



## Community Forum Program

8:00 am - 9:00 am

9:00 am - 9:15 am

9:15 am - 9:30 am

9:30 am - 10:00 am

10:00 am - 10:30 am

10:30 am - 10:45 am

10:45 am - 11:15 am

11:15 am - 11:45 am

### Community Forum Delegate Registration

#### **Welcome & Welcome to Country**

Julie McCrossin, Forum MC

#### **Forum opening address**

Illana Halliday, Chief Executive Officer , Aged & Community Services NSW & ACT

#### **My Aged Care and Regional Assessment Services**

Paul Hutchinson, Director, My Aged Care Operational Control Section, Access Reform Branch; Access, Quality and Compliance Group, Department of Social Services

#### **Transition to the Commonwealth Home Support Program and Nationally Consistent Fees Policy**

Raj Martin, Director - Home Support Policy, Department of Social Services

#### **Q & A**

#### **MORNING TEA**

#### **Quality Reporting and the Australian Aged Care Quality Agency**

11:45 am - 12:00 pm	Nick Ryan, CEO, Australian Aged Care Quality Agency <b>Q HOME Education Module</b>
12:00 pm - 12:10 pm	Lisa Hoggard, General Manager - Education, Australian Aged Care Quality Agency <b>Quality Agency Q &amp; A</b>
12:10 pm - 12:35 pm	<b>Consumer Engagement</b> Sarah Davidson, COTA NSW
12:35 pm - 1:00 pm	<b>Working with HCP consumers who choose to self-manage</b> Gabriele Taylor, Director of Community Services, Feros Care
1:00 pm - 2:00 pm	<b>LUNCH</b>
2:00 pm - 2:30 pm	<b>Embedding wellness and enabling into CHSP and Home Care Packages</b> Joyleen Thomas, Manager, Better Practice Project, ACS SA & NT Lyn Ziedler, Project Coordinator, Better Practice Project
2:30 pm - 3:00 pm	<b>Learnings from the NDIS</b> Lee Davids, Director of Continuous Improvement , NDIA
3:00 pm - 4:00 pm	<b>PANEL SESSION - Implementing new systems and models of care</b> Julie McCrossin, Forum MC
4:00 pm - 4:15 pm	<b>Conference wrap up and summary</b> Julie McCrossin, Forum MC