

STRAIGHT.  
FORWARD.  
SMART.



# Capability Statement





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# We are Aaro

We're a leading provider of asset rehabilitation and maintenance services in Australia and New Zealand. Since 2015, Aaro has evolved rapidly to become a trusted partner for all pipeline services across multiple sectors, including government and mining. We're proud to provide consistently high standards, specialist experience, innovative solutions and around the clock service.

## We deliver when others can't

We can offer innovative solutions because we have innovative technology. We invest in the newest technology and maintain a specialised fleet of equipment so we can respond quickly, minimise downtime and offer end-to-end solutions.

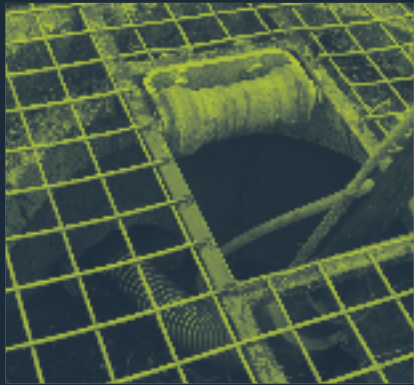
## Experience in action

Everything we do is underpinned by specialist knowledge and experience. Our team is large enough to manage complex projects yet small enough to respond quickly when critical.



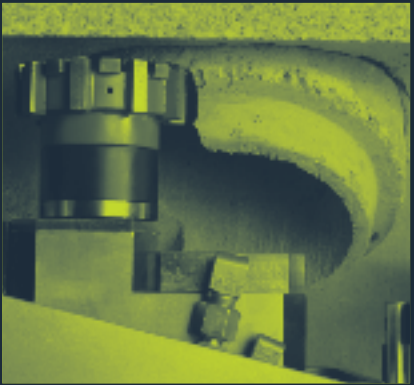
# How we help

We pride ourselves on offering increased value for our clients. Our expert team offer integrated services and products and technology to assist you at the key stages of your project, from pipeline repair and rehabilitation to 24/7 emergency maintenance. We're here for you.



### High-Pressure Jetting

We use high velocity water jetting systems for high-pressure cleaning of wastewater and stormwater pipes and culverts.



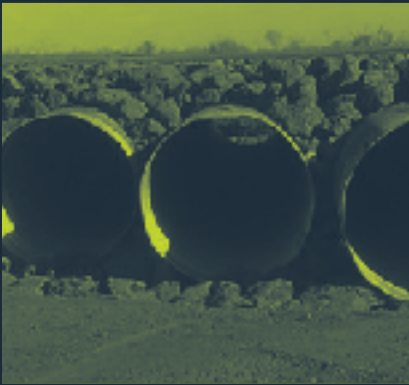
### Robotic Cutting

We have the latest equipment and machines to efficiently remove any intrusions or encrustations within pipelines.



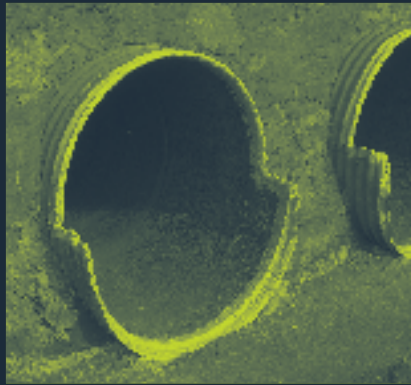
### Point Patch Repairs

We complete point patch repairs on site with our innovative technology to minimise the need to rehabilitate the entire length of pipe.



### UV CIPP Relining

Our experts use innovative UV Cured In Place Pipe (CIPP) relining technology to deliver the most efficient, advanced, and cost-effective rehabilitation solution on the market. We can refurbish pipe and culverts from 150mm to 1800mm diameter.



### Centrifugally Cast Concrete Pipe Relining

Using innovative technology to structurally refurbish large scale culverts and drainage structures, we provide corrosion protection that can double the life of the asset.



### CCTV Survey Inspection

Our technicians use non-invasive and innovative video technology to inspect and assess underground pipeline systems.



### Waste Water Maintenance and Construction

Our experience enables us to deliver comprehensive solutions for repairs and maintenance 24/7 to our clients.



### Water Reticulation Maintenance and Construction

We provide 24/7 support to asset owners to repair and maintain pipelines and associated infrastructure.



### Drainage Maintenance and Construction

Backed by years of experience and the latest technology, we're experts in the installation and maintenance of drainage systems.





**WE ARE AARO**  
**STRAIGHT.**  
**FORWARD.**  
**SMART.**

## Our story

We are Aaro. Since 2015, we've used innovative relining technology backed by an expert team to become the trusted partner for all pipeline services. Our company is headquartered in Kwinana, Western Australia, with offices across Australia and New Zealand.

### Straight

We've always believed in delivering the best solution for our clients. As we've evolved, our values have enabled us to work on incredible projects, build lasting relationships and become what we are today.

### Smart

We're an agile workforce that can provide tailored solutions of all sizes, and we pride ourselves on being large enough to manage complex projects yet small enough to react when critical.

### Forward

At Aaro, our strength comes from our commitment to getting each job done, on time and to the highest standard. We've focused on building a diverse fleet of machinery, innovative technology and an agile team to offer 24/7 services and emergency response. Plus, we have technology-led data systems in place to improve the delivery and outcomes of projects all while making our clients' lives easier.



# The Aaro approach

From million-dollar projects to rapid emergency responses, we deliver to the highest standard because of the way we work with our clients, suppliers and team. We've developed a technology-led system that helps our clients make the best decisions to save time, money and make their lives easier.

## Operational data and responsiveness

We capture and analyse operational data daily. This process happens in real-time, to identify trends, issues and implement solutions as we need them. Our systems allow us to continuously improve operations for better project delivery and performance management.

## How this benefits you

### Open communication

We've got this. With regular high-quality project updates, you'll have improved confidence and reduced time on-site.

### Faster response time

We'll find (and fix) issues quickly with centralised services for reduced downtime.

### Increased value

With years of experience and expertise, our agile team provides long-term value.

## Our Systems

We are committed to safety, quality, and the environment. We're proud to have received Triple Certification:

**AS/NZS:4801 Health and Safety**

**ISO:9001 Quality**

**ISO:14001 Environment**



# Changing the game

At Aaro, we work differently. Our experience and capabilities mean we can successfully deliver where others can't – and we've got the track record to prove it.

## Find success with Aaro

We believe in high-quality, value-led solutions that are designed for long-term success. Work with us and you'll discover unique benefits for seamless project delivery.

Specialists in pipeline rehabilitation and civil construction to provide innovative solutions backed by experience and innovative technology.

Project management team to coordinate various project stages simultaneously.

Diverse capabilities and services to assist at any or all stages of your project.

A large fleet of equipment and specialist technology for minimised downtime and end-to-end solutions.

Support from our experts 24/7 who are able to work around the clock for faster delivery or response.

Proven success in the industry on projects of all sizes and complexities.

# We're guided by our strengths

## Push to get things done

We work smarter and harder. We're reliable and hardworking with a passion to succeed.



## We solve problems

From complex problems to simple solutions we use our knowledge, experience and attention to detail to take on challenges and succeed.

## To the highest standard

We deliver projects with a structured and disciplined approach to the highest standard.





# Our experience

## \$1.2M

### Gravity Sewerage Reticulation, Tweed Heads

#### Complex Scope

Tweed Shire Council needed to rehabilitate gravity sewerage reticulation mains with minimal interruption. The scope of works need was lengthy, involving the structural rehabilitation of 150mm to 375mm diameter gravity sewer mains with a total length of 7.3km.

Repairing a working system, Aaro needed to finish the job effectively and efficiently without compromising residents' access to council services. To achieve this, our experts used our non-invasive technology, pre-impregnated cured in place pipe liner manufactured by IMPREG, Germany.

#### Summary

**150mm to 375mm**

Sewer Mains

**7.3km**

Total length



“Aaro’s team of experienced project managers and site supervisors provided a high level of customer service to the Tweed Shire Council’s Technical Officer and to the public. They displayed professionalism in all aspects of their work, we would happily recommend them for any sewer relining or similar works in the future.”







“Aaro’s team of experienced staff provided a high level of service and professionalism throughout the contract. They completed the contract on time and on budget and successfully managed a number of challenges throughout the project proficiently and to a high standard.”

## Summary

**1520mm**

Diameter

**100m**

Total length

**\$320K**

## Stormwater System, Yeerongpilly Environmentally Sensitive Area

Hutchinson Civil needed Aaro to refurbish a 100m long section of a DN1520 stormwater pipe without any excavation. But that wasn’t the only challenge. The Yeerongpilly Green Development was in an environmentally sensitive marshland area, and Cyclone Oma began to form as we started the project.

Due to the site constraints, the best solution to ensure a structural rehabilitation of the pipe with no excavation was a UV GRP CIPP Liner. During the preliminary investigation process, we discovered that the headwall outlet ran into Brisbane River. Our team built a coffer dam to give the site crew access to the end of the liner, while still dealing with the oncoming king tides.

“Aaro were called upon to assist our operational staff to undertake works on the Water Corporation’s behalf. Aaro were proactive and professional, it was clear to see they focus on safety first, getting the job done right the first time and comply with all requirements and expectations.”

## Summary

**High Traffic Area**

Fast Response

**9m**

Depth

**\$165K**

## Sewer Repair Main, Mt Lawley Emergency Response

Aaro were engaged by the Perth Region Alliance to repair a collapsed sewer main after the wheels of a truck sunk into the asphalt. The collapsed main was nine meters deep in the middle of an intersection on Hyde Street, on a busy inner-city road.

Our experts needed to maintain the highest level of safety due to the high-risk activities involved in repairing the sewer main while ensuring as little disruption as possible to the surrounding residents and public accessing the area.

Due to our extensive experience in asset maintenance, we were able to advise our client on the repair methodology once the pipe issue were uncovered.



# Giving back

From our office in Kwinana to far-north Australia, we support the communities that support our business. We collaborate with charities and partnerships that are close to our hearts.



## Indigenous partnerships

We work in partnership with Yurra, a business owned by the Yindjibarndi people of Roebourne. We work together to deliver large-scale projects while helping to build sustainable communities through local engagement and training.

Our collaborative partnership is one of many that are helping Yurra achieve positive social, economic and cultural outcomes. Together, we've successfully completed many large projects for Rio Tinto in the Pilbara.



## Perth Wildcats

We love basketball but that's not the only reason we sponsor the Perth Wildcats.

The Wildcats have a long history in Australian sport and a strong community focus. They're involved in supporting local basketball, school visits, kids and holiday programs. Our support as a sponsor helps them along their way.

# Strength in numbers

24/7

The data

Real-time monitoring enabling streamlined delivery.

\$10K-\$5M

Projects from \$10,000 to \$5 million

Completed on time to high standards.

60+

Size of the team

Large enough to take on big projects, small enough to deliver quickly.

9

Integrated services and products

From pipeline rehabilitation and asset maintenance to 24/7 emergency maintenance.



# Talk to our experts

Let's discuss how we can help  
you find the right solution.

## Contact

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