



**IF YOU ARE ARRIVING TO MEXICO CITY AIRPORT, TERMINAL 1:**

**Bus line name:** Estrella Roja

**Departures to Puebla city:** every 30 minutes.

**Arrival bus terminal in Puebla city:** 4 Poniente

**Cost of the single trip:** \$ 310.00 MXN (approximately \$ 16.00 USD)

**Directions:**

Once you are out of the baggage claim area in Mexico City Airport T1, you have to go to the upper level, where the food court is located (on top of the international arrivals gate and check-in counters). A good reference is the restaurant "Italianni's". Between this restaurant and the food court, there is a hallway and at the end of it, is the ticketing counter for bus service. You will see many positions but only 1 is for bus line "Estrella Roja" traveling to Puebla. Ask there for the next departure to "4 Poniente" terminal in Puebla city. They could offer you a ticket for "CAPU" terminal, but we strongly recommend you to buy for the other terminal ("4 poniente"). You may have to wait an hour at most. Once you had bought your ticket, they have a waiting room just next to the ticketing counters. You can wait there and 10 minutes earlier than your departure you will have to go down over an escalator they have, to the boarding yard, which is in the lower level of the waiting room. At the end of the escalator you will find a security point. Before passing this point, there will be someone getting the baggage of people to take it inside the bus; they will get your bags and they have to give you a ticket in exchange, for you to claim your bags in Puebla. After security point you can get onto the bus, recline the backrest of your seat and enjoy your 2 – 2.5 hours transfer.

Once in Puebla, getting off of the bus, they set a line to pick up your baggage, just besides the bus; there is not a band or carousel for it. After this, by entering to the tiny terminal, you will find a ticketing counter for taxis to your right. You can either buy there a ticket for the hotel or use Uber service over your cellphone. Both are safe and not too expensive. The official taxi inside the bus terminal to the hotel should cost no more than 60 or 70 Mexican pesos (3 to 3.50 USD). Uber should be around that or cheaper.

**Hotels addresses:**

**Presidente Intercontinental:** Boulevard Hermanos Serdán 141, Colonia Amor, Puebla PUE ,72140, México, Phone: +52-222-2137070

**Holiday Inn Express:** Boulevard Hermanos Serdán 45, Colonia Amor Esq.,33 Norte, Puebla, Pue 72140, México, Phone: 1800 007 697

*There is no need to buy your bus ticket in advance. It is better to buy it directly at the ticketing counter in the terminal, once you are out of baggage claim. This is because the flight could be delayed, or migration could take more time than expected, etc., and if you buy your ticket in advance and you are not able to get the bus timely, you will lose your departure and your money.*

**IF YOU ARE ARRIVING TO MEXICO CITY AIRPORT, TERMINAL 2:**

**Bus line name:** Estrella Roja

**Departures to Puebla city:** every 30 minutes.

**Arrival bus terminal in Puebla city:** 4 Poniente

**Cost of the single trip:** \$ 310.00 MXN (approximately \$ 16.00 USD)

**Directions:**

*Once you are out of the baggage claim area in Mexico City Airport T2, you have to go to your right along the big concourse, to the end; you will see different stores, currency exchange offices, escalators, etc. At the end of the big concourse you will see, through the doors, the buses yard; you only have to go down over the ramp, get inside the buses terminal building and look for the ticketing counters (at the end of the building). You will see many positions but only 1 is for bus line “Estrella Roja” traveling to Puebla. Ask there for the next departure to “4 Poniente” terminal in Puebla city. They could offer you a ticket for “CAPU” terminal, but we strongly recommend you to buy for the other terminal (“4 poniente”). You may have to wait an hour at most. Once you had bought your ticket, you can wait there and 10 minutes earlier than your departure, you will have to pass through the security point you will see at the very center of the hall. Next to this security point there is an area where someone will take your bags to take them inside the bus; they will get your bags and they have to give you a ticket in exchange, for you to claim your bags in Puebla. After this, go through the security point, get out of the hall to the buses yard, to your right all the way down. The last position use to be the one for Estrella Roja bus line. When the bus arrives (coming from T1) you can get onto the bus, recline the backrest of your seat and enjoy your 2 – 2.5 hours transfer.*

*Once in Puebla, getting off of the bus, they set a line to pick up your baggage, just besides the bus; there is not a band or carousel for it. After this, by entering to the tiny terminal, you will find a ticketing counter for taxis to your right. You can either buy there a ticket for the hotel or use Uber service over your cellphone. Both are safe and not too expensive. The official taxi inside the bus terminal to the hotel should cost no more than 60 or 70 Mexican pesos (3 to 3.50 USD). Uber should be around that or cheaper.*

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**IF YOU ARE ARRIVING TO PUEBLA AIRPORT:**

**Directions:**

*There is no bus service from Puebla airport to the city and hotels, but there are taxis and cars for rental. Once out of the baggage claim, look for the taxi ticketing counter or go directly out of the airport, to the sidewalk; they use to park there. Puebla airport is very small so there is no way to get lost. If you can't find any available taxi, you can rent a car or call an Uber over your cellphone. The cost of a taxi or an Uber from airport to the hotel should be around \$ 15 USD or a little bit more if it is late at night.*

**Hotels addresses:**

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