

# 2017 Chapter Demographic Survey Results

AGC of America conducts an annual demographic survey of its Chapters in order to provide a more valuable and functional picture of and for AGC Chapters. The survey contained questions relating to chapter membership, budget and dues, chapter services, chapter and board structure, and communications. In 2017, 78 of AGC's 92 Chapters completed the Demographic Survey, representing a response rate of 84.8%.

Please note that any reporting of Chapter results refers specifically to those Chapters that responded to the survey, and may not necessarily be able to be extrapolated to all AGC Chapters. Similarly, while providing a statistical breakdown, this report does not consider Chapter size. Consequently when assessing results it is important to consider the diversity of markets and geography, budget, constituents and Chapter size. This survey is designed to provide Chapter executives, Chapter boards, and executive committees with information regarding comparable elements of structure, membership, offerings and tactics. We hope this survey allows you to benchmark your Chapter's own achievements while determining reasonable goals for growth and change.

#### **KEY**

**25**<sup>th</sup> **Percentile:** Twenty-five percent (25%) of Chapters are below this mark, and seventy-five percent (75%) are above this mark. **50**<sup>th</sup> **Percentile (Median):** Fifty percent (50%) of Chapters are below this mark, and fifty percent (50%) are above this mark. **75**<sup>th</sup> **Percentile:** Seventy-five percent (75%) of Chapters are below this mark, and twenty-five percent (25%) are above this mark.

#### **MEMBERSHIP**

OVERALL MEMBERSHIP								
	General Contractors				Specialty Contractors		Service & Supply	
	2017	<u>2016</u>	2017	<u>2016</u>	2017	2016		
25th Percentile	29	30	39	53	60	65		
Average	74	80	106	125	128	130		
50th Percentile	53	61	90	98	103	103		
75th Percentile	91	106	150	178	183	185		

The average Chapter has 74 general contractor members, 106 specialty contractor members, and 128 service/supplier members. All three counts represent a decrease from 2016.

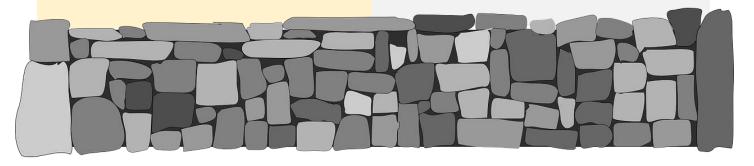
#### **Open Shop & Union Contractor Members**

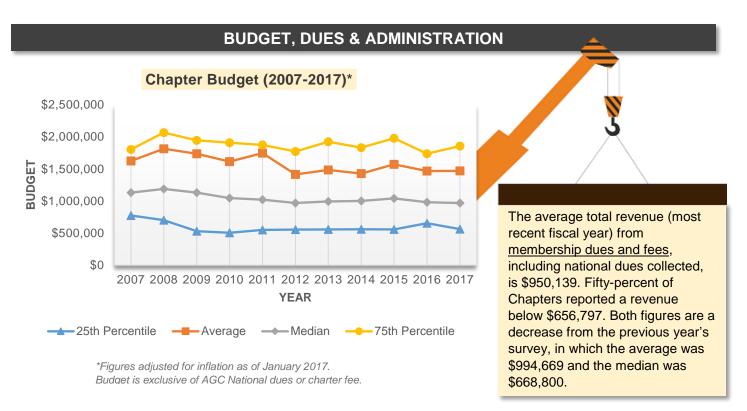
**54%** of Chapters report that <u>more than</u> 80% of their general contractor members are open shop.

**38%** of Chapters report that <u>more than</u> one-third of their specialty contractor members are open shop.

**58%** of Chapters report that <u>fewer than</u> 20% of their general contractor members are union.

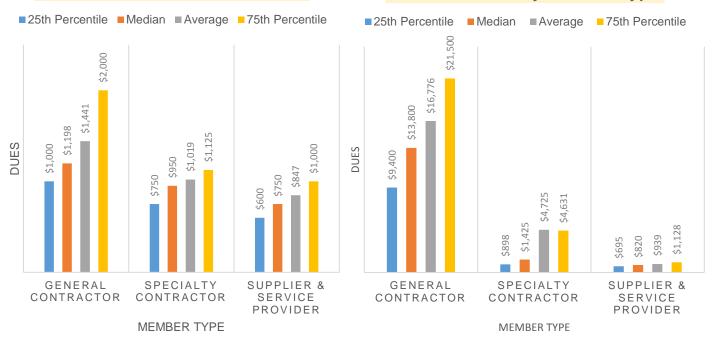
**56%** of Chapters report that <u>fewer than</u> 20% of their specialty contractor members are union.





## Minimum Dues by Member Type

## Maximum Dues by Member Type



47% of Chapter

Chapters ten years or less.

Executives have been with their

**7.6** is the average number of full-time staff (including the Chapter Executive) per Chapter. Fiftypercent of Chapters have fewer than five full-time staff.

88% of Chapters allow dues payment by credit card. Only 43% allow dues payment by ACH.

#### **CHAPTER SERVICES**

Chapters' Government Relations Resources20172016State-Level Political Action Committee (PAC)85.1%85.7%Federal-Level Political Action Committee (PAC)9.5%6.5%Online Advocacy Tool69%59.7%

Chapters' Safety & Health Offerings			
	<u>2017</u>	<u>2016</u>	
OSHA Classes	79.7%	87.0%	
Formal Safety Training Program for Hourly Craft Professionals	46.0%	44.2%	
Formal Safety Training Program for Superintendents or Project Managers	50.0%	44.2%	
Mobile Safety Services	47.3%	45.5%	
Training for Local Vocational Schools, Colleges, or High Schools	64.9%	61.0%	
Retirement Plan Administration	29.7%	31.2%	
Sponsor a Health Insurance Program	33.8%	33.8%	
Sponsor a Workers' Compensation Program	46.0%	42.9%	
Safety Instruction and Training Materials in Spanish	39.2%	36.4%	

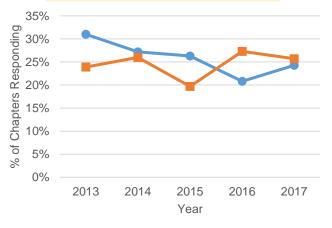
**54%** of Chapters conduct collective bargaining negotiations on behalf on construction contractors. (52% in 2016)

Top unions, with which negotiations are conducted: laborers (95%), operating engineers (92%), carpenters (90%), cement masons (85%), ironworkers (51%).

**60%** of Chapters promote or host the AGC Safety Management Training Course (SMTC).

**37%** of Chapters promote or host the AGC Advanced Safety Management Training Course (ASMTC).

Chapters Hosting or Sponsoring Open Shop and Craft Training Programs



Open Shop Craft Training ——Union Craft Training

**51%** of Chapters use a job board or placement services. (35% in 2016)

Chapters' Training Offerings			
	<u>2017</u>	<u>2016</u>	
Online Training	36.5%	44.2%	
Webinars	37.8%	31.2%	
AGC Supervisory Training Program (STP) Classes	47.3%	50.7%	
Building Information Modeling Education Program (BIM EP) Classes	44.6%	50.7%	
Lean Construction Education Program (LCEP) Classes	41.9%	41.6%	
Project Manager Development Program (PMDP) Classes	33.8%	31.2%	
Sponsors a Charter School or Academy for Construction Technologies	24.3%	18.2%	

**69%** of Chapters are involved in a dedicated program to recruit/train future construction workers.

3

### CHAPTER STRUCTURE

### **Chapter Board of Directors Size**



**2.7** is the average Chapter Board of Directors member term (if applicable) in years.

5 is the most commonly reported Chapter Executive Board size, with 24% of Chapters having a board of this size.



82% of Chapters allow specialty contractors to serve as Board of Directors members.

> Approximately 53% of Chapters allow specialty contractors to serve as officers.



**58%** of Chapters open their Board of Directors meetings to the general membership.



**81%** of Chapters conduct strategic planning. (69% in 2016)



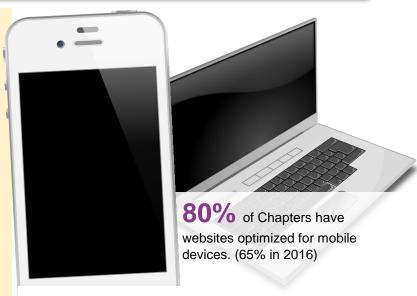


Member Outreach Resources			
	<u>2017</u>	<u>2016</u>	
Construction Leadership Council (CLC), Young Constructors Forum (YCF), or Future Leadership Group	75.7%	72.7%	
Membership Development Specialist	56.8%	50.7%	
Affiliation with AGC Student Chapter	78.4%	72.7%	
Scholarship Fund	89.2%	81.8%	
Foundation	48.7%	53.3%	
Annual Awards Program	82.4%	74.0%	
Affiliation with Other National Trade Association	28.4%	22.1%	

# **COMMUNICATIONS**

How Chapters Communicate with Members			
	<u>2017</u>	<u>2016</u>	
Issue Alerts (Electronic)	93.2%	64.9%	
Issue Alerts (Printed)	9.5%	13.0%	
Magazine (Electronic)	17.6%	-	
Magazine (Printed)	39.2%	-	
Membership Directory (Electronic)	81.1%	71.4%	
Membership Directory (Printed)	78.4%	72.7%	
Newsletters (Electronic)	89.2%	83.1%	
Newsletters (Printed)	14.9%	15.6%	
Project Bulletin (Electronic)	40.5%	33.8%	
Project Bulletin (Printed)	5.4%	6.5%	

Chapter Website Resources			
	<u>2017</u>	<u>2016</u>	
Member Benefits / Discount Programs Section	91.9%	88.3%	
Member Directory	91.9%	94.8%	
Event Registration	85.1%	80.5%	
"Members Only" Content	64.9%	74.0%	
Online Store	27.0%	23.4%	
Join / Renew Portal	64.9%	-	



**32%** of Chapters have one or more mobile apps. (18% in 2016)

News releases

events



**How Chapters Communi** 

Cultivating reporter relationships

Participate in or arrange own media





cate with Media				
	<u>2017</u>	<u>2016</u>		
	94.4%	87.0%		
	63.4%	57.1%		

52.0%

56.3%

# Chapter Social Media Trends

