Title	**What makes a clinically valuable telehealth resource?**
Number	72
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Abstract	Developing telehealth resources that are clinically meaningful and that integrate with work practices is complex and challenging. For clinicians they must be useful and usable. For decision makers, they need to meet policy or financial imperatives. For patients and families, they must be relevant but not burdensome. A community based telehealth study using video-communications and online symptom self-reporting by patients and carers sought to improve the value of the telehealth resources being developed by applying a specific framework to examine critical considerations. The prototype development was mapped against CeHReS framework, looking at multidisciplinary project management, contextual inquiry, value specification and design. The CeHRes model facilitated "better" solutions for the palliative care prototype by addressing the inherent but unrecognised differences in values and expectations of the different study stakeholders. Greater interaction and exchange among participants and their perspectives resulted in more useful and clinically valuable telehealth resources.