



# Cybersecurity Survey Results

4 November 2015



## Learning Objectives

- Identify the tools in use to secure the healthcare environment.
- Learn how organizations assess, prevent and detect cybersecurity events.
- Learn which threat motivators respondents were most concerned about.
- Determine which items are the biggest barriers to mitigate cyber security incidents.



## History of HIMSS Security Research

- First survey conducted in 2008 in USA
  - Three-quarters of respondents conducted risk analysis
  - Spent less than three percent of IT budget on security
  - User-based and role-based controls to secure patient information
- Conducted for the sixth time in 2014 in USA
  - Greatest “security threat motivator” encountered in healthcare is healthcare workers snooping into records
  - 92 percent conducted in risk analysis
  - Half reported spending three percent or less of their overall IT budget on securing patient data





## Motives for Improving Information Security Posture



Top motivators for improving information security environments included **results of risk assessment** and **virus/malware and vulnerability analysis results**



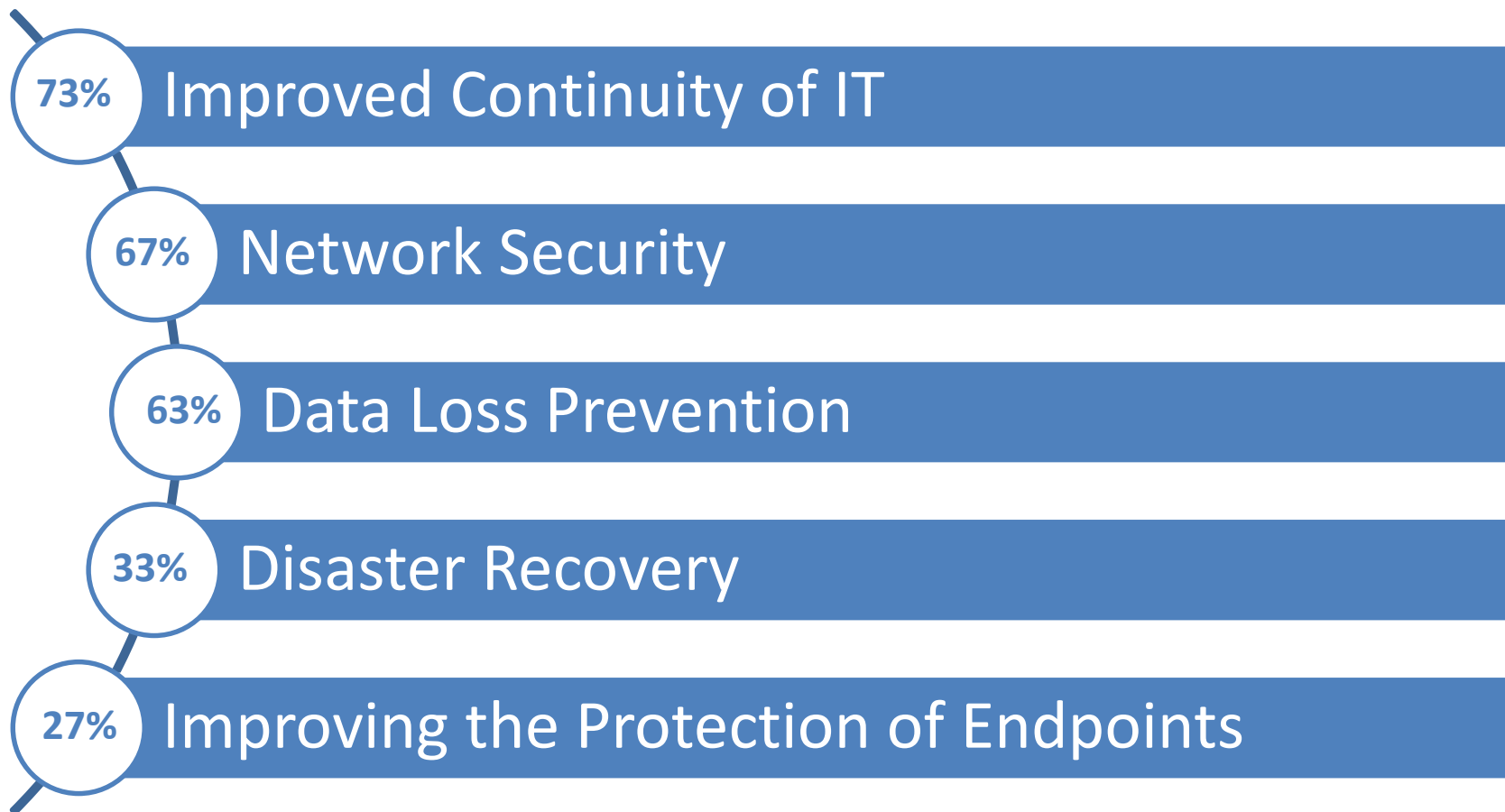
## Information Security as Business Priority



of respondents indicated **information security** had increased as a **business priority**

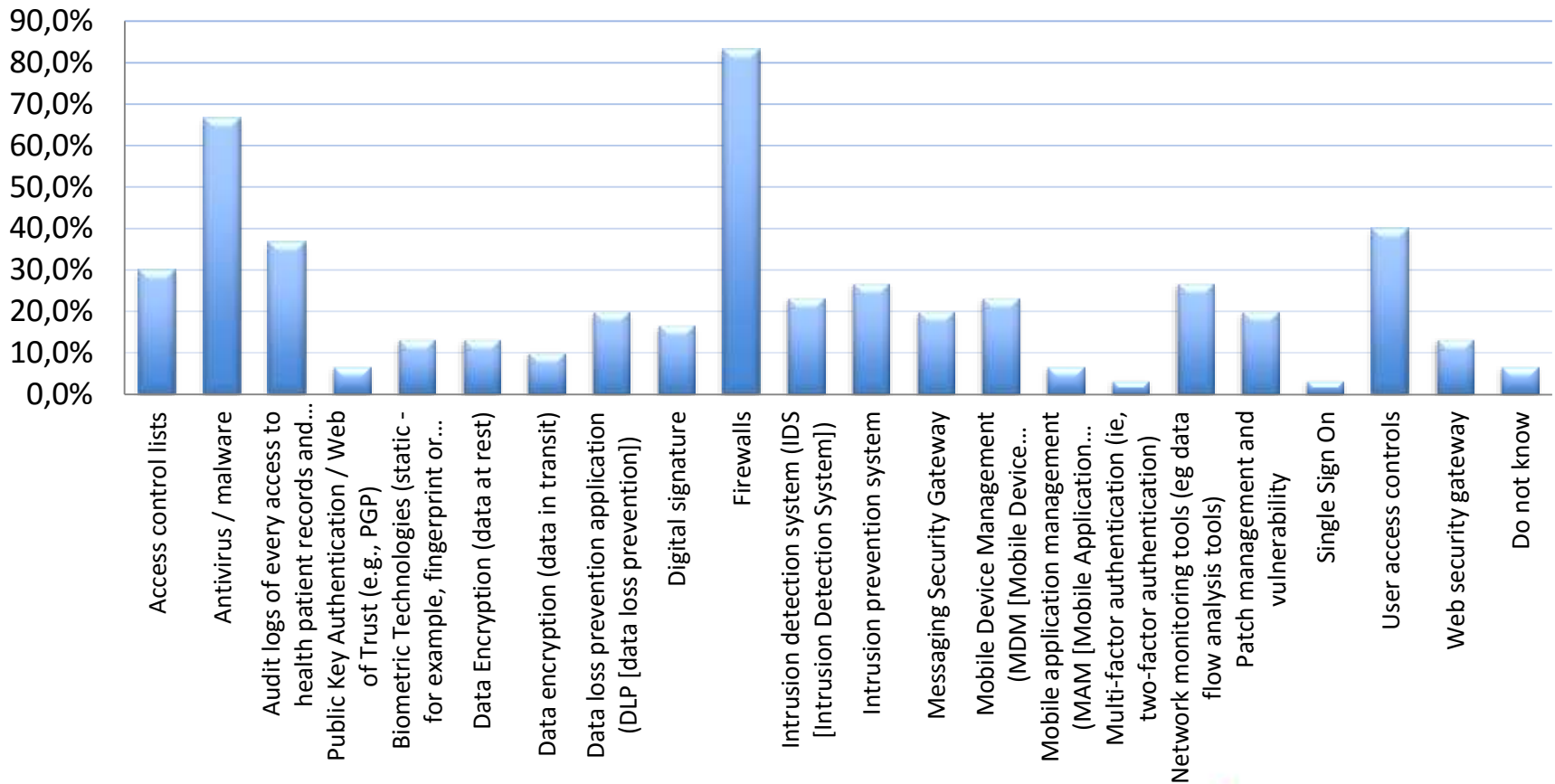


## Enhanced Information Security Capabilities





# Information Security Tools in Place







## Ability to Protect Information

Rate the options on a scale 1-7, where one is "not prepared" and seven is "fully prepared"

Brute Force  
Attacks  
(4.75)

Exploit Known  
Vulnerabilities  
(4.6)

Phishing  
Attacks  
(4.5)

Negligent Insider  
Attacks  
(4.4)

Malicious Insider  
Activity  
(4.4)

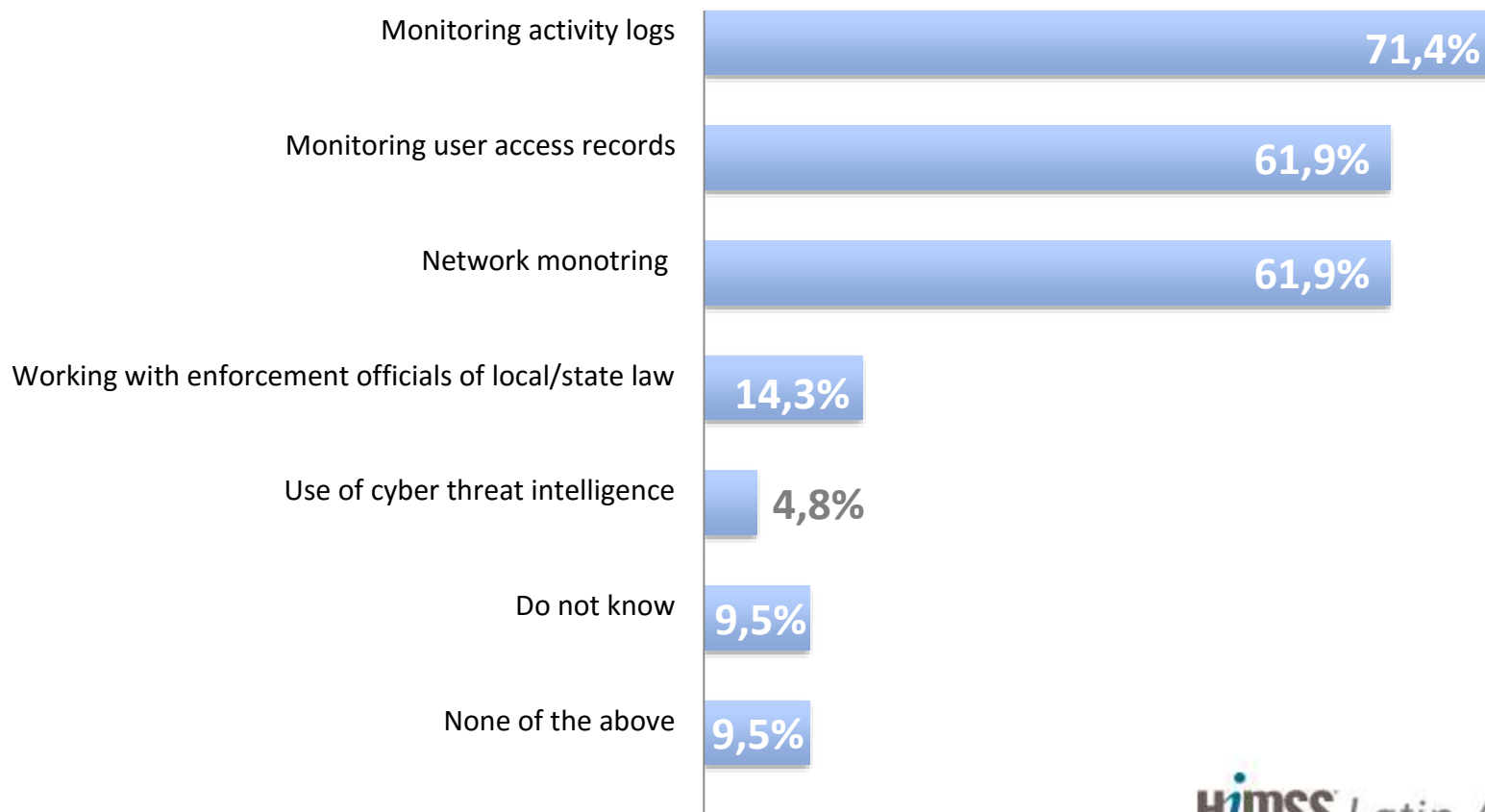
Zero Day  
Attack  
(4.3)

Attacks Denial of  
Service (DoS)  
(4.2)

Advanced Persistent  
Threat of Attacks  
(4.1)



## Techniques Used to Detect and Investigate Incidents





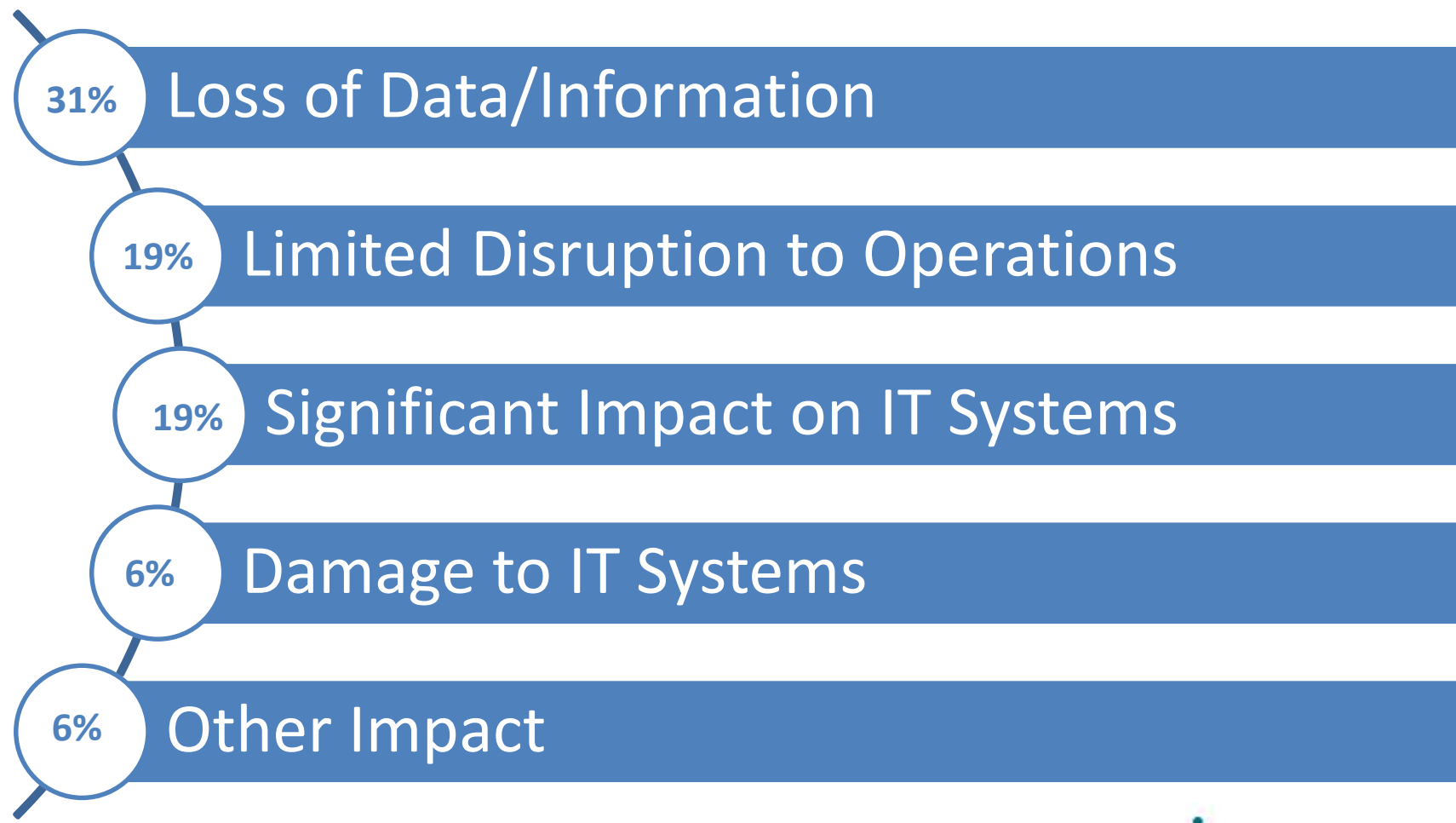
# Preparedness to Detect Security Incidents

Rate the options on a scale 1-7, where one is "not prepared" and seven is "fully prepared"

Statement	Average
Brute Force Attack	4.25
Exploitation of Known Software Vulnerabilities	4.25
Malicious insider attacks	4.20
Negligent insider attacks	4.15
Zero Day Attacks	4.05
Phishing Attacks	4.00
Denial of Services (DoS)/Distributed Denial of Services (DDoS)	4.00
Advanced Persistent Threat (APT) Attacks	3.90



## Consequences of Security Incidents





## Exploitation of known software vulnerabilities is a concern

Respondents are **highly concerned** about exploitation of **known software vulnerabilities** in the future

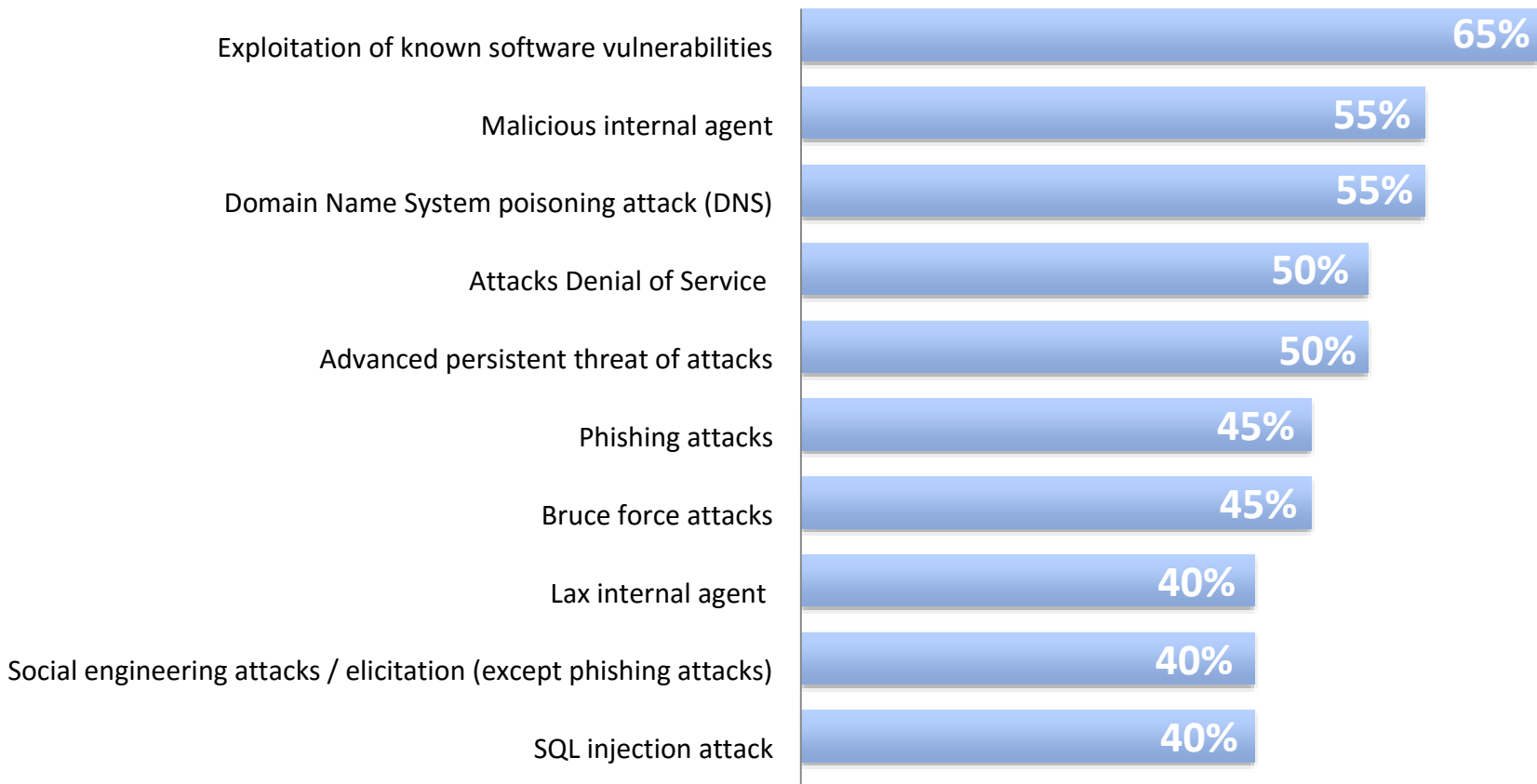
**65%** polled named it as their biggest concern.





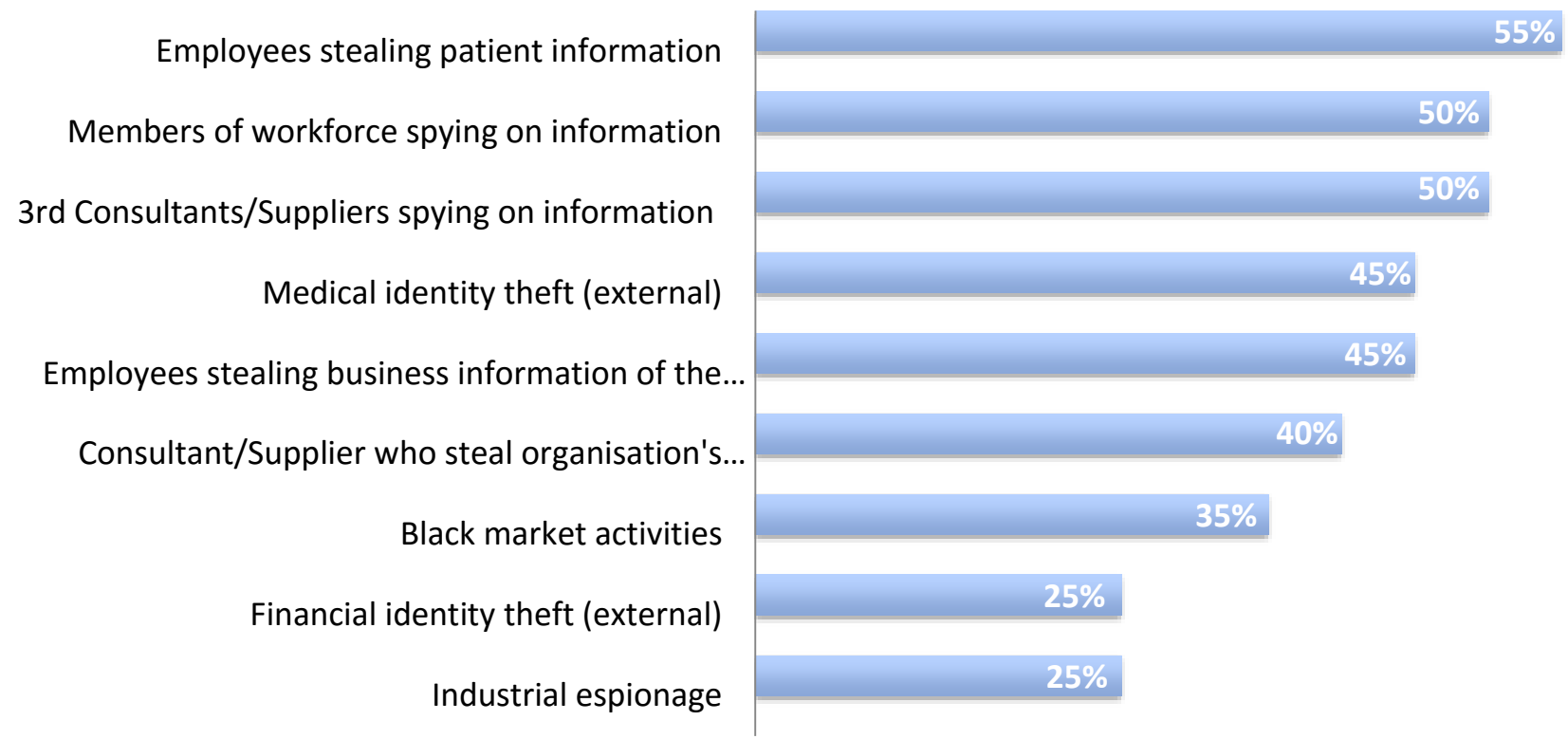
# Significant Threats of the Future

## Top Ten



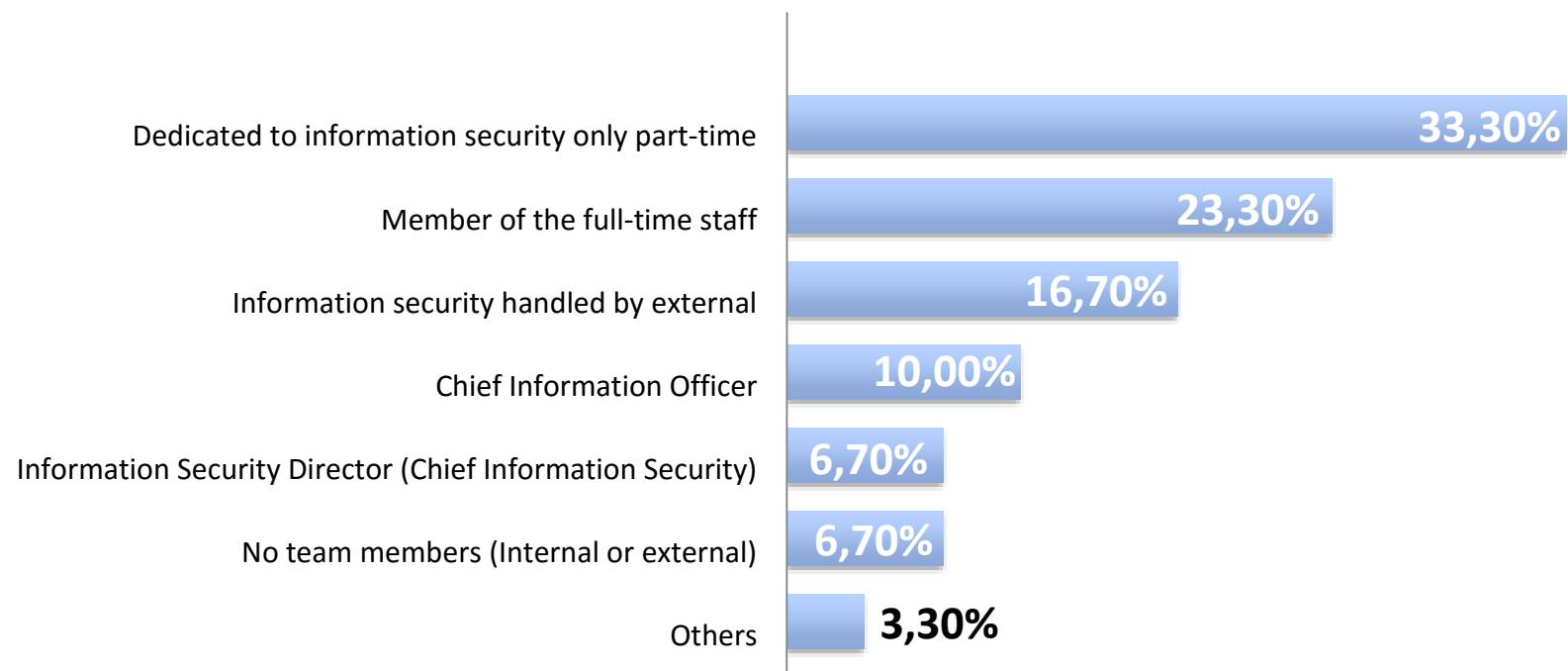


## Drivers of the Most Common Threats





# Staff Allocation to Information Security Function







## Barriers to Information Security

Count	Percent
Lack of adequate cybersecurity staff	60%
Lack of financial resources	55%
Too many emerging threats	25%
Lack of know-how to use and effective implementation	20%
Lack technologies and tools for effective use	20%
Too many endpoints	20%
Too many users too much for provisioning and deprovisioning of accounts in a timely and effective	20%



## Conclusions

- Survey respondents' organizations are challenged with respect to resources:
  - Staffing
  - Processes
  - Tools
- Software vulnerabilities and Insider threat are of great concern
- Level of uncertainty still surrounds ability to protect against current and future attacks (internal and external)



## Questions

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