

IMPROVING OUTCOMES SYMPOSIUM - THE QUALITY JOURNEY



WEDNESDAY MARCH 15, 2017
RYDGES SYDNEY AIRPORT

8:30 am - 8:45 am

Symposium Opening Address & Welcome to Country

8:45 am - 9:30 am

Benchmarking - improved outcomes over time

Silvia Holcroft, Director, QPS Benchmarking

9:30 am - 10:15 am

The Consumer Perspective- What Really Matters?

Yun-Hee Jeon, Susan and Isaac Wakil Professor of Healthy Ageing, The University of Sydney

10:15 am - 10:30 am

Q & A

10:30 am - 11:00 am

MORNING TEA

11:00 am - 11:45 am

A Greater Consumer Focus - reports & standards

Christine Bolger, Executive Director Programs and Education, Australian Aged Care Quality Agency

11:45 am - 12:30 pm

Single Quality Framework

12:30 pm - 12:45 pm	Ingrid Leonard, Director of Aged Care Access & Quality, Department of Health Q & A
12:45 pm - 1:45 pm	LUNCH
1:45 pm - 2:30 pm	LAUNCH - Australian Community Care Outcomes Measurement Project and Launch of Final Report Michael Fine, Macquarie University
2:30 pm - 3:15 pm	Quality - ACSA Position Paper Pat Sparrow, Chief Executive Officer, Aged & Community Services Australia (ACSA)
3:15 pm - 3:30 pm	Q & A
3:30 pm - 3:30 pm	Symposium Close