

An Australian Perspective End of Life

Professor Imogen Mitchell
Deputy Dean, Australian National University Medical School
Senior Medical Advisor, Australian Commission on Safety and Quality in Health Care

@IA_Mitchell









Commonwealth of Australia

- 6 States, 2 Territories
- Population 23 901 955

25% Rural3% Indigenous Australians36% English descent



Australian Healthcare System

- 8.9% GDP spent on healthcare
- Public and Private Healthcare Delivery Coexist

Public: Universal Healthcare

Private: Insurance, 45% population

Federal Government:

Funds: Medicare (National health insurance scheme)

Public hospitals

Population health schemes

Aged Care

State Governments:

Administer public hospitals



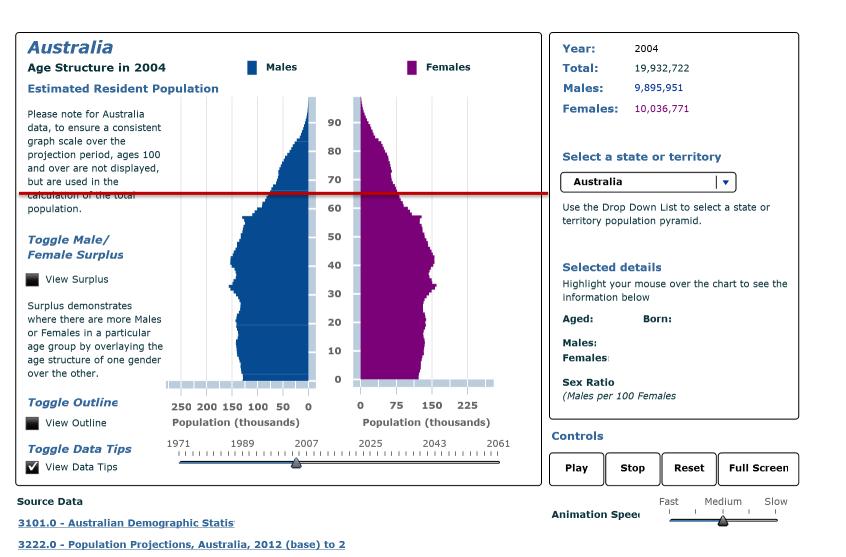




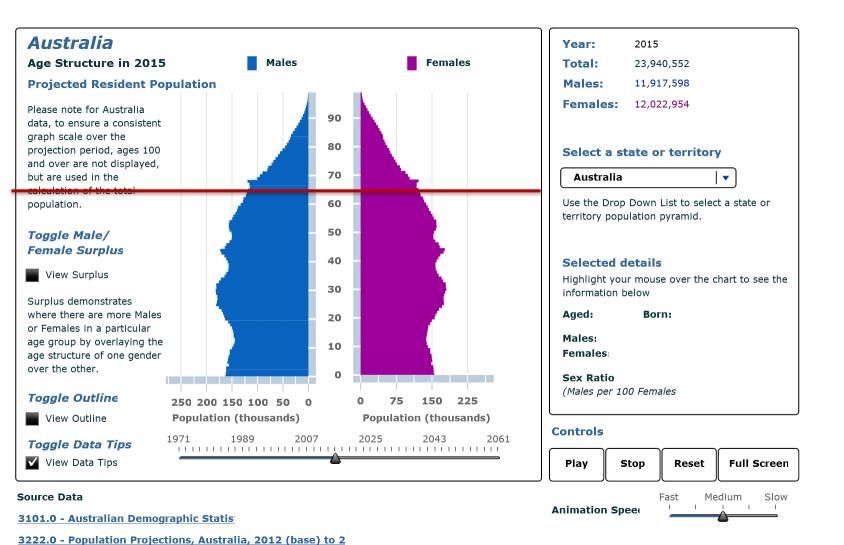
Challenges for Australians



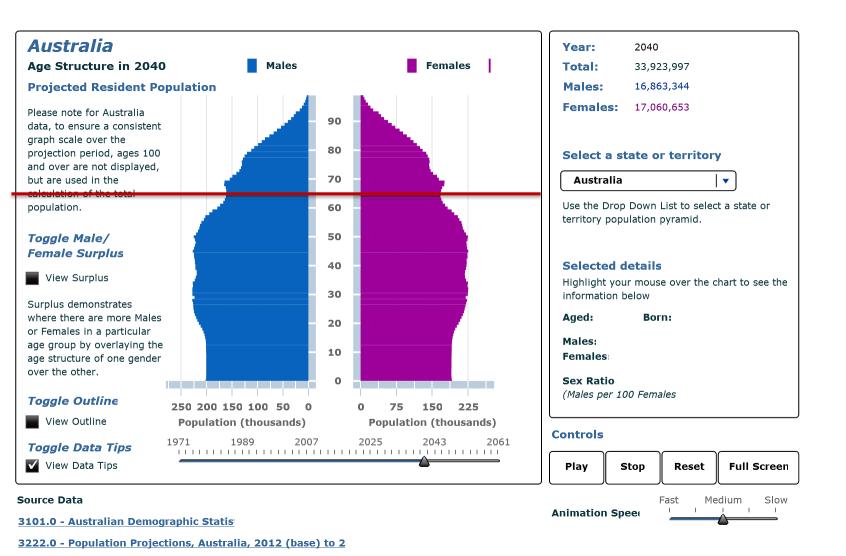




Australian Bureau of Statistics



Australian Bureau of Statistics



Australian Bureau of Statistics



End of Life









Major Challenge: End of Life Care

- Inadequate palliative care services
- III equipped acute care sector for dying
- Lack of understanding of people's wishes
- Few people have developed a plan for the end of life care

8%	717 ICU patients 1	
14%	2400 people sampled ²	
31%	1670 people sampled ³	

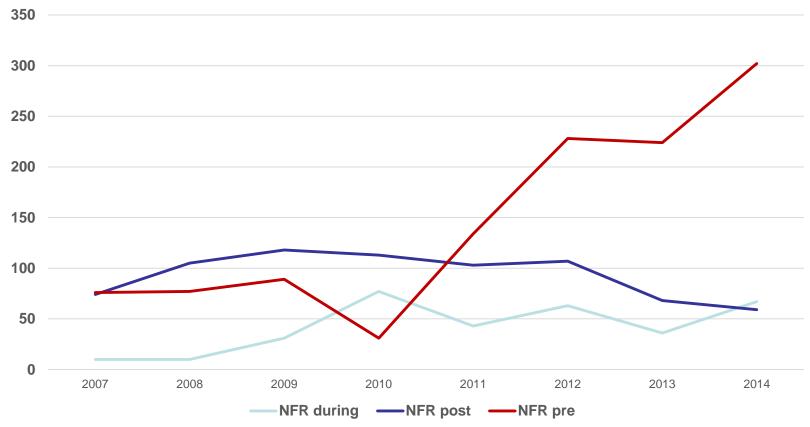
- Increasing use of medical emergency teams to help make EOL decisions ⁴
- Delayed comfort care and prolonged suffering

¹ Anstey M Personal Communication 2015, ²White B et al Internal Medicine Journal 2014; 975-980, ³ Commonwealth Fund, 2014, ⁴Jones et al Critical Care Medicine 2012; 40: 98-103





Resuscitation Status and MET Reviews









Explanations

- Modern medicine focuses on curing rather than accepting death as natural
- "Death denying culture" for patients/families/healthcare professionals
- Inexperienced junior medical staff (600 junior doctors and 600 deaths)
- End of life conversations are confronting and difficult
- Hospital processes provide little time for deep and meaningful conversations







Future Projects: End of Life







Projects: Palliative Care

Education

Education and training to health workforce to provide quality palliative care

Develop education modules on end of life care in acute hospitals

Training on use of guidelines for palliative approach to aged care in community

Data

Identify and measure impact of palliative care on people with life limiting illness Analyse national palliative care data







Projects: Palliative Care

Programs

Austin Health to continue "Respective Patient Choices", Develop on line resource National project to improve paediatric palliative care Develop person centred palliative care







AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE























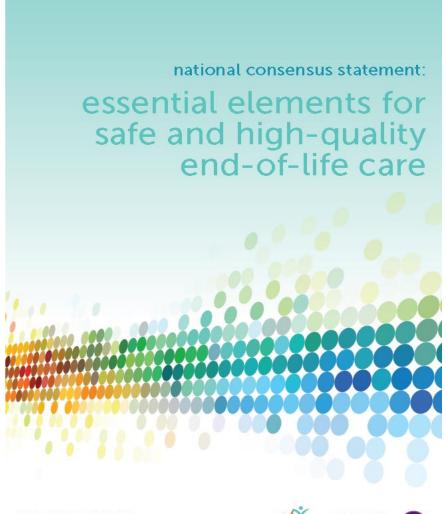


AUSTRALIANCOMMISSION: SAFETY MEDICARE









AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE













End of Life Consensus Statement

"To describe the elements that are essential for delivering safe and high quality end of life care in acute care settings"







Guiding Principles

- Patient Centred Communication
 series compassionate conversations to arrive at shared decision making
- Teamwork and Coordination of Care
 team needs to be interdisciplinary, work effectively and supported
- Components of Care
 processes should be in place to support individualised end of life care
- Use of Triggers to Recognise Patients approaching End of Life recognition systems in acute care settings
- Response to Concerns

 easy to access to rapid assessment by suitably skilled care provider







Guiding Principles

Leadership and Governance

requirement for leadership and governance systems

Education and Training

end of life care education and training for all care providers

- Supervision and Support for Interdisciplinary Team Members
 facilities should help access peer support, mentoring and supervision
- Evaluation, audit and feedback
 requirement for ongoing monitoring of effectiveness of end of life care
 systems and processes and needs to address quality of death







How to translate?







Translation

Develop **tools** and **resources** to support safe and high-quality end-of-life care in acute healthcare settings to assist health service organisations and clinical teams to:







Tools and Resources

- Examine own performance regarding end-of-life care
 Audit tools for quantitative analysis
 Surveys for health care professionals
 Survey for families/carers of dying patients
- Facilitate education around end of life
 Work with organisations to develop education modules for communication
 Develop learning outcomes for curricula
- Improve identification of dying patients
 Determine resources to help identifying dying patients







Summary

- Significant issues around end of life care and particularly in the acute care
- Australian Commission on Safety and Quality in Health Care endeavouring to embed an end of life care consensus statement into hospital standards
- Developing tools to measure the success of its implementation





