

## **Thursday May 15**

8:00 am - 9:00 am

9:00 am - 9:45 am

9:45 am - 10:00 am

10:00 am - 10:15 am

10:15 am - 10:45 am

10:45 am - 11:15 am

**Delegate Registration** 

Grand Pavilion, Exhibition Hall

Capturing the hearts and minds of a nation - lessons in the power of storytelling

Grand Pavilion, South B

Mr David Hunt, Founder, David Hunt & Associates

Pastoral and Spiritual Care - Unpacking the Boxes Together

Grand Pavilion, South B

John Ireland, Representative, PASCOP

Growing older can be an exciting and elightening experience, particularly if given the opportunity to reflect upon and share the stories that together have formed a life time.

Q & A

Grand Pavilion, South B

**Morning Tea** 

Grand Pavilion, Exhibition Hall

Join our Exhibitors in the Exhibition Hall for Morning Tea

The changing needs of older Australians

<b>A new look at Quality</b> Grand Pavilion, South B		
Concurrent Session 3A - Leadership & Staff Engagement Grand Pavilion, South B Mr Ron Steiner, Group Executive Customer and Public Relations, Maxxia Dr Louise Parkes, Senior Consultant, Voice Project	Concurrent Session 3B - Consumer Directed Care Breakout Room 1 Amanda Godbold, Manager, Benevolent Society Community Care South West & Western Sydney Gabriele Taylor, Director of Community	Concurrent Aged Care Breakout Roo This session exploring the
<b>Lunch</b> Grand Pavilion, Exhibition Hall		
Where are we up to with the reforms? Grand Pavilion, South B Beyond July 2014 - your financial health Grand Pavilion, South B		Camaran
	A new look at Quality Grand Pavilion, South B Elizabeth Pringle, General Manager Operation Concurrent Session 3A - Leadership & Staff Engagement Grand Pavilion, South B Mr Ron Steiner, Group Executive Customer and Public Relations, Maxxia Dr Louise Parkes, Senior Consultant, Voice Project Dot Yam, Director, Dot Yam and Associates We know that staff are our most precious resource. These sessions explore the importance of a value driven workplace to secure staff engagement.  Lunch Grand Pavilion, Exhibition Hall Where are we up to with the reforms? Grand Pavilion, South B Beyond July 2014 - your financial health Grand Pavilion, South B	Steve Teulan, Director, UnitingCare Ageing NSW ACT  A new look at Quality Grand Pavilion, South B Elizabeth Pringle, General Manager Operations, Australian Aged Care Quality Agency Concurrent Session 3A - Leadership & Concurrent Session 3B - Consumer Staff Engagement Grand Pavilion, South B Mr Ron Steiner, Group Executive Customer and Public Relations, Maxxia Dr Louise Parkes, Senior Consultant, Voice Project Dot Yam, Director, Dot Yam and Associates We know that staff are our most precious resource. These sessions explore the importance of a value driven workplace to secure staff engagement.  Lunch Grand Pavilion, Exhibition Hall Where are we up to with the reforms? Grand Pavilion, South B Beyond July 2014 - your financial health

**Conference Closing Address** 

Grand Pavilion, South B

3:20 pm - 3:30 pm

## nt Session 3C - Legal Issues in

Room 2

ion is an interactive presentation ne legal issues in Aged Care.