

Valley Utility Workshop

*A Foundation for
Distribution Utility Employees*

02/28/2019

8:30 am

Valley Utility Workshop

Registration Open

9:00 am

Welcome and Opening Remarks

9:05 am - 9:45 am

TVPPA: Your Association

This session will provide an overview of TVPPA and its strategic plans. It includes a general description of TVPPA, its role as the large regional association, services offered, and an explanation of the public power model. A brief introduction of Seven States Power Corporation and Distributors Insurance company will be provided as well.

9:45 am - 10:15 am

TVA History and Infrastructure

This brief session will cover a limited scope explanation of TVA's history in the Valley, what they do (transmission vs. distribution), infrastructure, and future trends in transmission.

10:15 am - 10:30 am

Refreshment Break and Networking

10:30 am - 11:45 am

The ABC's of Electrical Systems and Electric Utility Primer

This session is a truncated version of TVPPA's training course of the same name as well as portions of the Electric Utility Primer book. It focuses on the fundamentals of electricity including methods of generation, distribution methods, and will help participants understand where their position fits into the overall industry. All attendees will receive a copy of the Electric Utility Primer book.

11:45 am - 12:45 am

Hosted Lunch

12:45 am - 1:15 pm

Cyber Security and Why It's Important to You

This session will provide not only an overview of where threats to distribution systems

1:15 pm - 1:45 pm

1:45 pm - 2:15 pm

2:15 pm - 2:30 pm

2:30 pm - 3:15 pm

3:15 pm - 3:45 pm

3:45 pm - 4:30 pm

4:30 pm

exist, but also on how individuals can help mitigate those threats by their daily routines.

What You Need to Know About Fiber

As a very timely and current topic that is gaining traction in the utility industry, this session will provide an overview of what fiber is, how it is used and the benefits to the utility and the customer.

Impacts and Influence from Government Oversight and Legislative Activities

A general overview of how topics at the state and federal levels impact the utility industry and what issues are the most pressing and impactful right now.

Refreshment Break and Networking Opportunity

How Solar is Influencing the Industry

With solar energy being an increasingly significant topic, this session will explain it, cover what the electric utility industry is doing to address it, and provide examples of TVPPA member utilities' efforts with solar energy.

Effective Communication with Utility Customers

A very brief understanding of what DISC is and how knowing your own and others' communication and behavioral tendencies can impact both internal and external interfaces. This short module will include gaining a basic understanding of your own style and examples of how member utilities use DISC profiles to improve performance, leadership and operations.

Learning to Speak LPC

Participants will receive a portion of the training course by the same name. Focus areas include common terms used by both municipal and cooperative electric distribution systems in the Valley. All participants will be engaged with terms used through the LPC to include engineering, finance, business and others.

Adjourn

Participants will depart with a peer list of resources, the Electric Utility Primer book, and a notebook of additional information from the day's sessions.