



Welcome to the RAC Travel Safety Program

Travel, Medical & Security Assistance Services for Business Travelers

Rent-A-Center has implemented a **new** travel assistance program to provide Rent-A-Center coworkers with the resources needed to stay safe when traveling on domestic and international business.

Through this program, you will have access to Anvil's dedicated Traveler Safety website, TRIS, which will provide a range of pre-departure, security and medical risk information.

Before you travel it is important to fully prepare for your trip and we encourage you to leverage these resources, sign up for alerts, and stay informed.

If an incident occurs during your travel and you require support, Anvil ASSIST will provide you with an immediate response through our 24/7 assistance line.

WHEN SHOULD YOU USE THE SERVICE?

Pre-Trip – Know Before You GO

- Access Rent-A-Center's travel safety program from Anvil through the Intranet under Asset Protection and click on Travel Safety.

- Access TRIS to discover comprehensive and real-time information on country and city risk levels, general travel advice, vaccinations, hospitals, embassies, airline safety, business and social etiquette for all countries and cities.
- Access TRIS to view recent incidents affecting the countries and cities you are visiting. Learn about natural disasters, social unrest, crime events and transportation disruption that could impact your proposed trip.
- Call the Global Assistance Helpline +1 305 662 0338 (or toll free at +1 800 800 6185) for pre-trip advice on security concerns.

During Your Trip – Call the Helpline for a Range of Advice and Assistance Services

- However minor or serious, if you have any security concerns, your first call should be to the Global Assistance Helpline.
- Security consultants are on standby to provide qualified advice and immediate assistance.

In An Emergency – Crisis Management

Emergency Response Teams are on standby to support travelers during major incidents and manage security evacuations when required. Expert case handlers will coordinate all necessary resources to ensure your swift removal from a volatile situation.

For non-urgent support please email rentcentersupport@anvilgroup.com

To access the Travel Risk Intelligence Service go to:

<http://rentcenter.anvilgroup.com/>



Membership Details

Company: Rent-A-Center
 Services: Security Assistance
 Telephone 24/7: + 1 305 662 0338
 Toll Free: + 1 800 800 6185

For non-urgent assistance please email the support center rentcentersupport@anvilgroup.com

MEMBER CARD



Rent-A-Center employees traveling on business who require security advice or assistance, please call the dedicated Rent-A-Center 24/7 Global Assistance Helpline:



+ 1 305 662 0338

ANVIL provides front-line assistance to travelers for urgent and non-urgent matters when traveling globally. For accurate and up to date information on all countries and major cities around the world, and to register for alerts, access the Travel Risk Intelligence Service:

<http://rentcenter.anvilgroup.com/>