### Sunday 2 June 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.00pm – 4.30pm</td>
<td>Registrations Open</td>
<td>Mezzanine Level, Hyatt Regency Sydney, 161 Sussex Street</td>
</tr>
<tr>
<td>5.00pm – 7.00pm</td>
<td>CHAIRMAN’S WELCOME RECEPTION</td>
<td>Level One, The Argyle</td>
</tr>
<tr>
<td></td>
<td><strong>Venue:</strong> Level One, The Argyle</td>
<td><strong>Address:</strong> 18 Argyle St, The Rocks</td>
</tr>
<tr>
<td></td>
<td><strong>Dress Code:</strong> Sydney Night Casual</td>
<td></td>
</tr>
<tr>
<td>From 7.00pm</td>
<td>CHAIRMAN’S AFTER PARTY</td>
<td>The Rocks Room</td>
</tr>
<tr>
<td></td>
<td><strong>Venue:</strong> The Rocks Room</td>
<td><strong>Address:</strong> 18 Argyle St, The Rocks</td>
</tr>
</tbody>
</table>

### Monday 3 June 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.00am – 8.30am</td>
<td>First Time Attendees &amp; New Members Breakfast - Invitation Only</td>
<td>King Room 2, Hyatt Regency Sydney, 161 Sussex Street</td>
</tr>
<tr>
<td>7.00am – 5.00pm</td>
<td>Registrations Open</td>
<td>Mezzanine Level, Hyatt Regency Sydney, 161 Sussex Street</td>
</tr>
<tr>
<td>9.00am – 4.30pm</td>
<td>IDEACTION.2019 CONFERENCE DAY ONE</td>
<td>Plenary Room: Maritime Ballroom</td>
</tr>
<tr>
<td></td>
<td><strong>Address:</strong> Hyatt Regency Sydney, 161 Sussex Street</td>
<td><strong>Dress Code:</strong> Smart Corporate</td>
</tr>
<tr>
<td>9.00am – 9.10am</td>
<td>Welcome to Ideaction.2019 &amp; Welcome to Country</td>
<td>Monica Trapaga, Master of Ceremonies</td>
</tr>
<tr>
<td>9.10am – 9.22am</td>
<td>Official Conference Opening</td>
<td>Nicholas Burt, Chief Executive Officer, FMA</td>
</tr>
<tr>
<td></td>
<td><strong>Kristiana Greenwood, Chair, FMA</strong></td>
<td></td>
</tr>
<tr>
<td>Time</td>
<td>Event</td>
<td></td>
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</tr>
</tbody>
</table>
| 9.22am – 9.25am | **Opening Keynote Sponsor**  
Tomy Praveen, General Manager, APAC, PlanGrid                           |
| 9.25am – 10.25am | **Opening Keynote Speaker: Embracing Evolving Technology & Thriving In The New Era**  
Dr Jordan Nguyen, TV Presenter and Biomedical Engineer  
*Sponsored by PlanGrid* |
| 10.25am – 10.55am | **MORNING TEA REFRESHMENTS & TRADE EXHIBITION**  
Grand Ballroom, Mezzanine Level, Hyatt Regency Sydney, 161 Sussex Street |
| 10.55am – 12.55pm | **FM & ARTIFICIAL INTELLIGENCE**  
**SUSTAINABILITY & RESILIENCE**  
**DIVERSITY & INCLUSION**  
**SECTOR STREAM EDUCATION**  
**SECTOR STREAM GOVERNMENT** |
| Facilitator   | George Stamas  
Irena Bakulic  
Suellyn Ward  
Shane McIntosh  
Natalia Bukovsky |
| Room          | Maritime 1  
Maritime 4  
King Room 2  
King Room 3  
King Room 4 |
| Length        | 40 minutes:  
40 minutes:  
40 minutes:  
40 minutes:  
40 minutes: |
| 10.55am       | **How to Effectively Create Value from Big Data and Maximise Facility Management Operations**  
*Emma Hendry, CEO, Hendry* |
| 11.00am       | **The Pathway to a Sustainable Energy Future: How to Drive Your Energy Management Strategy Using Data Science and Analytics**  
*Megan Houghton, Executive General Manager, Energy Solutions, ERM Power* |
| 11.05am       | **Inclusive Emergency Management: Is it Possible?**  
*Lyndall Milenkovic, Director, The Riskworks Group Pty Ltd* |
| 11.10am       | **An Intelligent Decision Support System for Facilities Management at The University of Melbourne**  
*Jade Germantis, Program Director, Spatial Analytics, The University of Melbourne* |
| 11.15am       | **Taking a Large Complex Network of Public Services and Providing a Better Customer Experience**  
*Steve Taylor, Executive Chairman & CEO, GJK Facility Services* |
| 11.20am       | **Nicholas McVey, Manager, Passenger Experience Delivery for Yarra Trams** |
| 11.25am – 11.30am | **STREAM CHANGE RESIDENTIAL & STRATA** |
| 11.30am – 11.35am | **Roadmap to Achieving a Successful Waste Rating**  
*Ben Veale, Partner & Head of Facilities Management, Knight Frank Australia* |
| 11.35am – 11.40am | **How to Engage the Next Generation & Be Future Ready!**  
*Yvet Brummelhuis, Owner, The World of YES* |
| 11.40am – 11.45am | **Non-Compliant Combustible Façade Cladding-Preventing the Next Grenfell and Lacrosse**  
*Vyt Garnys, Managing Director and Principal Consultant, CETEC* |
| 11.45am – 11.50am | **Moving Towards More Socially Responsible FM**  
*Joanne Teagle, Partner, Construction & Major Projects Group, Clayton Utz* |
| 11.50am       | **INTERNATIONAL SPEAKER** |
| 11.50am – 11.55am | **Life-size MR-AR-VR Design Experience: Optimising and Validating Unbuilt Environments**  
*Geoff Parnell, CEO, Critical Room Solutions* |
| 11.55am – 12.00am | **Weatherproofing your FM: Rain, Hail or Shine, How to Future Proof Your FM**  
*Roger Roelvink, Associate Director, Turner & Townsend* |
| 12.00am – 12.05am | **Working with Aboriginal and Torres Strait Island business and communities**  
*Sean Armistead, General Manager Indigenous & Community Engagement, Sodexo Australia* |
<table>
<thead>
<tr>
<th>Length</th>
<th>20 minutes:</th>
<th>40 minutes:</th>
<th>20 minutes:</th>
<th>20 minutes:</th>
<th>40 minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Walter Rafin, Head of Solutions Development, Australasia &amp; Pacific, JLL</td>
<td>John Gellel, General Manager &amp; Director, Kastle Systems Australia</td>
<td>Laura Garvey, Account Manager, Optus, BGIS Pty Ltd</td>
<td>Supratik Ghosh, Project Lead - NABERS for Apartment Buildings, NABERS</td>
<td>Jason Green, Principal Consultant, Occupational Hygiene, Greencap</td>
</tr>
<tr>
<td></td>
<td>More information coming soon...</td>
<td>Tonya Scibilia, Human Resources Director, Energy and Resources, Sodexo Australia</td>
<td>Reuben Schwarz, Chief Operating Officer, BnbGuard</td>
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</table>

<table>
<thead>
<tr>
<th>12.55pm – 1.55pm</th>
<th>LUNCH &amp; TRADE EXHIBITION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grand Ballroom, Mezzanine Level, Hyatt Regency Sydney, 161 Sussex Street</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>1.55pm – 3.15pm</th>
<th>FM &amp; ARTIFICIAL INTELLIGENCE</th>
<th>SUSTAINABILITY &amp; RESILIENCE</th>
<th>WORKPLACE &amp; WELLNESS</th>
<th>SECTOR STREAM RESIDENTIAL &amp; STRATA</th>
<th>SECTOR STREAM GOVERNMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Facilitator</td>
<td>David Chokolich</td>
<td>Rogier Roelvink</td>
<td>Chris Hedley</td>
<td>Simon Paxton</td>
<td>Walter Rafin</td>
</tr>
<tr>
<td>Room</td>
<td>Maritime 1</td>
<td>Maritime 4</td>
<td>King Room 2</td>
<td>King Room 3</td>
<td>King Room 4</td>
</tr>
<tr>
<td>Length</td>
<td>40 minutes:</td>
<td>40 minutes:</td>
<td>40 minutes:</td>
<td>40 minutes:</td>
<td>40 minutes:</td>
</tr>
<tr>
<td>1.55pm</td>
<td>Virtual Building Quality System: A Key BIM to FM Industry Initiative</td>
<td>Carbon Neutrality: The Next Wave for Sustainable Real Estate</td>
<td>More information coming soon...</td>
<td>Building Managers: Leading the Charge on Sustainable Apartment Buildings and Communities</td>
<td>Indigenous Procurement</td>
</tr>
<tr>
<td></td>
<td>Carl Agar, Senior Consultant - Assets &amp; Facilities, A.G. Coombs Advisory</td>
<td>Matt Clifford, Head of Energy and Sustainability Services, JLL</td>
<td>Melinda Dewsnap, Sustainability Engagement Manager, Residential, City of Sydney</td>
<td></td>
<td>Greg Welsh, Director Winya Indigenous Furniture</td>
</tr>
<tr>
<td>2.15pm</td>
<td>40 minutes:</td>
<td>20 minutes:</td>
<td>20 minutes:</td>
<td>20 minutes:</td>
<td>40 minutes:</td>
</tr>
<tr>
<td>Length</td>
<td>The ROI of Data Ownership: Use It or Lose It</td>
<td>Innovation Opportunities for Fire &amp; Life Safety in the IoT Age</td>
<td>More information coming soon...</td>
<td>Airbnb, Short Term Rentals, Overcrowding: Does your Building Face These Issues?</td>
<td>40 minutes:</td>
</tr>
<tr>
<td>2.35pm</td>
<td>Deb Noller, CEO, Switch Automation</td>
<td>Corey Gray, CEO and Global Smart City/IoT Lead, LVX Global</td>
<td>David Bannerman, Principal, Bannermans Lawyers</td>
<td>Paul Gilmore, Executive Manager Group Business Development, A.G. Coombs Group Pty Ltd</td>
<td>Do Facility Managers Dream of Digital Technicians</td>
</tr>
</tbody>
</table>
2.55pm

Non-Compliant Combustible Façade Cladding - Preventing the Next Grenfell and Lacross

Vyt Garnys, Managing Director and Principal Consultant, CETEC

Does Reducing Energy Consumption in Commercial Buildings Equate to an Increase in Thermal Discomfort?

Antonious Mickael, Head of Engineering, CIM Enviro

3.15pm – 3.50pm

AFTERNOON TEA REFRESHMENTS & TRADE EXHIBITION
Grand Ballroom, Mezzanine Level, Hyatt Regency Sydney, 161 Sussex Street

Facilitator

Shane McIntosh
Natalia Bukovsky
Bryon Price
Irena Bakulic
Alex Lawlor

Room

Maritime 1
Maritime 4
King Room 2
King Room 3
King Room 4

Attributes

Sustainability & Resilience
Workplace & Wellness
Australian Super
Sector Stream Education

Facilitator

Gregor Metzger, National Threat & Risk Manager, First 5 Minutes
Gregory Metzger, National Threat & Risk Manager, First 5 Minutes
ISO 45001 Occupational Health and Safety Management Systems
Ria Smith, HSE Director, Sodexo Australia

Property and the Economy
Mark Tierney, Global Economist, AustralianSuper

Is Your FM Contract Valid?
Jon Udam, Diploma of Facilities Management, UNE Partnerships

3.50pm – 4.30pm

FM & ARTIFICIAL INTELLIGENCE
SUSTAINABILITY & RESILIENCE
WORKPLACE & WELLNESS
AUSTRALIAN SUPER
SECTOR STREAM EDUCATION

Facilitator

Andre Klopper, National Facilities Manager, Redefine Properties, South Africa

Changing Focus of AS 3745:2010 - Greater focus on Active Threat Environment

Gregory Metzger, National Threat & Risk Manager, First 5 Minutes

ISO 45001 Occupational Health and Safety Management Systems

Ria Smith, HSE Director, Sodexo Australia

Property and the Economy
Mark Tierney, Global Economist, AustralianSuper

Is Your FM Contract Valid?
Jon Udam, Diploma of Facilities Management, UNE Partnerships

4.30pm

Conference Close

6.30pm Sharp

THE IDEACTION.2019 CONFERENCE DINNER
Venue: Starship Cruise, Vivid
Address: King Street Wharf Number 4, Darling Harbour
Dress Code: Sydney Night Casual

Tuesday 4 June 2019

8.00am – 3.00pm

Registrations Open
Mezzanine Level, Grand Ballroom, Hyatt Regency Sydney, 161 Sussex Street

9.00am – 3.00pm

IDEACTION.2019 CONFERENCE DAY TWO
Plenary Room: Maritime Ballroom
Address: Hyatt Regency Sydney, 161 Sussex Street
Dress Code: Smart Corporate
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
</table>
| 9.00am – 9.15am | Welcome Day Two  
*Monica Trapaga, Master of Ceremonies*                                                  |
| 9.15am – 10.00am | Keynote: Labels are Divisive and Morning Teas Don’t Help  
*Elizabeth Shoesmith, Founder and CEO, The Inclusive Foundation*                        |
| 10.00am – 10.45am | Keynote: Building Confidence Report: Building Compliance and Safety Post Construction  
*Bronwyn Weir, Lawyer and Consultant, Weir Legal and Consulting*                           |
| 10.45am – 11.15am | MORNING TEA REFRESHMENTS & TRADE EXHIBITION  
Grand Ballroom, Mezzanine Level, Hyatt Regency Sydney, 161 Sussex Street                 |
| 11.15am – 12.15pm | Keynote: The Impact of Design and Construction on the Ongoing Operation of Facilities  
*Louise Monger, Head of Property Management, Office & Industrial, AMP Capital*  
*Sponsored by A.G. Coombs*                                                                |
| 12.15pm – 1.30pm | Working Lunch Panel: The Future Workplace Paradigm and Its Impact on Management and User Experience  
*Deb Noller, CEO, Switch Automation*  
*Louise Monger, Head of Property Management, Office & Industrial, AMP Capital*  
*Victoria Tavendale, General Manager Asset Management, Office and Industrial, Mirvac*  
*Hosted by Bryon Price, Strategic Development Director, AG Coombs*                          |
| 1.30pm – 2.30pm | Panel: Behind the Scenes of the Opal Tower  
*The Hon. Anthony Roberts, Minister for Planning and Housing*                              |
| 2.30pm – 2.45pm | Chief Executive’s Closing Comments  
*Nicholas Burt, FMA Chief Executive Officer*                                                |
| 2.45pm – 2.50pm | Conference Close  
*Monica Trapaga, Master of Ceremonies*                                                     |
| 3.00pm        | CONFERECE CLOSES                                                                            |

**CLOSING DRINKS**  
*Venue: Cargo Bar*  
*Address: 55 Lime Street, King Street Wharf*  
*Time: 3.00pm – 5.00pm*  
*Cost: $100 per person*  
*subject to meeting minimum numbers*

**HARBOUR BRIDGE CLIMB**  
*Venue: Harbour Bridge Climb*  
*Address: 3 Cumberland St, The Rocks*  
*Time: 3.30pm – 6.00pm*  
*Cost: $30 per person*  
*subject to meeting minimum numbers*

**THUNDER JET BOATING CIRCULAR QUAY**  
*Venue: Thunder Jet*  
*Address: King Street Wharf 9, Darling Harbour*  
*Time: 3.30pm – 5.15pm*  
*Cost: $120 per person*  
*subject to meeting minimum numbers*
<table>
<thead>
<tr>
<th>From 9.00am</th>
<th>Site Tours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sydne Trains Control Room</td>
<td>International Convention Centre Sydney</td>
</tr>
<tr>
<td>9am – 11am, Wed 5 June</td>
<td>9am – 11am, Wed 5 June</td>
</tr>
</tbody>
</table>

A new Sydney Trains Rail Operations Centre (ROC) now nearing completion includes a central control room featuring what is one of the world’s largest command and control LED displays.

Located within the Darling Harbour waterfront precinct, the 250,000-square-metre International Convention Centre Sydney (ICC Sydney), which opened in December 2016, is a New South Wales Government initiative.

In a location second to none, Anadara and Alexander high end apartments (159) are located in Sydney’s most exclusive residences.

*subject to meeting minimum numbers

*Read the full article [HERE](#).

*With thanks to our Site Tour Sponsor, GJK.*

*subject to meeting minimum numbers*