

11/03/2013

12:00 pm

3:30 pm - 5:00 pm

Ann Oka of Sodexo and Loren Kimura of Basic American Foods; FSnavigator, a consumer/operator insights portal, presented by Arnie Schwartz of NPD and Chris Martin of

Tibersoft; This is a must-not-miss session!

Beverage Break - Grand Sonoran Foyer

Opening Keynote Address - Grand Sonoran
John Costello, President, Global Marketing and Innovation, Dunkin' Brands
John Costello, President, Global Marketing & Innovation, Dunkin' Brands will discuss: Bottom-Line BrandingTM: Creating
Demand and Driving Profitable
Sales in Today's Changing World.

Find out how Dunkin' Brands uses

consumer insights to build

brands, create demand and drive profitable sales by effectively balancing strategies in both traditional and digital media.

Operator Panel - Grand Sonoran Moderated by Bill Hale, President, The Hale Group. Leading operators will discuss the secrets to driving consumer demand and how supply chain partners can help.

- Al Chaib, COO, Panda
 Restaurant Group
 Louis Basile, Jr., CEO, Wildflower
 Bread Company
- Don Fox, CEO, Firehouse of America

9:30 am - 10:00 am

10:00 am - 10:40 am

10:40 am - 11:30 am

- Bruce MacDiarmid, CEO, Shari's Restaurants
- John Metz, Jr., Executive Chef/CEO and Co-Founder, Sterling Hospitality
- Kate Unger, Senior Vice
 President of Marketing, Cold Stone
 Creamery

11:30 am - 1:00 pm

Lunch - Ballroom Lawn

12:00 pm - 5:00 pm

Golf/Spa/Networking

1:00 pm - 2:30 pm

Executive Retreat: Deep Dive on Industry-wide Initiatives - Grand Sonoran H-K
Learn more and have your questions answered about this morning's sessions. Choose two of the three sessions:

- The New Foodservice Landscape, presented by Jack Li of Datassential
- FSnavigator, presented by Arnie Schwartz of NPD, Chris Martin of Tibersoft and Mark DiDomenico of Datassential
- Operator Collaboration Model, with a panel of two operators and two manufacturers, moderated by Dave Jenkins

of Datassential and Bill Hale of The Hale Group

Session 1: 1:00 - 1:40 Session 2: 1:50 - 2:30

6:00 pm - 7:30 pm Educational Foundation Reception

- Grand Sonoran

11/05/2013

6:30 am - 8:00 am Breakfast - Ballroom Lawn

7:15 am - 7:45 am GS1 Update Dennis Harrison,

Senior Vice President, GS1 -

Grand Sonoran H

8:00 am - 8:05 am Opening Comments: Tom Zatina,

President, McLane Foodservice -

Grand Sonoran

8:05 am - 8:15 am Presidents/Key Person Awards -

Grand Sonoran Presidents Award:

Dennis Harrison, Senior Vice

President, GS1

Key Person Award:

Loren Kimura, President & CEO,

Basic American Foods

8:15 am - 8:20 am Food Service 2020 - Grand

Sonoran

Bill Hale, Founder, Hale Group

Industry expert Bill Hale,

President, The Hale Group, will set

the

stage for the day's topics.

8:20 am - 8:55 am Operators & Manufacturers

Rethinking Supplier Relationships -

Grand Sonoran

Dave Donnan, Partner, A.T.

Kearney

Dave Donnan, Partner, A.T. Kearney, will deliver the annual real-time analysis of the global 8:55 am - 9:30 am

economy, its impact on foodservice and explain how its causing a dynamic shift to "Integrated Supply Management". **Foodservice Category** Management: Industry Initiative Best Practices Update - Grand Sonoran Doug Morrison, Partner and Category Leadership Practice Director, The Partnering Group (TPG) Jeff Schroeder, Partner, The Partnering Group Jeff Schroeder and Doug Morrison of The Partnering Group will share the latest findings and next steps on the industrywide initiative to establish category management standards being developed by the 60+ Members of the Foodservice

Category Management Innovation & Activation Board.

Beverage Break - Grand Sonoran Foyer

Closing Keynote Address - Grand Sonoran

Kate Vitasek, Faculty, University of Tennessee – Center for Executive Education Founder, Supply Chain Visions, University of Tennessee Author, researcher and innovator of the Vested business model Kate Vitasek will share her learning's about supplier relationships in the pioneering work she is doing in "Vested" and "Vested Outsourcing". The model allows companies to

9:30 am - 10:00 am

10:00 am - 10:40 am

10:40 am - 11:30 am

focus on desired outcomes and shared values to create a relationship that is mutually beneficial.

Operator Panel - Grand Sonoran Moderated by Bill Hale, President, The Hale Group. Leading operators will discuss driving supply chain efficiency and how supply chain partners can help.

- John (Barry) Barnett, Senior Vice President, Global Supply Chain & Purchasing, Church's Chicken
 Pete Suerken, Senior Vice President, Centralized Purchasing and Commodity Risk Management, Yum!
- Michael Reinert, Vice President, Supply Management Services,
 Delaware North Companies
- Nelson Griffin, Senior Director, Land-Based Protein Purchasing, Darden Restaurants
- Walt Sheffler, Senior Vice
 President Strategic Sourcing,
 Avendra
- Keith Brunell, Senior Director, Culinary, Maggiano's

11:30 am - 1:00 pm

Lunch - Ballroom Lawn

12:00 pm - 5:00 pm

Golf/Spa/Networking

1:00 pm - 2:30 pm

Executive Retreat: Deep Dive on Foodservice Category
Management - Grand Sonoran H-K

Each session will answer your questions on the three key components discussed this morning.

Choose two of the three sessions:

- Insights presented by Tim Hand of The Partnering Group
- Collaboration presented by Jeff Schroeder of The Partnering Group
- Activation/ROI presented by Art Bell of The Partnering Group

2:45 pm - 3:45 pm

Vested Workshop - Wildflower Salon A-B Bonnie Keith, Founder and President, The Forefront Group Gain a deeper understanding of the Vested model in this hands-on, interactive workshop led by Bonnie Keith, Founder and President, The Forefront Group, A Certified Center of Vested Excellence. Learn the skills and take them back to

7:00 pm - 8:00 pm

8:00 pm - 9:30 pm

your organization.

51st Annual Grand Banquet Reception - Grand Sonoran Foyer

51st Annual Grand Banquet Banquet featuring the 2013 Distributor Awards - Grand

Sonoran

Merchants Foodservice -

Excellence in Distribution Award
Kohl Wholesale - Distributor Sales
& Marketing Performance Award
Tom Zatina, President, McLane
Foodservice - Distinguished
Industry Achievement Award

11/06/2013

8:00 am - 10:00 am

Networking Breakfast - Grand Sonoran E Don't miss the chance to say goodbye to old friends and new connections.