



## CANCELLATION AND REFUND POLICY

### Registration

Any cancellation or change of your registration must be sent in writing and will be subject to the following conditions:

- Until Friday, June 10, 2016: a refund equivalent to 75 per cent of the paid registration fee will be granted.
- After Friday, June 10, 2016: no refunds will be granted.
- No name or registration category changes are permitted.
- Requests for refunds with regards to incorrect registration payments or incorrect category selection will not be considered.
- Non-attendance will be taken as a cancellation on the day of the event and will incur a 100 per cent cancellation fee.
- Refunds, if applicable, will be issued no later than one month after congress.

### Housing

Any cancellation or change of your registration must be sent in writing and will be subject to the following conditions:

- No name changes are permitted. All name changes will be subject to the cancellation policy. Please do not contact the hotel directly.
- For cancellations received by May 24, 2016 a refund will be issued one month after the Congress, less an administration fee equal to one night's accommodation. For cancellations received after May 24, 2016, no refunds will be granted.

### **WFH 2016 World Congress Secretariat and Housing Bureau**

#### **World Federation of Hemophilia**

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