



4 May 2014

17:00 - 19:00

Registration

Location: [Ann street lobby](#), Sofitel Brisbane Central

19:00 - 20:30

Welcome Reception

Venue: [Customs House](#)

Sponsored by [IBM](#)

[photos](#)

Day 1: Monday 5 May 2014

9:00

Registration

Location: [Ann street Lobby](#), Sofitel Brisbane Central

10:00 - 10:45

Official Opening Ceremony of the 2014 WCO IT Conference & Exhibition

- Assistant Minister for Immigration and Border Protection, [Senator Michaelia Cash](#)
- [Mr. Michael Pezzullo](#), Chief Executive Officer, Australian Customs and Border Protection Service ([ACBPS](#))
- [Mr. Kunio Mikuriya](#), Secretary General, World Customs Organization ([WCO](#))

10:45 - 12:00	VIP Exhibition Tour and Press Conference
10:45 - 12:00	Refreshment and contact break Sponsored by De La Rue
12:00 - 12:20	Keynote speech: Mr. Michael Pezzullo , Chief Executive Officer, Australian Customs and Border Protection Service (ACBPS)
12:20 - 13:00	Keynote Speeches • His Excellency, Ahmed Mahboob Musabih, Director of Dubai Customs, UAE - presentation • Mr. James Canham, Managing Director, Global Customs Industry Lead Accenture - presentation
13:00 - 14:30	Networking lunch Sponsored by Accenture
14:30	Conference Chair Mr. Randall Brugeaud , Chief Technology Officer (ACBPS)
14:40 - 15:00	Keynote Mr. Barry Hore , Chief Operations Officer, South African Revenue Service (SARS)
15:00 - 16:30	Round Table 1: Are we ready to implement the WTO Agreement on Trade Facilitation? What is the role of Customs and other border agencies in increasing economic competitiveness and improving border efficiency for trade and travel?
	Facilitator: Mr. Stephen Morris , Chair, International Federation of Freight Forwarders Associations, FIATA
	• Mr. Paul Campbell, Group Manager, Border Operations, New Zealand Customs Service (NZCS) • Mr. Kunio Mikuriya, Secretary General, World Customs Organization (WCO) • Mr. Pascal Clivaz, Deputy Director General, Universal Postal Union (UPU) • Ms. Carmen Gisela Vergara, Secretaria General, Secretaría de Integración Económica Centroamericana (SIECA) - presentation • Mr. David Holly, Assistant Secretary, Intellectual Property, Aid for Trade and Other Issues Branch, Office of Trade Negotiations, Department of Foreign Affairs and Trade
16:30 - 17:00	Refreshment and contact break Sponsored by CrimsonLogic
17:00 - 17:20	Keynote speech: Mr. Robin Cartwright , Partner, Strategy Team, KPMG - presentation
17:20 - 18:30	Panel 1: Information Technologies accelerating Trade Facilitation - How can IT help meet commitments stemming from the WTO Agreement? Moderator: Mr. Jonathan Koh , Director, Trade Facilitation Centre of Excellence, Crimsonlogic • Mr. Dietmar Jost, Advisor, Customs and Security, Global Express Association (GEA) - presentation

- [Ms. Evdokia Moise](#), Senior Trade Policy analyst, The Organization for Economic Co-operation & Development ([OECD](#)) - [presentation](#)
- [Ms. Lisa Yarmoshuk](#), Vice President, International Development Economics, [Nathan Associates Inc.](#) - [presentation](#)
- [Mr. Satya Prasad Sahu](#), Technical Officer, World Customs Organization - [presentation](#)

19:30 - 22:00

Conference dinner

Venue: [Brisbane City Hall](#)

Sponsored by [DCTA](#)

Day 2: Tuesday 6 May 2014

9:00

Registration

Location: [Ann street Lobby](#), Sofitel Brisbane Central

09:30 - 09:50

Keynote:

[Mr. Bill Williamson](#), Director Customs, HM Revenue & Customs, UK - [presentation](#)

09:50 - 11:15

Panel 2: Data Quality and other ways in which the private sector can contribute to raising the efficiency and effectiveness of border procedures.

Moderator: [Ms. Helen Cochrane](#), Director, Government Revenue Solutions, [De La Rue](#)

- [Mr. Gordon Wright](#), Senior Manager, Cargo Security Processes & Standards, International Air Transport Association, [IATA](#) - [presentation](#)
- [Ms. Maria Palazzolo](#), CEO, [GS1](#), Australia - [presentation](#)
- [Dr. Wael Said](#), E-government Portfolio Director, SW Project, Qatar General Directorate of Customs - [presentation](#)
- [Mr. Curtis Clark](#), Director, Global Government, [IBM](#) Public Sector - [presentation](#)
- [Mr. Michael Eads](#), President, [Sovereign Border Solutions](#) - presentation

11:15 - 11:45

Refreshment and contact break

Sponsored by [Webb Fontaine](#)

11:45 - 12:00

Keynote speech:

[Mr. Martyn Dunne](#), Director-General of the Ministry for Primary Industries (MPI) - [presentation](#)

12:00 - 13:30

Round Table 2: National and international practices for Coordinated Border Management.

Facilitator: [Mr. Fernando Calingin](#), Director, Commodities Inspection & Testing Services, [Webb Fontaine](#)

- [Mr. Mick O'Connell](#), Director of Operational Police Support, [ICPO-Interpol](#) - [presentation](#)
- [Ms. Karen Harfield](#), National Director Compliance and enforcement, [ACBPS](#)
- [Dr. Kun Nhem](#), Deputy Director General, General Department of Customs and Excise, [Cambodia Customs](#) - [presentation](#)
- [Ms. Beatrice Memo](#), Commissioner of Customs Services, Kenya Revenue Authority (KRA) - [presentation](#)
- [Mr. G. Michael Rodgers](#), Executive Architect, Unisys

13:30 - 14:30

Buffet lunch

Sponsored by [IRU](#)

14:30 - 18:00

Tech Talk Sessions

14:30

Continuous refreshments sponsored by: [BureauVeritas](#)[Grigorian](#)

14:30-18:00	TechTalks		
Continuous refreshments Sponsored by:	TechTalk 1 Room A	TechTalk 2 Room B	TechTalk 3 Room C
Moderators and topics	Mr. David Hunt , Customs Advisor, General Directorate of Customs, Royal Oman Police	Ms. Milena Budimirovic , Technical Officer, WCO	Ms. Louise Wiggett , Managing Director, eTradex
Topic	<i>Foundations & Development of the Single Window (SW) from Data Model (DM) to implementation</i>	<i>E-Commerce</i>	
14:30 – 15:00	Mr. Satya Prasad Sahu , Senior Technical Officer, WCO - DM - ppt	Ms. Raelene Vivian , National Director Customers and Channels, ACBPS - ppt	Mr. Chris Thibedeau , Vice President, Customs and Law Enforcement Solutions, Accenture - ppt
15:00 – 15:30	Mr. Micheal Dill , GEFEG - Modeling - ppt Dr. Lance Thompson , Vice Chair, UN CEFACTIUNCEFACT – UN Recommendations - ppt	Mr. Paul Donohoe , Programme Manager, Electronic postal services & E- Commerce, Universal Postal Union (UPU) - ppt	Mr. Christophe Renard , Marketing Director, SICPA - ppt
15:30 – 16:00	Ms. Sue Probert , Director, SEPIABeb Ltd and Co-Chair of the ISO 7372 maintenacance Agency - ISO - Standards. - ppt Ms. Valentina Mintah , SW Advisor, Nigeria - SW Implementation	Mr. Sassoon Grigorian , Director of Public Policy, Ebay - ppt	
16:00 – 16:30		Mr. Tim McGrath , Document Engineering Services - ppt	Mr. Ken Fitzpatrick , Managing Director, Nordiko Quarantine systems Pty Ltd

		Mr. Maxime Burzlaff , Manager, International Networks, Australia Post - ppt	Inspecting Cargo in containers with Safety - ppt
Moderators	Mr. Satya Prasad Sahu , Senior Technical Officer, WCO	Ms. Teresa Conolan , National Manager International and Industry, Trade and Customs Division, ACBPS	Dr. Lance Thompson , Vice Chair, UN CEFACIUNCEFACT – UN Recommendations
APN/PNR			
16:30 – 17:00	Mr. Pieter Verbakel , Dutch Customs, EU SW AnNa project - ppt	Mr. Michael Odgers , Director Industry ACBPS Mr. Peter Brennan , Architect, IBM Australia - ppt	Mr. Robin Cartwright , - ppt KPMG & GS1 Australia "Track and Trace Approaches in Tobacco - KPMG and GS1 Thought Leadership" ppt Mr. Alioune Dione , Customs Senegal, Head of IT Department & Mr. Mor Talla Diop , Gainde 2000, Business Development Manager - From Automation of Customs Procedures to Paperless - A Qualitative Leap towards Business improvement in Senegal - ppt
17:00 – 17:30	Dr. Waiel Said , E-government Portfolio Director, SW Project, Qatar General Directorate of Customs - ppt	Mr. Kazunari Igarashi , Deputy Director, Enforcement Division, Japan Mr. Gordon Wright , Senior Manager, Cargo Security Processes & Standards, IATA - ppt	
17:30 – 18:00	Mr. Ian Michael Hogg , Manager, Trade Facilitation Centre of Excellence, Crimsonlogic - ppt		
			Mr. Trey Sieger , Market Leader, Safety & Security, Thermo Fischer Scientific - ppt Duty Recovery & Contraband Detection: New Technology for Improved Results

19:30 - 22:00

Conference dinner

Venue: Sofitel Brisbane Central

Sponsored by [SICPA](#)

Day 3: Wednesday 7 May 2014

09:00

Registration

Location: [Ann street Lobby](#), Sofitel Brisbane Central

09:30 - 10:00

Opening Address

[Mr. Tom Doyle](#), Chief Commercial Officer, [SICPA Security Solutions SA](#) - [presentation](#)

10:00 - 11:30

Panel 3: Challenges for securing and facilitating the maritime supply chain

Moderator: [Dr. David Widdowson](#), President of the International Network of Customs Universities, [INCU](#)

- [Mr. Michael Bouari](#), Chief Executive Officer, 1-Stop Connections, European Port Community Systems Association ([EPCSA](#)) - [presentation](#)
- [Vice Admiral David Pecoske](#), Group President, [A-T Solutions](#) - [presentation](#)
- [Dr. Thomas Vitsounis](#), Project Leader [National ICT Australia \(NICTA\)](#) - [presentation](#)
- [Mr. David Dolan](#), Director, International Organizations & Agreements Division, Office of International Affairs, US [CBP](#)
- [Mr. Trey Sieger](#), Market Leader, Safety & Security, [Thermo Fischer Scientific](#) - [presentation](#)

11:30 - 12:00

Refreshment and contact break

Sponsored by [A-T Solutions](#)

12:00 - 13:30

Round Table 3: Innovation in Customs as a means of boosting trade

Facilitator: [Mr. Guillaume Laurency](#), Innovation Director, Government Services & International Trade, [Bureau Veritas](#)

- [Ms. Yeo Beng Huay](#), Chief Information Officer, [Singapore Customs](#) - [presentation](#)
- [Ms. Stephanie Glover](#), Director, Customs and Trade Facilitation, Canada Post Corporation - [presentation](#)
- [Mr. Sassoon Grigorian](#), Director of Public Policy, [Ebay](#) - [presentation](#)
- [Mr. Christhonie Geldenhuys](#), Director, Global Solutions, [Integration Point](#)

13:30 - 14:00

Conclusions:

[Mr. Randall Brugeaud](#), Chief Technology Officer, [ACBPS](#)

13:30 - 14:00

Closing speeches

- [Ms. Marion Grant](#), Deputy Chief Executive, Australian Customs and Border Protection Service ([ACBPS](#))
- [Mr. Ray McDonagh](#), Head of Administration and Personnel, World Customs Organization ([WCO](#))

14:00 - 15:00

Lunch

Sponsored by Senegal Customs Administration