

BMT Tandem Meetings

February 21-25, 2018
Salt Lake City, Utah



HOW DO I MAKE A HOTEL RESERVATION?

All hotel reservations for the BMT Tandem Meetings 2018 must be made online. Attendees must register for the event first and then will be able to make a housing reservation.

HOTEL OPTIONS:

Hotel room rates are subject to availability. Rates listed are single/double rates and do not include applicable taxes.

Courtyard Salt Lake City Downtown - \$159
Fairfield Inn & Suites Salt Lake City Downtown - \$139
Grand America Hotel & Towers - \$299 (*Executive Suite*)
Hilton Salt Lake City Center - \$210
Holiday Inn Express Salt Lake City Downtown - \$163
Hotel Monaco - \$239 (*Deluxe Room*)
Hyatt House Salt Lake City/Downtown - \$159
Little America Hotel - \$199 (*Tower Room*)
Radisson Hotel Salt Lake City Downtown - \$189
Residence Inn City Center - \$184-\$212 (*Suites*)
Salt Lake City Marriott City Center - \$205
Salt Lake Marriott Downtown at City Creek - \$239
Salt Lake Plaza Hotel at Temple Square - \$159
Sheraton Salt Lake City - \$159

HOW DO I MAKE A CHANGE TO OR CANCEL MY HOTEL RESERVATION?

Please make all hotel changes, including cancellations, online at <https://aws.passkey.com/go/BMT2018MODIFY>.

Changes can be made online through February 13, 2018.
After February 13, 2018 you will need to contact your hotel directly.

WHAT IS THE CANCELLATION POLICY?

BMT Tandem Meetings 2018's housing bureau, ConferenceDirect will charge a \$50.00 cancellation-processing fee for cancellations made on or before December 29, 2017. If reservations are canceled on or after December 29, 2017, cancellations will be charged a \$120.00 cancellation-processing fee. Should you cancel, this charge will appear on your credit card statement as "ConferenceDirect LLC".

In addition to the \$120.00 cancellation-processing fee, cancellations and no-shows will also be subject to the individual hotel policy.

NOTE: Hotel cancellations will be changed at the time your reservation is canceled. All no-show and hotel cancellation fees will be processed within (30) days after the conference.

BMT Tandem Meetings

February 21-25, 2018
Salt Lake City, Utah



WHEN WILL MY WAIT LISTED NIGHT BE CONFIRMED?

If your reservation contains certain nights that are currently wait listed, rest assured that ConferenceDirect is working to complete your reservation as quickly as possible. You will receive an updated acknowledgement when your reservation is confirmed in its entirety.

WHAT IF MY DATES ARE NOT AVAILABLE ONLINE?

If you want to extend your stay over dates not available online, please contact us at bmttandemhousing@conferencedirect.com

WHEN WILL MY CREDIT CARD BE CHARGED?

A deposit equal to one night's room & tax is required to hold each guest's reservation, and may be charged as early as January 30, 2018.

HOW DO I PAY BY CHECK?

All check payments must be received by January 13, 2018. Mail check payment to:
ConferenceDirect
BMT Tandem Meetings 2018
5600 Seventy Seven Center Drive, Suite 240
Charlotte, NC 28217

HOW DO I MAKE A SPECIAL REQUEST? (i.e., two beds, non-smoking, high floor, etc.)

Please note, special requests are not guaranteed. The hotel will make its best effort to accommodate room type and special requests.

WHO CAN I CONTACT ABOUT MY REGISTRATION?

Email: bmttandemregistration@conferencedirect.com