Clinical Reporting System (CRS) Reports for Daily Improvement work
Diabetes in Indian Country Conference
September 19-21, 2017

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Billings Area Diabetes Consultant
Objectives

• Generate three CRS/GPRA measure reports to identify patients and their specific screening/service needs as they relate to annual GPRA measures.

• Describe three effective strategies for improving patient care using information from CRS reports.

• Identify two resources for additional information on CRS reporting.
Value of CRS Reports

• Identify patients for focused interventions (phone calls, letters, reminders, appointment needs)
• Provide Care Team with real-time pre-visiting planning
• Support Improving Patient Care (IPC) work
• Provide daily help managing population needs. Example: Patients with or without A1c (done, <, >)
CRS... Start by Logging into RPMS -

- PCC Patient Care Component ...
- GADM General Administrative Menu ...
- HELP Help/Information with RPMS System
- CASE Case Management System ...
- DM Diabetes Management System ...
- DRG DRG Grouper
- **GPRA** IHS Clinical Reporting System (CRS) Main Menu ...
- GUI GUI APPLICATION CONNECTIONS ...
- IMM Immunization Menu ...
- LRES Results menu ...

Menu options and layout vary by staff access and location
CRS Reports: Templates for use in Care
CI17-RPT-NTL-NST

- CI17 CRS 2017
- CI16 CRS 2016
- CI15 CRS 2015 ...
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- RPT Reports ...
- SET System Setup ...
- AO Area Options ...

- NTL National GPRA/GPRAMA Reports ...
  - LOC Reports for Local Use: IHS Clinical Measures ...
  - OTH Other National Reports ...
  - TAX Taxonomy Reports ...
  - MUR Meaningful Use Clinical Quality Measure Reports ...
  - GP National GPRA/GPRAMA Report
  - LST National GPRA/GPRAMA Patient List
  - SUM National GPRA/GPRAMA Clinical Perf Summaries
  - DPRV National GPRA/GPRAMA Report by Designated Provider
  - DSH National GPRA Dashboard
  - NST Create Search Template for National Patient List
  - FOR GPRA/GPRAMA Forecast Patient List
  - FORD GPRA/GPRAMA Forecast Denominator Definitions
  - CMP Comprehensive National GPRA/GPRAMA Patient List
CRS Reports: Templates for use in Care
CI17-RPT-NTL-NST

Press enter to continue:
Checking for Taxonomies to support the National GRPA/GPRAMA Report.
In order for the National GRPA/GPRAMA Report to find all necessary data, several taxonomies must be established. The following taxonomies are missing or have no entries: (YOU MAY OR MAY NOT HAVE ANY EMPTY TAXONOMIES) Click Enter

PERFORMANCE MEASURE SELECTION January 1, 2017
IHS GRPA/GPRAMA Clinical Performance Measures (incl. developmental measures)

1) Diabetes Prevalence
2) Diabetes: Glycemic Control
3) Diabetes: Blood Pressure Control
4) Diabetes: LDL Assessment
5) Diabetes: Nephropathy Assessment
6) Diabetic Retinopathy
7) Access to Dental Service
8) Dental Sealants
9) Topical Fluoride
10) Influenza
11) Adult Immunizations
12) Childhood Immunizations

S: Select Measure  D: De Select Measure  Q: Quit
Select Action: +/- S: Select Measure

S: +/- 12 (type in number of measure you want a patient list for)

S: Select Measure  D: De Select Measure  Q: Quit
Select Action: +/- Q: Quit
Please select one or more of these report choices within the “Childhood Immunizations” performance measure topic.

1. Active Clinical Patients with 4:3:1:3*:3:1:4
2. Active Clinical Patients without 4:3:1:3*:3:1:4
3. Active Immunization Package Patients with 4:3:1:3*:3:1:4
4. Active Immunization Package Patients without 4:3:1:3*:3:1:4
5. Active Clinical Pts not in Imm Pkg denominator
6. Active Immunization Package Patients with 1 Hep A (GPRA Dev)
7. Active Immunization Package Patients without 1 Hep A (GPRA Dev)
8. Active Immunization Package Pts with 2 or 3 rotavirus (GPRA Dev)
9. Active Immunization Package Pts without 2 or 3 rotavirus (GPRA Dev)
10. Active Immunization Package Patients with 2 influenza (GPRA Dev)
11. Active Immunization Package Patients without 2 influenza (GPRA Dev)
12. Active Immunization Package Patients with 4:3:1:3*:3:1:3 (GPRA Dev)
13. Active Immunization Package Patients without 4:3:1:3*:3:1:3 (GPRA Dev)

Which item(s): (1-13): 4

Patient Search Template: Name this template of patients. Recommend using your initials followed by an abbreviated description of what the list/template is for. I chose to name it: casactimmmnotmet42517

Are you adding 'casactimmmnotmet42517' as a new SORT TEMPLATE? No// Y
You can choose the content of the template:
Select List Type.
    Select one of the following:
        R  Random Patient List
        P  Patient List by Provider
        A  All Patients

Choose report type for the Lists: R// All Patients
Select one of the following:
1  January 1 - December 31
2  April 1 - March 31
3  July 1 - June 30
4  October 1 - September 30
5  User-Defined Report Period

Enter the date range for your report:  3  July 1 - June 30

Enter the Calendar Year for the report END date.  Use a 4 digit
year, e.g. 2015
Enter Year:  2017  (2017)

You have selected Current Report period Jul 01, 2016 through Jun 30,
2017.  The end date of this report is in the future; your data will not be
complete.

Do you want to change your Current Report Dates?  N// NO

Enter the Baseline Year to compare data to.
Use a 4 digit year, e.g. 2010
Enter Year (e.g. 2010):  2015  (2015)

The date ranges for this report are:
Report Period:  Jul 01, 2016 to Jun 30, 2017
Previous Year Period:  Jul 01, 2015 to Jun 30, 2016
Baseline Period:  Jul 01, 2014 to Jun 30, 2015

Specify the community taxonomy to determine which patients will be
included in the report.  You should have created this taxonomy using
QMAN.

Enter the Name of the Community Taxonomy: LR CR SDA//  (DEFAULT MAY
already be set - check with your SITE)  HIT ENTER

Select one of the following:
1  Indian/Alaskan Native (Classification 01)
2  Not Indian Alaskan/Native (Not Classification 01)
3  All (both Indian/Alaskan Natives and Non 01)

Select Beneficiary Population to include in this report:  1//
Indian/Alaskan Na
SUMMARY OF NATIONAL GFRA/GFRAMA SEARCH TEMPLATE TO BE GENERATED
CRS 2017, Version 17.0

The date ranges for this report are:
Report Period: Jul 01, 2016 to Jun 30, 2017
Previous Year Period: Jul 01, 2015 to Jun 30, 2016
Baseline Period: Jul 01, 2014 to Jun 30, 2015
The COMMUNITY Taxonomy to be used is: LR CR SDA

Search templates to be generated:
List of patients Active Immunization Package patients 19-35 months who have not received the 4:3:1:3:1:4 combination (4 DtaP, 3 Polio, 1 MMR, 3 or 4 HiB, 3 Hep B, 1 Varicella and 4 Pneumococcal). If a patient did not have all doses in a multiple dose vaccine, the IS will not be listed. For example, if a patient only had 2 DtaP, no IS will be listed for DtaP.

NOTE: Because age is calculated at the beginning of the Report Period, the patient’s age on the list will be between 7-23 months.

Please choose an output type. For an explanation of the delimited file please see the user manual.

Select one of the following:

P Print Report on Printer or Screen
D Create Delimited output file (for use in Excel)
B Both a Printed Report and Delimited File

Select an Output Option: P// Print Report on Printer or Screen

After report has generated complete the remainder of the report in iCare

1. Select New
2. Name Panel
3. Select Qman Template
4. Find the template that you created in RPMS/CRS from the drop down list (the template creation described in the initial pages of this document)
5. Click OK
CRS Reports: Templates for use in Care
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Search by the name of the template you created in CRS.
CRS National Patient Lists

- Patient Lists for National GPRA/GPRAMA measures. You may choose whether to display those patients meeting or not meeting a measure.

For some measures, more options are available. For example, the Diabetes: Glycemic Control topic includes the following patient list performance measure options:

- List of diabetic patients with a documented A1c
- List of diabetic patients without a documented A1c
- List of diabetic patients with poor glycemic control (A1c > 9.5)
- List of diabetic patients with A1c equal to or >7 and < 8.
- List of diabetic patients with good glycemic control (A1c less than 8)

The following patient list options are available:

- Random list (10% of the total list)
- List by designated primary care provider
- Entire patient list
<table>
<thead>
<tr>
<th></th>
<th>National Patient List Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1)</td>
<td>Diabetes Prevalence</td>
</tr>
<tr>
<td>2)</td>
<td>Diabetes: Glycemic Control</td>
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<tr>
<td>3)</td>
<td>Diabetes: Blood Pressure Control</td>
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<tr>
<td>4)</td>
<td>Statin Rx to Reduce CVD risk DM Pts</td>
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<tr>
<td>5)</td>
<td>Diabetes: Nephropathy Assessment</td>
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<td>6)</td>
<td>Diabetic Retinopathy</td>
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<td>7)</td>
<td>Access to Dental Service</td>
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<tr>
<td>8)</td>
<td>Dental Sealants</td>
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<tr>
<td>9)</td>
<td>Topical Fluoride</td>
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<tr>
<td>10)</td>
<td>Influenza</td>
</tr>
<tr>
<td>11)</td>
<td>Adult Immunizations</td>
</tr>
<tr>
<td>12)</td>
<td>Childhood Immunizations</td>
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<tr>
<td>13)</td>
<td>Cancer Screening: Pap Smear Rates</td>
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<tr>
<td>14)</td>
<td>Cancer Screening: Mammogram Rates</td>
</tr>
<tr>
<td>15)</td>
<td>Colorectal Cancer Screening</td>
</tr>
<tr>
<td>16)</td>
<td>Colorectal Cancer Screening (Revised Logic #2-USPSTF)</td>
</tr>
<tr>
<td>17)</td>
<td>Comprehensive CA Screening</td>
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<tr>
<td>18)</td>
<td>Tobacco Use/Exposure Assmt</td>
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<td>19)</td>
<td>Tobacco Cessation</td>
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<td>20)</td>
<td>Alcohol Screening</td>
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<td>21)</td>
<td>Screening, Brief Intervention, and Referral to Treatment (SBIRT)</td>
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<tr>
<td>22)</td>
<td>IPV/DV Screening</td>
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<td>23)</td>
<td>Depression Screening</td>
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<td>24)</td>
<td>Antidepressant Med Mgmt</td>
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<td>25)</td>
<td>Childhood Weight Control</td>
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<tr>
<td>26)</td>
<td>Weight Assessment and Counseling for Nutrition and Physical Activity</td>
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<td>27)</td>
<td>Controlling High BP-MH</td>
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<td>28)</td>
<td>Statin Therapy for the Prevention and Treatment of Cardiovascular Disease</td>
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<tr>
<td>29)</td>
<td>HIV Screening</td>
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<td>30)</td>
<td>Hepatitis C Screening</td>
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<td>31)</td>
<td>Chlamydia Testing</td>
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<tr>
<td>32)</td>
<td>(STI) Screening</td>
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<td>33)</td>
<td>Breastfeeding Rates</td>
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<tr>
<td>34)</td>
<td>Optometry</td>
</tr>
<tr>
<td>35)</td>
<td>Visit Statistics</td>
</tr>
</tbody>
</table>
CRS Reports: National Patient Lists
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  • CMP  Comprehensive National GPRA/GPRAMA Patient List
Diabetes: Blood Pressure Control

List of diabetic patients with uncontrolled BP, defined as >140/90.

UP=User Pop; AC=Active Clinical; AD=Active Diabetic; AAD=Active Adult Diabetic
PREG=Pregnant Female; IMM=Active IMmm Frq Pt; CHD=Active Coronary Heart Disease
HR=High Risk Patient

<table>
<thead>
<tr>
<th>PATIENT NAME</th>
<th>HRN</th>
<th>COMMUNITY</th>
<th>SEX</th>
<th>AGE</th>
<th>DOB</th>
<th>LAST MEDI</th>
<th>LAST VISIT</th>
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<tbody>
<tr>
<td>EGAY_HAND</td>
<td>XXXX</td>
<td>BRONCOVILL</td>
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<td>08/14/17</td>
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<td>BRONCOVILL</td>
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<td>07/25/17</td>
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<td>UP_AD</td>
<td>156/97 UNC</td>
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<td>07/03/17</td>
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<td>UP_AD</td>
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<td>UP_AD, Aad</td>
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<td>1) Diabetes Prevalence</td>
<td>33) Physical Activity Assessment</td>
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<td>2) Diabetes Comprehensive Care</td>
<td>34) Comprehensive Health Screening</td>
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<td>3) Diabetes: Glycemic Control</td>
<td>35) Cardiovascular Disease and Blood Pressure Control</td>
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<td>4) Diabetes: Blood Pressure Control</td>
<td>36) Controlling High Blood Pressure in Million Hearts</td>
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<td>5) Statin Therapy to Reduce Cardiovascular Disease</td>
<td>37) Statin Therapy for the Prevention and Treatment of Cardiovascular Disease</td>
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<td>7) Diabetic Retinopathy</td>
<td>38) Appropriate Medication Therapy after a Heart Attack</td>
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<td>39) Stroke and Stroke Rehabilitation: Anticoagulant Therapy Prescribed for Atria</td>
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<td>9) Access to Dental Service</td>
<td>40) Heart Failure and Evaluation of LV Function</td>
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<td>10) Dental Sealants</td>
<td>41) HIV Screening</td>
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<td>11) Topical Fluoride</td>
<td>42) HIV Quality of Care</td>
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<td>12) Influenza</td>
<td>43) Hepatitis C Screening</td>
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<td>13) Adult Immunizations</td>
<td>44) Chlamydia Testing</td>
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<td>14) Childhood Immunizations</td>
<td>45) Sexually Transmitted Infection (STI) Screening</td>
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<td>15) Adolescent Immunizations</td>
<td>46) Asthma</td>
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<td>16) Appropriate Treatment for Children with Upper Respiratory Infection</td>
<td>47) Asthma Assessments</td>
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<td>17) Appropriate Testing for Children with Pharyngitis</td>
<td>48) Medication Therapy for Persons with Asthma</td>
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<td>18) Cancer Screening: Pap Smear Rates</td>
<td>49) Proportion of Days Covered by Medication Therapy</td>
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<td>19) Cancer Screening: Mammogram Rates</td>
<td>50) Primary Medication Non-adherence</td>
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<td>20) Colorectal Cancer Screening</td>
<td>51) Medications Education</td>
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<td>52) Medication Therapy Management Services</td>
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<td>22) Tobacco Use and Exposure Assessment</td>
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<td>23) Tobacco Cessation</td>
<td>54) Breastfeeding Rates</td>
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<td>24) Alcohol Screening</td>
<td>55) Use of High-Risk Medications in the Elderly</td>
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<tr>
<td>25) Screening, Brief Intervention, and Referral to Treatment (SBIRT)</td>
<td>56) Use of Benzodiazepine Sedative Hypnotic Medications in the Elderly</td>
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<td>26) Intimate Partner (Domestic) Violence Screening</td>
<td>57) Functional Status Assessment in Elders</td>
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<tr>
<td>27) Depression Screening</td>
<td>58) Fall Risk Assessment in Elders</td>
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<td>28) Antidepressant Medication Management</td>
<td>59) Palliative Care</td>
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<td>29) Obesity Assessment</td>
<td>60) Annual Wellness Visit</td>
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<tr>
<td>30) Childhood Weight Control</td>
<td>61) Optometry</td>
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<tr>
<td>31) Weight Assessment and Counseling for Nutrition and Physical Activity</td>
<td>62) Goal Setting</td>
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</table>
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• COM Selected Measures w/Community Specified
• PP Selected Measures w/Patient Panel Population
• ALL Selected Measures w/All Communities
Select one of the following:

- **DM** Diabetes-Related Measures
- **CVD** CVD Prevention for At-Risk Patients
- **WH** Women’s Health-Related Measures
- **IPC** Improving Patient Care Measures
- **PQA** Pharmacy Quality Alliance Measures
- **AST** Asthma-Related Measures
- **SEL** Selected Performance Measures (User Defined)

MEASURE LIST SELECTION

1) DM Prevalence: List of diabetic patients with most recent diagnosis
2) DM Comprehensive Care: List of diabetic pts w/documentd tests, if any
3) DM Glycemic Control: Diabetic pts w/most recent Hgb value, if any
4) DM BP Control: List of diabetic patients with BP value, if any
5) DM Statin Therapy: List of diabetic patients with statin therapy or excluatio
6) DM Nephropathy: List of diabetic patients w/nephropathy assessment, if any
7) DM Retinopathy: List of patients w/qualified retinal eval, if any
8) DM Dental: List of diabetic patients & dental visit, if any
9) Influenza: Pts w/ influenza vaccine/contra/WMI refusal, if any
10) Adult IS: Pts 18+ yrs or DM Dx w/ IS/contra/WMI refusal if any
11) Depression Screening: List of pts w/screen or dx w/mood disorder
12) Nutrition and Exercise Education: List of at risk patients w/edc, if any
CRS Reports: Forecast Patient List
CI17-RPT-NTL-FOR

- CI17 CRS 2017
- CI16 CRS 2016
- CI15 CRS 2015 ...
- CI14 CRS 2014 ...
- CI13 CRS 2013 ...

- RPT Reports ...
  - SET System Setup ...
  - AO Area Options ...

- NTL National GPRA/GPRAMA Reports ...
  - LOC Reports for Local Use: IHS Clinical Measures ...
  - OTH Other National Reports ...
  - TAX Taxonomy Reports ...
  - MUR Meaningful Use Clinical Quality Measure Reports ...
  - GP National GPRA/GPRAMA Report
  - LST National GPRA/GPRAMA Patient List
  - SUM National GPRA/GPRAMA Clinical Perf Summaries
  - DPRV National GPRA/GPRAMA Report by Designated Provider
  - DSH National GPRA Dashboard
  - NST Create Search Template for National Patient List
  - FOR GPRA/GPRAMA Forecast Patient List
  - FORD GPRA/GPRAMA Forecast Denominator Definitions
  - CMP Comprehensive National GPRA/GPRAMA Patient List
Select one of the following:

C  By CLINIC NAME for a specified appointment date range
P  Selected Patients w/Appointments
D  One Facility’s or Divisions Appointments
A  Any selected set of pts regardless of appt status

Create List/Sort by: C//By CLINIC NAME for a specified appt date range


Select one of the following:

A  ANY Clinic
S  One or more selected Clinics

Include patients with Appointments to: A// ANY Clinic

Select one of the following:

R  Forecast Report for the Patients
S  Search Template of the Patients

Do you wish to create: R// Forecast Report for the Patients

Enter Beginning Appointment Date: 09012017 (SEP 01, 2017)
Enter Ending Appointment Date: 09022017 (SEP 02, 2017)

Select one of the following:

A  ALL Patients with Appointments in the date range
O  ONLY Patients added on since a specified date

Run the forecast report for: A// ALL Patients with Appts in the date range
### CRs Forecast Reports CI17-RPT-NTL-FOR

#### GPRA/GPRAMA Forecast Patient List

**GPRA Measures Not Met or Due During Jul 01, 2016-Jun 30, 2017**

**Patients with an Appointment in MT - Dr. Izzy** on Feb 02, 2017

**Date Report Run:** Feb 01, 2017

**Site Where Run:** TEST HEALTH CENTER  
**Report Generated by:** TechnoNurse

<table>
<thead>
<tr>
<th>GPRA Measure Not Met</th>
<th>Date of Last Screening and Next Due Date</th>
<th>Tests Counted for GPRA Measure</th>
</tr>
</thead>
<tbody>
<tr>
<td>DM Nephropathy Assmt</td>
<td>Last Est GFR: 11/15/16</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Last UACR: 04/28/16</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Est GFR &amp; UACR Overdue as of: 11/15/17</td>
<td></td>
</tr>
<tr>
<td></td>
<td>GPRA counts Est GFR &amp; UACR during 7/1/16-/30/17</td>
<td></td>
</tr>
<tr>
<td></td>
<td>or any Dx ever of ESRD</td>
<td></td>
</tr>
<tr>
<td>DM Retinal Evaluation</td>
<td>Last Evaluation: 02/04/16</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Overdue as of: 02/03/17</td>
<td></td>
</tr>
<tr>
<td></td>
<td>GPRA counts diabetic retinal exam or other eye exam during 7/1/16-6/30/17 (see CRS Clinical Performance Measure Logic Manual for logic definitions)</td>
<td></td>
</tr>
<tr>
<td>Annual Dental Exam (All Patients)</td>
<td>Last Dental Exam: 05/04/16</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Overdue as of: 05/04/17</td>
<td></td>
</tr>
<tr>
<td></td>
<td>GPRA counts visits with ADA 0000, 0190, or 0191, CPT D0190 or D0191, PCC Exam 30, POV V72.2, 201.20, or 201.21 or any PRC visit with any ADA</td>
<td></td>
</tr>
</tbody>
</table>
Additional Resources on CRS Reporting – CRS ListServ
Additional Resources on CRS Reporting – CRS Website