FAQ Page

What are the screen dimensions?
Screen Size:
• Height – 22.04"
• Width – 40.97"
Screen Specifications:
• 47" IPS LED monitors
• 16:9 1080p resolution (1920 x 1080 pixels)
• Actual size of pixels: 40.97 x 23.04 (Presentation slides should be set to this size.)

What are the stand dimensions?
Stand Size (Landscape Mode)
• Height – 83 1/2" (~ 7 feet)
• Width – 43 1/2" (3.6 feet)
• Depth – 38 1/3" (3.2 feet)

Are portrait or landscape presentations accepted?
We will only be accepting **landscape** presentations. If your presentation is in a portrait format, it will be forced as landscape and will be distorted.

Which presentation software's are installed on the computers/tablets?
All of the electronic posters should be created using our landscape PowerPoint template.

Average number of pages in an e-poster?
On average, presenters will normally have 1-5 pages of content on their e-posters. Additional pages can be used for hyperlinked (enlarged) images, rotating graphics or for videos.

How should I save my presentation?
The ePoster files should be saved as **"last name. first name"**. If you have new updates add a V2, for version 2, or V3, V4, depending on how many times you upload your new version. The updated version should be named accordingly, **"last name.first nameV2"**.

What's included with an ePosterBoard?
Each ePosterBoard consists of a 47 inch flat-panel monitor, mobile stand, shelf, surface tablet or mouse device for our mac minis, and cable connectors.

How do I advance slides?
Presentations will be setup to advance manually using the navigation buttons that we will be embedded into the slides. We provide a mouse device or tablet with each ePosterBoard so that you can advance your presentation at your own discretion. *NOTE: Monitors are NOT touch-screen.*

Is there on-site technical assistance?
Yes, we provide technical assistance both before and during the conference. There will always be at least 2 ePosterBoards technicians on-site to assist the presenters with questions.

How much energy do the ePosterBoards use?
All of the ePosterBoards are low energy systems that only use 110 Watts of power. Each ePosterBoard (monitor and mac-mini computer/surface tablet) can use up to 1 Amp of power.

Is there assistance with e-poster creation?
Yes, we have expanded our ePosterBoards service to include an e-Poster design business. Our poster designer will custom design an interactive and dynamic e-poster for you with all of the contents that you provide for her. Please contact our designer, Andrea Moya *(Andrea.moya@eposterboards.com)*, for more information on prices and designs.

What should I bring to the poster session?
Please make sure that you bring an electronic copy of your presentation with any multimedia files on a flash drive to the event.

Who should I contact for ePoster formatting questions?
If you have questions about formatting your presentation, please contact our tech support team at:
http://www.eposterboards.com/support/