

Cyber Security Incident Response: Understanding the Norm in Your Environment



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A Stranger at Dinner: Cyber Security Incidence Response – Are you as Secure as You Think?

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The value of complete visibility...

- How do you protect your important assets?





Consider your home...

- If someone was sitting at your dinner table who didn't belong there, would you know?



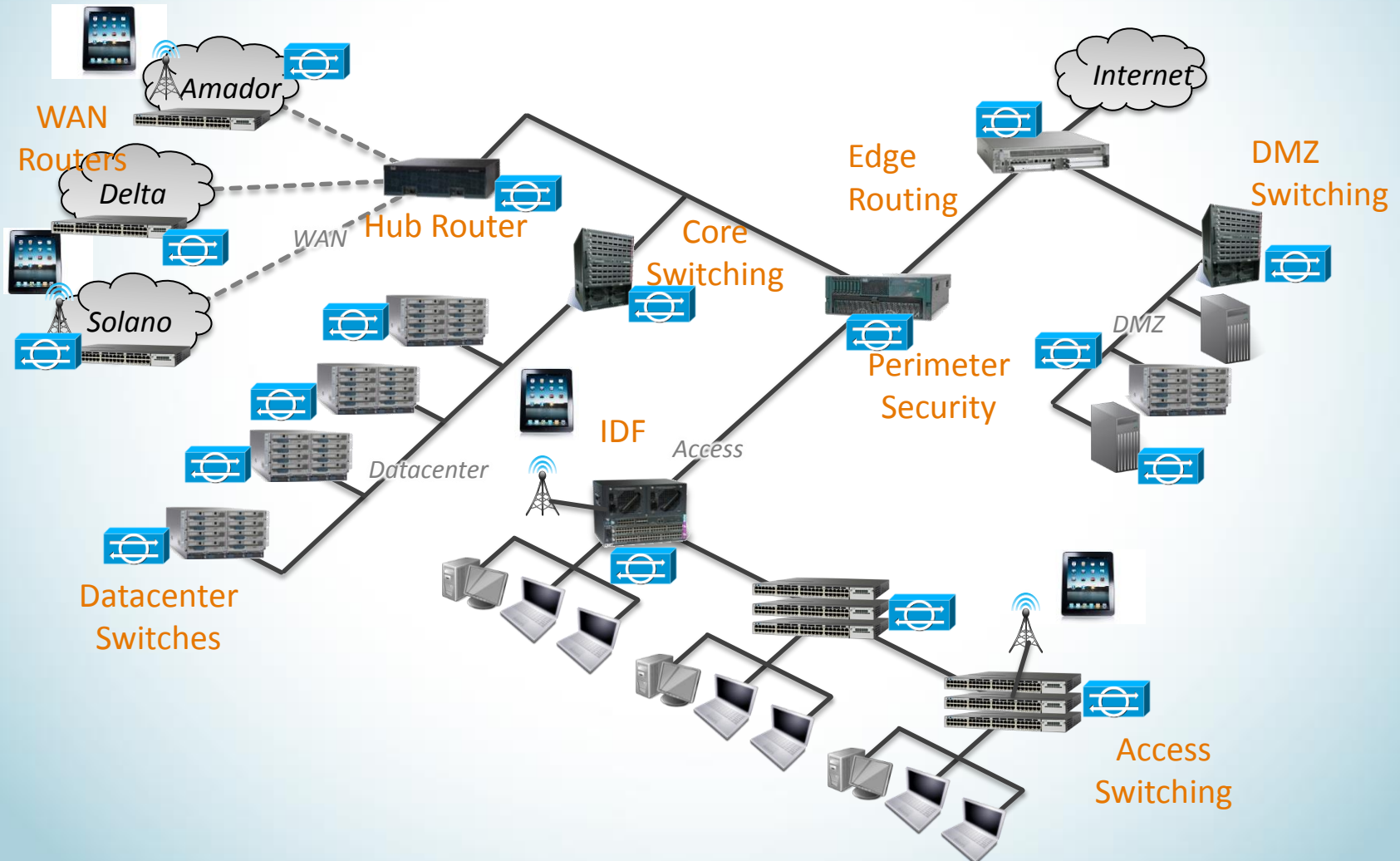


Protecting your home

- We all have walls, doors and locks. We teach our kids to keep doors closed and locked.
 - This is an example of **perimeter defense** and a **security policy**.
- We also pay attention to our surroundings. We have visibility into our environment. We know when something is out of place. And we act accordingly.
 - Security of our home is effective because we know what belongs and what doesn't. We **know what's normal**.
- If your child walked in with a swollen, red arm, **you would notice**. You would act. You would assess the situation and escalate to the appropriate resource if necessary. You would ensure the problem was remediated.
- We could not secure our homes without walls, doors and locks. And we could not secure them if we did not have visibility, nor if we did not know what was normal.
- **We need these things for our electronic asset security as well.**

What would be the ideal visibility situation?

Full packet capture or IDS everywhere...?



Visibility via Flow Metadata



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Item	Day	Date	Time	Number Called	Call To	Min	Rate Code	Rate Pd	Feature	Airtime Charge	LD/Add'l Charge	Total Charge
1	WED	02/17/2010	9:09AM	770-364-0000	INCOMING CL	2	7ESM	DT	M2MC	0.00	0.00	0.00
2	WED	02/17/2010	1:48PM	678-777-0000	INCOMING CL	5	7ESM	DT	M2MC	0.00	0.00	0.00
3	THU	02/18/2010	11:01AM	213-447-0000	LOSANGELE CA	1	7ESM	DT	M2MC	0.00	0.00	0.00
4	THU	02/18/2010	3:46PM	404-519-0000	ATLANTA GA	5	7ESM	DT	M2MC	0.00	0.00	0.00
5	THU	02/18/2010	5:30PM	678-777-0000	ATLANTA N GA	10	7ESM	DT	M2MC	0.00	0.00	0.00
6	THU	02/18/2010	6:30PM	678-777-0000	INCOMING CL	2	7ESM	DT	M2MC	0.00	0.00	0.00
7	THU	02/18/2010	6:53PM	678-777-0000	INCOMING CL	4	7ESM	DT	M2MC	0.00	0.00	0.00
8	FRI	02/19/2010	10:55AM	404-936-0000	INCOMING CL	3	RM70	DT		0.00	0.00	0.00
9	FRI	02/19/2010	11:37AM	678-777-0000	INCOMING CL	1	7ESM	DT	M2MC	0.00	0.00	0.00
10	FRI	02/19/2010	11:59AM	404-797-0000	INCOMING CL	1	7ESM	DT	M2MC	0.00	0.00	0.00
11	FRI	02/19/2010	3:01PM	678-777-0000	INCOMING CL	2	7ESM	DT	M2MC	0.00	0.00	0.00

Telephone bill

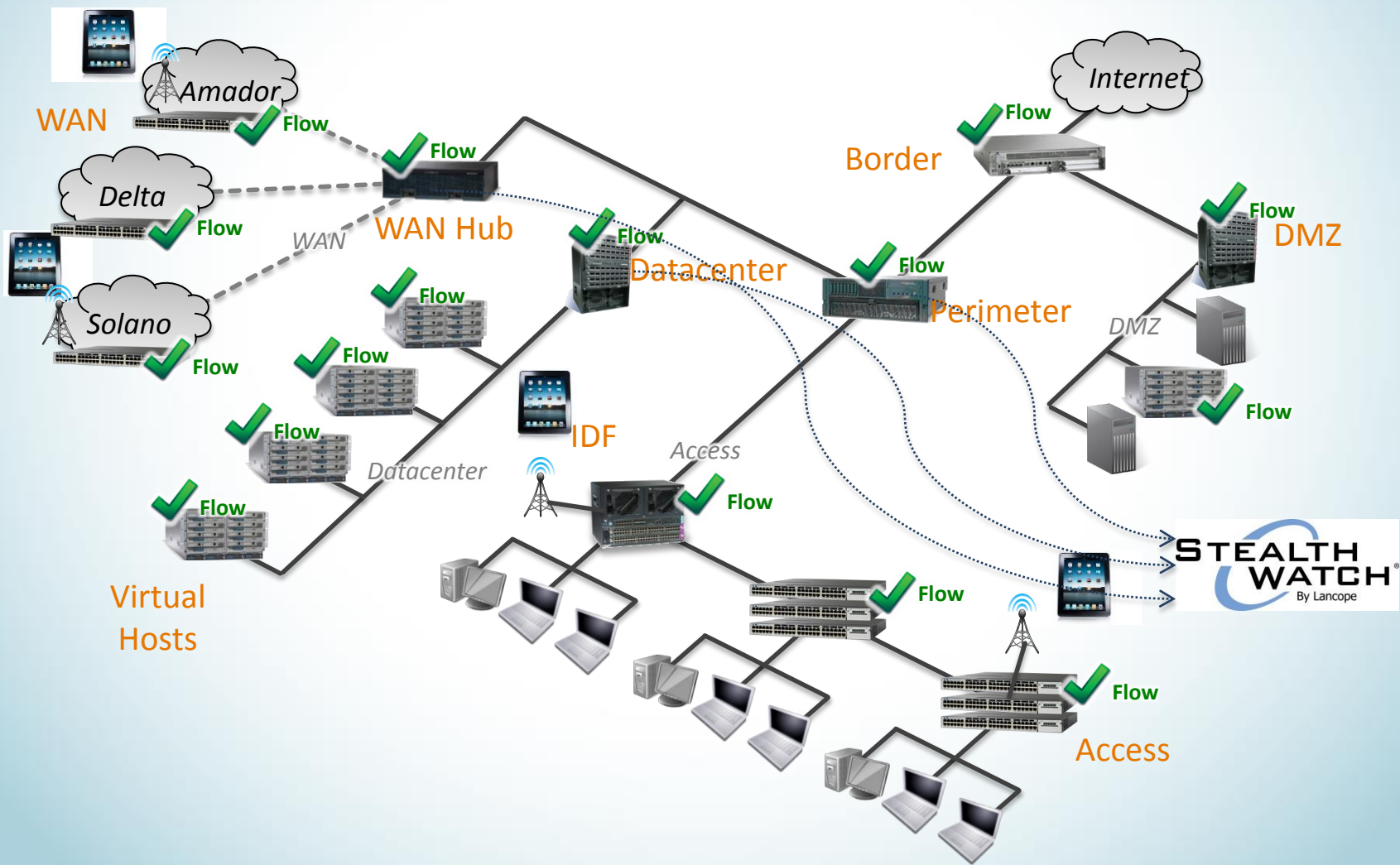
Flow Table - 880 records												
Start Active Time	Client Host	Client Zone	Server Host	Server Zone	Service Summary	Average Rat...						
Apr 12, 2010 8:41:56 AM (6 hours 32 minutes 10s ago)	10.201.3.96	Sales and Marketing	72.21.202.71	United States	http (80/tcp)	4.64M						
Apr 12, 2010 8:43:14 AM (6 hours 30 minutes 52s ago)	10.201.3.96	Sales and Marketing	216.165.129.141	United States	http (80/tcp)	2.65M						
Apr 12, 2010 8:45:51 AM (6 hours 28 minutes 15s ago)	10.201.3.96	Sales and Marketing	68.142.118.82	LimeLight Networks	http (80/tcp)	2.51M						
Apr 12, 2010 8:43:34 AM (6 hours 30 minutes 32s ago)	10.201.3.96	Sales and Marketing	72.21.202.96	United States	http (80/tcp)	1.83M						
Apr 12, 2010 6:52:48 AM (8 hours 21 minutes 18s ago)	10.201.3.96	Sales and Marketing	10.202.1.223	Engineering	http-alt (8080/tcp)	1.5M						
Apr 12, 2010 7:22:53 AM (7 hours 51 minutes 13s ago)	10.201.3.96	Sales and Marketing	10.202.1.223	Engineering	http-alt (8080/tcp)	969.39k						
Apr 12, 2010 12:13:13 PM (3 hours 53s ago)	10.201.3.96	Sales and Marketing	10.202.1.223	Engineering	http-alt (8080/tcp)	952.79k						
Apr 12, 2010 9:02:34 AM (6 hours 11 minutes 32s ago)	10.201.3.96	Sales and Marketing	72.233.96.254	United States	http (80/tcp)	823.24k						
Apr 12, 2010 8:43:36 AM (6 hours 30 minutes 30s ago)	10.201.3.96	Sales and Marketing	72.167.164.64	United States	http (80/tcp)	699.28k						
Apr 12, 2010 8:57:33 AM (6 hours 16 minutes 33s ago)	10.201.3.96	Sales and Marketing	72.21.202.165	United States	http (80/tcp)	644.78k						
Apr 12, 2010 10:16:50 AM (4 hours 57 minutes 16s ago)	10.201.3.96	Sales and Marketing	10.201.0.15	Sales and Marketing	ldap (389/tcp)	530.9k						
Apr 12, 2010 8:43:35 AM (6 hours 30 minutes 31s ago)	10.201.3.96	Sales and Marketing	63.245.217.21	United States	http (80/tcp)	372.67k						
Apr 12, 2010 2:59:36 PM (14 minutes 30s ago)	10.201.3.96	Sales and Marketing	72.5.124.55	United States	http (80/tcp)	336.48k						
Apr 12, 2010 8:43:09 AM (6 hours 30 minutes 57s ago)	10.201.3.96	Sales and Marketing	63.245.209.115	United States	https (443/tcp)	295.9k						
Apr 12, 2010 8:43:33 AM	10.201.3.96	Sales and Marketing	72.5.124.102	United States	http (80/tcp)	294.16k						

Flow



Ubiquitous visibility via flow telemetry ...

... your infrastructure is the source:

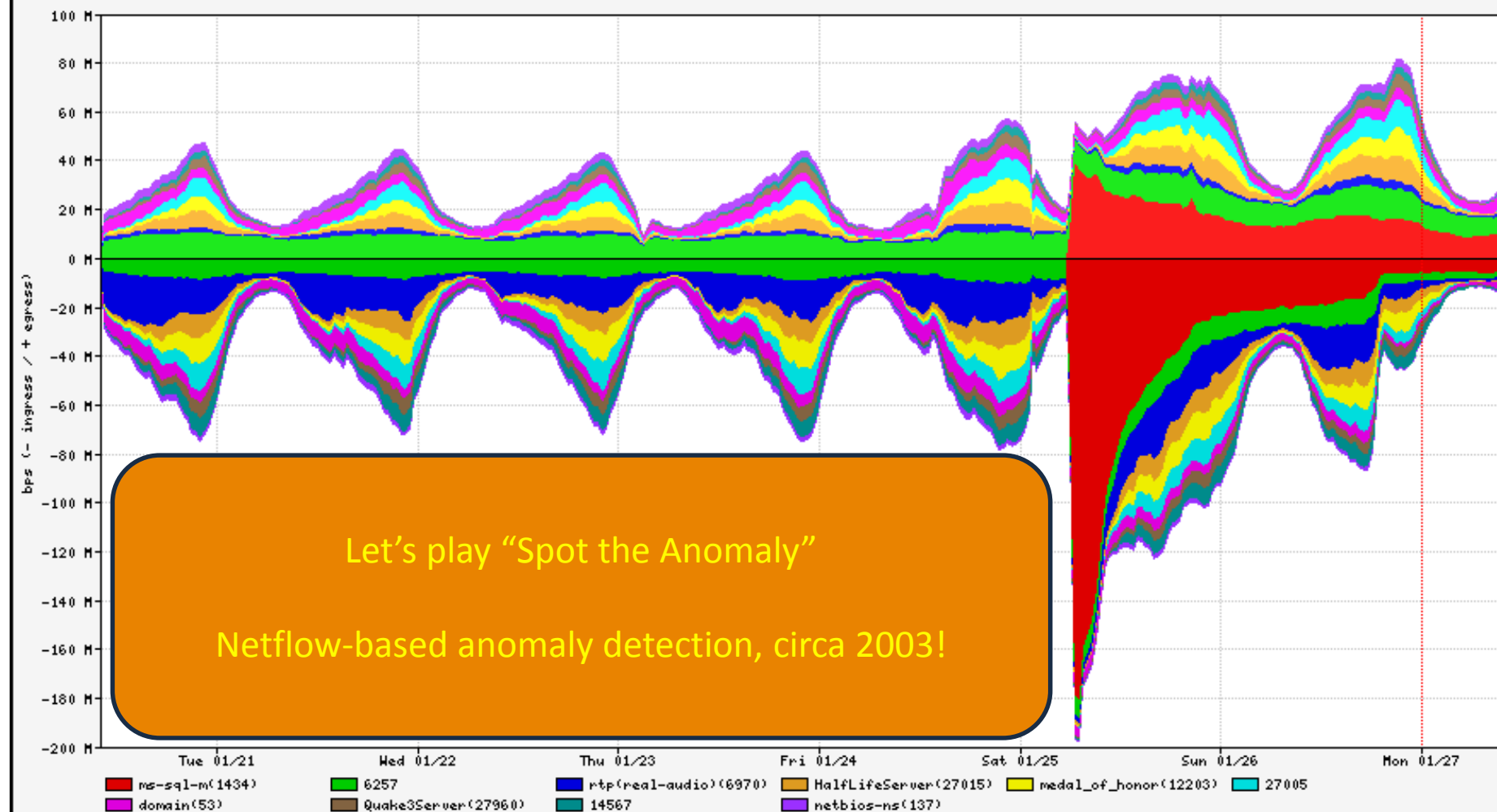


Statistical analysis and pattern recognition



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Traffic per UDP Port over Time





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Thank You

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