



June 5

17:00 – 19:00 **Registration**

19.00 - 20.30 ***Welcome Cocktail***

June 6

08:00 **Registration Day 1**

10.00 – 11.00 **Opening Ceremony**

Mr. Jürgen Ligi, Minister of Finance, Estonia

Mr. Marek Helm, Director General, Estonian Tax and Customs Board

Mr. Kunio Mikuriya, Secretary General, World Customs Organization

11.00 – 11.45 ***Refreshment & Contact Break***

Sponsored by: BULL

11.45 – 12.45 **Keynote Speeches**

Ms. Josephine Feehily, Commissioner, Chairman of Revenue, Irish Tax and Customs Administration & Chairperson of the WCO Council

Ms. D. T. King-Sackie, Assistant Minister for Revenue, Liberia

Mr. Seán Shine, Managing Director of Health and Public Service, Europe, Latin America, Middle East and Africa, Accenture

12.45 **VIP Exhibition Tour**

13.00 - 14.30	Networking Lunch <i>Sponsored by:</i> SICPA
14.30	Conference Chair: Ms. Susanne Aigner, Deputy Director, World Customs Organization
14.30 – 15.00	Keynote Address from Host Administration Mr. Egon Veermäe, Deputy Director General, Estonian Tax and Customs Board
15.00 – 16.15	Round Table 1: The Customs Administration of the Future Facilitator : Mr. Doug Tweddle, Senior Adviser Customs and Trade Facilitation, Crown Agents (former Director UK Customs) Mr. I.V Mazorodze, Commissioner of Customs, Swaziland Revenue Authority H.E Ahmed Butti Ahmed, Executive Chairman of the Ports, Customs and Free Zone Corporation, Director General Dubai Customs, UAE Mr. Mike Norgrove, Director of Excise, Customs, Stamps and Money, HM Revenue and Customs
16.15 – 16.45	Refreshment & Contact Break <i>Sponsored by:</i> IBM
16.45 – 18.00	Session 1: High Performing Workforce: the Enabling Role of IT Moderator Moderator: Mr. James Canham, Senior Executive, Accenture Mr. Slawomir Pichor, Head of Operations, European Union Border Assistance Mission to Moldova and Ukraine (EUBAM) Mr. Charlie Armstrong, Assistant Commissioner for the Office of Information and Technology, U.S. Customs and Border Protection, Department of Homeland Security Mr. Michael Eads, President, Sovereign Border Solutions Mr. Illimar Paul, Logistics Cluster, Estonia
19.00 – 22.30	Dinner <i>Sponsored by :</i> Estonian Tax and Customs Board, Cybernetica A.S, Silport and Vopak E.O.S.

June 7

8.30	Registration Day 2
9.30 – 10.00	Opening Address Mr. Josh Rice, Senior Director - Technology Sales & Security within the Worldwide Public Sector division, Microsoft
10.00 – 11.00	Session 2: Business Transformation: Challenges and Approaches Moderator : Mr. David Evans, Head of Tax and Customs Solutions, BULL Mr. Norbert Kouwenhoven, Solutions Leader Customs, Borders & Revenue Management, IBM Ms. Yeo Beng Huay, Chief Information Officer, Singapore Customs Mr. Mats Wicktor, Director Change Management, Swedish Customs
11.00 – 11.30	Refreshment & Contact Break <i>Sponsored by:</i>
11.30 – 12.00	Product Identification - Keynote Speech : Dr. Myron Seto, Technical Director, Government Security Solutions Division, SICPA
12.00 – 13.30	Round Table 2: Coordinated Border Management and the Product Identification Code Facilitator : Mr. Roberto Tavano, VP Global Security Sales, Technology, Consulting & Integration Services, UNISYS Corporation Mr. Charlie Armstrong, Assistant Commissioner for the Office of Information and Technology, U.S. Customs and Border Protection, Department of Homeland Security

Mr. Franco Germano, Director Major Projects, CBSA
 Mr. Doug Bailey, US. Dept. Agriculture, USDA
 Mr. Peter Alvarez, Senior Director, GDSN Industry Engagement, GS1
 Ms. Christine Boldt, Association of Floral Importers of Florida

13.30 – 15.00

Buffet Lunch

Sponsored by: Microsoft

15.00 – 18.00

Tech Talk

Refreshments

-----**TechTalk 1**-----

-----**TechTalk 2**-----

No interpretation

Interpretation Russian & French

Room A

Room B

Moderators

Moderator: Mr. Gareth Lewis, World Customs Organization

Moderator: Mr. Bryce Blegen, Chief Executive Officer, Trusted Trade Alliance LLC

15.00 - 15.30

Mr. Paul-Herve Theunissen, TAXUD - Globally Networked Customs (GNC) - Globally Networked Customs (GNC)

Mr. Pascal Minvielle, Business Development Director, Webb Fontaine - Interoperability within a single Clearance Processing environment

15.30 - 16.00

Mr Tauno Kangur, Acting Secretary to the UN Centre for Trade Facilitation and Electronic Business (UN/CEFACT), Trade and Sustainable Land Management Division, United Nations Economic Commission for Europe - UNECE Integrated Approach to Trade Facilitation Impl

Mr. Michael Dill, WCO Data Model conformant customization techniques with GEFEG. FX', GEFEG

16.00 - 16.30

Mr. Harald Weyerich, Director, UPU's Postal Technology Centre - Customs Declaration System (CDS)

Mr. Walter Hekala, Principal, Trade and Investment , Nathan - The Where and How of ICT Procurement - The Where and How of ICT Procurement

Moderators

Moderator : Mr. David Evans, Head of Tax and Customs Solutions, BULL

Moderator : Ms. Nele Leosk, Program director of e-Governance Academy Foundation (eGA)

16.30 - 17.00

Mr. Christophe Eggers, Manager, Supply Chain Facilitation, La Poste, France - Bridging the general public and Customs. How Posts can build on security requ

Mr. Kalev Pihl, Certification Centre Ltd - Digital Identity

17.00 - 17.30

Mr. Richard Morton, European Port Community Systems Association (EPCSA) - Electronic Initiatives in Ports

Mr. Ivar Tallo, E-Academy Estonia, Digital Identity

17.30 - 18.00

Mr. Dennis Heijnen, International Trade Policy Advisor, European Shippers' Council (ESC) - European lobbyist, Dutch Shippers Council (EVO), EVO NL

Mr. Phippe Grosjean, Chief Information Office, International Road Transport Union (IRU) - Computerizing TIR to further secure and facilitate cross

19.30 – 22.00

Dinner

Sponsored by: ACCENTURE

June 8

8.30

Registration Day 3

9.00 - 9.30

Opening Address

Mr. Urmas Paet, Minister of Foreign Affairs, Estonia

9.30 – 10.00

Keynote Speech

Mr. Tiit Paananen, Site Leader, Skype

10.00 - 10.15

Keynote Speech

Mr. Andrew Watson, Technical Director, Object Management Group (OMG)

10.15 – 11.30

Session 3: Cyber Crime

Moderator : Mr. Samy Zayani, Business Development Manager, Webb Fontaine

Mr. Dmitri Rudakov, Criminal Police Department, Police and Border Guard Board, Estonia

Mr. Dieter Wurche, Zollkriminalamt

Mr. Peter Boven, Europol

11.30 – 12.00

Refreshment & Contact Break

Sponsored by: **Dubai Customs**

12.00 – 13.30

Session 4 : Connectivity

Moderator : Mr. Nick Small, Director IT Solutions, Crown Agents

Mr. Arne Ansper, Cybernetica

Mr. Jos Ensing, the Netherlands Customs

Mr. Paul-Herve Theunissen, TAXUD - Globally Networked Customs (GNC) - Globally Networked Customs (GNC)

Mr. Intikhab Shaik, Group Executive: Business Systems, South African Revenue Service

13.30 – 14.00

Closing Speeches

Mr. Marek Helm, Director General, Estonian Tax and Customs Board

Ms. Susanne Aigner, Deputy Director, World Customs Organization

June 9

10.00 – 12.00

City Tour