



Giving Voice to Frail Elderly Canadians

A TVN Citizen Engagement Initiative

Sunday, September 27, 2015 | Sheraton Centre Toronto Hotel



TVN

Améliorer les soins aux aînés
dont la santé se fragilise

Improving care
for the frail elderly



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Welcome | Bienvenue

Sunday, September 27, 2015



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World Café - Purpose

- Facilitate discussion between individuals with diverse perspectives, knowledge, and experiences
- Discuss theme questions to facilitate collaboration and new solutions – a “cross-pollination of ideas”
- “conversations about questions that matter”



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World Café - How it works

- Individuals will change tables and have discussions with various different people and share ideas from the earlier discussions
 - Allows for the connection of ideas
- The Café Host will guide the World Café



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World Café - How it works

- Numbered tables
- Café facilitator and scribe at each table
- 4 discussion rounds
 - groups will have 15-25 minutes to talk about the discussion theme topic per round.
 - Once a discussion round is over, you will move to another table.
 - Discussion themes can be found in your program



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World Café - How it works

- Once a discussion round is over, you will move to another table. Tables will be numbered 1-4 and will represent the different themes:
 - Two tables numbered 1 represent Theme 1
 - Two tables numbered 2 represent Theme 2
 - Two tables numbered 3 represent Theme 3
 - Two tables numbered 4 represent Theme 4



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World Café - How it works

Harvest

- Following the small-group discussion rounds, we will come together for the “harvest of ideas”
- Opportunity to share input with the whole group
- Time during which we will build consensus



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World Café – How it works

Harvest

Getting your input with Clickers

- Live time response collection
- We will present statement questions that are based on the small-group discussion
- You will answer the degree to which you agree or disagree with the statements (e.g., press “1” for “strongly agree”).



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World Café – How it works

Rate the extent to which you agree with the below statement.

Enter statement here

1. Strongly Agree
2. Agree
3. Neutral
4. Disagree
5. Strongly Disagree

Statement will be here

Timer will appear here

You will have 30 sec
to respond to each statement



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World Café – How it works

Let's try an example.....



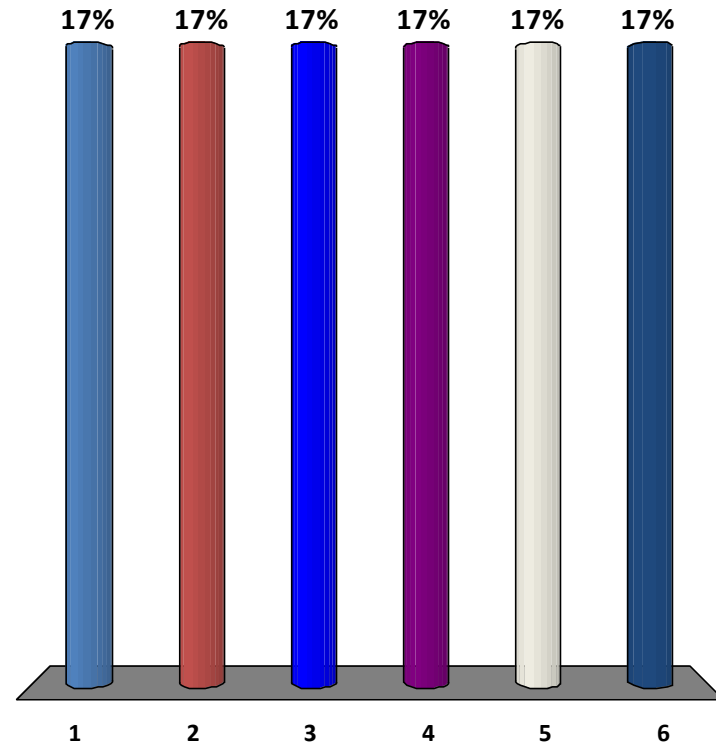
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Which of the following do you *most* identify as?

1. Advocacy group representative
2. Citizen or volunteer caregiver
3. Health care provider or administrator
4. Policy person
5. Researcher
6. Other



World Café - Themes

- Theme 1: Strategies to engage frail elderly citizens and their family caregivers in meaningful partnerships in a research setting.
- Theme 2: Strategies to empower frail elderly citizens and their family caregivers in decisions regarding their health care needs
- Theme 3: Strategies to influence planning and policy directions of health care systems.
- Theme 4: How should TVN share and implement today's ideas?



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World Café - Themes

Broad ideas across themes

- What are strategies and hurdles to engagement, partnership, or empowerment of *frail* citizens and their family caregivers
- How might this differ across different settings of care?



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World Café – Café etiquette

- ☕ Sit with people you don't know. Aim to sit with people with different background and experiences.
- ☕ Listen to others and listen for common insights
- ☕ Connect ideas
- ☕ Contribute your thoughts
- ☕ Play, doodle, draw (there is paper and a paper aise at each table)
- ☕ Have questions about the process? Ask your facilitator or scribe.
- ☕ Enjoy yourself!



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Let's Begin!



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Round 1:

1:15pm to 1:40pm



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Travel time



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Round 2:

1:45pm to 2:05pm



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Round 3:

2:10pm to 2:30pm



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Round 4:

2:35pm to 2:50pm



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Coffee Break



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Harvest



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Enter statement here

1. Strongly Agree
2. Agree
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4. Disagree
5. Strongly Disagree

Rate the extent to which you agree with the below statement.

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3. Neutral
4. Disagree
5. Strongly Disagree



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