



ESA Latin America is a leading strategic event and destination management company with 15 years of experience in designing, planning, and coordinating every aspect of professional meetings, incentives, and congresses.

Our DMC presence in Latin America is the largest in the region, and we are the only DMC to have our very own offices with our own teams in each of our destinations: **Argentina, Brazil, Chile, Colombia, Mexico, Panama, and Peru**. We provide our services in every part of these seven countries, as well as in Uruguay.

ESA means "**excellent service always**." To ensure consistency in our level of service we do not franchise the ESA brand, but rather handpick our own teams in each destination.

Our motto, **Challenge Convention**, defines our spirit.

ESA team on site



Leno Mendonca – Chief Communications Officer

With 15 years in the events management industry, Leno heads our communications team to solve all our clients' needs, be it operational, planning or technical. Assisting all offices throughout Latin America, he has seen just about everything you can do differently in our programs. Having lived for 7 years in the US, he understands the companies' values and standards. He speaks English, Portuguese and is learning Spanish to assist all our markets.



Natalia Arango – Manager, Event & Destination Management

Tourism and Hospitality Manager, focused on the development and promotion of tourism at national and international level. A responsible professional and passionate about her country, Colombia, especially her birthplace Manizales located in the coffee region. She is a true believer on the potential of tourism in Colombia and with her job she wants to spread the word about the many places to explore and visit in the country. She is committed to work, with excellent interpersonal and communication skills and eager to make Colombia a world-class destination.