



Aged & Community
Services NSW & ACT

CHSP & HCP Overview and what is the future?

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31 July 2015

ACS

- ▶ Leading peak organisation representing not-for-profit, church and charitable providers of services in retirement living, community aged care & residential aged care
- ▶ Represents almost 300 organisations managing 2,000 services to more than 100,000 people
- ▶ Members range from large multisite to small rural and regional stand-alone organisations
- ▶ Network of 12 regional and 8 advisory committees
- ▶ Transition Projects & new ACSIHAG project

What we do

- ▶ Voice for the industry – advocacy at State and Federal levels
- ▶ Information – newsletter, online news and resources
- ▶ Networking and support – regional and advisory committees, policy advice and consultancy services
- ▶ Employee relations – advice and information
- ▶ Training – accredited and professional courses
- ▶ Conferences and events

COMMONWEALTH HOME SUPPORT PROGRAMME



CHSP Overview

- ▶ Consolidation of HACCC, NRCP, DTC and ACHA
- ▶ Retention of block (output) funding – most contracts to 30 June 2018
- ▶ Entry level program limit of service to less than Home Care Package
- ▶ Grandfathering of existing clients (still not clear for HCP clients)
- ▶ Guidelines and Manual will be complemented by series of Fact Sheets
- ▶ \$20 million in transition support funding for CHSP providers to assist with implementing the new programme
- ▶ Transitioning to CHSP – ‘Timeline for service providers’ is valuable

Manual & Guidelines

- ▶ Separation of assessment and service provision – MAC/RAS
- ▶ Wellness, Re-ablement & Restorative Approach
 - DSS intends to source a change management organisation to assist with implementing a wellness approach in the CHSP
 - Process around re-ablement services not clear yet
- ▶ New restrictions on some services, e.g.
 - \$500 (max \$1,000) for equipment
 - \$10,000 for home modification
- ▶ Flexibility of up to 20% of outputs within sub-programmes
 - Community & Home Support
 - Care Relationships
 - Assistance with Care & Housing
 - Service System Development
- ▶ Specialised Support services – new service type
- ▶ Sector Support to continue until 2017 😊

CHSP Fees

- ▶ National Fees/Client contribution framework – principles (soon?)
- ▶ Each organisation to develop a policy
- ▶ Simple means test and hardship provisions – by provider
- ▶ No mandatory fees schedule – target of 15% of grant revenue
- ▶ Greater transparency of user charges
- ▶ Gradual move to national consistency
- ▶ Money goes back into service provision
- ▶ Monitored via reporting & quality review

August – November 2015

- ▶ Transition funds
 - formula for allocation and letters early 2015-16
- ▶ New CHSP Contracts 1 Nov 2015
 - discussions commence August 2015
- ▶ DSS Data Exchange 1 Nov 2015
 - technical specifications August 2015
 - information and training to commence soon

HOME CARE PACKAGES



As an accountant, I
accept that the
financial statements
have limitations.

Current Reforms

- ▶ **4 levels of Home Care Package**
 - Dementia & Cognition Supplement
 - Veterans Supplement
- ▶ **Basic Daily Fee**
 - Up to 17.5 % of pension = \$9.77 per day
- ▶ **Income tested fees**
 - Income testing via Department of Human Services
 - Annual cap of up to \$10,000
 - Lifetime cap of \$60,000
- ▶ **Consumer Directed Care (CDC)**
 - All existing HCPs became CDC from 1 July 2015
 - Transition for clients with services above HCP level

Implications for HCP providers

- ▶ Transitioning all clients to CDC
- ▶ Low take up of Level 1 & 2 packages in some areas
- ▶ Medicare payment issues – new on-line claiming now available
- ▶ Income testing advice issues - errors
- ▶ Guidelines / Operational Manual (Guide to Aged Care Law)
- ▶ Still no HCP Evaluation Report
- ▶ ACAR August 2015 – last one

Transition to CDC

- ▶ Embedding CDC in the User Rights Principles
- ▶ New Charter of Rights & Responsibilities
- ▶ Mixed messages – fees vs CDC
- ▶ Need to focus on CDC philosophy as well as \$
- ▶ Loss of pooled funding
- ▶ CDC Transition Hotline

February 2017

- ▶ Home Care Packages funding transfers to the consumer (Increasing Choice Budget measure)
- ▶ No more allocated HCPs to approved providers
- ▶ Consumers will choose provider, who then claims funding from government
- ▶ Packages will be portable to another provider, including in another location
- ▶ Cashed out model not part of stage 1
- ▶ Policy aim - increased competition leading to enhanced quality & innovation

MORE REFORMS



Still to come.....

2016 – 2018 Full rollout of NDIS

- Need to plan now for loss of block funding for CCSP and disability programs

August 2017

- Final report on Review of LLLB Reforms

July 2018

- Amalgamation of CHSP and HCP into a single program – Integrated Care at Home Program

What can you do

- ▶ Talk to your Board, clients and the community
- ▶ Keep up to date with information and ask questions – DSS/ Peaks /Sector Support Workers
- ▶ Use all the tools, resources and help that's available
- ▶ Make some decisions about your business and your future
- ▶ Look for Opportunities

Useful links & contacts

- ▶ Aged & Community Services NSW & ACT
☎ 8754-0400
<http://www.acs.asn.au>
- ▶ My Aged Care
☎ 1800 200 422
<http://www.myagedcare.gov.au>
- ▶ Australian Department of Social Services
<http://www.dss.gov.au/our-responsibilities/ageing-and-aged-care>
- ▶ National Aged Care Alliance
<http://www.naca.asn.au/>
- ▶ Home Care Today
<http://homecaretoday.org.au/>