 ePosterBoards technicians on-site to assist the presenters with questions.

**Which presentation software’s are installed on the computers/tablets?**

All of the electronic posters should be created using our landscape PowerPoint template.

**Are portrait or landscape presentations accepted?**

We will only be accepting landscape presentations. If your presentation is in a portrait format, it will be forced as landscape and will be distorted.

**How much energy do the ePosterBoards use?**

All of the ePosterBoards are low energy systems that only use 110 Watts of power. Each ePosterBoard (monitor and mac-mini computer/surface tablet) can use up to 1 Amp of power.

**Is there assistance with e-poster creation?**

Yes, we have expanded our ePosterBoards service to include an e-Poster design business. Our poster designer will custom design an interactive and dynamic e-poster for you with all of the contents that you provide for her. Please contact our designer, Andrea Moya (Andrea.moya@eposterboards.com), for more information on prices and designs.

**How should I save my presentation?**

The ePoster files should be saved as “last name. first name”.

If you have new updates add a V2, for version 2, or V3, V4, depending on how many times you upload your new version. The updated version should be named accordingly, “last name.first nameV2”.

**What should I bring to the poster session?**

Please make sure that you bring an electronic copy of your presentation with any multimedia files on a flash drive to the event.

**Who should I contact for ePoster formatting questions?**

If you have questions about formatting your presentation, please contact our tech support team at: [http://www.eposterboards.com/support/](http://www.eposterboards.com/support/)