P4 - BENCHMARKING QUALITY

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Brief Description of Research or Project: Long Term Care (LTC) facilities can maximize the use of RAI outputs through data analysis of quality indicators. This presentation will show how our organization achieved the aspirational benchmarks that are reported to the public at the home-level by Health Quality Ontario (HQO). Our organization has initiated a Quality Improvement Plan (QIP) that promotes Resident's first by implementing change ideas to drive quality and ultimately improve the care residents receive. Why is this research important to profile at the Research Day 2014? Ontario LTC organizations, Ontarians, and health care providers all have the common goal of acheiving high-quality care. Public reporting encourages transparency and accountability in our publicly funded health care system. Our presentation will show case how we effectively enhanced professional development in our nurses, identified potential risks in our Residents, and improved our data quality indicators.