

IDEACTION OCEANIA

CAIRNS
27 - 30 MAY 2018
OUR CHALLENGE IS
OUR PROGRESS



Sunday 27 May 2018

3.00pm – 4.30pm	Registrations Open Cairns Convention Centre (CCC), Ground Level, Foyer, Sheridan St & Wharf St, Cairns
5.00pm – 7.00pm	CHAIRMAN'S WELCOME RECEPTION Venue: Daintrees Pool Deck, Level 3, Pullman Cairns International Address: 17 Abbott St, Cairns City QLD Dress Code: Smart Corporate
From 7.00pm	CHAIRMAN'S AFTER PARTY Venue: Mo'Dish Bar, Ground Level Address: Pullman Cairns International <i>Limited Spaces Available</i>

Monday 28 May 2018

7.00am – 8.30am	First Time Attendees & New Members Breakfast - Invitation Only Hosted by FMA Life Members Room: Meeting Room 9, Cairns Convention Centre
7.00am – 5.00pm	Registrations Open Cairns Convention Centre (CCC), Ground Level, Foyer
9.00am – 5.00pm	IDEACTION.OCEANIA CONFERENCE DAY ONE Venue: Cairns Convention Centre (CCC), Ground Level, Foyer Dress Code: Smart Corporate Plenary Room: Hall C, Ground Level
9.00am – 9.10am	Welcome to Ideaction.Oceania & Welcome to Country David Rendall, Master of Ceremonies
9.10am – 9.25am	Official Conference Opening Nicholas Burt, Chief Executive Officer, FMA Kristiana Greenwood, Chair, FMA

9.25am – 9.30am	Opening Keynote Sponsor Emma Hendry, CEO, Hendry		
9.30am – 10.15am	The Evolution of Facilities Management: How to Guide Change in Your Enterprise Deb Noller, CEO and Cofounder, Switch Automation <i>Sponsored by Hendry</i> 		
10.15am – 10.45am	MORNING TEA REFRESHMENTS & TRADE EXHIBITION Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns		
10.45am – 12.40pm	SUSTAINABILITY & RESILIENCE	ARTIFICIAL INTELLIGENCE & TECHNOLOGY	GLOBAL FM & ISO DISCUSSION
Room Allocation	MEETING ROOM 8	HALL C	MEETING ROOM 1
10.45am – 11.05am	What Does Emergency Preparedness Mean in Today's Environment? <i>Gregory Metzger, Regional Manager, First 5 Minutes</i>	Building in BIM: Can we Afford it? <i>Adam Adkin, General Manager – FM, WT Partnership</i>	GlobalFM Study <i>Duncan Waddell, Managing Director, FM Intelligence</i>
11.10am – 11.50am	Emerging Trends in Emergency Management <i>Lyndall Milenkovic, Director, The Riskworks Network Pty Ltd</i>	VCCC: Adapting a Builders BIM Model for use in FM Asset Management <i>Steve Appleby, BIM Practice Lead, Australia and New Zealand, AECOM</i>	ISO Discussion <i>Nic Burt, CEO, FMA Duncan Waddell, Managing Director, FM Intelligence Stephen Ballesty, Director, Rider Levett Bucknall</i>
11.30am – 11.50am			Commercial Building Disclosure Update <i>Erica Kenna, Senior Program Officer, Department of the Environment and Energy</i>
11.55am – 12.15pm	Implementing a Customer Centric Approach to Facility Management at Starbucks <i>Jonathon Vains, General Manager Operations, Platinum FM</i>	Using Engagement to Deliver Data Driven Facilities Management <i>Leon Wurfel, Managing Director, BUENO</i>	DIVERSITY & INCLUSION FM Education and the Global Workforce Initiative: Challenges and Exciting Opportunities <i>Michael Schley, Chair, IFMA Foundation</i> <i>International Speaker</i>
12.20pm – 12.40pm	Smarter AMPs can make your Facilities Last Forever <i>Steve Lyons, CEO, SPM Assets Pty Ltd</i>	Human vs. Digital <i>Jeffrey Jones, CEO, Collective Social Intelligence (CSI) Pty Ltd</i>	The Benefits of Collaboration with Indigenous Businesses <i>Jasmine Groves, Managing Director, GJK Indigenous Solutions</i>

12.40pm – 1.40pm	LUNCH, POSTER PRESENTATIONS & TRADE EXHIBITION Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns		
1.40pm – 3.15pm	SUSTAINABILITY & RESILIENCE	ARTIFICIAL INTELLIGENCE & TECHNOLOGY	WORKPLACE & WELLNESS
Room Allocation	MEETING ROOM 8	HALL C	MEETING ROOM 1
1.40pm – 2.00pm	Ongoing Compliance of Fire Engineering Design: Challenges and Solutions <i>Brad Paroz, Regional Practice Manager - Property Risk and Occupational Hygiene, Greencap</i>	FM in the Future, the Future in FM <i>Rogier Roelvink, Associate Director, Turner & Townsend</i>	Team Based Working, the Next Paradigm of Workplace Productivity <i>Graham Kirkwood, Managing Director, Resource Architecture</i>
2.05pm – 2.25pm	Clearing the Decks: The State of E-Waste Recycling in Australian Business <i>Warren Overton, CEO, Australia and New Zealand Recycling Platform</i>	Digital Transformation! The Adoption of BIM and Digital Engineering in Facilities Management <i>Toby Maple, Northern & Western Australia BIM Lead, AECOM</i>	Health & Wellbeing of Facility Managers <i>David McGlashan, Director, Facility Management Victoria Pty Ltd</i>
2.30pm – 2.50pm	Emergency Management 101 <i>Rowan Allsop, National Operations & Training Manager, First Action</i>	BIM and FM: Collaboration in the Cloud <i>Michael Schley, Chairman and Founder FM:Systems and IFMA Fellow, FM:Systems</i> <i>Don Hitchcock, Founder, ASt</i> <i>International Speaker</i>	Measuring Workplace Elements for Wellbeing and Productivity Assessment of the Building Performance, Indoor Environment Quality and Occupant Satisfaction & Wellness at the Rose Bowl, Leeds Beckett University
2.55pm – 3.15pm	New Age Asset Management for Facility Managers <i>Carl Agar, Senior Consultant - Assets & Facilities, A.G. Coombs Advisory Pty Ltd</i>	Emergency Compliance at your Fingertips <i>David Gilmore, Director, EvacServices</i>	<i>Vyt Garnys, Founder & CEO, CETEC Pty Ltd</i>
3.15pm – 3.45pm	AFTERNOON TEA REFRESHMENTS & TRADE EXHIBITION Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns		
3.45pm – 4.45pm	A Very Different Economic Cycle: Building for the Future Mark Tierney, Manager Asset Allocation, AustralianSuper		
4.45pm – 5.00pm	Closing Comments David Rendall, Master of Ceremonies		

From 6.30pm	IDEACTION.OCEANIA CONFERENCE DINNER Master of Ceremonies: Carol Fox & Kristiana Greenwood Venue: Tjapukai Aboriginal Cultural Park Address: 4 Skyrail Drive, Smithfield (13.6km from CCC) Dress Code: Smart Casual Transport: Buses departing from Cairns Convention Centre at 6.00pm sharp
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Tuesday 29 May 2018

8.00am – 4.00pm	Registrations Open Cairns Convention Centre (CCC), Ground Level, Foyer
8.20am – 8.50am	Pre-Registered Industry Census Briefing Nicholas Burt, FMA Chief Executive Officer
9.00am – 2.30pm	IDEACTION.OCEANIA CONFERENCE DAY TWO Venue: Cairns Convention Centre (CCC), Ground Level, Foyer Dress Code: Smart Corporate Plenary Room: Hall C, Ground Level
9.00am – 9.15am	Welcome Day Two David Rendall, Master of Ceremonies
9.15am – 10.00am	Initiating Change and Inventing the Future David Rendall, Supreme Commander, The Freak Factory <i>International MC & Speaker, Sponsored by A.G Coombs</i> 
10.00am – 10.30am	Soft Landings: The Case for Professional Aftercare after Building Handover Roderic Bunn, Doctorate Researcher, Bartlett School of Environment, Energy & Resources
10.30am – 11.00am	MORNING TEA Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns
11.00am – 12.00pm	The Journey to the Digital Vision of the British Parliament David Hemming, Deputy Managing Director, Strategic Estates, Houses of Parliament <i>International Speaker, Sponsored by CETEC</i>  <small>Professional Scientific Solutions</small>
12.00pm – 12.45pm	Done & Dusted Rodney Hogg, former Professional Australian Cricketer
12.45pm – 2.15pm	WORKING LUNCH: RECOGNISING THE VALUE OF FACILITIES MANAGEMENT Cairns Convention Centre (CCC), Ground Level, Outdoor Plaza
2.15pm – 2.30pm	Conference Close David Rendall, Master of Ceremonies

2.30pm – 5.30pm

Cairns Recreational Activity One

Skyrail Return to Kuranda

Inclusions @ \$99 per person

- Return Coach Transfers from the Conference Venue
- Return Skyrail Rainforest Cableway
- Beer & Nibbles at the Historic Kuranda Hotel



Subject to meeting minimum numbers

Cairns Recreational Activity Two

ATV Quad Bikes

Inclusions @ \$99 per person

- Return Coach Transfers from the Conference Venue
- Safety Equipment
- All Tuition & Safety Lessons (no experience necessary)
- Bottomless Tea & Coffee



Subject to meeting minimum numbers

Cairns Recreational Activity Three

Barron River Rafting

Inclusions @ \$99 per person

- Return Coach Transfers from the Conference Venue
- Approximately 1.5 Hours of White Water Rafting
- Guaranteed Water Levels
- All Tuition (no experience necessary)



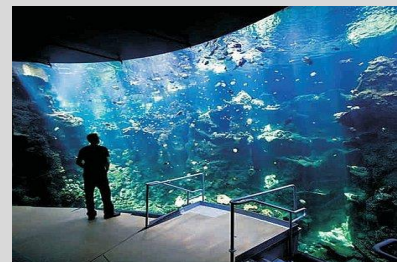
Subject to meeting minimum numbers

Cairns Recreational Activity Four

Cairns Aquarium

Inclusions @ \$99 per person

- Walking Distance from the Conference Venue
- Cairns Aquarium Admission
- VIP's Access to the Aquarium's Back of House Guided Site Tour
- Souvenir Photo in Presentation Folder



Subject to meeting minimum numbers


6.00pm – 8.00pm

IDEACTION.OCEANIA CLOSING FUNCTION

Venue: Waterfront Terrace, Hilton Cairns

Address: 34 Esplanade, Cairns City QLD

Dress Code: Casual

8.30am – 4.30pm	POST CONFERENCE WORKSHOPS Cairns Convention Centre (CCC), Ground Level, Foyer, Sheridan St & Wharf St, Cairns
9.00am – 4.30pm	Full Day Masterclass: Energy Management for Facility Managers Patrick Crittenden & Nick Palousis, Room: Conference Room 1, Cairns Convention Centre FMA Australia is pleased to offer Ideaction.Oceania delegates this course designed by the NSW Office of Environment and Heritage in consultation with many stakeholders from industry to provide comprehensive outcomes and knowledge to understand the effective management of Energy. See how this translates to innovative practices, strategic thinking, engagement initiatives and stakeholder management. While the main goal is providing technical knowledge and best practice outcomes, this new program will provide the stories that focus on current technologies and innovations in energy management. Masterclass Program Consisting of four parts, this program is to be delivered in two face to face sessions and includes activities to be implemented within your organisation. Topics Module #1 – Energy fundamentals Module #2 – Business Fundamentals <i>Sponsored by ERM Business Energy</i> 
9.00am – 4.30pm	Full Day Masterclass: ISO 41000 Technical Understanding and Organisational Implementation Duncan Waddell, Managing Director, FM Intelligence Room: Conference Room 3, Cairns Convention Centre FMA as a contributor and representative on the International Standard 41000 delivering this course will provide critical technical and implementation options for organisations. Understand the technical knowledge in the detail of the ISO documentation, and start to understand the opportunity for implementation in your organisation.