

Carrying the Torch: Working in Community Ophthalmology (with case studies)

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An introduction to the Primary Care Ophthalmology Service (PCOS) commissioned by Poole PCT & set up in 2002. An outline of the lecture content:-

- Commissioning process in the UK
- 'A Day in the Life of' ; a session in PCOS
- Case histories
- Where now?

Commissioning New Services: explanation of General Ophthalmic Services & the procurement process:-

- Mandatory contracts
- Additional contracts
- Enhanced Service Contracts eg PEARS/ACES
- Procurement: tendering process

Procurement/Tendering – explanation of the process

- Open & transparent tendering process
- Supply 2 Health advert for everything >£10k www.supply2health.nhs.uk
- Two stage application
- Contract terms can be flexible
- Expression of interest
- Any Qualified Provider

Equity and excellence: *Liberating the NHS*- the Health Care Bill currently going through parliament

Vision

- Put patients at the heart of everything that the NHS does
- Focus on continuously improving those things that really matter to patients - the outcome of their healthcare
- Empower and liberate clinicians to innovate, with the freedom to focus on improving healthcare services

“No decision about me, without me”

Empowering clinicians to deliver results

The QUIPP Agenda

- **Quality:** Improving the quality of services delivered to the patient
- **Innovation:** Implementing change to enhance performance

- **Productivity:** Achieving more & better output from the same or less resource
- **Prevention:** Supporting 'wellbeing & illness avoidance' plus avoidance of preventable healthcare utilisation

Future Commissioning of Optometry

- Ophthalmic Services
- National CCB: mandatory and additional ophthalmic services
- Clinical Commissioning Groups + Local CB Offices: enhanced services
- National enhanced service pathways??
- **The Public Health Agenda:** *Healthy Lives, Healthy People: Improving outcomes and supporting transparency* Published 24th January 2012
www.dh.gov.uk/health/2012/01/public-health-outcomes/
 - Preventable sight loss due to AMD, glaucoma & diabetic retinopathy
 - Certification of Visually Impaired data
 - Requirement for Health Commissioners & Local Authority to develop joint strategy to reduce preventable sight loss 'Joint Strategic Needs Assessment'

Community Ophthalmic Services in Dorset

- Service Specification
- Objectives: to provide a convenient, accessible service for patients closer to home.
- Expected Outcomes
- Exclusion Criteria
- Managing risk/ contingency planning

Outline of a session in PCOS- including case histories & illustrated explanation of how the service is managed & works in practice. Audit results. Added value- CET for GPs & community optometrists because of feedback + training & hands on experience for GP registrars & nurses

- GP showed me a poor quality image of a young man with a white pupil
- 3 new referrals from GPs in box
 - 2 OHT
 - Cataract extraction last year VA down
- 4 letters from consultants- glaucoma patient referred straight on without seeing, patient listed for cataract extraction, glaucoma patient discharged to my care, pilot with possible Best- case history.
- Brief outline of 6 patients including a 101 year old for certification as visually impaired, 41 year old female with previous anterior uveitis who developed conjunctivitis. Anterior uveitis was symptomless but concerned when developed conjunctivitis as had symptoms ie red painful eye!

Further Case records if required;

- Patient with Marfan's syndrome & glaucoma with intolerance to different eyedrops
- Glaucoma patient lost to follow up with raised IOPs- management

- 21 year old female with pituitary tumour
- Male patient with gaze palsy- referred for neurological opinion- working diagnosis Parkinson's disease

Where now for community IP?

Learning objectives

- An understanding of the commissioning processes in England
- An understanding of the role of an independent prescribing optometrist
- Ability to work within the limits of professional competence
- Management of glaucoma/OHT/suspect glaucoma cases