

Frequently Asked Questions

Registration

Question	Answer
When should I register?	As soon as possible to reserve a space at the event.
Are CMEs offered?	<p>This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Washington State Medical Association and Regence BlueCross BlueShield. The WSMA is accredited by the ACCME to provide continuing medical education for physicians.</p> <p>The WSMA designates this live activity for a maximum of 8.5 <i>AMA PRA Category 1 Credits™</i>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.</p> <p>This activity meets the criteria for up to 8.5 hours of Category I CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.</p>
Is there an alternative to online registration?	We appreciate your using the online registration process we have created for your convenience. Send email to NavigatingCulturalDifferences@Regence.com if you cannot register online due to limited Internet access.
Whom do I contact if I have a question about registration?	Please send all questions about registration to info@navigatingculturaldifferences.com .
Whom do I contact if I get an error on the registration site?	Please send email to info@navigatingculturaldifferences.com .
What is the deadline for registering?	Registration ends September 12, 2016.
What is the deadline to pay by check?	<p>Checks must be received by September 12, 2016.</p> <p>Mail checks to: Regence BlueCross BlueShield c/o Henry V Events 6360 NE Martin Luther King Jr. Blvd. Portland, Oregon 97211</p> <p>Please list the names of the delegates your payment covers on your check.</p>

Question	Answer
What if I need to change or cancel my registration? Will I receive a refund?	If you need to change or cancel your registration, the deadline to do so is September 12, 2016 . There will be a 15% processing fee for cancellation. Cancellations may be made only by emailing info@navigatingculturaldifferences.com .
Can I use my laptop?	Town Hall has theatre/auditorium-style seating. You are welcome to use your laptop during the conference, however, plug-ins will be limited. If you need a quiet space to work or take a phone call, the Lower Hall will be available to you.
What is the attire for the event?	The suggested attire for the conference is business casual.

Logistics

Question	Answer
<p>How do I get to Town Hall Seattle?</p>	<p>Town Hall is located at 1119 Eighth Avenue, at Seneca Street General information: (206) 652-4255</p>
<p>Driving from the South</p> <p>Take I-5 north to the Madison Street exit downtown. After exiting, continue north (Seventh Avenue). Go past Madison Street one block to Spring Street. At this point, you may enter the commercial parking lot adjacent to Town Hall. Town Hall is on Eighth Avenue at Seneca Street. Seneca Street is two blocks north of Madison Street.</p> <p>Driving from the North</p> <p>Take I-5 to the James Street Exit. Take the first left after exiting (Cherry Street). Stay in the right-hand lane and continue to the next traffic light (Seventh Avenue); turn left and continue north past Madison Street one block to Spring Street. Town Hall is on Eighth Avenue between Spring and Seneca streets.</p> <p>Driving from the Eastside</p> <p>Take I-90 or 520 to I-5 and follow above directions.</p> <p>By Bus</p> <p>Town Hall is served by Metro bus lines 2 and 13, which stop directly in front of the building at Seneca, and line 12, which stops 1.5 blocks south on Madison at Eighth. Line 2 serves Madrona, south Capitol Hill, and Queen Anne. Line 13 goes to West Queen Anne. Line 12 runs from Capitol Hill to downtown. For more information on bus schedules and nearby routes, visit http://metro.kingcounty.gov/.</p> <p>By Bike</p> <p>Thanks to Seattle Department of Transportation and the advocacy of our patrons, the city has installed a bank of bike racks on the North side of Town Hall, outside the Seneca Street entrance. There are also a small bike rack under the portico at the South end of the Eighth Avenue entrance.</p> <p>Please be aware that while many people park their bicycles there during events, there is always a risk when leaving bikes in our urban neighborhood, especially at night. Town Hall isn't responsible for unattended bicycles.</p> <p>There are also a number of Pronto Cycle Share stations within walking distance to Town Hall and additional bike racks at the Washington State Convention Center.</p>	

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<p>Where do I park?</p>	<p>There is a large pay lot immediately adjacent to Town Hall; enter the parking lot from Seventh Avenue, or Spring or Seneca streets. This lot is operated by Diamond Parking and is not affiliated with Town Hall. The rates are the same every day: \$4 first hour, and then \$3 each additional hour. Evening rates after 5 pm are \$7. Taxes not included.</p> <p>The Polyclinic has a surface parking lot at 8th and Marion, the Marion Street Garage; enter on Marion between Seventh and Eighth Avenues and pay at the machine.</p> <p>Several other commercial parking lots are located within a few blocks of Town Hall’s front door. Landmarks are: Washington State Convention Center, two blocks north; Freeway Park, just to the northwest; I-5 freeway, 1.5 blocks west, Virginia Mason Medical Center, one block east; and First Presbyterian Church, one block south.</p> <p>There is an electric vehicle charging station located at the Virginia Mason/Baroness Lot (1012 Terry Ave, Seattle, WA 98101.)</p>				
<p>What hotel do you recommend?</p>	<table border="0"> <tr> <td data-bbox="436 827 695 1142"> <p>Town Hall Seattle has recommended the following nearby hotels for their proximity:</p> </td> <td data-bbox="695 827 953 1142"> <p>Executive Hotel Pacific 400 Spring St. Seattle WA 98104 206-623-3900 Website</p> </td> <td data-bbox="953 827 1211 1142"> <p>Hotel Sorrento 900 Madison St. Seattle, WA 98104 206-622-6400 Website</p> </td> <td data-bbox="1211 827 1455 1142"> <p>Crowne Plaza 1113 6th Ave Seattle, WA 98101 206-464-1980 Website</p> </td> </tr> </table>	<p>Town Hall Seattle has recommended the following nearby hotels for their proximity:</p>	<p>Executive Hotel Pacific 400 Spring St. Seattle WA 98104 206-623-3900 Website</p>	<p>Hotel Sorrento 900 Madison St. Seattle, WA 98104 206-622-6400 Website</p>	<p>Crowne Plaza 1113 6th Ave Seattle, WA 98101 206-464-1980 Website</p>
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<p>Where can I learn more about Seattle?</p>	<p>Visit Seattle offers a variety of activities and information about Seattle. Website</p>				

Accessibility

The Town Hall is ADA accessible, and offers a variety of accommodations.

Your Regence hosts will do their best to coordinate any assistance you need. If you have any requests for accommodation, please contact us at NavigatingCulturalDifferences@Regence.com.

Service	Details
Service Animals	Guide dogs and other service animals are welcome at Town Hall.
Wheelchair/walker access	Available in the Great Hall and Downstairs. Please plan to enter the building through the front/main entrance on 8th Avenue. For access to the Downstairs area, please contact us at NavigatingCulturalDifferences@Regence.com so we can ensure you are appropriately accommodated.
Wheelchair seating	Wheelchair seating is available in both the Great Hall and Downstairs. Please contact us at NavigatingCulturalDifferences@Regence.com so we can ensure you are appropriately accommodated.
Additional seating accommodations	Seating is available for attendees who need clear sightlines to the stage or for those with hearing loss. Please contact us at NavigatingCulturalDifferences@Regence.com so we can ensure you are appropriately accommodated.
Hearing Loop System	Both the Great Hall and Downstairs are equipped with induction loop systems to enhance program access for people who are hard of hearing. The loop system works through telecoil (wireless receiver) technology present in most hearing aids and all cochlear implants, bringing a clear, amplified voice directly to a listener. Learn more about Hearing Loop from this short video: https://youtu.be/hlnx3ZImTw0 .
Assistive Listening Devices	The Hearing Loops may also be accessed through headsets. These are complimentary, but subject to availability. You may pick one up at the Patron Services Desk or from any Town Hall staff member. Please note, they will ask for an ID in exchange for the device.

Contact Us

If you have any other questions, please contact us at NavigatingCulturalDifferences@Regence.com.