

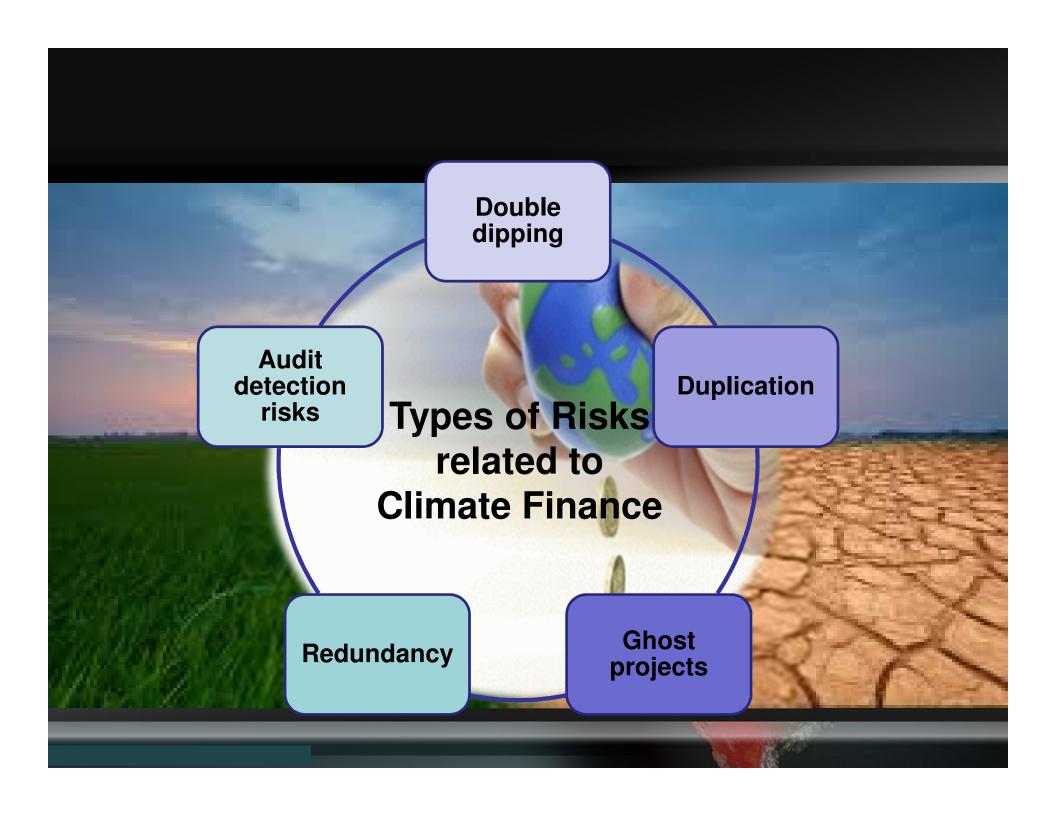
"Auditing in the context of the Philippines: Citizens Participatory Audit of Solid Waste Management"

Heidi L. Mendoza
Commission on Audit

## ASOSAI Guideline-17

- The auditor should:
  - assess the risk that fraud may cause the financial statements to contain material misstatement or record material irregular transactions
  - keep in view that the risk of fraud and corruption could be higher in certain areas







# Corruption risks and mitigating approaches in climate finance

We want to improve understanding of how fraud and corruption can pose a threat to the effectiveness and reputation of our climate finance mechanisms, and how these risks can be mitigated:

- 1. State of research on corruption risks in climate finance
- 2. Emerging good practice for mitigating corruption risks in climate finance

# State of research on corruption risks in climate finance

# Factors affecting corruption risks in climate finance

- Scale and nature of climate finance
- 1. Huge money flows
- 2. Pressure to disburse
- 3. Fragmentation of climate finance
- 4. Largely undefined concept of climate funding
- 5. Specific risks associated with various spending mechanisms

# Corruption risk in climate finance and programming

- Lobbying, state and policy capture
- Bribery, clientelism and cronyism
  - Adaptation planning and implementation
    - Bribery, nepotism and clientelism resulting in plans favouring specific interest groups rather than areas of greatest need, such as landowners seeking priority for particular regions;

# State of research on corruption risks in climate finance

- 2. Rent-seeking and abuse of discretion in the implementation of funds, giving priority to infrastructure projects with greater opportunities for bribery;
- 3. Fraud and collusion to ensure favourable treatment, such as provision of inaccurate or incomplete information by industry groups to ensure the adoption of specific technologies, funding of research to support specific approaches and methods, etc.;

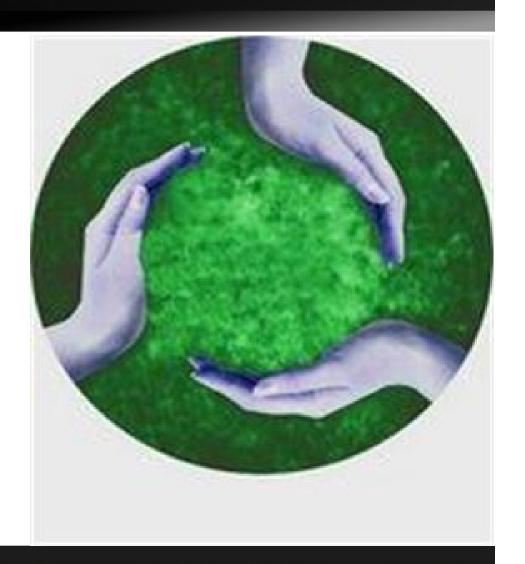
# State of research on corruption risks in climate finance

- 4. Corruption in procurement processes of large infrastructure projects, which typically involve many sub-contractors, and are highly complex and technical, making procurement processes easy to manipulate through bribery, collusion between industry stakeholders, kickbacks in the management of contracts, etc;
- 5. Appointments of staff managing and implementing adaptation projects, such as members of supervisory boards and committees managing resources, may also be vulnerable to nepotism, patronage and clientelism, and "selling" positions with high rent-seeking potential;
- 6. Petty bribery: there are also many opportunities for petty bribery in the delivery of essential services such as water, food and health services to local communities.

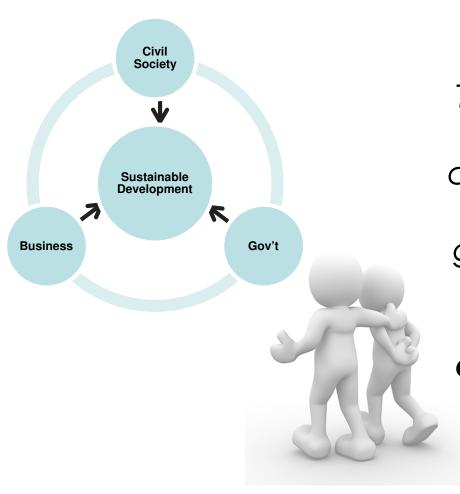
# Emerging good practice for mitigating corruption risks in climate finance

- Regulating and monitoring lobbying practices
- Assessing governance and anticorruption management systems of the various finance mechanisms
- Ensuring transparency in flows of funding for mitigation and adaptation
- Ensuring ownership, transparency and participation in climate finance decision-making processes

"Auditing in the context of the Philippines: Citizens Participatory Audit of Solid Waste Management"



## The Role of Public Audit



The public audit process is an important part of the compact between citizens and the state to ensure government programs are effectively and efficiently implemented and corruption and misuse are minimized.

# **Knowing When**

- Aquino administration's Open Government Partnership
   2012 Action Plan
- Adoption of the Participatory Approach in COA
- Increasing demand towards citizen participation

## And How to Engage

- Citizens' buy in and consultation meetings
- Joint capacity building
- Shared agenda towards constructive engagement

### Citizen Participation in the Philippine Constitution

The State shall encourage nongovernmental, community-based or sectoral organizations that promote the welfare of the nation.

> Article II, Section 23, Declaration of Principles and State Policies

### What is CPA?

Conducting audits where citizen representatives are included in the team to make government more effective, transparent, and accountable

Always under the direct supervision and control of COA



# Citizens Participation in the Audit of Climate Finance

- Resource Tracking
- Program Evaluation
- Compliance Audit



Solid Waste Management Implementation

The audit focused on how Quezon City implemented its
Solid Waste
Management program.



Solid Waste Management Implementation

### Citizen Participation

CSO Partner: PINASAMA and

### **KAPITBISIG**

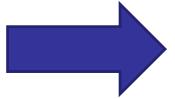
- COA, with ANSA-EAP, and ASoG designed the survey tool
- PINASAMA and KAPITBISIG were the survey enumerators for the three largest barangays in Quezon City
- With COA, assessed data results
- With COA, drafted the audit report

### **Solid Waste Management Implementation**

Audit Planning



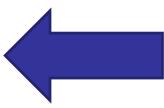
Document Review







Tool Development





Execution/ Fieldwork

# SAI INITIATIVES ON ENVIRONMENTAL AUDIT



Early 2013 - SAI conducted an environmental audit using Citizen Participatory Audit on the implementation of environmental laws by Local Government Units (LGUs), the frontline agencies in carrying out environmental laws

### LGUs PROGRAMS AND PROJECTS



### **Audit-in-brief: Implementation of the solid** waste management program of Quezon City

#### 1. BACKGROUND

Republic Act (R.A.) No. 9003, otherwise known as The Ecological Solid Waste Management (SWM) Act was approved into law on January 26, 2001. It adopts, among comprehensive and ecological solid waste management program.

The Law retains primary enforcement and responsibility of solid waste management with local government units (LGU) while establishing a cooperative effort among the national government, other LGUs, Non-government organizations, and the private sector

#### 2. AUDIT FOCUS

- Quezon City's (QC) SWM Program (garbage collection and street sweeping
- QC as the biggest city in the National
- · Citizen Participatory Audit (CPA) approach conducted with direct



#### 3. AUDIT OBJECTIVES

- 3.1 Validate compliance of QC's SWM Program with certain provisions of R.A. 9003 with the audit findings to flow into the regular financial/ compliance audit;
- 3.2 Determine the extent that a clean city has been achieved through the SWM efforts of



#### 4. AUDIT CRITERIA

- 4.1 R.A. 9003, Sections 12 and 16 Implementing Rules and Regulations
  - o Part II, Rule V, Section. 4 (g) Part II, Rule VI, Section 5
  - o Part V, Rule VII, Sections 1 (a) and 1
  - o Part VI, Rule XXI, Section 3(b)
- 4.2 Contract requirements on system of collection collection schedule made of collection, cleaning of litter-prone areas
- 4.3 Public expectations on cleanliness of their communities and surroundings.

#### 5. AUDIT METHODOLOGY

- 5.1 Understanding the law and rules and regulations on Ecological Solid Waste Management through a briefing conducted by the Department of Environment and
- 5.2 Understanding QC's operationalization of R.A. 9003 through a briefing conducted by the City's Environmental Protection and Waste Management Department (EPWMB)
- 5.3 Document analysis: and
- 5.4 Citizen survey with assistance from civil society partners

#### 7. AUDIT RESULTS

6. AUDIT PERIOD

May 2013

7.1 Ouezon City has a Solid Waste Management Board (SWMB) created by virtue of Ordinance No. SP-1512, S-2005 but its composition is not in accordance with: Section 12 of R.A. No. 9003 (otherwise known as The Ecological Solid Waste Management Act); Section 5, Rule VI of its Implementing Rules and Regulations; and it had very limited

Audit planning and fieldwork: April to

report writing: June to September 2013

· Data processing and analysis, including

31

7.2 Quezon City has a Ten-Year Ecological

Plan (2007-2016) pursuant to Section 16 of R.A. No. 9003. There are coordinated efforts with component barangays as regards the implementation of the Plan. However the Plan was not reviewed and updated every two (2) years or as the need arises, contrary to Section 12 of R.A. 9003 and Section 4(g) of its IRR.

#### Results of the Citizen Survey:

- 7.3. On the conduct of Information, Education
- and Communication (IEC) Campaign o Majority (80%, or 398 of 496) of survey respondents were aware of on-going IEC campaigns about proper solid waste management within
- 7.4. On proper solid waste segregation -
- o Majority (75%, 371 of 496) of respondents indicated that they practice segregation of their biodegradable and non-biodegradable
- 7.5. On timely collection of solid waste
- o Majority (76%, 375 of 496) of respondents said that their biodegradable wastes were collected on Mondays. Less than half (31%, 156 of 496) were aware that such wastes were also collected on Fridays. Majority (67%, 333 of 496) of respondents reported collection of non-biodegradable wastes on
- 7.6. Cleaning of thoroughfares and litter-prone
  - o More than half (52%, or 256 of 496) of the respondents indicated that they saw street sweepers in thoroughfares and litter-prone areas, particularly in the

#### SCOPE AND METHODOLOGY

- Agreements on:
- Audit auestion Methodology (citizen survey and document
- Milestones, and

1. Audit Design Meeting (ADM)

- Stratified Sampling
   Sample barangays (Produced the biggest volume of solid waste and with the biggest)

  - A 'cell route is equal to one unit collection wehicle. The model and classification or type is dictated by the demographic or topographic condition of the cell route area, the vehicular movement and other situations which will
  - hamper or obstruct its activity."
    o 100% of the non-biodegradable cells in the three barangays

- o Sample size per barangay: Ratio of sample
- size and barangay population
  o Sampling: Random start number and interval identified using a calculator (Per cell, every 4th street, every 4th househo
- 3. Briefing with the EPWMD
- 4. Developing the Survey Questionnaire
  - By the QC Audit Team, Affiliated Network for Social Accountability in East Asia and the Pacific (ANSA-EAP), CPA-Progr Management Team, COA Director-in-Charge of Environment Audit, environment seper terource person from the Atenes School of Government (ASoG), and prospective CSO partners

  - Environment is a priority
    Can mobilize volunteers within the 2-week
  - timeframe of the audit field worl

- Engaging the CSOs:

  o ANSA-EAP prepared a list of CSOs that complied with parameters a. and b.

  Meetings with individual CSOs were held to determine readiness and willingness to participate and mobilize lini 3 days

- Based on contract for garbage collection Satisfaction with overall cleanliness in
- 5. Engaging the barangay officials
- Orientation for the Citizen Survey, Pre-testing of the Survey Questionnaireand Briefing on the QC SWM
- Administered by enumerators of partner-CSOs Data Collection: 3 days / 1 day per barangay

- Qualitative and quantitative data processing
- 9. Post-Survey Debriefing of Enumerators

# Barangay Kaligayahan Barangay Tandang Sora Quezon

#### " There is still much room for improvement ... 29% gave a mark of only "slightly clean."

#### RECOMMENDATIONS FOR **EXECUTIVE ACTION**

- 9.1 On the creation of the City Solid Waste Management Board
- . The Board should be reconstituted to requirements of the R.A. No. 9003; and to ontimize the involvement of civil society as envisioned in the Law
- 9.2 On the review and updating of the Ten-Year Ecological Solid Waste Management Plan
  - . The Plan should be reviewed and updated as required by Law to ensure its sustainability, relevance and

- · To improve future IEC campaigns, the Quezon City LGU should be more systematic in their identification of the specific IEC campaign activities embodied in Service Agreements of Solid Waste Cleaning, Collection and Disposal Contractors both to ensure effectiveness of the campaigns and to ensure that only services rendered are
- · IEC campaigns should be collaborated with the Barangay officials concerned.
- · Consider the following recommendations given by survey respondents to improve garbage collection:
- o Continued and stricter implementation of waste segregation o Thorough collection of waste based
- on set schedules o Scheduling of additional days for collection of solid wastes



#### 7.7. A majority (51% or 253 of 496)

of the respondents gave an overall mark of "clean", 10% (48 of 496) gave an overall mark of "very clean" and 29% (142 of 496) gave a mark of "slightly clean". Only 5% gave a mark of "dirty". Five per cent of the respondents did

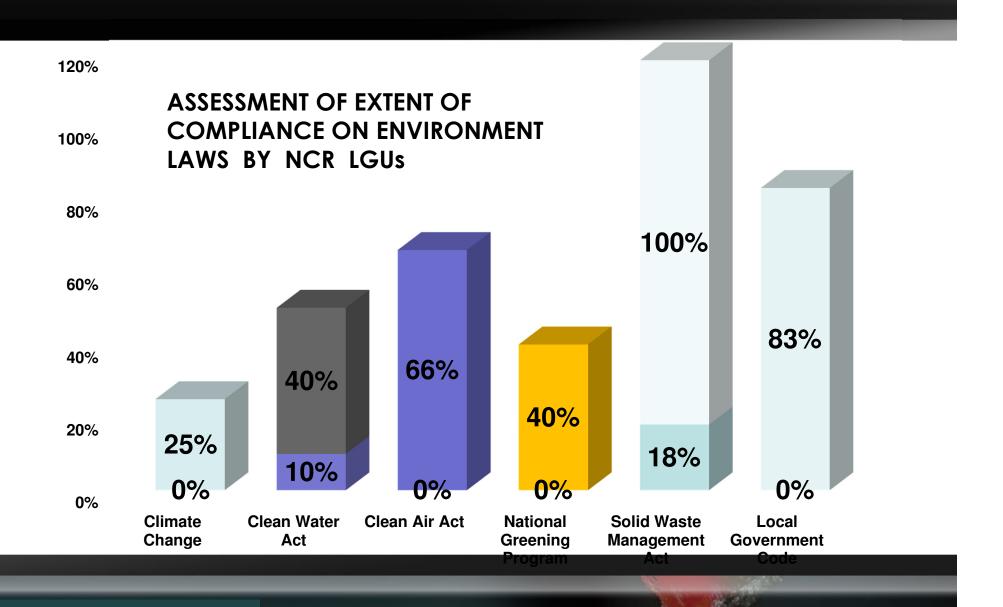
#### 8. CONCLUSIONS

8.1 In terms of the adoption of the Ten-Year Ecological Solid Waste Management Plan, the City was found complying. There were however, instances of non-compliance in regard to the review and updating of the Plan and the composition and operation of the City Solid aste Management Board.

8.2 Almost all of the respondents were satisfied, at varying degrees, with the cleanliness of their

"Not understanding the purpose and process of waste segregation" was identified as the reason why 25% of the respondents did not practice segretion of biodegradable and non-biodegradable waste

Therefore, more targeted IEC campaigns to address this 25% of the population are still needed to enjoin them as actice partners of the City in achieving its environmental goals



www.i-kwenta.com

Citizen website designed to generate interest and feedback from citizens by uploading easy to understand articles and infographics

Launched in November 2012



### www.i-kwenta.com

- Citizens' website
- Repository of audit information
  - Audit 101
  - Info graphics, videos for public
  - CPA updates and reports
- Portal for citizen feedback
  - Easier way for all citizens to send us feedback (e.g., info request, questions, comments) publicly
  - Integrated with PIS
  - Updated information on results of CPA pilot audits



## PH wins award in London for anticorruption project



## **Benefits of CPA**









### Give Feedback



#### What can be done?

Detection of potential cases of corruption and reporting to COA (whistleblowing and truth-telling).

Report cases as potential subjects for audit.

Provide feedback on the performance of government offices.

Communicate concerns and suggestions from external parties (i.e. business sector, foreign groups, etc).

#### Who can do these?

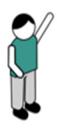
Individuals/Civil Society

**Civil Society** 

Individuals/Civil Society

Civil Society
Special Interest Groups

### **Build Awareness**





### What can be done?

Convene public dialogue where community members can discuss public service delivery issues with government authorities.

Provide mainstream access to government/public information.

Evoke strong citizen/public support in audit advocacies.

### Who can do these?

**Civil Society** 

Media

Media

### **Monitor**



### What can be done?

Monitor implementation of audit recommendations.

Transmit relevant COA findings to government officials who are in a position to act on them.

Follow up with public officials regarding the proposed changes or remedial actions.

### Who can do these?

**Civil Society** 

**Civil Society** 

**Civil Society** 

### **Advocate**





### What can be done?

Share COA's audit recommendations to pressure government to take action.

Create "Integrity Circles" composed of respected men and women from local communities to provide "suggestions" to government consultations.

Provide higher-level policy pressure such as "conditionalities" linked to policy lending or budget support.

### Who can do these?

**Civil Society** 

**Civil Society** 

Development Partners/ Donors (e.g. AUSAID, WB, ADB, USAID)

## **Fund**



What can be done?

Provide fund support for conducting participatory audits.

Conduct fund raising activities.

Who can do these?

Development Partners/ Donors (e.g. AUSAID, WB, ADB, USAID)

**Civil Society** 

### Join CPA



### What can be done?

- + Perform Independent Budget Analysis (IBA) as input to CPA.
- + Develop performance indicators.
- + Design data gathering instruments (e.g. questionnaires).

### Who can do these?

**Civil Society Organizations** 

### Join CPA



- + Unbundle information by collecting and analyzing data using techniques that will guarantee credibility and objectivity.
- + Produce high quality research such as analysis of the vulnerabilities/risks and benchmarking of institutional performance against international standards and practices.
- + Develop integrity/transparency index for individual government offices.
- + Develop service performance index to rate and rank government services on a variety of scales including coverage, quality and citizen satisfaction.

Specialists or Subject Matter Experts/
Academe / Think Tanks /
Policy Institutes/
Civil Society Organizations

## Challenges

- creating an enabling environment for CSOs to fulfill their role as watchdog and stakeholders representative of citizens' interest (informed advocacy)
- Constructively engage government through participatory approaches that are neither critical, judgmental and oftenly perceived as fault finding
- Understanding the contextual appropriateness and the nexus between government and citizens in order to create a space for better collaboration and partnership



Participatory audits complement formal audits because they are less structured and use informal mechanisms to arrive at important observations. These mechanisms include information from citizens on market prices, collusive practices, quality of embedded materials—that can enhance the value of government audit. This mode of investigation is also faster. Formal audit mechanisms, which are considered the gold standard, are bound by hard and fast rules, which can sometimes stand in the way of the auditor's objectives. Taken together, formal and informal audit mechanisms can be an effective and powerful means to exact greater accountability among government agencies. Clearly, there is a need to effectively bring these two practices together.





**Commission on Audit** Republic of the Philippines

### If you want people to trust government, you must trust the people to help in the most basic of pursuits - ensuring that tax money is spent

wisely for the common good.

