

The ONLY Operations & Fulfillment Conference for Catalog, Online and Multichannel Retailers

ncof.com

NCOF Is The Boost Your Bottom Line Needs This Year!

"NCOF is a great opportunity to find new products & network with industry leaders about current issues."

> – Mitchell Hall. Director of Operations, International Auto

> > UNITED STATES POSTAL SERVICE.

Sponsored by





Find out how inside

Budgets are being cut, your time is at a premium, but can you really afford to miss NCOF this year?

NCOF is the only event of its kind.

NCOF has the only Exhibit Hall dedicated to showcasing Operations & Fulfillment ideas and solutions. Based on this fact alone, it's the best investment for your trade show dollars this year!



G I wanted to find resources to help us perform at a higher level. New ideas are great, but getting the resources to implement these ideas is priceless!

- 2008 NCOF Attendee Survey



Operations & Fulfillment Decision Makers will be there. Shouldn't you?

Connect with hard to find decision makers who authorize, recommend and influence the purchase of your products and services.

- A whopping **98% of attendees visit the exhibit hall...**and they're not just socializing, they're shopping!
- Close to 80% of NCOF attendees evaluate, research and specify the brands, models and suppliers that they'll buy this year
- And about **60% make** the final product/ service **decision**

They're buyers with money to spend. Get your share!

In the next 18 months:

- Close to 20% will spend \$1 million or more
- Almost another 40% will spend between \$100,000 - \$999,999
- And about 13% will spend between \$20,000 - \$99,999

Exhibit at NCOF to boost your bottom line this year!

Contact Donna LoPorto at 303.543.1164 or email dloporto@the-dma.org

Attendees love the face-to-face consulting in the Exhibit Hall.

Few events offer this type of accessibility! Attendees make appointments to meet with the participating exhibitors face-to-face during exhibit hall hours.

Plus, attendees surveyed listed the exhibit hall as one of NCOF's greatest strengths. They like:

- **1.** The variety of vendors exhibiting makes for one-stop shopping!
- 2. How the exhibiting companies showcased the solutions they learned about in the sessions helps them implement what they just learned!
- **3.** The mix of operations & fulfillment solutions offered in the hall allows them to evaluate efficiently and make good buying decisions!

Management level professionals flock to NCOF because it focuses on their needs. They're looking for solutions that they can't find anywhere else.

The bottom line is:

Your time and budget are even tighter this year and NCOF is worth every penny! **NCOF will connect you with operations and fulfillment decision makers with money to spend.**



See complete exhibitor information at ncof.com

If you sell products and services in these categories, NCOF attendees are looking for you:

- Bar Coding/Scanning Equipment/Systems
- Call Center Equipment/Systems/Software
- Call Center Services/Outsourcing
- Computer Systems/Software
- Consultants
- Customer Relationship Management
- Data Management/Warehousing
- Delivery Services/Parcel Shipping
- E-Commerce Systems & Software
- Economic Development
- E-mail Mgt. Systems/Services
- Employee Incentive Products/Programs
- Facility & Site Planning/Construction
- Forecasting Management Systems
- Fulfillment Outsourcing Services/3PL
- International Fulfillment Services
- International Services
- Inventory Mgt. Services
- Labeling Equipment/Supplies
- Labor Services
- Logistics
- Loyalty Program/Gift Card Mgt.
- Mailroom Equipment/Systems
- Manifest & Shipping Systems
- Material Handling Equipment /Systems
- Middleware
- Online Systems/Services
- Order Mgt. Systems Equipment/Software
- Packaging Materials/Equipment
- Payment Processing/Services & Fraud Prevention
- Picking Systems
- RFID
- Returns Management
- Reverse Logistics Services/Systems
- Shipping Consolidators
- Storage Equipment/Systems
- Systems Integration
- Telemarketing
- Transportation Mgt. Systems/Services
- Warehouse Equipment
- Warehouse Mgt. Systems
- Web-Based Technology
- Workforce Mgt. Systems/Services



The ONLY Operations & Fulfillment Conference for Catalog, Online and Multichannel Retailers

ncof.com

NCOF is a virtual who's who of the operations and fulfillment business. From small to large organizations, they're coming to NCOF seeking solutions to their latest challenges.

Here's a glimpse of who you'll see...

1-800-Flowers 4imprint A Southern Season A.T. Kearney Inc. AAFES AB&C Group, Inc. Abercrombie & Fitch Abol Software Academy Sports & Outdoors Access Nutraceuticals Action Bag Company Alchemy Worldwide Allstar Marketing Allstate American Distribution Centers American Eagle Outfitters American Hotel Register Co. American Identity American Mint Anheuser Bush, Inc. Anthropologie Appleseed's Brands Aquatic Eco-Systems, Inc. Archway Marketing Services Ares Sportswear Arroweye Solutions Arrowhead Promotion & Fulfillment AstraZeneca ATC Logistics & Electronics Augusta Sportswear Avanti Press, Inc. Awana Awana Clubs International Backcountry.com Banyan Trading Co. Barclay Barlow's Tackle Shop Bas Bleu, Inc. Basco Basket Full of Gifts Bass Pro Shops Baudville, Inc. **BBC Worldwide Americas BBDO** Detroit Beall's Inc. Bear Creek Best Buy Better World Books Big D Floor Covering Supplies Big Island Candies Bilco & Associates, Inc. Bird Dog Solutions Birthday Direct Inc. Birthday Express Blair Corporation Blue Wave Products Bob Barker Co., Inc. Bookspan Bottomline Ink Brady Corporation Brine Inc.

Brookstone Brownlow Publishing Bruce Medical Supply Burgers' Smokehouse Burlington Coat Factory Burton & Burton C&H Distributors, LLC Cabelas Cable Shopping Network Calendars.com Canadian Tire CarDomain Network, Inc. Cargraphics Carlson Laboratories Carolina Biological Supply Co. Cheap Joe's Art Stuff Cheaper Than Dirt Chevl Online Parts Chiasso Chiswick Inc. Christie Cookie Company Cigars International Cinmar Circuit City Stores Inc. Cisco-Eagle, Inc. ClearVision Optical Company Clements International Collections Etc. Colonial Williamsburg Compassion International Concordia Partners Conney Safety Cooking.com Coolibar Costume SuperCenter

DBL Distributing Inc. Deckers Outdoor Corporation Delphi Stained Glass Delta Education LLC Demco Media Deseret Book Company Design Toscano Inc. Designashirt.com Detroit Public Television Diamond Phoenix Corp. DIK Drug Co. Dipromulca Discover Financial Services Discovery Channel Disney Direct Marketing Doctors Preferred Domino's Pizza Equipment & Supply DOT/FAA/NACO Downunder Horsemanship Dr. Leonard's Healthcare Corp. DRJAYS.com Drs. Fosters & Smith DVD Empire Eagle Publishing, Inc. EarthBox Eddie Bauer Edmund Optics EDS **Educational Insights** eLUXURY.com Emerson Ecologics, Inc. ENDICIA Enterbridge Environmental Solution Group

66 Through NCOF, I captured a customer I have had in my sights for several years. Right person at the right time

 Michael Miller, Gift Wrap Solutions for Met-Tech Corp.

Country Home Products Inc. CQ Press Craft Supplies USA Crate & Barrel Crazy Crow Trading Post Crest Healthcare Supply Crossmark Crutchfield Corp. CSN Cable Shopping Network Current, Inc. Daedalus Books & Music Daifuku Dale and Thomas Popcorn DaySpring Cards Day-Timers, Inc. eOne Estafeta Mexicana Estee Lauder Companies Online Evan-Moor Educational Publishers Everpure, LLC Exclusively Weddings Fabulous Furs Facets Multi-Media, Inc. Fairytale Brownies, Inc. Fairytale Brownies, Inc. Fansedge Fed Ex Federated Department Stores Figi's Inc. Fingerhut Fire Mountain Gems

Flinn Scientific Flowers, Inc. Balloons Focus Products Group LLC Footlocker.com/Eastbay Inc. Forum for People Performance Forwardslash Freund Container Galam, Inc. GameStop Gap Inc. Direct Gardener's Supply Company Garrett Wade Company Gazelle Sports GermanDeli.com Ghirardelli Chocolate Giftcertificates.com Glamorise Foundations, Inc. Godiva Golfsmith International Inc. Good Ground Press Goodies From Goodman Grainger Great Pleasures LLC Green Bay Packers Griot's Garage Inc. Grizzly Industrial, Inc. GTM Sportswear Guthy-Renker Corporation H+M Co., Inc. Haband Company, Inc. HairBoutique.com Hanover Direct, Inc. Harbor Freight Tools Harte-Hanks Healthy Directions, LLC Henry Schein Inc. Hershey Company Hershey's Direct Hickory Farms Hickory Hardware High Cotton Highsmith Inc. Hog Slat, Inc. Home and Garden Party Home Depot Home Interiors HOMECHOICE Homedics HomeDirectUSA Honeybaked Ham Company Hooked on Phonics Hope Publishing Company Hospira, Inc. HSN Hubert Company Hunter Industries IKEA In Tenths LTD In The Swim Industrial Electric Wire & Cable International Auto Parts, Inc. International Masters Publishers

Continued...

International Wine Accessories Intervarsity Press Int'l Greenhouse Company Irresistible Ink ITV Global J&P Cycles J.Jill/Talbots Inc. J.P. Boden & Co., Ltd. J.W. Pepper & Son, Inc. Jameco Electronics James N. Gray Company Jason Pharmaceuticals JC Penney Direct JC Whitney Jewelry Television Jockey International Johnny's Selected Seeds Johnston & Murphy Journey Education Marketing, Inc. Joyce Meyer Ministries JW Pepper & Sons, Inc. Kable News Kenko.com, Inc. Kenneth Copeland Ministries Kewill KFS Inc. Kiefer Sports Group King ranch Saddle Shop Kitchen Krafts, Inc. Knight's Direct Knock Knock Kohl's Kuecker Equipment LL Bean Inc. Lab Safety Supply, Inc. LabelMaster LaCrosse Lakeland Lamps Plus, Inc. Lands End Langham International Leapfrog Online Lee Valley Tools Ltd. Lehman's Lenox, Inc. Lenser Levenger Library & Educational Services Lifeway Christian Resources Lillian Vernon Corporation Limited Brands Limited Logistics Services Little Tikes Company Lobster Gram Long's Electronics, Inc. Longaberger Co. Lover's Lane MACH2K MacPHerson's Macys.com Magellan's INTL Travel Inc. Magnet Street Mary Kay, Inc. Mason Companies, Inc. MasterGrip, Inc. Maurice Sporting Goods MBS McMaster-Carr Supply MenScience Androceuticals Mercedes-Benz Meredith Corporation

Merle Associates Merrill Corporation Metropolitan Museum of Art Microsoft Mid America Motorworks Milepost Four Miles Kimball MindWare Minisoft, Inc. Mobile Fairways Morris 4x4 Center Motorcycle Superstore Motorola Motosport, Inc. Mountain Gear MTV Networks National Allergy Supply, Inc. National Fire Protection Assoc. Natural Solutions Nature Conservancy Neesvigs, Inc. Neiman Marcus Direct New Braunfels Smokehouse New England Office Supply New Lifestyles New York Botanical Garden Norm Thompson Outfitters Northwest River Supplies Novell, Inc. Nueske's Applewood Smoked Meats Numina Group NuSkin Nutrition Express Office Max OgilvyOne Olive Juice Omaha Steaks International One World Distribution Onlineshoes.com Only Natural Pet Store Only The Best, Inc. Oriental Accent, Inc. Oriental Trading Company Orvis Company Inc. Our Sunday Visitor Overstock.com Overton's Pacific Rain Gift Company PaperDirect Paragon Gifts, Inc. Partylite Patagonia Paul Fredrick MenStyle, Inc. PC Nation PC/Nametag, Inc. Peapod, LLC Peet's Coffee & Tea Penzey's Spices Perpetual Kid Personal Creations PETCO PetEdge Petra Industries, Inc. PetsUnited, LLC Philip Morris USA Plastilite Corporation Plow & Hearth Polo.com Popular Club Powell

Precious Moments, Inc. Professional Equipment Professional Uniforms Promac Provident Music Psychological Assessment Oualex QVC, Inc. RadioShack Corporation Ralph Lauren Media Random House Raymond Geddes RedCats USA REI Replacements, Ltd. Republic of Tea Resolution Inc. Revival Animal Health, Inc. Road Runner Sports Robertson Marketing Group Rockabillia.com Rod's Western Palace Rose's Wheat Free Bakery Satori Software Sax Arts & Crafts Scholastic, Inc. School Health SeaBear Sears Roebuck & Co. Service Net Solutions Seta Corporation Seventh Avenue Sgt Grit Shades of Light Shamrock Companies Sharp Electronics Corporation Sheplers Inc. Shiffler Equipment Sales, Inc. Shop At Home Network Shopbob.com Sierra Trading Post Signature Gourmet Foods Sklar Instruments Smarthome, Inc. SmartPak Equine.com Soft Surroundings Sounds True Specialty Catalog Corp. Specialty Merchandise Corp. Speedway Motors Spray-N-Grow, Inc. Staples Stark Bros. Steve Spangler Inc. Stewart-MacDonald Stokes Seeds, Inc. Storehouse, Inc. Stuff Online Stuller, Inc. Sturbridge Yankee Workshop Stylecrest, Inc. Summit Racing Equipment Sundance Catalog Company SureSource Susan G. Komen Breast Cancer Sylvan Learning Center TAPCO, Inc. Target Taunton Press Taymark Team Express, Inc.

Teleflora The Call Center School The Container Store The Funimation Store The Knot The Service Center, LTD The Shopping Channel The Swiss Colony The Thompson Group The Upper Room The Wine Society Title Nine, Inc. Toscano Total Health Towne All Points Tracy Porter Transco Plastic Industries Trilegiant TrimLife Inc. Tupperware Tweeter Home Entertainment U.S. Toy Company Ubid, Inc. Uline Uncommon Goods Uniform Advantage United States Postal Service United Stationers Supply Co. Universal Screen Arts, Inc. University Co-op UPS Urban Outfitters USA 800, Inc. USA Fulfillment USAA Vermont Country Store Vermont Teddy Bear Company Victoria's Secret Direct Victorian Epicure Inc. VideoPlus, Inc. Virginia Diner, Inc. Vosges Haut-Chocolate W.A. Wilde Company W.W. Grainger Inc. Walmart.com Weaver Leather Inc. WebVitamins West Music Company, Inc. Western Wireless White Flower Farm, Inc. Willow Group Ltd. Wine Country Gift Baskets Wine Enthusiast Wintergreen Learning Materials Winterthur Catalog Operations Wisteria Woolrich, inc. Working Assets Wireless World Connections World Source World Wildlife Fund Worthington Group, Ltd. Yeck Brothers Company YES Solutions Young Innovations Young Living Essential Oils Young Musicians Zad Space Zappos.com

Exhibit at NCOF and reach decision makers from these types of companies! Contact Donna LoPoro at 303.543.1164 or email dloporto@the-dma.org "When you need to know if your operation is on the right track, this is the place to find out!"

Eric Thorpe,
Warehouse Manager,
Craft Supplies USA

Exhibit at NCOF to boost your bottom line this year!

Contact Donna LoPorto at 303.543.1164 or email dloporto@the-dma.org