



## REGISTRATION CANCELLATION POLICY

### Cancellation and refund policy

Any cancellation or change of your registration must be sent in writing and will be subject to the following conditions:

- Until Friday March 28, 2014: a refund equivalent to 75% of the paid registration fee will be granted.
- After Friday March 28, 2014: no refunds granted.
- No name or registration category changes are permitted.
- Requests for refunds with regards to incorrect registration payments/incorrect category selection will not be considered.
- Non-attendance will be taken as a cancellation on the day of the event and will incur a 100% cancellation fee.
- Refunds, if applicable will be issued no later than 1 month after congress.

## HOUSING CANCELLATION POLICY

No name changes are permitted. All name changes will be subject to the cancellation policy. Notification of the cancellation of a hotel reservation must be sent in writing to the WFH 2014 World Congress Housing Bureau before March 26, 2014. Please do not contact the hotel directly.

For cancellations received by March 26, 2014 a refund will be issued one month after the Congress, less an administration fee equal to one night's accommodation. For cancellations received after March 26, 2014, no refunds will be granted.

### WFH 2014 World Congress Secretariat and Housing Bureau World Federation of Hemophilia

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